# Glenn Hegar Texas Comptroller of Public Accounts 2018-19 Preliminary Methods and Assistance Program Tier 1 Review

#### **Enter Appraisal District Name Here**

This review is conducted in accordance with Tax Code Section 5.102(a) and related Comptroller Rule 9.301. The Comptroller is required to review appraisal districts' governance, taxpayer assistance, operating procedures and appraisal standards, procedures and methodology. Each appraisal district is reviewed every other year. This report details the results of the review for the appraisal district named above.

#### **GOVERNANCE**

	<b>Governance Review Question</b>	Answer	Recommendation
1.	Does the appraisal district board of directors regularly evaluate the chief appraiser?	YES	No Recommendation
2.	Has the appraisal district's investment officer attended investment training as required by Government Code Section 2256.008?	YES	No Recommendation
3.	Does the appraisal district have a professional development program as discussed in IAAO's Standard on Professional Development?		No Recommendation
4.	Has the chief appraiser calculated the number of votes to which each taxing unit is entitled and delivered written notice of the voting entitlement before October 1 of the most recent odd-numbered year as described in Tax Code Section 6.03(e) or if the appraisal district falls under 6.031, have they received nominating resolutions by December 1 <sup>st</sup> ?		No Recommendation
5.	Before October 30, did the chief appraisal prepare a ballot, listing the candidates whose names were timely submitted and deliver a copy to each taxing unit that is entitled to vote in accordance with Tax Code Section 6.03(j)?		No Recommendation
6.	Did the board of directors meet at least quarterly with a quorum in the previous year as required by Tax Code Section 6.04(b)?		No Recommendation
7.	Was the most recent written reappraisal plan adopted by the appraisal district's board of directors by the Sept. 15 deadline listed in Tax Code Section 6.05(i)?		No Recommendation

Governance Review Question	Answer	Recommendation
8. Did the appraisal district board of directors provide notice of and host a public hearing for the 2017-18 reappraisal plan by September 15, 2016 or the 2019-20 reappraisal plan by September 15, 2018 pursuant to Tax Code Section 6.05(i)?		No Recommendation
9. Was the appraisal district's most recent preliminary budget produced and delivered to the taxing units according to the requirements of Tax Code Section 6.06(a)?		No Recommendation
10. Did the appraisal district prepare and post the most recent budget notice according to the requirements of Tax Code Section 6.062?		No Recommendation
11. Did the appraisal district board of directors provide notice of and host a public hearing for the most recent budget and approve a budget before September 15 according to the requirements of Tax Code Section 6.06(b)?		No Recommendation
12. Has the chief appraiser appointed a qualified agricultural appraisal advisory board and has that board met at least once within the previous year, as required by Tax Code Section 6.12?		No Recommendation
13. Did the appraisal district deliver a copy of the CADs most recent financial audit report to each taxing unit as described in Tax Code Section 6.063(b)?		No Recommendation
14. Do the current appraisal district board of director members meet the criteria listed in Tax Code Section 6.03(a) and 6.035(a)(2)?		No Recommendation
15. Did the chief appraiser prepare and deliver to the board of directors a list of nominees submitted by the entities to fulfill a BOD vacancy and did the board of directors elect, by majority vote, one of the nominees in accordance with Tax Code Section 6.03(1)?		No Recommendation
16. Are allocation statements sent to each taxing unit as described in Tax Code Section 6.06(e)?		No Recommendation

### TAXPAYER ASSISTANCE

Taxpayer Assistance Review  Ouestion	Answer	Recommendation
17. Is the information on the appraisal district's website up-to-date?		No Recommendation
18. Does the appraisal district report, and make available to the public, the metered amount of electricity, water or natural gas consumed for which it is responsible to pay and the aggregate costs for those utility services as required by Government Code Section 2265.001?		No Recommendation
19. Has the appraisal district developed an annual report in each of the previous two calendar years, and is it made available to the public as described in IAAO's Standard on Public Relations?		No Recommendation
20. Are the written complaint procedures for the appraisal district made available to the public?		No Recommendation
21. Are the complaint procedures for the appraisal review board made available to the public upon request?		No Recommendation
22. Does the appraisal district have a procedure for receiving and responding to open records requests that complies with Government Code Chapter 552 and is the procedure being followed?		No Recommendation
23. Does the appraisal district notify property owners when denying, modifying or cancelling exemptions as described in Tax Code Sections 11.43(h) and 11.45(d)?		No Recommendation
24. For residence homestead exemptions cancelled after Sept. 1, 2015, did the appraisal district follow the procedure described in Tax Code Section 11.43(q) for individuals who are 65 years of age or older?		No Recommendation
25. Did the appraisal district publicize the notices required by Tax Code Sections 11.44(b), 22.21, 23.43(f), 23.54(g) and 23.75(g) in a manner designed to reasonably notify all property owners?		No Recommendation
26. Does the appraisal district include with each notice sent under Tax Code Section 25.19 to an eligible property owner, instructions for accessing and using the electronic protest system as described in Tax Code Section 41.415?		No Recommendation

Taxpayer Assistance Review	Answer	Recommendation
Question		
27. Has the appraisal district implemented a system that allows the owner of a property that has been granted a homestead exemption to electronically receive and review comparable sales data and other evidence that the chief appraiser intends to use at the protest hearing before the appraisal review board, as required by Tax Code Section 41.415(b)(2)?		No Recommendation

#### **OPERATING PROCEDURES**

Operating Procedures Review Question	Answer	Recommendation
28. Did the appraisal district timely submit the Comptroller's most recent appraisal district operations survey?		No Recommendation
29. Does the appraisal district receive and process arbitration requests as described in Tax Code Section 41A.05 and Comptroller Rule 9.804(b)(5)?		No Recommendation
30. Did the appraisal district compile a partial exemption list as described in Tax Code Section 11.46 and Comptroller Rule 9.3010 and was the most recent list made available to the public?		No Recommendation
31. Not later than April 30 of the most recent year, did the appraisal district prepare and certify to the assessor for each county, municipality and school district participating in the appraisal district an estimate of the taxable value of property in that taxing unit as described by Tax Code Section 26.01(e)?		No Recommendation
32. Did the chief appraiser prepare and certify the two most recent appraisal rolls to the assessor for each taxing unit participating in the district as described in Tax Code Section 26.01(a)?		No Recommendation
33. For changes made to the appraisal roll under Tax Code Section 25.25, are the changes coded by the appropriate subsection that authorizes the change?		No Recommendation

Operating Procedures Review	Answer	Recommendation
Question  34. Are corrections of the appraisal roll presented to the appraisal district's board of directors and appraisal review board as described in Tax Code Section 25.25(b)?		No Recommendation
35. When the appraisal roll is changed according to Tax Code Section 25.25(d), does the appraisal district notify the tax assessor-collector that a 10 percent penalty should be charged to the property owner and, if the appraisal district also performs collection functions, is a 10 percent penalty assessed according to the requirements of Tax Code Section 25.25(d)?		No Recommendation
36. Has the appraisal district's records retention schedule that is on file with the State Library and Archives Commission, as described in Local Government Code Section 203.041, been implemented?		No Recommendation
37. Does the appraisal district have comprehensive and workable written procedures concerning disaster recovery and mitigation?		No Recommendation
38. Does the chief appraiser submit the completed appraisal records to the appraisal review board for review and determination of protests as described in Tax Code Section 25.22?		No Recommendation
39. Do the appraisal review board's orders of determination comply with the requirements of Tax Code Sections 41.47(c)(1) and (2) and the Comptroller's model hearing procedures as they relate to Tax Code Section 5.103(b)(2)?		No Recommendation
40. Does the appraisal district provide evidence during the appeals process?		No Recommendation
41. Did the appraisal review board hear and determine all or substantially all timely filed protests; determine all timely filed challenges; submit a list of approved changes in the records to the chief appraiser; and approve the appraisal records by the deadline established in Tax Code Section 41.12 in the previous year?		No Recommendation
42. Are agent authorization forms on file and complete in accordance with Tax Code Section 1.111(b)?		No Recommendation

Operating Procedures Review Ouestion	Answer	Recommendation
43. Are properties correctly categorized according to PTAD classification guidelines?		No Recommendation
44. Are exempt properties correctly categorized in accordance with the PTAD Property Classification Guide?		No Recommendation
45. Did the appraisal district send copies of the most recent reappraisal plan to the presiding officers of the governing body of each taxing unit participating in the district and to the Comptroller by the date described in Tax Code Section 6.05(i)?		No Recommendation
46. Does the appraisal district's written reappraisal plan define the market areas in the county as required by Tax Code Section 25.18?		No Recommendation
47. Does the appraisal district's written reappraisal plan identify the properties to be appraised in each year covered by the plan as required by Tax Code Section 25.18 and have all scheduled activities been completed timely?		No Recommendation
48. Did the appraisal district submit the two most recent electronic appraisal rolls to the Comptroller timely?		No Recommendation
49. Did the appraisal district submit the two most recent electronic property transactions submissions to the Comptroller timely?		No Recommendation
50. Are sales provided in the most recent electronic property transaction submission valid sales?		No Recommendation

## APPRAISAL STANDARDS, PROCEDURES AND METHODOLOGY

Appraisal Standards, Procedures	Answer	Recommendation
and Methodology Review		
Question		
51. Have the inspection dates in the appraisal records been updated within the previous six years as discussed in IAAO's Standard on Mass Appraisal of Real Property?		No Recommendation
52. Do the appraisal district's appraisal cards contain all of the information as required by Comptroller Rule 9.3001?		No Recommendation

Annuaisal Standanda D	A	Dogommon dod
Appraisal Standards, Procedures and Methodology Review	Answer	Recommendation
Question		
53. Did the appraisal district complete and		
produce written mass appraisal		No Recommendation
reports in the previous two years as required by USPAP Standard 6?		
- '		
54. Do the appraisal district's contracts contain the items described in IAAO's		No Recommendation
Standard on Contracting for Assessment		
Services?		
55. Does the appraisal district follow a		No Recommendation
procedure or process for reviewing, verifying or evaluating the work of		No recommendation
their appraisal services and mapping		
contractors?		
56. Does the appraisal district run ratio studies by market area and		No Recommendation
neighborhood, property class, or		
stratum?		
57. Are the appraisal district's cost		No Recommendation
schedules and appraisal models used in such a way that adjustments are made		1 to recommendation
for neighborhood factors and property		
specific factors?		
58. Has the appraisal district adjusted its		No Recommendation
residential property cost schedules based on sales data, ratio studies, local		No Recommendation
conditions or market factors within the		
previous two years?		
59. Has the appraisal district adjusted its		No Recommendation
commercial property cost schedules based on sales data, ratio studies, local		No recommendation
conditions or market factors within		
the previous two years?		
60. Does the appraisal district follow its		No Recommendation
written procedures for inspecting new		No Recommendation
personal property accounts in the 12 months after they are created, as		
discussed in IAAO's Standard on		
Valuation of Personal Property?		
61. Does the appraisal district apply the rendition penalty for taxpayers who do		No Recommendation
not render timely according to Tax		
Code Section 22.28 and are penalties		
waived when necessary, as described in Tax Code Section 22.30?		
62. Does the appraisal district perform multiple quality control steps to		No Recommendation
ensure the accuracy and uniformity of		
property valuations?		
63. Does the appraisal district gather		No Decommon detier
income and expense data and		No Recommendation
calculate values using the income approach for multi-family properties?		
approach for main-family properties.		

Appraisal Standards, Procedures	Answer	Recommendation
and Methodology Review	Allswei	Recommendation
Question		
64. Does the appraisal district gather		N. D. Lui
income and expense data and calculate		No Recommendation
values using the income approach for		
office properties?		
65. Does the appraisal district gather		No Recommendation
income and expense data and calculate values using the income approach for		
retail properties?		
66. Does the appraisal district gather		
income and expense data and calculate		No Recommendation
values using the income approach for		
warehouse properties/mini storages?		
67. Does the appraisal district use market		No Recommendation
rents (comparable rents) rather than		1.0 1000 minoridation
actual rents in the income approach pursuant to Tax Code Section 23.012?		
68. Are multi-family low income		
properties appraised in accordance		No Recommendation
with Section 23.215 and 11.1825(q) of		
the Property Tax Code?		
69. Does the appraisal district collect land		No Recommendation
sales and maintain a verified land		No Recommendation
sales file and does the appraisal		
district gather available real estate transfer documents and use available		
third-party sources in gathering sales		
information, according to IAAO's		
Standard on Verification and		
Adjustment of Sales, Sections 3.1 and 3.4?		
70. Does the appraisal district collect		
residential property sales and		No Recommendation
maintain a verified residential sales		
file and does the appraisal district		
gather available real estate transfer		
documents and use available third- party sources in gathering sales		
information, according to IAAO's		
Standard on Verification and		
Adjustment of Sales, Sections 3.1 and		
3.4?		
71. Does the appraisal district collect		No Recommendation
commercial property sales and		1 to recommendation
maintain a verified commercial sales file and does the appraisal district		
gather available real estate transfer		
documents and use available third-		
party sources in gathering sales		
information, according to IAAO's		
Standard on Verification and		
Adjustment of Sales, Sections 3.1 and 3.4?		
J.T.		

Appraisal Standards, Procedures	Answer	Recommendation
and Methodology Review		
Question		
72. Does the appraisal district collect		No Recommendation
multi-family property sales and maintain a verified multi-family sales		1,0 1,000,111,101,101,101
file and does the appraisal district		
gather available real estate transfer		
documents and use available third-		
party sources in gathering sales		
information, according to IAAO's Standard on Verification and		
Adjustment of Sales, Sections 3.1 and		
3.4?		
73. Are net-to-land calculations for		No Recommendation
agricultural use land designated as		No recommendation
dry and irrigated cropland reproducible from the appraisal		
district's records and is the appraisal		
district following their dry and/or		
irrigated cropland schedule?		
74. Are net-to-land calculations for		No Recommendation
agricultural use land designated as		T (o Teocommonation
native pasture reproducible from the appraisal district's appraisal records		
and is the appraisal district following		
their native pasture schedule?		
75. Does the appraisal district properly		No Recommendation
apply minimum acreage requirement		No Recommendation
for Wildlife properties in accordance		
with Comptroller Rule 9.2005?		
76. Does the appraisal district perform		No Recommendation
inspections of properties as a result of receiving wildlife management use		
appraisal applications?		
77. Does the appraisal district perform		
inspections of properties as a result of		No Recommendation
receiving agricultural use appraisal		
applications?		
78. For properties that have been granted		No Recommendation
agricultural use appraisal, are		NO RECOMMENDATION
completed applications and required documentation on file?		
79. Have agricultural appraisal intensity-		No Recommendation
of-use standards been evaluated or updated within the previous five		
years?		
80. Is the appraisal district following their		
current guidelines for degree of		No Recommendation
intensity standards when granting		
special valuation appraisal for		
agricultural and/or timber use?		

Appraisal Standards, Procedures and Methodology Review Question	Answer	Recommendation
81. Does the appraisal district make an entry on the appraisal records when agricultural applications are received after April 30 and deliver written notice of imposition of the penalty as described in Tax Code Section 23.431?		No Recommendation