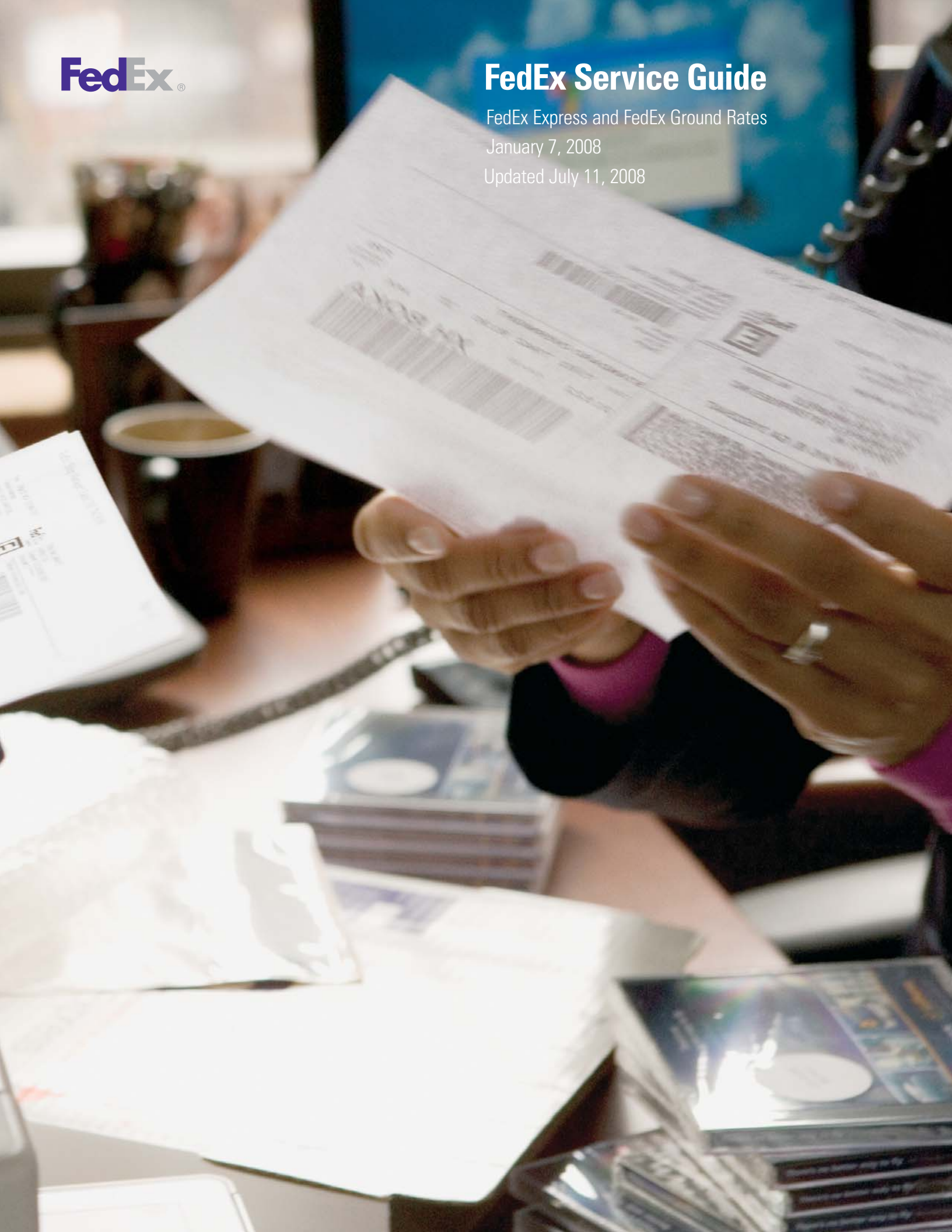
FedEx Service Guide

FedEx Express and FedEx Ground Rates

January 7, 2008

Updated July 11, 2008



Your Shipping Resources

Online

Ship a package	fedex.com/us/ship
Track a package	fedex.com/us
Find FedEx locations	fedex.com/us/dropoff
Get service information	fedex.com/us/services
Use international shipping tools	fedex.com/us/international
Manage your account	fedex.com/us/account
Get started as a new customer	fedex.com/us/newcustomer

On the Phone

Customer Service 1.800.GoFedEx 1.800.463.3339

SAY	PRESS
"Schedule a pickup"	1
"Track a package"	2
"Find FedEx locations"	3
"International services"	4
"Order shipping supplies"	61
"Get rates"	62
"Billing"	71
"New account setup"	72
"Claims"	75
"Technical support"	76
"Dangerous goods"	81
"Hazardous materials"	81
"Representative"	0

FedEx Expedited Freight Services℠	1.800.398.0625
FedEx Express® Freight Services	1.800.332.0807
FedEx Freight and FedEx National LTL	1.866.393.4585
FedEx Kinko's Office and Print Services	1.800.GoFedEx 1.800.463.3339 and say "office and print services"
FedEx Custom Critical	1.800.762.3787
FedEx Trade Networks	1.800.249.2953
FedEx® Charters	1.800.238.0181
International Regulatory Consulting	1.800.851.3336
Packaging Design and Development	1.800.633.7019
Telecommunications Device for the Deaf	1.800.238.4461 (7 a.m. to 8 p.m. CT, weekdays)

CONTENTS

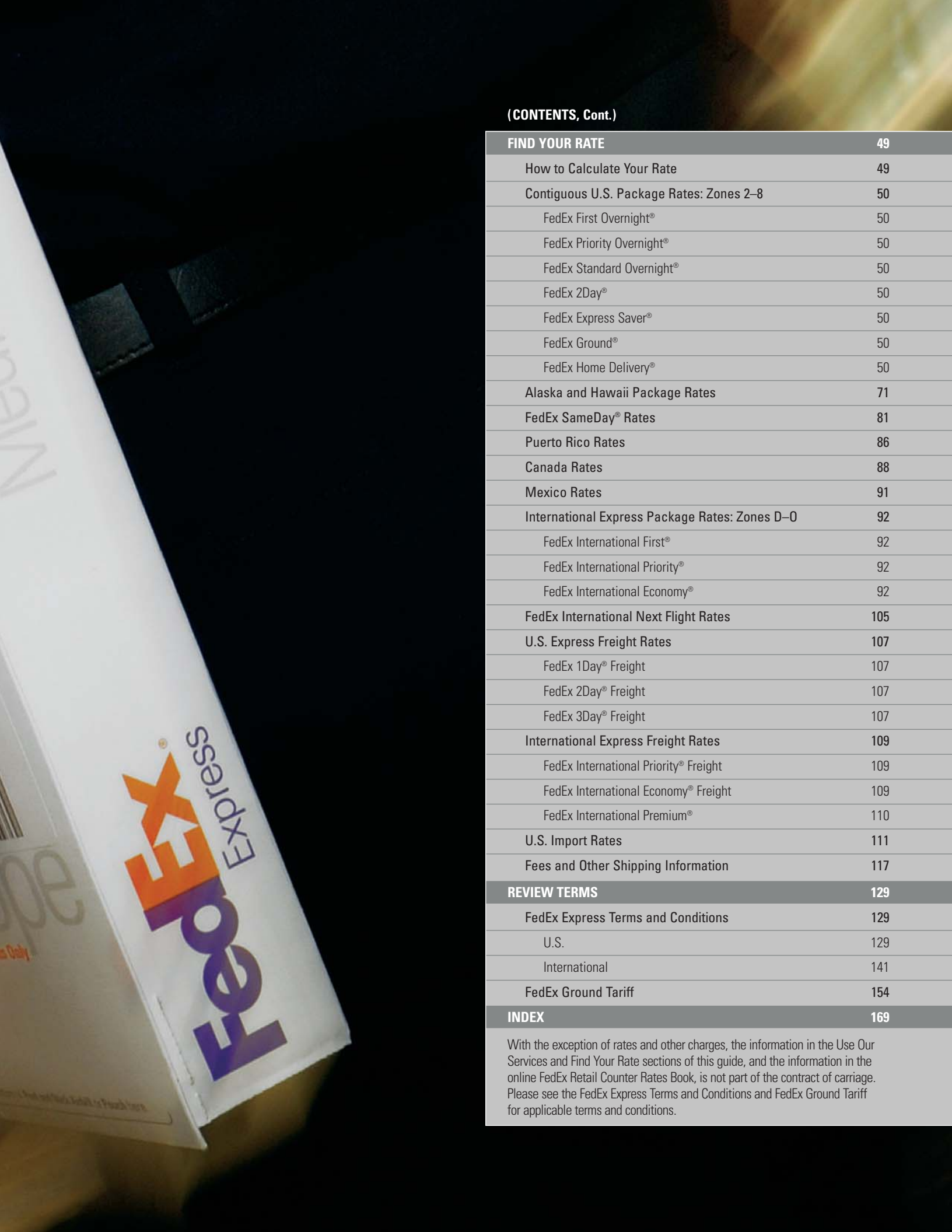
January 7, 2008

This interactive version of the FedEx Service Guide is designed to help you quickly find the information and FedEx shipping tools that you need. Use your mouse to select the items in the Contents table below, or any blue, underlined text throughout the guide, which links you to more information on a particular topic, plus resources on fedex.com and other Web sites. Select the Table of Contents button at the bottom of each page to return to this table of contents.

The FedEx Service Guide consists of:

- Services (for U.S. and U.S. export)
- Rates (for U.S., U.S. export and U.S. import)
- FedEx Express Terms and Conditions — see p. 129
- FedEx Ground Tariff — see p. 154
- The supplemental online FedEx® Retail Counter Rates Book

NEWS AND SERVICE ENHANCEMENTS	**2**
SPECIALIZED SOLUTIONS	**4**
USE OUR SERVICES	**5**
Services At-a-Glance	5
Ship in Four Easy Steps	6
Choose a Delivery Service, Plus Options	8
U.S. Package Services	8
International Package Services	11
U.S. Freight Services	13
International Freight Services	14
Additional Freight Services	15
Service Options	16
Return Solutions	20
Dangerous Goods (FedEx Express)	22
Hazardous Materials (FedEx Ground)	26
Package Your Shipment	30
Packaging Tips	30
FedEx Express® Packaging	32
FedEx Express Freight Packaging Tips	34
Process Your Shipment	35
Process Your Shipment at **fedex.com**	35
More Shipping Resources at **fedex.com**	36
FedEx Express Airbills and Air Waybills	38
FedEx Ground Bar-Code Labels and Other Documentation	39
U.S. Export Documentation	40
Shipper's Export Declaration/Electronic Export Information	41
Commercial Invoice	42
Certificate of Origin	44
Give Your Shipment to Us	45
FedEx Kinko's	45
Other Shipping Locations	46
Shipment-Status Tracking	47
Account Management	48



(CONTENTS, Cont.)

FIND YOUR RATE	**49**
How to Calculate Your Rate	49
Contiguous U.S. Package Rates: Zones 2–8	50
FedEx First Overnight®	50
FedEx Priority Overnight®	50
FedEx Standard Overnight®	50
FedEx 2Day®	50
FedEx Express Saver®	50
FedEx Ground®	50
FedEx Home Delivery®	50
Alaska and Hawaii Package Rates	71
FedEx SameDay® Rates	81
Puerto Rico Rates	86
Canada Rates	88
Mexico Rates	91
International Express Package Rates: Zones D–O	92
FedEx International First®	92
FedEx International Priority®	92
FedEx International Economy®	92
FedEx International Next Flight Rates	105
U.S. Express Freight Rates	107
FedEx 1Day® Freight	107
FedEx 2Day® Freight	107
FedEx 3Day® Freight	107
International Express Freight Rates	109
FedEx International Priority® Freight	109
FedEx International Economy® Freight	109
FedEx International Premium®	110
U.S. Import Rates	111
Fees and Other Shipping Information	117
REVIEW TERMS	**129**
FedEx Express Terms and Conditions	129
U.S.	129
International	141
FedEx Ground Tariff	154
INDEX	**169**

With the exception of rates and other charges, the information in the Use Our Services and Find Your Rate sections of this guide, and the information in the online FedEx Retail Counter Rates Book, is not part of the contract of carriage. Please see the FedEx Express Terms and Conditions and FedEx Ground Tariff for applicable terms and conditions.

NEWS AND SERVICE ENHANCEMENTS

Check **fedex.com** for our most recent service enhancements and other FedEx updates.

YOUR SHIPPING NEED	OUR UPDATE
Information on service enhancements, rate changes and other important updates	

Service Enhancements

For more information on these services, see pp. 8–14. To check delivery commitments, select Get Rates & Transit Times from the Ship tab at fedex.com.

U.S. Package Services

We've upgraded our package services to give you earlier delivery for many U.S. shipments, to more areas of the country.

- FedEx First Overnight®, our early-morning service, now is available to thousands of additional ZIP codes throughout the U.S. FedEx First Overnight provides next-business-day delivery by 8, 8:30, 9 or 10 a.m. See p. 8 for more information.
- FedEx Priority Overnight®, our most popular U.S. service, now provides delivery by 10:30 a.m. to more destinations. It's available throughout all 50 states. See p. 8 for more information.
- FedEx Ground® now offers next-business-day service to more destinations, so you get earlier delivery and a cost-effective rate for shipments to businesses. See p. 10 for more information.

International Package Services

- FedEx International First®, which lets you reach Europe early in the day, now is available to the Netherlands and Spain, and to more destinations in Belgium, England, France, Germany, Italy and Switzerland. Your shipments arrive as early as 9 a.m. in 2 business days. Plus, U.S.-inbound service now is available to thousands of additional ZIP codes from 70 countries. See p. 11 for more information.
- FedEx International Economy®, which provides wide international coverage when there's more time in your schedule, now is available from Australia, China, Hong Kong, Indonesia, Japan, Malaysia, New Zealand, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam to the U.S. and select countries in Europe and Asia. Delivery from these countries to the U.S. is typically in 3–4 business days. Outbound from the U.S., service is available to more than 215 countries and territories. See p. 11 for more information.

Express Freight Services

- FedEx Express® Freight service has expanded to include a time-definite, door-to-door delivery commitment to more U.S. destinations. FedEx Express now serves all 50 states and covers over 98 percent of U.S. ZIP codes with time-definite, door-to-door service backed by a money-back guarantee[1]. Delivery times are 10:30 a.m., noon, 3 p.m. or 5 p.m. based on your shipment's destination. Next-business-day service now is available to and from Oahu, Hawaii, via FedEx 1Day® Freight. See p. 13 for more information on FedEx Express Freight service within the U.S.

[1] See the FedEx Express Terms and Conditions at the back of this book for details.

- FedEx International Priority® Freight now serves more than 130 countries and territories, giving you expanded global access with a time-definite delivery commitment. Delivery is typically in 1, 2 or 3 business days. FedEx International Economy® Freight now delivers to more than 55 countries and territories, typically within 5 business days. See p. 14 for more information.

Same-Day Service

FedEx SameDay® City is our newest solution for your most-urgent shipments. It provides delivery in just hours for cross-city shipments, whether you're shipping loose packages or palletized freight. Service is available within New York, Los Angeles, Chicago and several other U.S. metro areas. See p. 8 for more information.

Online Enhancements

New at fedex.com

Our redesigned Web site makes it easy to access the FedEx® services and tools most relevant to your needs. Go to **fedex.com** to take advantage of timesaving resources such as:

- FedEx Mobile, which lets you check rates, create shipping labels and track packages from a mobile phone or other wireless device.
- The FedEx Solutions Tool, which directs you to the FedEx shipping, business or technology solution that meets your unique needs.
- The redesigned My FedEx®, which gives you easy access to your account information and favorite shipping tools.

See pp. 36–37 for more information on **fedex.com**.

Rate, Surcharge and Fee Changes

Rate Information Online

Go to fedex.com/us/rates2008 for updated information on FedEx rates, surcharges and fees, including:

- Changes to FedEx surcharges and fees.
- Other important changes that may affect your shipping rates.
- Access to rate tools to identify the zone for your shipment's destination, get rate quotes, and obtain standard list rates or customized rates.

New Rates

The rates in this FedEx Service Guide, which are effective Jan. 7, 2008, supersede the rates shown in the January 1, 2007 FedEx Service Guide.

U.S. Import Rates

This FedEx Service Guide has import rates for FedEx Express® shipments from international locations to the U.S., in addition to U.S. and U.S. export rates. They provide a consolidated set of U.S. import rates to U.S. customers and allow you to avoid uncertainties caused by currency fluctuations. Origin countries and U.S. import zones are listed on pp. 82–84 (for package shipments) and p. 108 (for freight shipments). U.S. import rates are on pp. 111–116.

Surcharge and Fee Changes

There are changes to the following FedEx surcharges and fees. Go to fedex.com/us/rates2008 or refer to pp. 119–128 of this guide for more information on the changes, which are effective Jan. 7, 2008, unless otherwise noted.

- Additional Handling Surcharge — see p. 119
- Address Correction — see p. 119
- Declared Value — see p. 121
- Delivery Area Surcharge — see p. 121
- Delivery Reattempt Charge — see p. 121
- Extra Services Charge — see p. 123
- FedEx® Collect on Delivery — see p. 123
- FedEx® Delivery Signature Options — see p. 123
- FedEx E-Mail Return Label — see p. 123
- FedEx Ground® Call Tag — see p. 124
- FedEx Ground® C.O.D. (Collect on Delivery) — see p. 124
- FedEx Ground® Electronic C.O.D. (E.C.O.D.) — see p. 124
- Inside Delivery Charge — see p. 125
- Inside Pickup Charge — see p. 125
- Oversize Charge — see p. 127
- Pickup Charge (FedEx International Premium®) — see p. 127
- Reroute of Shipment — see p. 127
- Residential Delivery Charge — see p. 127
- Residential Pickup Charge — see p. 127
- Saturday Delivery — see p. 128
- Saturday Pickup — see p. 128

SPECIALIZED SOLUTIONS

FedEx gives you access to the world through our network of specialized solutions. We ship everything from envelopes to freight, to more than 220 countries and territories. Virtually anytime and anywhere.

YOUR SHIPPING NEED	OUR SERVICE
Urgent packages and freight	Choose **FedEx Express** for delivery of envelopes, packages up to 150 lbs. and palletized freight skids weighing 151 lbs. or more. Internationally, delivery is available to more than 220 countries and territories. **fedex.com/us/express/main** 1.800.GoFedEx 1.800.463.3339
Economical ground delivery — business and residential	Count on **FedEx Ground** for cost-effective delivery of packages up to 150 lbs. to businesses in the U.S. and to every address in Canada and Puerto Rico. Choose FedEx Home Delivery® to ship packages up to 70 lbs. to every U.S. residential address. **fedex.com/us/ground/main** 1.800.GoFedEx 1.800.463.3339
LTL (less-than-truckload) freight	Depend on **FedEx Freight** and **FedEx National LTL** to provide on-time reliability for your LTL shipments weighing 151 lbs. or more. FedEx Freight offers regional next- and second-day service plus accelerated three-day or more service. FedEx National LTL delivers solutions for long-haul shipping needs and planned inventory replenishment. **fedex.com/us/freight/main** 1.866.393.4585
Business, document and shipping solutions	Choose **FedEx Kinko's Office and Print Centers®** for a broad range of business and document solutions, plus FedEx Express® and FedEx Ground® shipping services. You'll find locations in North America, Asia, Australia, Europe and the Middle East. **fedexkinkos.com** 1.800.GoFedEx 1.800.463.3339 and say "office and print services"
Time-critical deadlines and specialty shipments	Rely on **FedEx Custom Critical** for expedited surface and air solutions that meet your most challenging shipping needs, such as delicate, high-security or temperature-sensitive shipments. **customcritical.fedex.com** 1.800.762.3787
Help with the complexities of global shipping	Select **FedEx Trade Networks** for true end-to-end services including customs brokerage, global ocean and air cargo distribution, and trade and customs advisory services. **ftn.fedex.com** 1.800.249.2953
Supply chain management solutions	Choose **FedEx Global Supply Chain Services** for solutions that turn supply chain management into a competitive strategy. Services such as critical logistics, fulfillment services and transportation management help you move goods more efficiently while minimizing costs. **fedex.com/us/supplychain/main** 1.800.GoFedEx 1.800.463.3339

Make it. Print it. Pack it. Ship it.

SERVICES AT-A-GLANCE[1]

See pp. 8–15 for more information on these services.

U.S. Package Services

YOUR SHIPPING NEED	OUR SERVICE	SERVICE DETAILS	RATES
Urgent	FedEx SameDay®	p. 8	p. 81
Urgent cross-city delivery	FedEx SameDay® City	p. 8	p. 81
First thing the next-business-day morning	FedEx First Overnight®	p. 8	p. 50
Next-business-day morning	FedEx Priority Overnight®	p. 8	p. 50
Next-business-day afternoon	FedEx Standard Overnight®	p. 9	p. 50
2 business days	FedEx 2Day®	p. 9	p. 50
3 business days	FedEx Express Saver®	p. 9	p. 50
Economical ground delivery to businesses	FedEx Ground®	p. 10	p. 50
Economical ground delivery to residences	FedEx Home Delivery®	p. 10	p. 50
Low-weight, high-volume packages to residences	FedEx SmartPost®	p. 10	*

International Package Services

YOUR SHIPPING NEED	OUR SERVICE	SERVICE DETAILS	RATES
Urgent	FedEx® International Next Flight	p. 11	p. 105
2 business days to Europe	FedEx International First®	p. 11	p. 92[2]
In 1, 2 or 3 business days worldwide	FedEx International Priority®	p. 11	p. 86[2]
Within 5 business days worldwide	FedEx International Economy®	p. 11	p. 86[2]
Direct-distribution shipments	FedEx International Priority DirectDistribution®	p. 12	*
Catalogs, brochures and other mail	FedEx International MailService®	p. 12	*
Economical ground delivery to Canada and Puerto Rico	FedEx International Ground℠	p. 12	p. 86
Drop-ship option for U.S.-to-Canada shipments	FedEx International Ground Distribution	p. 12	*

Freight Services

YOUR SHIPPING NEED	OUR SERVICE	SERVICE DETAILS	RATES
Urgent within the U.S.	FedEx SameDay® Freight	p. 13	p. 81
In 1, 2 or 3 business days within the U.S.	FedEx 1Day® Freight FedEx 2Day® Freight FedEx 3Day® Freight	p. 13	p. 107
In 1, 2 or 3 business days worldwide	FedEx International Priority® Freight	p. 14	p. 109[2]
Direct-distribution freight shipments	FedEx International Priority DirectDistribution® Freight	p. 14	*
Within 5 business days worldwide	FedEx International Economy® Freight	p. 14	p. 109
Controlled export shipments and dangerous goods	FedEx International Premium®	p. 14	p. 110
Airport-to-airport service	International Air Cargo Services	p. 14	*
Bulk ground shipments	FedEx Ground Multiweight®	p. 15	*
LTL (less-than-truckload) freight including long haul	FedEx Freight® FedEx National LTL℠	p. 15	*
Critical deadlines and specialty shipments	FedEx Custom Critical®	p. 15	*
Ocean freight	FedEx Trade Networks®	p. 15	*

[1] Delivery times are to most destinations. For details, select Get Rates & Transit Times from the Ship tab at fedex.com.

[2] See pp. 111–116 for U.S. import rates.

* Rates are not listed in this FedEx Service Guide. For information, call FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339.

SHIP IN FOUR EASY STEPS

Whether you're shipping around the globe or just across town, FedEx keeps it simple. To access the world via FedEx, follow four easy steps each time you ship.

Look for these four steps throughout the Use Our Services section of this guide. The circle that's highlighted tells you which step is covered on that page.

CHOOSE A DELIVERY SERVICE, PLUS OPTIONS

1 2 3 4

- If you're shipping packages and envelopes within the U.S., choose a service from pp. 8–10 and get rates on pp. 50–81.
- If you're shipping packages and envelopes from the U.S. to another country, choose a service from pp. 11–12. Rates start on p. 86.
- If you're shipping freight, choose a service from pp. 13–15. Rates are on pp. 81 and 107 (for U.S. services) and pp. 109–110 (for international services).
- See pp. 117–128 for fees and other nontransportation charges that may apply.
- For C.O.D., proof of delivery and other service options, see pp. 16–19.

PACKAGE YOUR SHIPMENT

1 2 3 4

- Use sturdy boxes filled with padding or other protective material. For packaging tips, see pp. 30–31.
- See pp. 32–33 for information on the FedEx® Envelope and other complimentary FedEx Express® packaging options.
- You can purchase packaging supplies or use our convenient full-service packing solutions at FedEx Kinko's locations. See p. 45.

PROCESS YOUR SHIPMENT

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- An easy way to ship is online at fedex.com — select Prepare Shipment from the Ship tab. See p. 35 for details.
- Or complete shipping documents by hand. See pp. 38–39 for sample forms and instructions.
- International shipments may need special documentation. See pp. 40–44 for details. Select the Ship tab at fedex.com, then Go to FedEx Global Trade Manager, for more global-shipping information.

GIVE YOUR SHIPMENT TO US

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2
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4

- You can bring your shipments to FedEx Kinko's and our other shipping locations. See pp. 45–46 for more information.
- Or arrange for package pickup. If you don't have regular scheduled pickup, select Schedule a Pickup from the Ship tab at fedex.com or call 1.800.GoFedEx 1.800.463.3339 and say "schedule a pickup." (Call 1.800.332.0807 for FedEx Express® Freight shipments.)
- To track the status of your packages while they're in transit, select the Track tab at fedex.com. See p. 47 for more tracking options.
- For time-saving account-management solutions, turn to p. 48.

U.S. PACKAGE SERVICES

Choose these delivery services to ship packages and envelopes within the U.S. Our services are backed by a money-back guarantee.[1]

GO To check the delivery time to your destination, select Get Rates & Transit Times from the Ship tab at **fedex.com**.

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YOUR SHIPPING NEED	OUR SERVICE
Urgent: It needs to be there today	**FedEx SameDay®** Delivery time: in just hours, depending on flight availability • Available throughout all 50 states. • Available 365 days a year. • Packages up to 150 lbs. Prior approval is required if any package in the shipment exceeds 70 lbs. or if any one side of a package exceeds 48 inches. • Call 1.800.399.5999 for more information or to request a pickup. Have a government-issued photo ID ready when the courier arrives with a specialized airbill for you to complete.
Urgent cross-city delivery	**FedEx SameDay® City** Delivery time: in just hours, depending on availability • Available within New York, Los Angeles, Chicago and several other U.S. metro areas. • You get our fastest same-day delivery commitment between select ZIP codes within 25 miles of the city center. • Available 365 days a year. • Loose packages or palletized freight. Unlimited total shipment weight. • Call 1.800.399.5999 for more information or to request a pickup.
First thing the next-business-day morning	**FedEx First Overnight®** Delivery time: next business day by 8, 8:30, 9 or 10 a.m. • Available throughout all states except Hawaii (Alaska service is outbound only). • Monday–Friday. Saturday pickup available in many areas. • Packages up to 150 lbs.; up to 119 inches in length and 165 inches in length and girth. • For ZIP codes served, go to fedex.com/us/services/us/fo.html.
Next-business-day morning	**FedEx Priority Overnight®** Delivery time: next business day by 10:30 a.m. to most areas • By noon, 4:30 or 5 p.m. to some rural areas (2 business days for certain shipments to and from Alaska and Hawaii). • Available throughout all 50 states. • Monday–Friday. Saturday pickup and delivery available in many areas. • Packages up to 150 lbs.; up to 119 inches in length and 165 inches in length and girth.

[1] See the FedEx Express Terms and Conditions at the back of this book for details.

HOW TO CALCULATE DIMENSIONAL WEIGHT

Dimensional weight applies when a FedEx Express® package is relatively light compared with its volume. To calculate it:

1. Multiply length by width by height in inches.
2. Divide by 194 (for U.S. and Puerto Rico shipments) or 166 (for international shipments).
3. Compare the dimensional weight and actual weight; your rate is based on whichever is greater.

Dimensional weight may also apply to your FedEx Ground® packages. See p. 122 for more information.

Length is the longest side of a package or object.
Girth is (2 x width) + (2 x height).

YOUR SHIPPING NEED	OUR SERVICE
Next-business-day afternoon	**FedEx Standard Overnight®** Delivery time: next business day by 3 p.m. to most areas • By 4:30 p.m. to some rural areas (2 business days from some areas in Hawaii). • Available throughout all 50 states (except certain areas of Alaska and Hawaii). • Monday–Friday. Saturday pickup available in many areas. • Packages up to 150 lbs.; up to 119 inches in length and 165 inches in length and girth.
2 business days	**FedEx 2Day®** Delivery time: 2 business days by 4:30 p.m. to most areas (by 7 p.m. to residences) • 3 business days for certain shipments to Alaska and Hawaii. • Available throughout all 50 states. • Monday–Friday. Saturday pickup and delivery available in many areas. • Packages up to 150 lbs.; up to 119 inches in length and 165 inches in length and girth.
3 business days	**FedEx Express Saver®** Delivery time: 3 business days by 4:30 p.m. to most areas (by 7 p.m. to residences) • Available throughout all states except Alaska and Hawaii. • Monday–Friday. Saturday pickup available in many areas. • Packages up to 150 lbs.; up to 119 inches in length and 165 inches in length and girth.

FEDEX EXPRESS MULTIWEIGHT® PRICING

With FedEx Express Multiweight pricing your qualifying multiple-piece shipments within the U.S. are rated on both a per-package and total-shipment-weight basis, and you're billed the lower rate. It's automatically applied to FedEx Express® shipments that weigh 100 lbs. or more. A 10-lb. average minimum package weight for the shipment applies (effective Jan. 19, 2008). FedEx Express Multiweight pricing is available with most FedEx Express U.S. package shipments, except FedEx SameDay® and FedEx® Envelope shipments. Rates are on p. 80. For multiple-piece shipment information, see p. 126.

U.S. PACKAGE SERVICES

See pp. 50–81 for FedEx Express and FedEx Ground U.S. package rates.

GO For more information on these services, go to **fedex.com/us/services** and select "U.S. packages and envelopes."

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YOUR SHIPPING NEED	OUR SERVICE
Economical ground delivery to a U.S. business address	**FedEx Ground®** Delivery time: 1–5 business days (3–7 business days to and from Alaska and Hawaii) • Delivery is day-definite and based on the distance to your destination. • Available to every business address throughout all 50 states. • Monday–Friday. Delivery is by the end of the business day. • Packages up to 150 lbs.; up to 108 inches in length and 165 inches in length and girth.
Economical ground delivery to a U.S. residential address	**FedEx Home Delivery®** Delivery time: 1–5 business days (3–7 business days to and from Alaska and Hawaii) • Delivery is day-definite and based on the distance to your destination. • Available to every residential address throughout all 50 states. • Tuesday–Saturday. Delivery is between 9 a.m. and 8 p.m. • Packages up to 70 lbs.; up to 108 inches in length and 165 inches in length and girth. • Three premium service upgrades available.[1] **FedEx Home Delivery Premium Service Upgrades** When you ship via FedEx Home Delivery, you can choose one of these premium service upgrades if your recipient has a special delivery need: • FedEx Date Certain Home Delivery®: Delivery on a specific date you select, Tuesday through Saturday, provided the date is not before the standard delivery time and is within two weeks after it. • FedEx Evening Home Delivery®: Delivery between 5 and 8 p.m. on the scheduled date of delivery. • FedEx Appointment Home Delivery®: We contact the recipient in advance to arrange delivery on a specific date and by a scheduled time. A fee applies for these upgrades; see p. 124.
Low-weight, high-volume packages to residences	**FedEx SmartPost®** Delivery time: 2–7 business days based on the distance to your destination • Available throughout all 50 states (including P.O. boxes), U.S. territories and military APO/FPO destinations. (Transit times outside the contiguous 48 states may exceed 2–7 business days.) • We pick up and sort the packages, then route them to a U.S. Post Office™ facility for final delivery on Monday–Saturday. • Packages up to 70 lbs.; up to 130 inches in length and girth. • Contract-only service; contact your FedEx account executive for more information.

[1]Premium service upgrades and Saturday delivery are not available to all areas. Contact your FedEx account executive for additional information.

Post Office is a trademark of the United States Postal Service.

OPTIONS FOR YOUR UNIQUE NEEDS

Choose your delivery service, then special options, such as proof of delivery to confirm your shipment arrived, flexible collect-on-delivery payment, or Saturday pickup and delivery. See pp. 16–19 for our service options.

INTERNATIONAL PACKAGE SERVICES

Choose these delivery services to ship packages and envelopes to international locations. Select services are also available for U.S. import shipments; see pp. 82–84 for more information.

YOUR SHIPPING NEED	OUR SERVICE
Urgent: the next available flight	**FedEx® International Next Flight** Delivery time: reach major cities in just hours, depending on flight availability • To more than 220 countries and territories. • Available 365 days a year. • Packages up to 2,200 lbs. (more with prior approval). Unlimited total shipment weight. • Call 1.800.974.7333 to request a pickup (in as little as 60 minutes after you call). Have a government-issued photo ID ready when the courier arrives with a specialized air waybill for you to complete.
2 business days to Europe	**FedEx International First®** Delivery time: outbound delivery to many destinations in Belgium, England, France, Germany, Italy, the Netherlands, Spain and Switzerland as early as 9 a.m. in 2 business days • Inbound delivery to select U.S. ZIP codes from 70 countries in 1 or 2 business days. • Monday–Friday. Saturday pickup available in many areas. • Packages up to 150 lbs.; up to 108 inches in length and 130 inches in length and girth. Unlimited total shipment weight. • Go to fedex.com/us/services/intl/first.html for lists of the U.S.-outbound and U.S.-inbound destinations served.
In 1, 2 or 3 business days worldwide	**FedEx International Priority®** Delivery time: typically 1, 2 or 3 business days • Reach major cities in Europe in 2 business days by noon. Next-business-day delivery within Asia and Europe. • U.S.-inbound delivery by 10:30 a.m. or noon to many locations. Inbound delivery on Saturday available in major U.S. markets. • To more than 220 countries and territories. See pp. 82–84. • Monday–Friday. Saturday pickup and delivery available in many areas. • Packages up to 150 lbs.; up to 108 inches in length and 130 inches in length and girth. Unlimited total shipment weight.
Within 5 business days worldwide	**FedEx International Economy®** Delivery time: typically 2–5 business days • Typically in 2 or 3 business days to Canada, Mexico and Puerto Rico. • To more than 215 countries and territories. See pp. 82–84. • Monday–Friday. Saturday delivery available in countries where Saturday is a regular business day. • Packages up to 150 lbs.; up to 108 inches in length and 130 inches in length and girth. Unlimited total shipment weight.

FEDEX® 10KG BOX AND FEDEX® 25KG BOX

These boxes are an easy, hassle-free way to ship internationally. Just choose the size you need. You pay the same flat rate no matter how much you put in them (up to 22 lbs. for the FedEx 10kg Box and 55 lbs. for the FedEx 25kg Box). Delivery is via FedEx International Priority® to more than 220 countries and territories typically in 1, 2 or 3 business days. The boxes are available at FedEx Kinko's and many other staffed FedEx shipping locations. See p. 33 for more details.

INTERNATIONAL PACKAGE SERVICES

We serve more than 220 countries and territories.
See pp. 82–84 for a complete list.

GO For more information on these services, go to **fedex.com/us/services** and select "international packages and envelopes."

YOUR SHIPPING NEED	OUR SERVICE
Direct-distribution shipments	**FedEx International Priority DirectDistribution®** Delivery time: typically 1–4 business days • We clear shipments through customs as a single entry, then deliver to individual recipients in the destination country. • To more than 40 countries, including Canada and Mexico. • Individual pieces up to 108 inches in length, 70 inches in height and 130 inches in length plus girth. Individual skids up to 119 inches in length, 70 inches in height and 300 inches in length plus girth. • Single-point-of-clearance delivery lets you send consolidated shipments to multiple recipients in various European Union countries. • Contract-only service; contact your FedEx account executive for more information.
Catalogs, brochures and other international mail	**FedEx International MailService®** Delivery time: 4–7 (Premium) or 7–11 (Standard) international business days • FedEx or our designee sorts and stamps each piece, then tenders the shipment to the postal authority for delivery to the final destination. • To all countries with a postal system. • Monday–Friday. • Place international mail in a FedEx International MailService bag or box (up to 50 lbs. per bag or box). You can order FedEx International MailService packaging supplies and preprinted air waybills by calling 1.888.339.6245. • Available for letters, letter packages, postcards and printed materials, and certain dutiable items (such as CDs, film and household goods) valued at less than US$150. Go to fedex.com/us/fims/howitworks for details. • Contract-only service; contact your FedEx account executive for more information.
Economical ground delivery to Canada and Puerto Rico	**FedEx International Ground℠** Delivery time: 3–7 business days based on the distance to your destination • To Canada and Puerto Rico. • Monday–Friday. Delivery is by the end of the business day. • Packages up to 150 lbs.; up to 108 inches in length and 165 inches in length and girth. • Customs clearance is not included for U.S.-to-Canada shipments. FedEx Trade Networks can help U.S. exporters become the importer of record for shipments to Canada via the Non-Resident Importer program. Call 1.866.463.8682 for information.
Drop-ship option for U.S.-to-Canada shipments	**FedEx International Ground Distribution** Delivery time: 1–5 business days from the FedEx Ground hub in Canada • You arrange for delivery to a FedEx Ground hub in Canada. We break down the consolidation, then deliver the individual shipments. • Packages move as one unit across the border, so you benefit from reduced brokerage fees and simplified customs processing. • Customs clearance is not included. See the FedEx International Ground description above for details. • Domestic Canadian rates and zones apply. Go to fedex.com/ca for details. • Contact your FedEx account executive for more information.

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NAFTA TRADE SOLUTIONS

Count on us for delivery solutions throughout North America including:

- **Package delivery** typically in 1–3 business days to Canada and 2 or 3 business days to Mexico via FedEx Express®, plus FedEx International Ground℠ delivery to all Canadian provinces and territories.
- **Freight delivery** for palletized express freight or consolidated ground shipments. Plus we offer FedEx Freight® LTL delivery options.
- **Specialized, 365-days-a-year delivery** via FedEx Custom Critical® for shipments that are time-critical or require special care.
- **FedEx Trade Networks® advisory services** to help you avoid clearance delays and choose the best delivery solutions.

See pp. 11–15 for more information on our international services.

U.S. FREIGHT SERVICES

Choose these delivery services for express freight delivery within the U.S. Our services are backed by a money-back guarantee.[1]

YOUR SHIPPING NEED	OUR SERVICE
Urgent: It needs to be there today	**FedEx SameDay® Freight** Delivery time: in just hours, depending on flight availability • For shipments of 151 lbs. or more composed of multiple packages or palletized freight. • Available throughout all 50 states, 365 days a year. • Individual packages exceeding 48 inches on any one side require prior approval. Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width also require prior approval. • Individual packages exceeding 70 lbs., and skids exceeding 2,200 lbs., require prior approval. Unlimited total shipment weight. • Call 1.800.399.5999 for more information or to request a pickup. Have a government-issued photo ID ready when the courier arrives with a specialized airbill for you to complete.
Next business day within the U.S.	**FedEx 1Day® Freight** Delivery time: next business day by 10:30 a.m. or noon to most locations • Available throughout all 50 states. Hawaii service is to and from the island of Oahu only. • Monday–Friday. Saturday delivery available in major markets by noon or 1:30 p.m. • Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width require prior approval. • Individual skids of 151 lbs. or more. Skids exceeding 2,200 lbs. require prior approval. Unlimited total shipment weight. • Advance confirmation required. Go to fedex.com (select Prepare Shipment from the Ship tab) or call 1.800.332.0807.
2 business days within the U.S.	**FedEx 2Day® Freight** Delivery time: 2 business days by noon or 3 p.m. to most locations • Available throughout all 50 states. Hawaii service is to and from the island of Oahu only. • Monday–Friday. Saturday delivery available in major markets by 1:30 or 4:30 p.m. • Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width require prior approval. • Individual skids of 151 lbs. or more. Skids exceeding 2,200 lbs. require prior approval. Unlimited total shipment weight.
3 business days within the U.S.	**FedEx 3Day® Freight** Delivery time: 3 business days by 3 p.m. to most locations • Available throughout all states except Alaska and Hawaii. • Monday–Friday. • Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width require prior approval. • Individual skids of 151 lbs. or more. Skids exceeding 2,200 lbs. require prior approval. Unlimited total shipment weight.

[1] See the FedEx Express Terms and Conditions at the back of this book for details.

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INTERNATIONAL FREIGHT SERVICES

Choose these delivery services for express freight delivery to international locations. FedEx International Priority Freight is also available for U.S. import shipments; see p. 108 for more information.

GO For more information on these services, go to **fedex.com/us/services** and select "freight services."

YOUR SHIPPING NEED	OUR SERVICE
In 1, 2 or 3 business days worldwide	**FedEx International Priority® Freight** Delivery time: typically 1, 2 or 3 business days • To more than 130 countries and territories. See p. 108. • Monday–Friday. Saturday delivery available in countries where Saturday is a regular business day. • U.S.-inbound delivery by 10:30 a.m. or noon to many locations. Inbound delivery on Saturday available in major U.S. markets. • Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width require prior approval. • Individual skids of 151 lbs. or more. Skids exceeding 2,200 lbs. require prior approval. Unlimited total shipment weight. • Pickup and delivery options at your door or the airport.
Direct-distribution freight shipments	**FedEx International Priority DirectDistribution® Freight** Delivery time: typically 1–4 business days • We clear shipments through customs as a single entry, then deliver to individual recipients. • When you process your shipment, choose Appointment Delivery if you want us to arrange a delivery time with the recipient. Choose Piece-Count Verification if you want us to verify the number of pieces at origin and destination. • Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width require prior approval. • Individual skids of 151 lbs. or more. Skids exceeding 2,200 lbs. require prior approval. Unlimited total shipment weight.
Within 5 business days worldwide	**FedEx International Economy® Freight** Delivery time: typically within 5 business days • To more than 55 countries and territories. See p. 108. • Monday–Friday. Saturday delivery available in countries where Saturday is a regular business day. • Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width require prior approval. • Individual skids of 151 lbs. or more. Skids exceeding 2,200 lbs. require prior approval. Unlimited total shipment weight.
High-priority controlled export shipments and dangerous goods	**FedEx International Premium®** Delivery time: typically within 1–3 business days airport to airport • To more than 30 countries. See p. 110. Pickup available in the U.S. for a fee. • Monday–Friday. Saturday delivery available in countries where Saturday is a regular business day. • Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width require prior approval. • Skids exceeding 2,200 lbs. require prior approval. Unlimited total shipment weight. No minimum weight per piece. Pieces exceeding 151 lbs. must be banded to a skid. • Use the FedEx IATA (023) Air Waybill or IATA Neutral Air Waybill.

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INTERNATIONAL AIR CARGO SERVICES

FedEx International Express Freight® (IXF) and FedEx International Airport-to-Airport℠ provide airport-to-airport delivery typically in 2 or 3 and 3–5 business days, respectively. These services use the FedEx IATA (023) Air Waybill or IATA Neutral Air Waybill. For more information, including rates, call FedEx Express® Freight Services at 1.800.332.0807.

ADVANCE CONFIRMATION

Advance confirmation is required for FedEx International Priority® Freight and FedEx International Economy® Freight shipments. Go to **fedex.com** and select Prepare Shipment from the Ship tab. Or you can book space for those shipments, and FedEx International Premium® shipments, by calling 1.800.332.0807.

ADDITIONAL FREIGHT SERVICES

FedEx has the solutions for your freight delivery needs — by air, ground or sea.

YOUR SHIPPING NEED	OUR SERVICE
Bulk ground shipments in the U.S., Canada and Puerto Rico	**FedEx Ground® With Multiweight Pricing** Delivery time: 1–5 business days in the contiguous U.S.; 3–7 business days to Alaska, Hawaii, Canada and Puerto Rico • For shipments moving to the same destination on the same day. • Multiple-piece shipments with a total weight of 200 lbs. or more can qualify (150 lbs. or more for international destinations). • Minimum average package weight is 15 lbs., up to a maximum of 150 lbs. per package. • Same shipping guidelines as FedEx Ground and FedEx International Ground (see pp. 10 and 12). • Contract-only service; contact your FedEx account executive for more information.
LTL (less-than-truckload) freight, including long-haul service	**FedEx Freight® and FedEx National LTL℠** Delivery time: regional delivery typically in 1 or 2 business days by 5 p.m. for U.S. shipments; long-haul delivery typically in 3–5 business days for U.S. shipments • FedEx Freight focuses on regional next- and second-day services that give you and your customers the benefit of fast-cycle logistics. • FedEx National LTL provides long-haul service for planned inventory replenishment, with multiple service options to meet your needs. • Palletized or nonpalletized freight up to 20,000 lbs. and 20 feet in length. • Service throughout North America via FedEx Freight Canada and an exclusive alliance in Mexico. Extended service to and from Alaska, Hawaii, Puerto Rico, the Caribbean, Central and South America, and Europe is also available. • For more information, go to fedex.com/us/freight/main or call 1.866.393.4585.
Critical deadlines and specialty shipments	**FedEx Custom Critical®** Delivery time: same day or next business day, 365 days a year • Surface Expedite® solutions throughout North America, with no size or weight restrictions. • Global air solutions, including premium airfreight and arrangement of exclusive-use charters. • Temperature-control services. • For more information, go to customcritical.fedex.com or call 1.800.762.3787.
Ocean freight	**FedEx Trade Networks®** Delivery time: varies based on origin and destination for FCL (full-containerload) and LCL (less-than-containerload) shipments • Flexible sailing and pricing options from major global markets. • Multiple gateway options for maximum flexibility and efficiency. • Origin consolidation service and dedicated weekly LCL service available to many U.S. destinations. • Direct-drop shipment, distribution-center bypass and vendor/supplier management programs available. • For more information, go to ftn.fedex.com or call 1.800.249.2953.

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SERVICE OPTIONS

Choose a delivery service, then select from our service options, which are designed for your unique needs. We offer:

- Pickup and delivery options (see pp. 16–17)
- Proof-of-delivery options (see p. 17)
- Payment options (see p. 18)
- International and charter-shipment options (see p. 19)

GO To confirm whether Saturday pickup or delivery is available for your shipment, go to **fedex.com** and select Get Rates & Transit Times from the Ship tab.

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YOUR SHIPPING NEED	OUR SOLUTION
Pickup at your location	**Pickup Service** You can schedule a FedEx Express® pickup for the same day (provided you request it before the cut-off time in your area) or the next business day. FedEx Ground® pickups can be scheduled for the next business day or up to 10 business days in advance. • Go to fedex.com and select Schedule a Pickup from the Ship tab. Or call 1.800.GoFedEx 1.800.463.3339 and say "schedule a pickup." • Talk to your FedEx account executive or call 1.800.GoFedEx 1.800.463.3339 to see if you qualify for regular scheduled pickup. • A fee applies; see pp. 119–128.
Pickup and delivery on Saturday	**Saturday Service** You can select Saturday delivery to many U.S. cities for an additional fee. Saturday delivery is available via FedEx Priority Overnight and FedEx 2Day for express package shipments, and via FedEx 1Day Freight and FedEx 2Day Freight for express freight. FedEx Home Delivery provides standard Saturday delivery to most U.S. residences at no extra cost. • International delivery is available by 5 p.m. to many points in Canada via FedEx International Priority. It's also available in countries where Saturday is a regular business day. • FedEx SameDay and FedEx International Next Flight services are available 365 days a year. • U.S.-inbound delivery is available in major markets via FedEx International Priority and FedEx International Priority Freight. • To check if Saturday service is available, select Get Rates & Transit Times from the Ship tab at fedex.com or call 1.800.GoFedEx 1.800.463.3339. • A fee may apply; see p. 128.
Signature options that give you extra security	**FedEx® Delivery Signature Options** Choose from three convenient options when you need a signature upon delivery. • Available with FedEx Express U.S. package services (excluding FedEx SameDay), FedEx Ground and FedEx Home Delivery. • Select **Indirect Signature Required**, and we'll obtain a signature in one of three ways: – From someone at the delivery address. – From a neighbor, building manager or someone at a neighboring address. – The recipient can sign a FedEx Door Tag authorizing release of the package without anyone present. Indirect Signature Required is not available for shipments to nonresidential addresses. • Select **Direct Signature Required**, and we'll obtain a signature from someone at the delivery address. If no one is at the address, we'll reattempt delivery. • Select **Adult Signature Required**, and we'll obtain a signature from someone at least 21 years old (and possessing the required government-issued photo ID) at the delivery address. If no eligible recipient is at the address, we'll reattempt delivery. • If no signature option is selected, we may deliver residential shipments without a signature. • A fee applies; see p. 123.

HOLD FOR PICKUP

To find a FedEx location in your delivery area that offers Hold at FedEx Location service, select Find Locations from the Ship tab at **fedex.com**, enter a ZIP code, address or phone number, then select "Hold at location."

YOUR SHIPPING NEED	OUR SOLUTION
Hold for pickup at a FedEx location	**Hold at FedEx Location Service** Select this option when your recipient needs a FedEx Express shipment earlier than the scheduled delivery time or is unavailable to receive delivery. We'll hold it at the FedEx Kinko's, FedEx World Service Center® or FedEx Express station or ramp location you specify, at no extra cost. • Pickup typically is available by 9 a.m. for FedEx Priority Overnight and FedEx 1Day Freight (select ramps only), and by 10:30 a.m. or noon for other services. Call 1.800.GoFedEx 1.800.463.3339 for specific pickup times by location. • Call 1.800.GoFedEx 1.800.463.3339 and say "international services" for international availability. We'll give you an international location code to include on your shipping documentation. • A government-issued photo ID is required when your recipient picks up the shipment.
Confirmation your ground shipments were received	**FedEx Ground Automatic Proof of Delivery** We collect a signature via one of the FedEx Delivery Signature Options and give you automatic verification that your shipment was received. • You choose how you want the signature images sent to you — via CD, file transfer protocol (FTP), fax or mail — and how frequently we should send them. • Or we can store the information electronically for up to three years, which meets current Prescription Drug Marketing Act requirements. • Contact your FedEx account executive for more information.
Proof of delivery for ground shipments via CD or FTP	**FedEx Ground P.O.D. Advantage** Receive proof-of-delivery information for every FedEx Ground package you send. You choose how you want to receive it — weekly or monthly via CD, or daily via FTP. • You'll save time and storage space, plus have the information you need to maintain accurate records, respond to a customer inquiry or meet government reporting requirements. • A fee applies; see p. 124. • Contact your FedEx account executive for more information.
An image of your recipient's signature for your records	**FedEx Signature Proof of Delivery** Need confirmation that your shipment arrived? You can request an image of your recipient's signature using an electronic shipping system or via fedex.com — select Obtain Signature Proof of Delivery from the Track tab to see the signature image online or have it faxed free of charge. (A FedEx account number is required to get complete proof-of-delivery information.) • Or call 1.800.GoFedEx 1.800.463.3339 to request this information via fax (or for a $6 charge, delivered to you via FedEx Standard Overnight envelope). • Available with most shipments within the U.S. and to Canada and Puerto Rico.

SERVICE OPTIONS

You can pair many of these service options with the delivery services described on pp. 8–15.

GO For more information on service options, go to **fedex.com/us/services/options**.

YOUR SHIPPING NEED	OUR SOLUTION
Collect-on-delivery payment for U.S. express shipments	**FedEx® Collect on Delivery (C.O.D.)** This option gives your customers several flexible payment alternatives. We collect payment from your recipient and return it to you the next business day via FedEx Standard Overnight (where available; otherwise FedEx 2Day). You specify the format you prefer: personal check, cashier's check, company check, official check, certified check or money order. We'll attempt to contact your recipient in advance. • Available within the U.S. with all FedEx Express package services (except FedEx SameDay and FedEx First Overnight) and freight services (some locations not served). • A fee applies; see p. 123.
Collect-on-delivery payment for ground shipments	**FedEx Ground® C.O.D. (Collect on Delivery)** You have three payment-collection options. Choose **currency C.O.D.** if you want us to collect cash. Choose **guaranteed funds C.O.D.** if you want us to collect a certified check, money order or cashier's check. Choose **regular C.O.D.** if you want us to collect any form of payment (guaranteed funds, or company or personal check). Recipients must make C.O.D. checks payable to the sender. • Available in the U.S., Canada and Puerto Rico (not available for FedEx Home Delivery shipments). • Funds for Canada-bound shipments must be drawn in Canadian dollars.[1] Funds collected in Puerto Rico are not guaranteed to be in the payment type requested. • A fee applies; see p. 124. • Contact your FedEx account executive for more information.
Direct deposit of collect-on-delivery payment	**FedEx Ground® Electronic C.O.D. (E.C.O.D.)** We deposit the payment in your bank account within 24 or 48 hours after delivery (whichever you prefer), giving you faster turnaround and less paperwork to complete. You receive a remittance report with complete shipment details for your records. • Available for FedEx Ground shipments in the U.S. and to Puerto Rico (not available to Canada or for FedEx Home Delivery shipments). • A fee applies; see p. 124. • Contact your FedEx account executive for more information.
Control over inbound shipping costs	**FedEx Ground® COLLECT** This payment option allows you, as the recipient, to be invoiced directly for inbound shipments, so you can control costs and avoid charges added by your suppliers. You receive a weekly itemized invoice detailing charges. Your suppliers ship as usual by selecting this option via their FedEx Ship Manager® shipping solution. • Available in the U.S., Canada and to Puerto Rico (not available for FedEx Home Delivery shipments). • Contact your FedEx account executive for more information.

[1] The Canadian currency exchange rate does not include your bank's service fee. Your bank can tell you what this fee will be.

INTERNATIONAL SHIPPING RESOURCES

Select the Ship tab at **fedex.com**, then Go to FedEx Global Trade Manager, for resources designed for the international shipper. Find the documents required for your shipment, estimate duties and taxes, get regulatory updates, and more. For FedEx International Customer Service, call 1.800.GoFedEx 1.800.463.3339 and say "international services."

YOUR SHIPPING NEED	OUR SOLUTION
Use of an entire airplane for special shipping needs	**FedEx® Charters** Charter an entire FedEx airplane and crew when you have oversize cargo and other special shipments. You choose the time and the route, within the U.S. or worldwide. We provide an aircraft load plan tailored to your commodity, plus a professional loadmaster to accompany the flight. Exotic animals, satellites and musical stage productions are just a few of the specialized shipments we've delivered. • Ship virtually any commodity (acceptable for shipment by air) that fits on the airplane. • For more information, e-mail chartersales@fedex.com or call 1.800.238.0181.
The flexibility to select the customs broker	**FedEx International Broker Select®** Choose this service option if you want to select a customs broker other than FedEx to clear your FedEx Express shipment. Just provide contact information for the broker on your shipping documentation. • Shipments are routed to the FedEx facility nearest to the broker that has been customs-approved for holding in-bond shipments (we do not advance or bill duties and taxes). We can complete delivery once the shipment clears customs (an additional fee may apply; see p. 120). • Available with FedEx International Priority, FedEx International Economy, FedEx International Priority Freight and FedEx International Economy Freight. Contact your FedEx account executive for more information or call 1.800.GoFedEx 1.800.463.3339 and say "international services."
Priority, door-to-door delivery for controlled exports	**FedEx International Controlled Export** Get customs-cleared, door-to-door delivery — and the reliability of a time-definite commitment in 1–3 business days — for certain controlled exports. Select this option for shipments moving under a U.S. State Department license or under U.S. Drug Enforcement Administration permits 36, 236 and 486, and for in-bond shipments moving under a transportation and exportation customs form (CF7512) from a foreign trade zone or bonded warehouse. • Available with FedEx International Priority and FedEx International Priority Freight. • You must use FedEx Ship Manager® at fedex.com or FedEx Ship Manager® Software to process the shipment. • A fee applies; see p. 124. • Contact your FedEx account executive or call 1.800.851.3336 for more information.

RETURN SOLUTIONS

FedEx® Returns solutions help you reduce costs and improve customer service. They bring efficiency and certainty to your business operations.

GO For more information on returns, go to **fedex.com/us/services/options/returns**.

YOUR SHIPPING NEED	OUR SOLUTION
A convenient way to manage returns: Print labels from your computer, e-mail them to the return shipper or have labels preprinted by FedEx	

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FedEx Return Labels

FedEx Print Return Label

An easy, efficient way to send return labels to customers. Use your FedEx Ship Manager solution to create the label, print it, then provide it to your customer with the outbound shipment (or have it delivered separately). Your customer applies the label as needed and tenders the package back to FedEx.

- No charges are assessed until the label is used.
- Available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day, FedEx Ground, FedEx Home Delivery, FedEx 2Day Freight and FedEx 3Day Freight.
- Available throughout all 50 states.
- A fee applies; see p. 125.

FedEx E-Mail Return Label

Manage the return process right from your computer or shipping system. You generate the label electronically, then e-mail it to your customer.

- The e-mail you send includes links for scheduling a pickup and finding drop-off locations.
- You decide how much time your customer has to print the label. No charges are assessed until the label is used.
- Available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day, FedEx Ground, FedEx Home Delivery, FedEx 2Day Freight and FedEx 3Day Freight.
- Available throughout all 50 states.
- A fee applies; see p. 123.

FedEx Stamps

These preprinted stamps allow you to control costs by specifying a delivery service in advance. **FedEx Express® Billable Stamps** take the place of airbills; no charges are assessed until the stamps are used. **FedEx Express® Prepaid Stamps** are prepaid shipping labels that help you allocate shipping costs upfront.

- FedEx Express Billable Stamps and FedEx Express Prepaid Stamps are available with FedEx Priority Overnight, FedEx Standard Overnight and FedEx 2Day.
- Use FedEx Express Expanded Billable Stamps when you require Saturday delivery, which is available with FedEx Priority Overnight and FedEx 2Day.
- Billable stamps can be used throughout all 50 states. Prepaid stamps can be used throughout all states except Alaska and Hawaii.

FedEx Ground® Package Returns Program

An easy-to-use solution for FedEx Ground shippers who have a high volume of returns in the U.S. and Canada. You provide the preprinted return label to your customers, who can apply it as needed.

- Available for FedEx Ground shipments throughout all 50 states, and to, from and within Canada.
- Contact your FedEx account executive for more information.

FedEx Ground return services (excluding FedEx Ground Call Tag) are subject to a 5-lb./Zone 8 minimum rate.

ELECTRONIC SOLUTIONS

You can select many of these return services using electronic shipping solutions such as FedEx Ship Manager® at fedex.com (select Prepare Shipment from the Ship tab). Ask your FedEx account executive about other FedEx® electronic shipping solutions to meet your return-shipping needs.

YOUR SHIPPING NEED	OUR SOLUTION
An easy way for customers to return packages: FedEx provides the label to the return shipper at pickup	**FedEx Return Tags** **FedEx ExpressTag®** At your request, an express courier will pick up your FedEx Express return packages at a location you specify. It's easy for you and your customer, who simply needs to have the return shipment ready when our courier arrives. • Schedule a pickup for the same day or next business day. • We pick up packages from both commercial and residential locations. • Available with FedEx Priority Overnight, FedEx Standard Overnight and FedEx 2Day. • Available to most cities in all 50 states (availability is limited in remote areas). • A fee applies; see p. 123. **FedEx Ground® Call Tag** At your request, a ground driver will pick up your FedEx Ground return packages at a location you specify. You can schedule a pickup for the next business day or up to 10 business days in advance. • We pick up packages from both commercial and residential locations. • Available for FedEx Ground shipments throughout all 50 states and within Canada (no transborder service to or from Canada and Puerto Rico). • You can also arrange a ground call tag by selecting Schedule a Pickup from the Ship tab at fedex.com or by calling 1.800.GoFedEx 1.800.463.3339 and say "schedule a pickup." • A fee applies; see p. 124.
A simple and economical way to return packages via a convenient network of shipping locations	**FedEx Return System** Your customers drop off returns at select FedEx shipping locations; we label them and send them back to you. A Return Material Authorization number is all the customer needs to tender the return shipment to us. • Ideal for customer-direct retailers. • Our network of staffed FedEx locations makes the return process easy for your customers. • A face-to-face return experience coupled with receipt confirmation increases customer satisfaction. • A merchant-accessible visibility tool enables you to generate reports and track returns inbound to your processing center or warehouse. • Available throughout all 50 states, including Alaska and Hawaii. • Contact your FedEx account executive for more information.

DANGEROUS GOODS

FedEx Express provides reliable delivery and support when your shipment contains dangerous goods. (See pp. 26–29 for information on shipping hazardous materials via FedEx Ground.)

GO Go to **fedex.com/us/services/options/dangerousgoods** for more information on shipping dangerous goods, including regulatory requirements and shipping forms.

YOUR SHIPPING NEED	OUR SOLUTION
Delivery solutions for express shipments that contain dangerous goods	

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3
4

FedEx Express Dangerous Goods Shipping Services

Refer to this section when your FedEx Express shipment contains dangerous goods. For more information:

- **Go to fedex.com**. You can download dangerous goods shipping forms, review job aids, check regulatory requirements, and more, online. Go to fedex.com/us/services/options/dangerousgoods.
- **Attend a seminar**. Register at fedex.com for government-mandated training. FedEx Express offers a full three-day course, a one-day refresher course for experienced shippers, plus training on shipping radioactive materials. We also offer private seminars at your location — call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" for more information.
- **Call us**. To speak with a dangerous goods shipping professional, call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods."

Plus, see the Dangerous Goods section in the FedEx Express Terms and Conditions at the back of this book.

Overview

Many common items are considered dangerous goods, including aerosol sprays, car batteries, fireworks, lighters, matches, paint and perfume. If you're not sure whether your commodity meets the criteria for dangerous goods, or which identification and classification apply, call the U.S. Department of Transportation (DOT) at 1.800.467.4922. If you have questions about shipping dangerous goods with FedEx, contact the FedEx Dangerous Goods/Hazardous Materials Hotline — call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods."

You must tender dangerous goods to us according to current International Air Transport Association (IATA) regulations for air transport and the FedEx Express Terms and Conditions at the back of this book. This is required regardless of how your shipment is routed and whether it's moved by air or ground transportation, or any combination thereof. The only exceptions allowed are:

- Magnetized material.
- Toxics in exemption packaging.
- ORM-D (a Shipper's Declaration for Dangerous Goods is required).
- Small quantities under section 49 of the Code of Federal Regulations (CFR), part 173.4.
- Some DOT exemptions approved for air transportation.

These dangerous goods shipments may be offered for transit within the U.S. and Puerto Rico in accordance with Title 49 of the CFR, which applies to air transportation.

You must identify, classify, package, mark, label and complete documentation for dangerous goods according to all national and international governmental regulations. Failing to do so could create dangerous conditions on the aircraft and result in the shipper being subject to governmental fines and penalties under applicable laws.

In addition, the Shipper's Declaration for Dangerous Goods must be typed or computer-generated, not handwritten. A few exceptions apply; see FedEx Express variation FX-12 in the 2008 International Air Transport Association (IATA) Dangerous Goods Manual for details.

Note: The information on pp. 22–25 does not meet the training requirements in DOT 49 CFR, part 172.700.

Delivery Options

Your delivery-service options depend on whether the dangerous goods you're shipping must be accessible during transit.

Accessible Dangerous Goods

Accessible dangerous goods include explosives, flammable gas, flammable liquid and corrosive material that must be accessible during transit. Their DOT classification numbers are:

Class 1.4	Explosives
Class 2.1	Flammable Gas
Class 2.2	Non-flammable Gas With a "Cargo Aircraft Only" Label
Class 3	Flammable Liquid
Class 4.1	Flammable Solid
Class 4.2	Spontaneously Combustible Material
Class 4.3	Dangerous When Wet Material
Class 5.1	Oxidizer
Class 5.2	Organic Peroxide
Class 8	Corrosive Material

FedEx delivery services available:

U.S. shipments: FedEx Priority Overnight and FedEx 1Day Freight.

International shipments: FedEx International Priority, FedEx International Priority Freight, FedEx International Premium and FedEx International Express Freight (IXF).

Inaccessible Dangerous Goods

Inaccessible dangerous goods include toxic and infectious substances, radioactive materials, and ORM-D. Their DOT classification numbers are:

Class 2.2	Non-flammable Gas Without a "Cargo Aircraft Only" Label
Class 6.1	Toxic
Class 6.2	Infectious Substances
Class 7	Radioactive Material
Class 9	ORM-D and All Class 9 (includes ORM-D shipments within the U.S. and to Puerto Rico)

FedEx delivery services available:

U.S. shipments: All FedEx Express package and freight delivery services except FedEx SameDay (FedEx First Overnight accepts dry ice only).

International shipments: FedEx International First (dry ice only), FedEx International Priority, FedEx International Economy (to Canada and Puerto Rico only), FedEx International Priority DirectDistribution, FedEx International Priority Freight, FedEx International Premium, FedEx International Priority DirectDistribution Freight, FedEx International Airport-to-Airport and FedEx International Express Freight (IXF).

Additional shipping fees apply for dangerous goods service; see p. 121 for details. However, we do not assess fees for certain types of dangerous goods, including:

- Dry ice or carbon dioxide solid (UN 1845) when it's the only dangerous good in the shipment.
- Dangerous goods in excepted quantities (IATA 2.7).
- Excepted package radioactive materials (IATA 10.5.9).
- Small quantities under 49 CFR, part 173.4 (U.S. and Puerto Rico shipments only).
- Biological Substance, Category B (UN 3373).
- Shipments containing primary (non-rechargeable) lithium batteries and cells that are prepared under IATA special provision A45 and that require the FedEx Express A45 label (UN 3090).

DANGEROUS GOODS SHIPPING FORMS

To complete a Shipper's Declaration for Dangerous Goods, go to **fedex.com/us/services/options/dangerousgoods** and select Declaration Forms.

DANGEROUS GOODS

If you have questions about shipping dangerous goods, call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" for the FedEx Dangerous Goods/Hazardous Materials Hotline.

GO For the dates and locations of our dangerous goods training seminars, go to **fedex.com/us/services/options/dangerousgoods** and select Seminars.

OUR SOLUTION

1
2
3
4

Packaging

FedEx Express packaging options (see pp. 32–33) cannot be used to ship dangerous goods, except Biological Substance, Category B (UN 3373), which can be shipped in the FedEx® Clinical Pak. If you have questions about packaging dangerous goods, call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" for the FedEx Dangerous Goods/Hazardous Materials Hotline.

Processing

When you process a shipment, you must indicate on your documentation that it contains dangerous goods. If you complete paper air waybills, use the FedEx® Expanded Service International Air Waybill, not our standard air waybill, for international shipments.

Effective Jan. 19, 2008, FedEx® electronic shipping solutions can accept different designations of dangerous goods for individual packages within a multiple-package shipment in the U.S. You must label each package appropriately and provide dangerous goods documentation for the entire shipment.

Most shipments to, from or transiting through the U.S. that require a Shipper's Declaration for Dangerous Goods also require a 24-hour emergency-response telephone number. For exceptions to this rule, refer to current IATA regulations.

See pp. 35–44 for more information on processing shipments. For help completing key forms, go to fedex.com/us/services/options/dangerousgoods.

Drop-off

You can drop off dangerous goods at some, but not all, staffed FedEx locations. To find one in your area, select Find Locations from the Ship tab at fedex.com, enter a ZIP code, address or phone number, then select "Dangerous goods." You cannot deposit dangerous goods shipments in FedEx Express® Drop Boxes.

C.O.D.

You can ship dangerous goods C.O.D., but you must complete shipping documentation using a FedEx electronic shipping solution such as FedEx Ship Manager at fedex.com. See p. 35 for information on FedEx Ship Manager at fedex.com.

Alaska

Dangerous goods service is available for many Alaskan cities.[1] Select FedEx Priority Overnight or FedEx 1Day Freight to ship accessible dangerous goods. Select FedEx Standard Overnight (where available), FedEx 2Day, FedEx 1Day Freight or FedEx 2Day Freight to ship inaccessible dangerous goods.

Hawaii

You can ship dangerous goods to and from Hawaii with some restrictions. Select FedEx Priority Overnight or FedEx 1Day Freight to ship accessible dangerous goods, and FedEx 2Day (all islands), FedEx 1Day Freight (island of Oahu only) or FedEx 2Day Freight (island of Oahu only) to ship inaccessible dangerous goods. You cannot ship dangerous goods, including dry ice, to Kalaupapa on Molokai (ZIP code 96742).

International

Internationally, we accept Class 7 radioactives only between certain locations in the U.S., the United Kingdom, Canada, the Caribbean and France (preapproval required). Class 1.4 explosives can be shipped to Canada, Germany, France, Japan, United Arab Emirates[2] and the United Kingdom. We add one day to the delivery commitment for dangerous goods shipments picked up on Saturday and destined for any European city. Hold at FedEx Location service is available at only certain FedEx locations in Europe, Canada and Japan.

Call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" for details on shipping dangerous goods to international locations. To confirm whether a commodity is acceptable, call 1.800.GoFedEx 1.800.463.3339 and say "international services."

[1] Anchorage, Anchor Point, Big Lake, Birchwood, Chugiak, Clam Gulch, Cooper Landing, Eagle River, Eileson, Elmendorf, Ester, Fairbanks, Ft. Richardson, Ft. Wainwright, Girdwood, Homer, Houston, Indian, Kasilof, Kenai, Kodiak, Moose Pass, Ninilchik, North Pole, Palmer, Peters Creek, Seward, Soldotna, Sterling, Talkeetna, Trapper Creek, Wasilla and Willow.

[2] The FedEx Express facility in Dubai accepts shipments of Class 1.4 explosives only via hold-for-pickup.

Special Requirements

Shipments originally tendered to ground carriers. Some items — such as dry ice (carbon dioxide solid, UN 1845) — may not be regulated as dangerous goods if they travel by ground but are regulated by the International Civil Aviation Organization (ICAO) and IATA when shipped via FedEx Express.

If you receive a package marked "ORM-D" with no dangerous goods paperwork, it may have been shipped via a ground carrier. If you then tender that ORM-D shipment to FedEx Express, you must prepare it according to air regulations by: 1) completing dangerous goods paperwork, including the Shipper's Declaration for Dangerous Goods; 2) changing the marking to "ORM-D-AIR" (within a rectangle); and 3) meeting all other air packaging and marking requirements.

Dry ice. If you have a dry-ice shipment prepared according to ICAO/IATA regulations, you do not need to complete a Shipper's Declaration for Dangerous Goods. However, you must select "Dry Ice" on your documentation and complete the dry-ice information. When you use dry ice as a refrigerant with dangerous goods that require a Shipper's Declaration, select both "Dangerous Goods" and "Dry Ice" and complete the dry-ice information. All dry-ice shipments require appropriate package marking and labeling. FedEx is not required to add dry ice to shipments.

Expedited shipments. FedEx Express prohibits the expediting of dangerous goods, except when dry ice is the only dangerous good in the shipment.

Infectious substances. Items defined as infectious substances under ICAO/IATA regulations cannot be shipped in the FedEx Clinical Pak. Noninfectious blood, urine and clinical samples must be packed to FedEx standards. See p. 31 for more information, then download our online How to Pack brochure (go to fedex.com/us/services/options/dangerousgoods and select Resources). Clinical samples and Biological Substance, Category B (UN 3373), cannot be deposited in FedEx Express Drop Boxes. You also must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments containing blood and blood products, regardless of whether they're infectious.

Dry shippers and dry dewars. Dry shippers and dry dewars regulated under ICAO/IATA Packing Instruction 202 must have an indication on the outer package that the shipment is not restricted or is not hazardous.

Radioactive materials. For shipments moving within the U.S., we will not accept Highway Route Controlled Quantity or Fissile Class III radioactive materials without advance arrangements. Call the FedEx Dangerous Goods/Hazardous Materials Hotline for details — 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods."

1
2
3
4

DANGEROUS GOODS LABELS

For faster, more accurate shipment preparation, use our FedEx® dangerous goods package labels. Simply apply the labels — which are specially designed for the type of dangerous goods you're shipping — to your packages rather than marking and labeling them by hand. We have specialized labels for undeveloped film and dry ice. To order them, call 1.800.GoFedEx 1.800.463.3339.

MORE RESOURCES

Go to www.iata.org for International Air Transport Association regulations and news. If you have questions about how to correctly classify your dangerous goods, call the U.S. Department of Transportation (DOT) at 1.800.467.4922.

HAZARDOUS MATERIALS

Choose FedEx Ground for reliable, safe delivery when your shipment contains hazardous materials. See pp. 22–25 for information on shipping dangerous goods via FedEx Express.

GO For more information on hazardous materials shipments, go to **fedex.com/us/services/options/hazmat**.

YOUR SHIPPING NEED	OUR SOLUTION
Delivery solutions for ground shipments that contain hazardous materials	

1
2
3
4

FedEx Ground Hazardous Materials Shipping Services

FedEx Ground provides delivery of hazardous materials in all U.S. states except Alaska and Hawaii. For more information:

- **Go to fedex.com.** For hazardous materials guidelines and other information, go to fedex.com/us/services/options/hazmat.
- **Attend a seminar.** To register for online training that meets U.S. Department of Transportation (DOT) certification requirements, go to www.shipsafeshipsmart.com or call 1.800.762.3744, ext. 6753.
- **Call us.** To speak with a hazardous materials shipping professional, call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials."

Plus, see the Hazardous Materials section in the FedEx Ground Tariff at the back of this book.

Before You Ship

If you haven't shipped hazardous materials via FedEx Ground before, please contact your FedEx account executive first. We need to establish that you've met government training requirements and you can generate the documentation your shipments require.

Before tendering shipments to us, consult the FedEx Ground Hazardous Materials Shipping Guide and the Hazardous Materials section in the FedEx Ground Tariff at the back of this book. For a downloadable copy of the Hazardous Materials Shipping Guide, go to fedex.com/us/services/options/hazmat.

In addition, be sure your shipments are labeled, marked, classified and packaged according to the rules in the Code of Federal Regulations (49 CFR) published by the Department of Transportation (DOT), and the rules in our Hazardous Materials Shipping Guide. Failure to comply may result in criminal penalties, civil penalties, or both.

If you have questions, call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials" for the FedEx Dangerous Goods/Hazardous Materials Hotline.

For each package containing hazardous materials, it's your responsibility to know:

- DOT proper shipping name and hazard class.
- UN/NA identification number.
- Packing group (if applicable).
- Exact weight of the hazardous material in each package.
- Any DOT diamond hazard label you are required to affix to the package.
- DOT and FedEx Ground packaging requirements.

You also must provide a 24-hour emergency-response telephone number. If you have questions about any of the requirements for shipping hazardous materials via FedEx Ground, call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials."

Accepted and Prohibited Hazardous Materials

We accept certain types of hazardous materials for shipment. Accepted and prohibited materials are listed below by DOT class.

Accepted Hazardous Materials

You can ship the following hazardous materials via FedEx Ground to and from all U.S. states except Alaska and Hawaii.

Class 1.4[1]	Explosives (label as Explosive 1.4)
Class 1.6	Extremely Insensitive (label as Explosive 1.6)
Class 2.1	Flammable Gas
Class 2.2	Non-flammable Gas
Class 3	Flammable Liquid
Class 4.1	Flammable Solid
Class 5.1	Oxidizer
Class 5.2	Organic Peroxide
Class 7	Radioactive Material I (label as Radioactive White I)
Class 8	Corrosive Material (label as Corrosive)
Class 9	Miscellaneous Hazardous Materials
ORM-D	Consumer Commodity and Cartridges, Small Arms

Prohibited Hazardous Materials

You cannot ship the following hazardous materials via FedEx Ground.

Class 1.1	Explosives (Explosive 1.1)
Class 1.2	Explosives (Explosive 1.2)
Class 1.3	Explosives (Explosive 1.3)
Class 1.5	Very Insensitive Explosives (Explosive 1.5)
Class 2.3	Poisonous Gas
Class 4.2	Spontaneously Combustible Material
Class 4.3[2]	Dangerous When Wet Material
Class 6.1	Poisonous Materials (labeled as PG I and PG II, inhalation hazard)
Class 6.1[2]	Poisonous Materials (labeled as PG I, PG II and PG III, other than inhalation hazard)
Class 6.2	Infectious Substances
Class 7	Radioactive Material II and III (labeled as Radioactive Yellow II and III)

In addition, FedEx Ground does not handle any mixture, solution or material identified as:

- A reportable quantity of a hazardous substance.
- Hazardous waste.
- A biohazard, such as blood, urine, fluids and other noninfectious diagnostic specimens.
- An inhalation hazard.

CONTIGUOUS U.S. ONLY

Note that you cannot ship hazardous materials, including dry ice and ORM-D, to Alaska, Hawaii and Puerto Rico. Canada accepts only select categories of ORM-D; see the "International" section on p. 29 for details.

[1] Except fireworks.

[2] FedEx Ground will handle these materials only when packaged in special exemption packaging, or when packaged in accordance with DOT exception 49 CFR, part 173.13, which does not require DOT diamond hazard labels.

HAZARDOUS MATERIALS

If you have questions about shipping hazardous materials, call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials" for the FedEx Dangerous Goods/Hazardous Materials Hotline.

GO For package pickup, select Schedule a Pickup from the Ship tab at **fedex.com** or call 1.800.GoFedEx 1.800.463.3339 and say "schedule a pickup." Hazardous materials cannot be dropped off at FedEx Kinko's locations, FedEx Express stations, FedEx Authorized ShipCenter® locations or the other FedEx locations described on pp. 45–46.

OUR SOLUTION

1
2
3
4

Packaging

Hazardous materials shipments must comply with parts 173.24 and 173.24a of 49 CFR and — with the exception of ORM-D — must be packaged and shipped in United Nations Performance Oriented Packaging (UN POP). If you have questions about purchasing or testing UN POP, call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials" for the FedEx Dangerous Goods/Hazardous Materials Hotline.

Requirements apply for how much you can package in the inner container of hazardous materials shipments. For this and other packaging-related information, see the FedEx Ground Hazardous Materials Shipping Guide (go to fedex.com/us/services/options/hazmat) and the Hazardous Materials section in the FedEx Ground Tariff at the back of this book.

Glass, plastic or metal inner containers. Hazardous materials in glass, plastic or metal inner containers of 1 gallon or less and packaged in fiberboard boxes must be packed in UN POP, unless other packaging is mandated by the DOT. This includes limited quantities that may have packaging exceptions permitted by the DOT. Paint shipped in metal cans must have paint clips or a retaining ring around the lid.

Drums and pails. Hazardous liquids packaged in inner containers greater than 1 gallon or in single containers must be packed in UN POP. Maximum volume is 8 gallons, and the maximum weight is 70 lbs. Drums and pails that are UN POP-approved do not require outer packaging.

More Packaging Requirements

- Pack all highly reactive chemicals separately. Review the DOT Segregation and Separation chart (49 CFR, part 177.848) for more information.
- For packages weighing up to 20 lbs., use at least 32-edge crush test or 200-lb. bursting test corrugated containers.
- For packages weighing 21–50 lbs., use at least 44-edge crush test or 250-lb. bursting test corrugated containers.
- For packages weighing 51–70 lbs., use at least 55-edge crush test or 275-lb. bursting test corrugated containers.
- Hazardous materials must be shipped in new or like-new packaging.
- Do not tie, strap or shrinkwrap hazardous materials packages into a bundle.

Dry Ice

If your shipment contains dry ice, process it like you would any other FedEx Ground shipment — no special regulations apply. Note, however, that FedEx Ground does not accept dry-ice shipments to or from Alaska, Hawaii and Puerto Rico. Please tender these shipments to FedEx Express instead (see p. 25). You can ship dry ice to Canada if your shipment meets the following three conditions:

1. The dry ice is used as a refrigerant in a small container with a capacity of 450 liters or less.
2. You indicate "Dry ice as refrigerant" on the documentation accompanying the container.
3. The container is designed and constructed to permit the release of carbon dioxide, to prevent a build-up of pressure that could rupture the container.

APPROVAL REQUIRED

If you haven't shipped hazardous materials via FedEx Ground® before, contact your FedEx account executive first. We need to establish that you've met government training requirements and you can generate the documentation your hazardous materials shipments require.

ONLINE TRAINING

Federal law requires that you receive training before shipping hazardous materials. Meet that requirement — and get hazardous materials shipping tips — by registering for online training at www.shipsafeshipsmart.com or by calling 1.800.762.3744, ext. 6753.

Labeling

Label and mark all hazardous materials according to DOT rules and regulations. Every package must include these elements:

- Address label.
- FedEx Ground hazardous materials shipping paper OP-900. This six-part form provides a description of the contents. Attach it to the top of the package near the address label.
- FedEx Ground bar-code label.
- DOT diamond hazard label (unless it's a DOT-exempted package).
- DOT shipping name and identification number of the hazardous material. These must be printed legibly on the side of the package.
- U.N. specification markings (when required).
- Orientation arrows on opposite vertical sides (for packages containing liquids).

Processing

Complete the FedEx Ground hazardous materials certification form OP-950 and give one copy to the driver at the time of pickup. Also, complete the FedEx Ground hazardous materials shipping form OP-900 and place one on each hazardous materials package in the shipment. Your FedEx account executive can provide the documentation you need. For sample OP-950 and OP-900 forms, and instructions on completing them, go to fedex.com/us/services/options/hazmat and select Documentation. Effective Jan. 19, 2008, FedEx electronic shipping solutions can accept different designations of hazardous materials for individual packages within a multiple-package shipment in the contiguous U.S. You must label each package appropriately.

Drop-off

You cannot tender shipments containing hazardous materials at FedEx Kinko's locations, FedEx Express stations, FedEx Authorized ShipCenter locations or the other FedEx locations described on pp. 45–46. Instead, go to fedex.com (select Schedule a Pickup from the Ship tab) or call 1.800.GoFedEx 1.800.463.3339 and say "schedule a pickup" if you don't have regular scheduled pickup at your location.

Returns

We may return the undamaged portion of a damaged hazardous materials shipment to you for recycling, reprocessing or disposal. All returns will be properly repackaged, marked and labeled in accordance with DOT regulations.

Alaska and Hawaii

You cannot ship hazardous materials, including dry ice and ORM-D, via FedEx Ground to Alaska or Hawaii.

International

You cannot ship hazardous materials, including dry ice and ORM-D, via FedEx International Ground to Puerto Rico. Dry ice and consumer-commodity ORM-D are the only hazardous materials you can ship to Canada (see p. 28 for dry-ice requirements). Commonly shipped items that may be classified as consumer-commodity ORM-D include aerosol spray cans, perfume and household cleaners. Call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials" to confirm in advance whether we can accept your shipment to Canada.

FEDEX CUSTOM CRITICAL® HAZARDOUS MATERIALS SERVICES

FedEx Custom Critical provides shipping services for many hazardous materials classifications, including:

- Explosives (all classes)
- Poisonous gas (class 2.3)
- Spontaneous combustibles (class 4.2)
- Dangerous-when-wet materials (class 4.3)
- Poisonous materials (class 6.1)
- Infectious substances (class 6.2)

For more information, go to **customcritical.fedex.com** or call FedEx Custom Critical White Glove Services® at 1.800.255.2421.

HAZARDOUS MATERIALS, ORM-D AND DRY ICE

Service is available from U.S. origins only (all states except Alaska and Hawaii). You can ship dry ice to Canada, but certain conditions apply; see "Dry Ice" on p. 28 for details.

Commodity	Destination			
	Contiguous U.S.	Alaska and Hawaii	Puerto Rico	Canada
Hazardous Materials	Yes	No	No	No
ORM-D	Yes	No	No	Yes[1]
Dry Ice	Yes	No	No	Yes

[1]Call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials" to confirm availability in advance.

PACKAGING TIPS

Use these guidelines to package your shipments securely. You can purchase supplies to pack your shipments or get packaging help at FedEx Kinko's and many other FedEx shipping locations.

GO For more packaging tips, including a How to Pack brochure you can download, go to **fedex.com/us/services/packageshipment** and select Preparing Your Package for Shipment. For other packaging-related help, call our packaging hotline at 1.800.633.7019.

YOUR SHIPPING NEED	OUR SOLUTION
Secure packaging that protects your shipments	

1
2
3
4

Packaging Tips and Resources

Packaging

- Use sturdy, undamaged boxes with all flaps intact. Use double-wall boxes for heavier items.
- Place small packages inside an outer container. For express shipments smaller than 7 x 4 x 2 (in inches), use a FedEx Express packaging option (see pp. 32–33).
- Put 3 inches of cushioning, such as bubble padding, loosefill peanuts, corrugated fiberboard, foam pads or molded plastic, on all sides of the container.
- Double-box fragile items and put 3 inches of cushioning in and around the smaller box.
- Position bottles that contain liquids upright. Use an inner seal and perforated breakaway cap. The inner packaging must be able to contain leaks.

Sealing

- Use tape that's at least 2 inches wide to seal seams and flaps.
- Use pressure-sensitive plastic tape, water-activated paper tape (minimum 60-lb. grade) or water-activated reinforced tape. (Do not use cellophane tape, duct tape, masking tape, string or rope.)
- Ship items that have an easily damaged or soiled finish, or items wrapped in paper, in a protective outer container.
- Two identical-sized packages, each labeled with shipper and recipient information, may be securely taped or bundled together for shipment if their combined weight is less than 75 lbs. and the packages comply with size and weight requirements for the service. An additional handling surcharge may apply.

Addressing and Labeling

- Place delivery information inside and outside the package. Include an address for yourself and the recipient.
- Do not list a P.O. box address for U.S. recipients. FedEx Express can ship to a P.O. box in certain international locations, including Puerto Rico, but you must provide a valid telephone, fax or telex number.
- Place shipping labels on the package's largest surface. While we cannot ensure compliance with markings such as "Up" arrows or "This End Up," properly placing the shipping label increases your chance for the preferred orientation. Do not place labels over seams or sealing tape.
- Use tie-on tags for transit cases (including trade show display cases), golf bags, skis and luggage. You can order them at fedex.com by selecting Order Supplies from the Ship tab (a FedEx account number is required). Or call 1.800.GoFedEx 1.800.463.3339 and say "order shipping supplies."
- Remove or mark through any old address labels.

Double-box fragile items and place cushioning in and around smaller items.

H taping method.

Packaging Tips for Specialty Items[1]

Artwork

- Apply masking tape in a crisscross pattern on the glass surface of framed artwork to prevent glass from splintering.
- Call the FedEx packaging hotline at 1.800.633.7019 for a list of artwork-packaging manufacturers.

Automotive and Mechanical Parts

- Pad all sharp edges and corners, and pad or cover precision-machined areas such as threads and fittings.
- Place labels on flat surfaces, not on curved surfaces or seams. For tires, place a tire/crate label on the tread of the tire first, then apply the FedEx shipping label on top of the tire/crate label. To order tire/crate labels, call 1.800.GoFedEx 1.800.463.3339.
- Ship metal parts in double-wall corrugated boxes.

Blood, Urine and Clinical-Sample Shipments (FedEx Express Only)

- Blood, urine and other noninfectious clinical samples must be packaged and marked to meet International Air Transport Association (IATA) requirements.
- These types of shipments cannot be left in a FedEx Express Drop Box or other unstaffed FedEx location.
- Do not use polystyrene, plastic bags or paper envelopes for outer packaging, or any FedEx Express packaging other than the FedEx Clinical Pak (which is for noninfectious substances only).
- See pp. 22–25 for details on shipping dangerous goods.

Computers and Small Electronic Devices

- Use the manufacturer's original packaging if available. Place it inside a larger outer container, then surround the smaller box with 3 inches of cushioning material.
- You can purchase special packaging for laptop computers and small electronic devices at FedEx Kinko's and other participating staffed FedEx shipping locations.
- Hard drives and other components containing sensitive data should be encrypted and placed in a securely closed package.

Engines and Transmissions

- Drain the fluids from all mechanical equipment.
- Secure removable parts such as the dipstick. Temporarily plug the fill-tube and dipstick opening to prevent fluid seepage.

Magnetic Storage Devices

- Place 3 to 6 inches of protective material around the device to reduce the intensity of magnetic fields that come into contact with it.
- Label the package "Keep away from magnetic material."
- Items containing sensitive data should be encrypted and placed in a securely closed package.

[1] Special claims requirements and limits of liability may apply. See the FedEx Express Terms and Conditions and FedEx Ground Tariff at the back of this book for details.

Monitors

- Remove the base and any attachments and position the monitor face-down.
- Follow the same box-in-box packing methods we recommend for computers (see "Computers").

Perishables and Undeveloped Film

- Prominently mark packages containing edible materials or undeveloped film. *Note:* Special labels are available for certain items — ask your FedEx courier or call 1.800.GoFedEx 1.800.463.3339 and say "order shipping supplies."
- Since FedEx Express and FedEx Ground do not offer refrigeration services, use insulation to protect perishables (or select FedEx Custom Critical White Glove Services®).
- Go to fedex.com/us/services/packageshipment and select Preparing Your Package for Shipment to read our How to Pack brochure, which has information on packaging perishable shipments.

Photos and Posterboards

- Tape flat items onto a rigid material like plywood, plastic or layers of fiberboard pad.
- Place flat printed material between pieces of corrugated pad (preferably double-wall). Tape both pads together on all seams.

LAPTOP AND SMALL ELECTRONIC DEVICE PACKAGING

We have custom packaging solutions designed for shipping laptop computers and small electronic devices. The FedEx Laptop Box can hold up to a 17-inch laptop and has a foam-core interior for better protection. We also offer a foam-core box for small electronic devices such as cell phones, handheld computers and MP3 players. You can purchase these customized packaging solutions at FedEx Kinko's locations and other participating staffed FedEx shipping locations.

FEDEX EXPRESS PACKAGING

Use these packaging options for FedEx Express package shipments only. Any other use is prohibited. Ask your courier for a supply, or:

- Select Order Supplies from the Ship tab at fedex.com (a FedEx account number is required).
- Stop by a FedEx Kinko's or FedEx World Service Center® (supplies may be limited).
- Call 1.800.GoFedEx 1.800.463.3339 and say "order shipping supplies."

GO Many FedEx shipping locations stock packaging supplies, including corrugated boxes you can purchase for FedEx Express® and FedEx Ground® shipments. Select Find Locations from the Ship tab at **fedex.com**.

YOUR SHIPPING NEED	OUR SOLUTION
Packaging for standard-size and legal-size documents	**FedEx® Envelope** • Inside dimensions: 9-1/2 x 12-1/2 • Weight when empty: 1.5 oz. • Weight limit: 8 oz. (heavier contents rated at next whole pound) **Legal Size Reusable FedEx® Envelope** • Inside dimensions: 10 x 15-3/4 • Weight when empty: 2 oz. • Weight limit: 8 oz. (heavier contents rated at next whole pound)
Tear- and water-resistant packaging	**FedEx Small Pak** • Inside dimensions: 10-1/4 x 12-3/4 • Weight when empty: 0.63 oz. • Weight limit: 20 lbs. **FedEx Large Pak** • Inside dimensions: 12 x 15-1/2 • Weight when empty: 1 oz. • Weight limit: 20 lbs. **FedEx® Sturdy Pak** • Inside dimensions: 10 x 14-1/2 • Weight when empty: 2.9 oz. • Weight limit: 20 lbs. **FedEx® Padded Pak** • Inside dimensions: 11-3/4 x 15-1/4 • Weight when empty: 1 oz. • Weight limit: 20 lbs.
Boxes in a variety of sizes	**FedEx® Small Box** • Inside dimensions: 12-1/4 x 10-7/8 x 1-1/2 • Weight when empty: 4.5 oz. • Weight limit: 20 lbs. **FedEx® Medium Box** • Inside dimensions: 13-1/4 x 11-1/2 x 2-3/8 • Weight when empty: 6.5 oz. • Weight limit: 20 lbs. **FedEx® Large Box** • Inside dimensions: 17-7/8 x 12-3/8 x 3 • Weight when empty: 14.5 oz. • Weight limit: 20 lbs.

Note: Inside dimensions shown in inches.

ENVIRONMENTAL INFORMATION

- The FedEx® Envelope and Legal Size Reusable FedEx® Envelope are made from 100 percent recycled paperboard, and most FedEx paks contain 60 percent recycled content.
- The FedEx® Small Box, FedEx® Medium Box and FedEx® Large Box contain a minimum of 25 percent recycled content. The FedEx® 10kg Box and FedEx® 25kg Box contain a minimum of 85 percent recycled content.
- The corrugated boxes sold at many FedEx shipping locations contain a minimum of 25 percent recycled content.

DANGEROUS GOODS

Dangerous goods cannot be shipped in these FedEx Express® packaging options (except for certain materials, which can be shipped in the FedEx® Clinical Pak; see "Packaging" in the Dangerous Goods section on p. 24 for details).

YOUR SHIPPING NEED	OUR SOLUTION
Boxes for cost-effective international shipping	For a flat rate, you can ship these boxes to more than 220 countries and territories via FedEx International Priority. See p. 11 for service and rate details. **FedEx® 10kg Box** • Inside dimensions: 15-13/16 x 12-15/16 x 10-3/16 • Weight when empty: 31 oz. • Weight limit: 22 lbs. **FedEx® 25kg Box** • Inside dimensions: 21-9/16 x 16-9/16 x 13-3/16 • Weight when empty: 57 oz. • Weight limit: 55 lbs.
Packaging to ship noninfectious specimens	Use these plastic overwraps for noninfectious specimens after they are inserted into a sturdy inner container. Specimen shipments smaller than 7 x 4 x 2 (in inches) must be shipped in the FedEx Clinical Pak. **FedEx Small Clinical Pak** • Inside dimensions: 14-1/4 x 10-1/8 • Weight when empty: 0.7 oz. • Weight limit: 20 lbs. **FedEx Large Clinical Pak** • Inside dimensions: 18 x 13-1/2 • Weight when empty: 1.2 oz. • Weight limit: 20 lbs.
Packaging for blueprints, posters, fabric rolls or charts	**FedEx® Tube** • Inside dimensions: 38 x 6 x 6 x 6 • Weight when empty: 16 oz. • Weight limit: 20 lbs.

[1] Remove perfume, aerosol spray cans and other dangerous goods from your luggage before shipping.
Note: Inside dimensions shown in inches.

FEDEX EXPRESS FREIGHT PACKAGING TIPS

For additional help packaging your express freight shipments, call FedEx Express Freight Services at 1.800.332.0807. See pp. 13–14 for information on FedEx Express Freight delivery services.

GO For FedEx Express® Freight online tools and information, go to **fedex.com/us/expressfreight**.

YOUR SHIPPING NEED	OUR SOLUTION
Secure packaging for your express freight shipments	

1
2
3
4

Express Freight Packaging Tips and Resources

FedEx Express Freight shipments must be on a pallet, skid, or other forkliftable and pallet-jackable base with a minimum clearance of 3-1/2 inches for access, and should be stackable. Pallet-jack entry is required on two sides of the base.

Size and Weight

Ship individual skids of 151 lbs. or more. Skids exceeding 2,200 lbs. require prior approval. Unlimited total shipment weight. Skids exceeding 70 inches in height or 119 inches in length or 80 inches in width require prior approval.

Loading and Stacking

- Distribute weight evenly. Stack boxes squarely corner-to-corner to the skid's edge to maximize compression strength, but do not allow boxes to hang over the skid.
- Keep the top of the skid flat to minimize lost or damaged cartons, and do not use pyramid stacking (see example below).
- Place angled fiberboard (angleboard) between cartons to prevent crushing.
- Cover the top of the skid to protect your freight from weather damage.

Securing

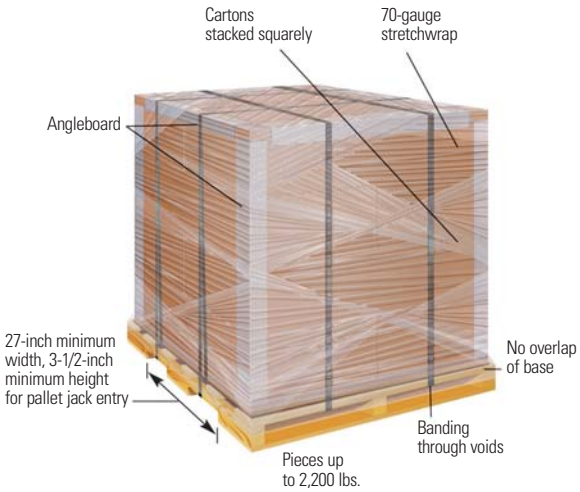
- Wrap freight in 70-gauge stretchwrap. Pass at least two bands (tightly secured) through the skid voids and around all cartons.
- Use heavy-duty metal or break-resistant plastic strapping to band the freight.
- Use shock-absorber connections or cushioned skids, if applicable, when bolting.

Addressing and Labeling

- Include both the origin and destination address on individual cartons whenever possible.
- Remove or mark through any old address labels.

FREIGHT BROCHURE

Go to **fedex.com/us/services/packageshipment** and select Preparing Your Package for Shipment to read our *Packaging Guidelines for Shipping Freight* brochure, which has information on preparing most of your freight shipments.



PROCESS YOUR SHIPMENT AT FEDEX.COM

For the easiest way to ship, go to fedex.com and select Prepare Shipment from the Ship tab. You can create shipping labels, schedule a pickup and track the status of shipments, all from your computer.

YOUR SHIPPING NEED	OUR SOLUTION
A convenient, timesaving way to process shipments online	

FedEx Ship Manager® at fedex.com

You can access FedEx Ship Manager at fedex.com 24 hours a day, 7 days a week to:

- Prepare labels for FedEx Express, FedEx Ground and FedEx Home Delivery shipments.
- Schedule a pickup in the U.S. and worldwide.
- Use FedEx® Address Checker to confirm addresses in the U.S., Canada and Puerto Rico and determine if an address is commercial or residential.
- Notify yourself, your recipient and others when:
  - The shipment is on its way.
  - A critical shipping event has affected the shipment.
  - The shipment has been delivered.
- Generate return labels you can include with an outbound package or e-mail. Or request return pickup at a customer location.
- Store up to 300 Fast Ship profiles for repeat shipments to the same address.
- Process multiple-piece shipments (up to 25 pieces) on one shipping label and track with only one tracking number.
- Get courtesy rate quotes — both account-specific and standard list rates — for FedEx Express and FedEx Ground shipments.

FedEx® Global Trade Manager

Use FedEx Ship Manager at fedex.com to process shipments to more than 220 countries and territories, and connect to FedEx Global Trade Manager to:

- Access country-specific information and manage international shipping effectively.
- Identify customs requirements, estimate duties and taxes, and complete documentation for FedEx Express and FedEx Ground shipments.
- File Shipper's Export Declaration/Electronic Export Information (SED/EEI) data to the U.S. Census Bureau's AES*Direct* site, or have us file as your agent via FedEx Export AgentFile®.

FedEx Web Services

FedEx Web Services is our online solution for shippers who want to integrate FedEx shipping technology into a custom software program or other Web application — such as an online shopping cart feature, for example, or a corporate intranet site. For more information and online support, go to the FedEx Developer Resource Center at fedex.com/developer.

FedEx Ship Manager® Software

FedEx Ship Manager Software is an ideal solution if you ship less than 150 packages a day but need the ability to customize reports, integrate shipping capabilities into your daily operation and coordinate with FedEx systems.

FedEx Ship Manager® Server

Designed for large, high-volume shippers, FedEx Ship Manager Server is a customizable solution that expedites shipment processing and provides a direct connection to FedEx.

Your FedEx account executive can help you choose the right FedEx Ship Manager solution.

SHIPPING ON THE GO

FedEx Mobile turns your mobile phone or other wireless device into a mobile version of FedEx Ship Manager® at fedex.com, so you can ship, track, find a FedEx location, get rates and transit times, and more, when it's convenient. Select the Business Solutions tab at **fedex.com**, then Learn About FedEx Mobile, for details.

MORE SHIPPING RESOURCES AT FEDEX.COM

Our redesigned Web site puts shipping tools and information as close as your computer. Go to **fedex.com** to ship, track, find a FedEx location and access other convenient, timesaving shipping resources.

GO For a convenient way to process your shipments any time of day, select Prepare Shipment from the Ship tab at **fedex.com**.

YOUR SHIPPING NEED	OUR SOLUTION
A one-stop resource for managing your shipping needs	

1
2
3
4

Online Shipping at fedex.com

Whether you want to track the status of a package, learn more about our services or manage your account, our Web site makes it easy. Use the tabs at **fedex.com** to find the tools and resources you need to work faster and be more productive.

Package/Envelope

Get information on FedEx Express and FedEx Ground delivery services for packages that weigh up to 150 lbs.

Freight

Choose the FedEx freight-shipping service that best meets your needs. We offer solutions for:

- U.S. and international express freight
- LTL (less-than-truckload) freight
- Critical and specialty freight
- Ground multiweight freight
- Ocean freight

Expedited

Compare our fastest services for packages and freight.

Office/Print Services

Check out the business, document and shipping services that are available at FedEx Kinko's Office and Print Centers® and FedEx Kinko's® Ship Centers.

- Enter a ZIP code to find locations in your area.
- Send a print order from your computer to a FedEx Kinko's Office and Print Center using FedEx Kinko's® Print Online, then track it online using the order number.
- Promote your business with FedEx Kinko's® Direct-Mail Services.

See p. 45 for more information on FedEx Kinko's.

Ship

Select the Ship tab to:

- Process shipments and create shipping labels using FedEx Ship Manager at fedex.com:
  - Get courtesy rate quotes.
  - Process multiple-piece shipments (up to 25 pieces) on one shipping label.
  - Store up to 300 Fast Ship profiles for repeat shipments to the same address.
  - Use e-mail notification messages to update your recipient and others on the status of the delivery.
- Compare the rates and transit-time options available for your shipment.

MY FEDEX®

My FedEx is a customized view of **fedex.com** that gives you easy access to account information and your favorite shipping tools. Log in to process shipments, check the status of your packages and view billing information for your account. Your profile information and preferences are stored to help you save time. Select Go to My FedEx from the Manage tab at **fedex.com** to get started.

- Find a FedEx location in your area.
- Schedule a pickup.
- Prepare international shipments:
  - Identify, then download, the documentation your international shipments require.
  - Estimate duties and taxes upfront.
  - Access shipping advisories and customs documents for more than 200 countries.
  - Check regulatory changes and new trade restrictions. Information is updated every 48 hours.
  - Save profiles of frequently shipped commodities.
  - Check government lists of restricted trading parties.
  - Review clearance fees that may be assessed at the destination.
- Order supplies (a FedEx account number is required).

Track

Select the Track tab to track the status of up to 30 FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx Freight and FedEx Custom Critical shipments at a time, from origin to destination, plus view proof-of-delivery signatures and select e-mail notification messages. Each piece in a multiple-piece shipment can be tracked using only one tracking number.

From **fedex.com,** you can also track FedEx Kinko's orders by entering the order number. See p. 47 for information on FedEx InSight® and other tracking options.

Manage

Select the Manage tab to review and pay your invoices online, plus:

- Learn about billing options.
- Go to My FedEx® for a customized view of **fedex.com**.
- Update your account information if you've moved or have a new phone number.
- Access account-management tools.
- Apply for a refund or invoice adjustment.
- File a claim on a U.S. shipment.

See p. 48 for information on FedEx® Billing Online and other account-management tools that can save you time.

Business Solutions

Select the Business Solutions tab to:

- Learn how to manage your shipping from a wireless device.
- Browse service information and business resources customized for small businesses.
- Integrate your business applications with FedEx via the FedEx Developer Resource Center.
- Find a FedEx solution based on information you provide about your business and shipping needs.

Solutions for Your Shipping Needs

If you're a new customer: Select New Customer Center at fedex.com for the resources you need to get started. You can open an account, download a copy of the FedEx Welcome Kit, learn how to ship and get a rate quote.

If you run a small business: Use the FedEx Small Business Center to access the FedEx services and tools that will benefit you most. Learn about our business solutions, take advantage of special offers, and read articles and success stories. Select the Business Solutions tab, then Visit FedEx Small Business Center.

If you want help finding the right solution: Use the FedEx Solutions Tool to identify the delivery service, shipping technology or other FedEx tool that will meet your needs. Answer a few simple questions and we'll guide you to the best solutions. Select the Business Solutions tab, then Find a FedEx Solution.

If you want detailed account information: Take advantage of FedEx® Reporting Online, which lets you request, view and download shipping reports, and make informed business decisions. Select the Manage tab for more information.

If you want to ship on the go: Use FedEx Mobile to access FedEx services and information from your mobile phone or other wireless device. Select the Business Solutions tab, then Learn About FedEx Mobile.

If you want information about our services: Select Service Info at fedex.com for detailed information on U.S. package, international package and freight services, plus service options such as collect on delivery, proof of delivery, and dangerous goods and hazardous materials shipping.

FEDEX EXPRESS AIRBILLS AND AIR WAYBILLS

Use these forms if you are unable to process FedEx Express shipments online using FedEx Ship Manager at fedex.com. To order preprinted versions, select Order Supplies from the Ship tab at fedex.com or call 1.800.GoFedEx 1.800.463.3339 and say "order shipping supplies" (a FedEx account number is required).

GO For more information on completing the documentation for FedEx Express® and FedEx Ground® shipments, go to **fedex.com/us/services/processshipment**.

YOUR SHIPPING NEED	OUR SOLUTION
Documentation for FedEx Express shipments	FedEx Express Airbills and Air Waybills

1
2
3
4

FedEx® US Airbill

Complete this airbill for FedEx Express package and freight shipments within the U.S. There is a separate airbill for FedEx SameDay services, which the courier will bring to you at pickup.

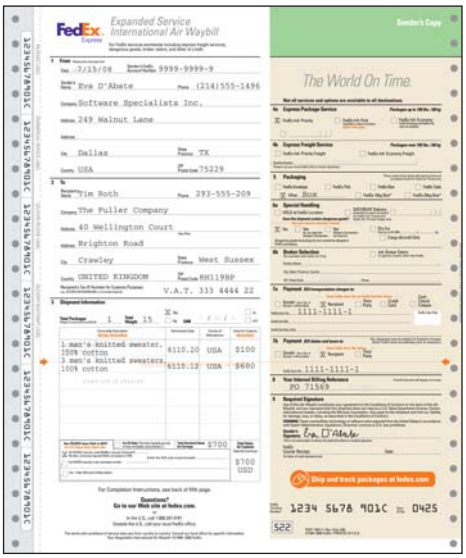
FedEx® International Air Waybill

Complete this air waybill for most FedEx Express international package shipments. There is a separate air waybill for FedEx International Next Flight service, which the courier will bring to you at pickup.

FedEx® Expanded Service International Air Waybill

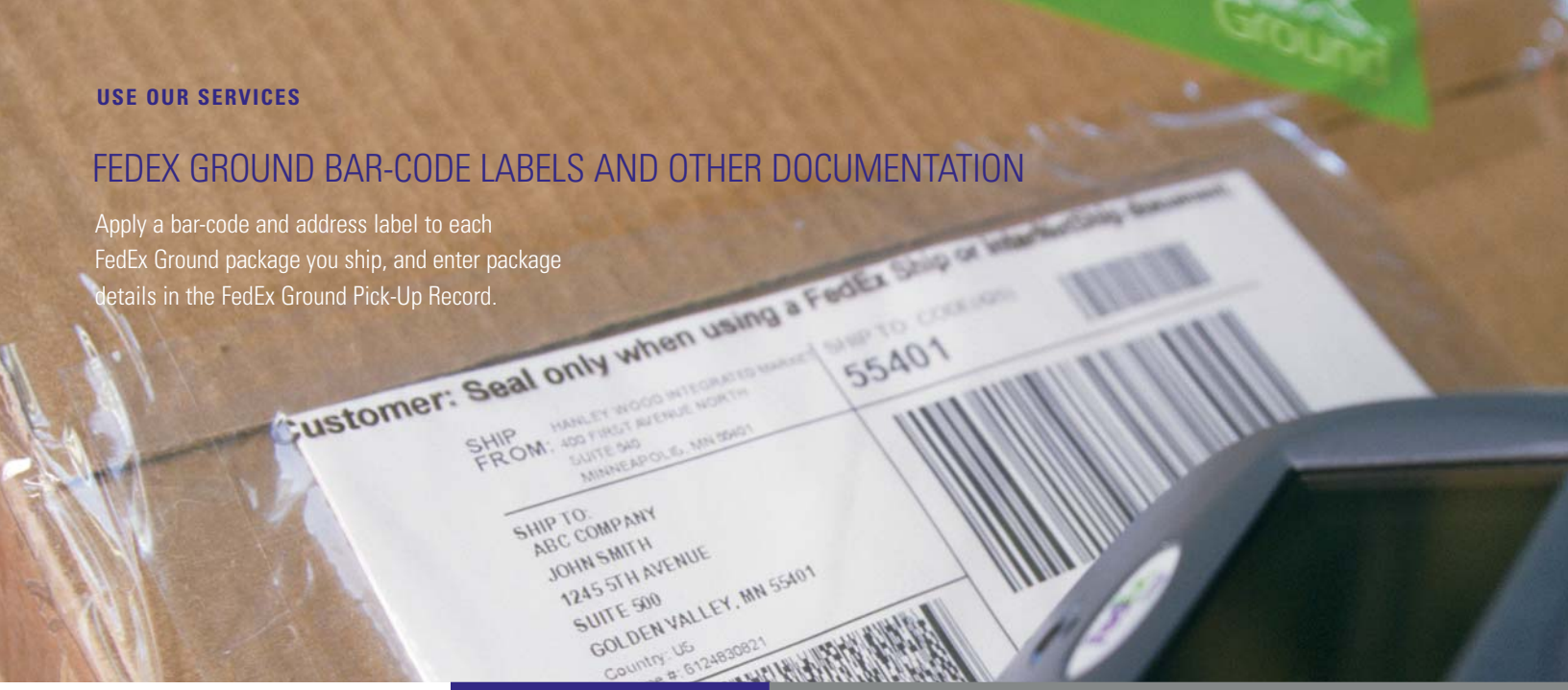
Use this expanded air waybill for international express freight, dangerous goods and FedEx International Broker Select shipments, as well as certain shipments covered by a letter of credit.

FedEx International Premium, FedEx International Express Freight® (IXF) and FedEx International Airport-to-Airport℠ services require the FedEx IATA (023) Air Waybill or IATA Neutral Air Waybill. For help completing these forms, go to fedex.com/us/services/processshipment.

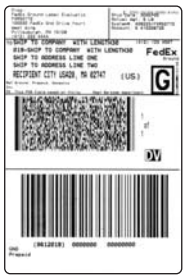


FEDEX GROUND BAR-CODE LABELS AND OTHER DOCUMENTATION

Apply a bar-code and address label to each FedEx Ground package you ship, and enter package details in the FedEx Ground Pick-Up Record.



YOUR SHIPPING NEED	OUR SOLUTION
Documentation for FedEx Ground shipments	Bar-Code Labels and Other FedEx Ground Shipping Documentation



There are separate bar-code labels for FedEx Ground, FedEx International Ground and FedEx Home Delivery shipments. For printing specifications, contact your FedEx account executive.

Bar-Code Labels and Other FedEx Ground Shipping Documentation

FedEx Ground Bar-Code Labels

Apply a combined bar-code and address label you generate using FedEx Ship Manager at fedex.com or another electronic shipping solution (see p. 35), or you can apply a preprinted FedEx Ground bar-code label plus an address label you create yourself. To order FedEx Ground bar-code labels, call 1.800.GoFedEx 1.800.463.3339 and say "order shipping supplies." Preprinted bar-code labels are not available for FedEx Home Delivery shipments.

FedEx Ground Pick-Up Record (U.S. and International)

Complete a page from the FedEx Ground Pick-Up Record and give it to your FedEx Ground driver with each day's shipments. If you process labels electronically, give the driver your system-generated pickup manifest. To order copies of the FedEx Ground Pick-Up Record, call 1.800.GoFedEx 1.800.463.3339 and say "order shipping supplies."

Additional Steps for FedEx International Ground Shipments

1. A Commercial Invoice is required for each international ground shipment: one signed original and four copies for shipments to Canada, and one signed original and two copies for shipments to Puerto Rico. For multiple-piece shipments, only one complete set is needed. Place the original and copies in the Customs Documents pouch and attach it to the lead package.

   To identify the customs broker for the shipment, enter the broker's name and contact information on the Commercial Invoice. If a customs broker is not identified on the Commercial Invoice, we may assign FedEx Trade Networks to clear the shipment. If you are the importer of record, be sure to also include a Government Agency Agreement (GAA). See p. 40 for more information on the Commercial Invoice.
2. Put other export documents that you've prepared into the Customs Documents pouch and attach it to your shipment.
3. Attach a blue FedEx Ground international shipment label to each package in your shipment, and number each to indicate how many packages are in your shipment (for example, "1 of 5").
4. Keep all international packages together for pickup, or drop them off at a FedEx shipping location.

U.S. EXPORT DOCUMENTATION

In addition to completing FedEx shipping documentation when you ship internationally, you may have to file the government-required information on pp. 41–44.

GO FedEx® Global Trade Manager at **fedex.com** provides advisory information, shipping checklists, a duty-and-tax estimator, and other resources for international shippers. Get there by selecting the Ship tab, then Go to FedEx Global Trade Manager.

1
2
3
4

YOUR SHIPPING NEED	OUR SOLUTION
Documentation that meets U.S. Census Bureau requirements	**Shipper's Export Declaration/Electronic Export Information** Shipper's Export Declaration/Electronic Export Information (SED/EEI) data is used for compiling official U.S. export statistics and to enforce U.S. export laws. • You can self-file electronic SED/EEI data directly to the U.S. Census Bureau's AES*Direct* site or link to AES*Direct* during your shipping transaction on FedEx Ship Manager at fedex.com. • For FedEx Express shipments, you can authorize us to file SED/EEI data on your behalf via FedEx Export AgentFile. • You can authorize us to file SED/EEI data on your behalf via fax. This option is available for FedEx Express shipments, including those that require the FedEx IATA (023) Air Waybill, and FedEx Ground shipments. For more details on filing SED/EEI information, see p. 41.
A Commercial Invoice for international shipments	**Commercial Invoice** To confirm whether your shipment requires a Commercial Invoice, select Go to FedEx Global Trade Manager from the Ship tab at fedex.com or call 1.800.GoFedEx 1.800.463.3339 and say "international services." • FedEx Express shipments: Required for most nondocument commodities. You must submit one signed original and two copies. • FedEx International Ground shipments: Required for all shipments — one signed original and four copies for shipments to Canada, and one signed original and two copies for shipments to Puerto Rico. For shipments to Canada, include broker contact information if there is a designated broker to clear the shipment. Sample Commercial Invoice forms are shown on p. 42 (for FedEx Express shipments) and p. 43 (for FedEx International Ground shipments). These forms can be copied onto your letterhead and used as a template to create your Commercial Invoice.
A record of where the products you ship were manufactured	**Certificate of Origin** To confirm whether your shipment requires a Certificate of Origin, select Go to FedEx Global Trade Manager from the Ship tab at fedex.com or call 1.800.GoFedEx 1.800.463.3339 and say "international services." FedEx can prepare your Certificate of Origin for a fee. Call 1.866.685.7001 for information. • One original is required. • Eligible shipments to Mexico and Canada may qualify for preferential tariff treatment on North American-origin commodities if you file a NAFTA Certificate of Origin. You can complete a NAFTA Certificate of Origin using FedEx Ship Manager at fedex.com. • A blanket NAFTA Certificate of Origin is valid for up to 12 months and should be provided to the importer, importer's broker, or both. This may vary by country, however. You can copy the Certificate of Origin form on p. 44 and use it with your FedEx shipment.

Shipper's Export Declaration/Electronic Export Information (SED/EEI)

The SED/EEI is used for compiling official U.S. export statistics and to enforce U.S. export laws. Keep copies of all relevant documents related to your SED/EEI filing for at least five years from the date of export.

More Details

You can self-file SED/EEI information or authorize us to file on your behalf via FedEx Export AgentFile, either electronically or by fax.

Self-filing option. If you prefer to file SED/EEI information yourself, register with the U.S. Census Bureau's Automated Export System (AES) at www.aesdirect.gov.

Based on shipment information you enter, FedEx Ship Manager solutions will automatically notify you if an SED/EEI may be required. If it is, you can connect to the AES*Direct* site to submit the required information. You will receive an Internal Transaction Number (ITN) via e-mail to enter in the appropriate proof-of-filing citation field on your FedEx Ship Manager processing screen.

Agent-filing options. If you want us to file an SED/EEI for a FedEx Express shipment on your behalf:

- Submit your shipment information via the FedEx Export AgentFile site at fedex.com. Select Go to FedEx Global Trade Manager from the Ship tab, then select File an SED/EEI.

  Once the AES has issued an ITN, it will download directly to your FedEx Ship Manager solution to use in processing your shipment.
- Call 1.800.GoFedEx 1.800.463.3339, say "international services" and ask for the SED/EEI Agent Filing packet if you prefer to fax SED/EEI information.

ONLINE HELP

For information on how to complete a Certificate of Origin, Commercial Invoice and other U.S. export documentation, plus links to online tools you can use to complete these forms, go to **fedex.com/us/services/processshipment**.

When an SED/EEI Is Required[1]

Shipments	SED/EEI Requirements
U.S.[2] or Puerto Rico to Canada	B
U.S. or Puerto Rico to foreign countries other than Canada	A, B, C
U.S. to Puerto Rico or U.S. Virgin Islands	A
U.S. or Puerto Rico to U.S. possessions[3]	No SED/EEI required
U.S. Virgin Islands to U.S., Puerto Rico or other U.S. possessions	No SED/EEI required
U.S. Virgin Islands to foreign countries	A, B, C
U.S. possessions to U.S., Puerto Rico or other U.S. possessions	No SED/EEI required
Puerto Rico to U.S. or U.S. Virgin Islands	A

A. When merchandise classified under the same Schedule B commodity number is valued at more than US$2,500 and is sent from the same exporter to the same recipient on the same day.

B. When the shipment contains merchandise of any value that requires an export license or permit; is subject to International Traffic in Arms Regulations (ITAR); is classified as rough diamonds; or is to be stored in Canada for future export to a third country that's unknown at the time of export to Canada (see 15 CFR, part 30.58). Rough diamonds are classified under Harmonized/Schedule B commodity numbers that begin with 7102.10, 7102.21 and 7102.31.

C. For shipments to a proscribed country if the shipment contains items other than personal, interoffice and business documents with zero value.[4]

Note: The AES proof-of-filing citation or SED/EEI exemption legend must be included when you complete documentation for your shipment.

For more information on Shipper's Export Declaration/Electronic Export Information, go to fedex.com/us/sed.

[1] Go to www.census.gov/foreign-trade/regulations/forms for comprehensive SED/EEI information.
[2] U.S.: the 50 states, the District of Columbia and U.S. foreign trade zones.
[3] American Samoa, Baker Island, Northern Mariana Islands, Guam, Howland Islands, Jarvis Island, Johnston Atoll, Kingmen Reef, Midway Islands, Navassa Island, Palmyra Atoll and Wake Island.
[4] Proscribed countries currently include Cuba, Iran, Iraq, Libya, Montenegro, North Korea, Serbia (excluding Kosovo), Sudan and Syria, and are subject to change. FedEx does not currently offer service to Cuba, Iran, North Korea or Sudan and does not offer service for U.S. export shipments or U.S.-origin goods to Syria.

Commercial Invoice

SELLER/SHIPPER (Name, Full Address, Country)		Invoice Date and Number	Customer Order Number
	Tax Identification Number (EIN)	Tracking ID/Air Waybill No.	
CONSIGNEE (Name, Full Address, Country)		Buyer (if Other than Consignee)	
Port of Lading		Terms and Conditions of Delivery and Payment (incoterms)	
Final Destination	Exporting Carrier		
Other Transportation Information		Currency of Sale	
Marks and Numbers	Total Number of Packages	Total Gross Weight (kg)	Cubic Meters

Complete And Accurate Commodity Description And Country of Manufacture	Quantity/ Unit of Measure	Unit Price	Amount

These commodites, technology, or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to United States law is prohibited.

I declare all the information contained in this invoice to be true and correct.

Signature and Status of Authorized Person | Date | Place

Page ____ of _____

Packing Costs
Freight Costs
Other Transportation Costs
Handling
Insurance Costs
Assists
Additional Fees
Duties and Taxes
Total Invoice Value

Commercial Invoice

SELLER/SHIPPER (Name, Full Address, Country)		Invoice Date and Number	Customer Order Number
	Tax Identification Number (EIN)	Tracking Number	
CONSIGNEE (Name, Full Address, Country, Phone Number)		Buyer (if Other than Consignee)	
Port of Lading		Terms and Conditions of Delivery and Payment (incoterms)	
Country of Ultimate Destination	Exporting Carrier		
Other Transportation Information		Currency of Sale	
Marks and Numbers	Total Number of Packages	Total Gross Weight	☐ kgs ☐ lbs

FedEx International Ground Shipments to Canada Only

If there is a designated broker for this shipment, please provide contact information:

Name of Broker _____ Tel. No. _____ Contact Name _____

If you have not designated a customs broker in the box above, FedEx Ground may assign FedEx Trade Networks Transport & Brokerage to clear the shipment. A clearance entry fee, duties and taxes, and other surcharges will be billed to the importer, unless prepaid by the shipper.

Duties and Taxes Payable by ☐ Shipper ☐ Consignee ☐ Other If Other, FedEx Account Number _____

Complete And Accurate Commodity Description And Country of Manufacture	Quantity/ Unit of Measure	Unit Price	Amount

These commodities, technology, or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to United States law is prohibited.

I declare all the information contained in this invoice to be true and correct.

Signature and Title of Authorized Person _____ Date

Page ____ of _____

Packing Costs	
Freight Costs	
Other Transportation Costs	
Handling	
Insurance Costs	
Assists	
Additional Fees	
Duties and Taxes	
Total Invoice Value	

CERTIFICATE OF ORIGIN
FOR GENERAL USE

The undersigned _____ _____
(OWNER OR AGENT, & TITLE)

for _____
(Name and Address of Shipper)

declares that the following mentioned goods are shipped via _____

on the date of _____ consigned to _____
(Name and address of Consignee)

_____
(ADDRESS)

_____
(CITY, POSTAL CODE , COUNTRY)

Marks and Numbers AS ADDRESSED	No. of Pkgs Boxes or Crates	Weight in Kilos Gross	Weight in Kilos Net	Complete and accurate Description of Goods

Sworn to before me this ____ day of _____, _____ .....
Notary Signature

The undersigned hereby declares that the above details and statements are correct and that all the goods were produced in _____

Signature of Owner or Agent .....

The _____ Chamber of Commerce certifies, in reliance on the exporter's representation and not on the basis of independent verification, that to the best of its knowledge and belief, the products named in this document originated in _____

Acting as Assistant Secretary on behalf of the Chamber of Commerce.

Certified this _____day of _____, _____.

Executing Agent .....
SIGNATURE

FEDEX KINKO'S

Drop off FedEx shipments, get packaging help and more at our convenient locations worldwide.

YOUR SHIPPING NEED	OUR SOLUTION
A single resource for business, document and shipping solutions	FedEx Kinko's

Stop in a FedEx Kinko's Office and Print Center® for packaging and shipping, plus other business and document solutions, all in one convenient location.[1] FedEx Kinko's provides:

Global access. There are more than 1,800 digitally connected locations worldwide, including centers throughout North America and in Asia, Australia, Europe and the Middle East. To find one near you, click on the Office/Print Services tab at fedex.com.

Flexible hours. Many locations are open 24 hours a day, 7 days a week, so you can work, ship and handle last-minute business needs on evenings and weekends.

Online solutions. Click on the Office/Print Services tab at fedex.com to place a print order, use our photo services, and more.

Packaging and shipping services. We have a full range of FedEx Express and FedEx Ground delivery services, packaging supplies you can purchase, plus pack-and-ship specialists to answer your questions and pack your shipment.

Make It

- Create signs and banners, proposals, invitations, and presentations.
- Take advantage of technology solutions such as high-speed Internet access, computer workstations, videoconferencing, CD and DVD burning, and scanning.
- Market your business with brochures, manuals, résumés and business cards.
- Use our notary services, and have passport photos made quickly and affordably.
- Access Wi-Fi Internet via T-Mobile® HotSpot service.

Print It

- Send a print order to a FedEx Kinko's Office and Print Center right from your computer.
- Make oversize prints and digital photo prints.
- Mount, laminate and bind your prints.
- Print full-color bound documents.

Pack It

- Save time by letting us package your shipment for you.
- Purchase packaging materials such as shipping boxes, padded envelopes and tape.

Ship It

- Send document and package shipments via FedEx Express, FedEx Ground and FedEx Home Delivery services (see FedEx® Retail Counter Rates on p. 46).
- Grow your business with our direct-mail services. We cover document creation and printing, inserting and sealing, address verification, and sending your direct-mail campaign on its way.
- Choose Hold at FedEx Location service to have a package held for pickup at a FedEx Kinko's location.

Click on the Office/Print Services tab at fedex.com or call 1.800.GoFedEx 1.800.463.3339 and say "office and print services" for more information.

[1] FedEx Kinko's products, services and hours vary by location. See center for details.

T-Mobile is a federally registered trademark of Deutsche Telekom AG.

PACKAGING SOLUTIONS

Packaging options such as the FedEx Laptop Box, FedEx small electronics box, and the FedEx® 10kg Box and FedEx® 25kg Box for international shipments, are available at FedEx Kinko's locations.

CONVENIENT LOCATIONS

FedEx Kinko's Office and Print Centers® offer a full complement of business, document and shipping solutions. FedEx Kinko's® Ship Centers provide shipping and packaging services, plus you can copy, print, fax and more.

OTHER SHIPPING LOCATIONS

We have more than 50,000 locations where you can give us your shipments. Many offer a range of packaging, shipping and other business services.

GO To find a shipping location in your area, select Find Locations from the Ship tab at **fedex.com** or call 1.800.GoFedEx 1.800.463.3339 and say "find FedEx locations."

YOUR SHIPPING NEED	OUR SOLUTION
Locations where you can drop off packages and get shipping information	

1
2
3
4

FedEx World Service Center®, FedEx Authorized ShipCenter® and FedEx Express® Drop Box Locations

FedEx World Service Center Locations

The shipping specialists at FedEx World Service Center locations can help you choose a delivery service, complete documentation and process your packages. Many locations are open late and on Saturdays to accommodate your schedule.

- Drop off your shipments, or we'll process them for you at the counter.
- Purchase boxes and other packaging supplies.
- Check fedex.com for the list of services, such as Hold at FedEx Location, offered at each location (select Find Locations from the Ship tab).
- Charge your shipments to your FedEx account, or use checks, credit cards and cash, which are accepted at most locations.

Note: You must have a FedEx account number to ship FedEx International Ground packages at a FedEx World Service Center and our other shipping locations.

FedEx Authorized ShipCenter Locations

Stop by these independently owned locations for packaging and shipping services. Most also offer faxing, copying and other business services.

- Look for AIM Mail Center®, Packaging Store®, PakMail®, Parcel Plus®, Postal Annex+®, Neighborhood Postal Center® and PostNet® locations, locations affiliated with Associated Mail and Parcel Centers®, and others.
- You can ship both FedEx Express and FedEx Ground packages at most locations. For more information, select Find Locations from the Ship tab at fedex.com.

Note: Rates for processing packages reflect each location's own pricing policies. These locations may apply additional charges to FedEx rates.

FedEx Express Drop Boxes

There are more than 41,000 secure drop boxes in office buildings, shopping malls, airports, grocery stores, FedEx Kinko's locations, at select Post Office locations, and in other busy areas.

- Ship FedEx Express packages up to 20 x 12 x 6 (in inches).
- Most have a limited quantity of airbills and packaging supplies.
- Some offer Saturday pickup. (If not, packages are picked up on Monday.)
- To find drop boxes in your area, select Find Locations from the Ship tab at fedex.com.

Note : Do not place FedEx SameDay and FedEx International Next Flight packages; FedEx Ground packages; or packages containing clinical samples, diagnostic specimens or dangerous goods in drop boxes.

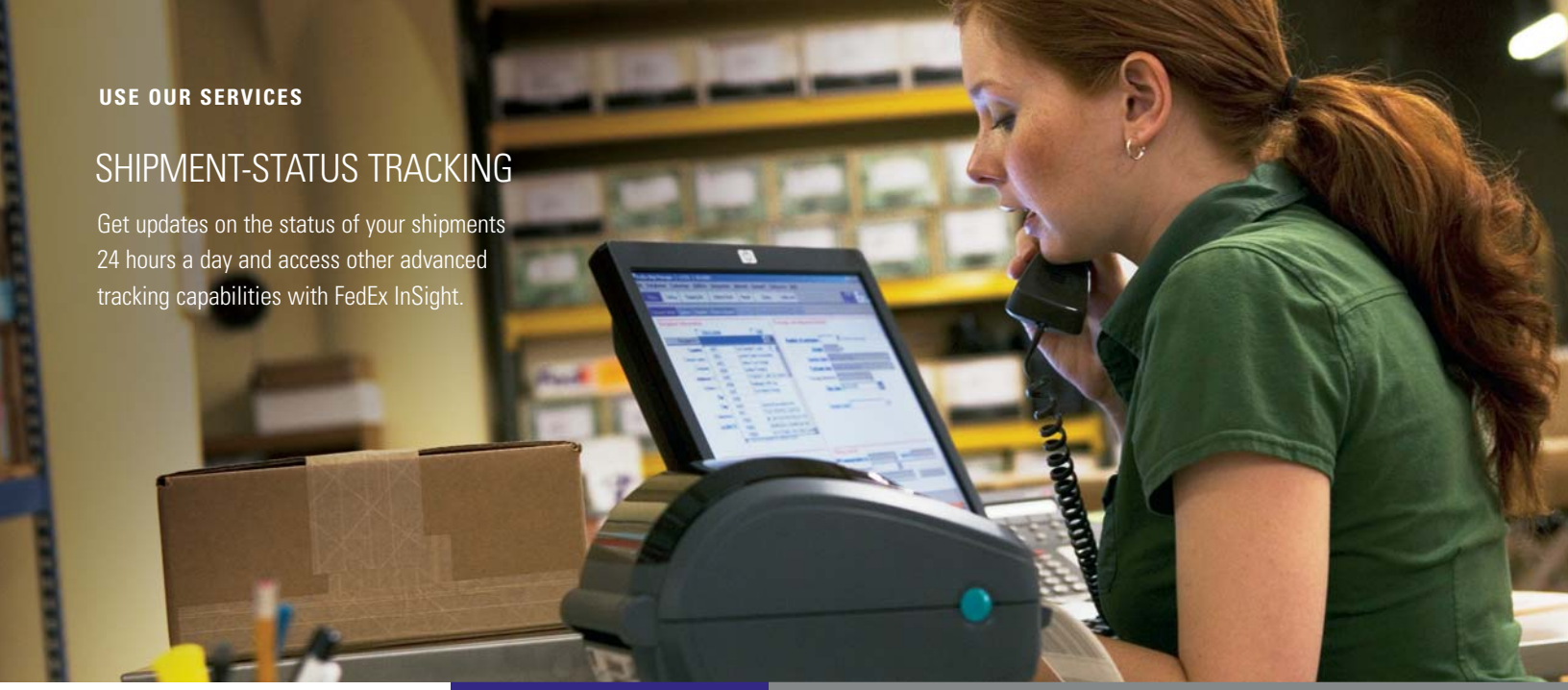
All FedEx Authorized ShipCenter location trademarks are the property of their respective owners.

FEDEX® RETAIL COUNTER RATES

FedEx Retail Counter Rates apply when you process your shipment at the counter in staffed FedEx locations in the U.S. and pay for your shipping with cash, check, debit or credit card. However, if you have a FedEx account number and use it when you ship, you receive your account-specific rates.
To open an account, go to **fedex.com**, call 1.800.GoFedEx 1.800.463.3339 and say "new account setup," or ask our counter agents for help.

SHIPMENT-STATUS TRACKING

Get updates on the status of your shipments 24 hours a day and access other advanced tracking capabilities with FedEx InSight.



YOUR SHIPPING NEED	OUR SOLUTION
Notifications, delivery updates and other information on the status of your shipments	

FedEx InSight®

FedEx InSight is a management tool at **fedex.com** that monitors your shipping activity even when you're offline. Each time you log in, you get an updated look at the status of your shipments, plus information on completed deliveries, clearance delays and other notifications. It's free and helps you save time and money by:

- Tracking the status of your inbound, outbound and third-party shipments — no tracking numbers required.
- Providing information on shipments as far back as 90 days.
- Notifying you via e-mail, the Internet or wireless device when deliveries are attempted and completed.
- Pinpointing clearance delays, incomplete paperwork and other problems, then recommending steps you can take to facilitate delivery.
- Offering status summaries of U.S. and international shipments in one report.
- Managing shipping activities across multiple locations and accounts.

For more information, select Monitor All My Shipments with FedEx InSight from the Track tab at fedex.com or contact your FedEx account executive.

Additional Tracking Solutions

Track at fedex.com by Tracking Number

Go to fedex.com to track up to 30 FedEx Express, FedEx Ground, FedEx Freight and FedEx Custom Critical shipments at a time, and sign up to receive automatic e-mail notification of critical shipping events. You can also track FedEx Kinko's orders.

Track at fedex.com by Reference Number

Select Track by Reference from the Track tab at fedex.com, then enter the Return Material Authorization number or other reference number you provided at the time of shipment.

Track by Phone

Call 1.800.GoFedEx 1.800.463.3339 and say "track a package" to track the status of your shipments.

Track FedEx Trade Networks Shipments and View Documents Online

Go to ftn.fedex.com and click on the Track tab.

PROOF OF DELIVERY

At your request we'll obtain a delivery signature or give you proof-of-delivery information in a convenient format. See pp. 16–17 for details. To request a copy of your recipient's signature, go to **fedex.com** and select Obtain Signature Proof of Delivery from the Track tab.

ACCOUNT MANAGEMENT

These flexible, easy-to-use invoicing and payment options help you save time and manage your FedEx account.

GO Select the Manage tab at **fedex.com** to register for FedEx® Billing Online and for more information on billing, account tools and claims resolution online.

YOUR SHIPPING NEED	OUR SOLUTION
Manage bills and make payments from your computer	**FedEx® Billing Online** Use FedEx Billing Online to manage the billing process end-to-end: • Schedule and make payments up to 15 days beyond the date you enter payment information via electronic funds transfer, automatic debit or paper check. Combine multiple invoices into a single payment. View and pay duty and tax invoices online. • Review individual shipment details or a complete invoice. Sort by categories such as ship date, payment type and tracking ID. • Request invoice adjustments or a review of shipping charges. • Save filing space by creating PDF files of your invoices that you can archive or e-mail. • Generate management reports that analyze your shipping trends. To register, click on the Manage tab at fedex.com.
Invoicing and payment software for large-volume shippers	**FedEx DirectLink® Software** FedEx DirectLink is free software that's easy to set up and use across a network — ideal for large-volume shippers who process at least 50 shipments a day and want to receive FedEx invoices electronically. • Search through and sort information at the shipment or invoice level. • Submit adjustment requests. • Allocate costs within your organization. • Take advantage of other useful features such as Signature Proof of Delivery for FedEx Express shipments, plus shipment-status tracking. • Contact your FedEx account executive for more information.
FedEx invoice data integrated into your business systems	**FedEx Electronic Data Interchange (EDI)** With EDI, you can integrate your accounts-payable process with electronic FedEx invoice, remittance and adjustment data. • Your organization benefits from increased accuracy, faster charge-backs and reduced paperwork. • By consolidating invoices for multiple FedEx accounts into a single transmission, EDI increases your control over costs even when shipments originate from multiple sites. If you have large volumes of data and want details about EDI, call 1.888.450.1774 or contact your FedEx account executive.
Multiple methods of payment for your FedEx account	**Payment Options**[1] You can pay for most FedEx delivery services by:[2] **Electronic funds transfer or automatic debit:** requires a FedEx account number and prior approval. **Check or money order:** includes cashier's checks and traveler's checks. We do not accept counter checks or third-party checks. **Credit card:** • Bill your FedEx account charges directly to a credit card; or • Write your credit card number on your airbill or air waybill; or • Use your credit card when you drop off a package at a FedEx shipping location. **Cash:** not an available option at some FedEx shipping locations.

[1] FedEx Retail Counter Rates will apply if you do not use your FedEx account number when you ship at the counter of our staffed shipping locations.

[2] You cannot pay for FedEx SameDay and FedEx International Next Flight shipments with cash, check, traveler's check or money order. Cash is also not accepted for FedEx International MailService shipments.

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Ground
fedex.com
1.800.GoFedEx
ACE 658

HOW TO CALCULATE YOUR RATE

FedEx SameDay® and FedEx® International Next Flight have special rate instructions; see pp. 81 and 105. You can also get rate quotes and view rates by service or delivery zone online; see the Rate Tools section at fedex.com/us/rates2008 for details. FedEx account holders can log in for an account-specific courtesy rate quote or a customized rate guide.

PACKAGE SERVICES

1. Find the zone for your destination. For U.S. shipments, find your destination ZIP code in a FedEx Zone Locator, then see which zone the ZIP code corresponds to. There are two ways to request FedEx zone location information:
   - Go to fedex.com/us/rates/ratetools.html and select "Get zone locator."
   - Call 1.800.GoFedEx 1.800.463.3339.

   International zone tables begin on p. 82.

2. Turn to the appropriate rate table and find your package weight. For FedEx Express® international shipments, find the total shipment weight. Round up to the next-higher pound.

   For FedEx Express multiple-piece shipments, per-pound pricing may apply if the total shipment weight qualifies. See p. 80 (U.S. shipments) or p. 104 (international shipments) for details.

   Information about dimensional weight is on p. 122. If dimensional weight applies, turn to the appropriate rate table and find your chargeable weight.

3. See your rate under the service you choose.[1,2]

   A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery® shipments. FedEx Home Delivery is for packages up to 70 lbs.

4. See pp. 117–128 for fees and other nontransportation charges that may apply. For FedEx Express U.S. import shipments, call 1.800.GoFedEx 1.800.463.3339 and say "international services" for service fees applicable from your origin country.

EXPRESS FREIGHT SERVICES

1. Find the zone for your destination in the tables on p. 107 (U.S. shipments), p. 85 (Canada shipments) and pp. 108 and 110 (other international shipments). FedEx Express U.S. import zones are on p. 108.

2. Determine your total shipment weight (round up to the next-higher pound). Individual skids typically weigh 151 lbs. or more. Skids exceeding 2,200 lbs. require prior approval. For international shipments, determine your service option (door-to-door, drop-off, hold-at-location, or drop-off and hold-at-location).

   Information about dimensional weight is on p. 122. If dimensional weight applies, turn to the appropriate rate table and find your chargeable weight.

3. Multiply the per-pound rate by the total shipment weight.

4. See pp. 117–128 for fees and other nontransportation charges that may apply. For FedEx Express U.S. import shipments, call 1.800.332.0807 for service fees applicable from your origin country.

[1] Rates for U.S. services are on a per-package basis and include any excise tax required by the Internal Revenue Code on the air transportation portion of these services; and this tax, if any, is paid by us.

[2] FedEx Ground return services (excluding FedEx Ground Call Tag) are subject to a 5-lb./Zone 8 minimum rate.

U.S. PACKAGE RATES: ZONE 2[1]

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment		Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
		$ 40.35	$ 15.35	$ 13.25	**	**	N/A
FedEx® Pak		*	*	*	*	*	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 43.10	$ 18.10	$ 15.30	$ 9.90	$ 9.45	$ 4.20
	2 lbs.	44.05	19.05	16.55	10.00	9.50	4.27
	3	46.25	21.25	17.50	10.05	9.55	4.31
	4	47.90	22.90	18.90	10.35	9.65	4.43
	5	48.45	23.45	19.60	10.70	9.75	4.65
	6	50.20	25.20	20.55	11.15	10.00	4.80
	7	51.35	26.35	20.90	11.60	10.05	5.05
	8	51.85	26.85	21.95	12.05	10.55	5.25
	9	52.70	27.70	23.15	12.70	11.05	5.40
	10	52.75	27.75	23.85	13.30	11.75	5.59
	11	54.80	29.80	24.45	13.85	12.25	5.78
	12	55.95	30.95	25.30	14.60	12.90	5.95
	13	56.45	31.45	25.60	15.60	13.65	6.15
	14	57.70	32.70	26.50	16.35	14.25	6.28
	15	58.75	33.75	27.55	17.00	14.80	6.41
	16	59.40	34.40	28.15	17.35	15.30	6.51
	17	60.85	35.85	29.60	18.00	15.80	6.58
	18	62.00	37.00	30.45	18.55	16.30	6.68
	19	62.80	37.80	31.25	19.20	16.90	6.82
	20	64.00	39.00	31.80	19.95	17.55	6.96
	21	64.80	39.80	32.65	20.90	18.05	7.12
	22	65.95	40.95	33.80	21.50	18.55	7.28
	23	66.80	41.80	34.35	22.00	19.30	7.46
	24	67.70	42.70	35.25	22.55	19.95	7.63
	25	68.85	43.85	36.10	23.25	20.55	7.81
	26	69.70	44.70	36.90	23.90	21.20	8.02
	27	70.55	45.55	37.45	24.70	21.95	8.21
	28	71.70	46.70	38.60	25.45	22.55	8.38
	29	72.60	47.60	39.45	26.20	23.30	8.57
	30	73.15	48.15	40.00	26.65	23.80	8.78
	31	74.30	49.30	40.85	27.40	24.45	8.95
	32	75.75	50.75	41.70	27.85	24.95	9.03
	33	76.90	51.90	42.60	28.60	25.60	9.21
	34	78.05	53.05	43.35	29.50	26.10	9.38
	35	79.70	54.70	44.55	30.10	26.60	9.54
	36	81.00	56.00	45.40	30.55	27.35	9.71
	37	81.10	56.10	46.25	31.10	27.85	9.89
	38	81.95	56.95	47.05	31.65	28.45	10.04
	39	83.80	58.80	48.20	32.65	29.20	10.18
	40	84.90	59.90	49.00	33.50	29.85	10.34
	41	85.75	60.75	49.85	34.35	30.35	10.50
	42	86.60	61.60	50.70	34.90	30.85	10.66
	43	88.25	63.25	51.55	35.65	31.50	10.80
	44	89.65	64.65	52.45	36.30	32.10	10.94
	45	91.05	66.05	53.30	37.10	32.75	11.06
	46	92.35	67.35	54.15	37.50	33.25	11.18
	47	93.45	68.45	55.25	38.30	33.75	11.30
	48	93.95	68.95	56.10	39.05	34.50	11.42
	49	95.55	70.55	56.95	39.80	35.00	11.54

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.
*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.
** One-pound rate applies.

Delivery Commitment	Next day by 8 or 8:30 a.m.[1]	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	3rd day by 4:30 p.m.[1]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
Shipments in All Other Packaging / Maximum Weight in Lbs.						
50 lbs.	$ 96.75	$ 71.75	$ 58.05	$ 40.45	$ 35.50	$ 11.66
51	98.20	73.20	58.90	41.00	36.00	11.78
52	99.35	74.35	60.05	41.55	36.50	11.90
53	100.80	75.80	61.20	42.30	37.25	12.02
54	102.00	77.00	62.00	42.85	37.75	12.14
55	103.15	78.15	63.20	43.70	38.25	12.26
56	104.60	79.60	64.30	44.35	38.75	12.38
57	106.10	81.10	65.70	44.90	39.25	12.50
58	107.90	82.90	67.10	45.75	40.00	12.62
59	109.05	84.05	68.25	46.30	40.50	12.74
60	110.75	85.75	69.35	46.75	41.00	12.86
61	112.25	87.25	70.55	47.60	41.50	12.99
62	114.30	89.30	72.50	48.45	42.25	13.09
63	115.80	90.80	73.55	49.25	43.00	13.20
64	117.50	92.50	75.00	50.10	43.60	13.31
65	119.00	94.00	76.20	50.85	44.10	13.42
66	120.80	95.80	77.55	51.50	44.60	13.53
67	122.25	97.25	78.70	51.95	45.20	13.64
68	124.25	99.25	80.10	52.60	45.70	13.75
69	126.05	101.05	81.55	53.45	46.35	13.86
70	127.85	102.85	83.20	54.25	46.95	13.97
71	129.25	104.25	84.85	55.00	47.60	14.55
72	130.60	105.60	86.55	55.65	48.20	15.28
73	132.30	107.30	87.75	56.20	48.75	16.04
74	133.95	108.95	89.45	56.95	49.25	16.79
75	135.35	110.35	90.85	57.80	49.95	17.55
76	137.30	112.30	92.20	58.35	50.70	18.30
77	139.00	114.00	93.90	59.40	51.35	19.06
78	140.65	115.65	95.35	59.95	51.95	19.82
79	142.60	117.60	96.50	60.65	52.70	20.57
80	144.30	119.30	97.85	61.60	53.35	21.33
81	145.75	120.75	99.55	62.15	54.05	21.88
82	147.70	122.70	101.85	62.80	54.70	22.63
83	149.25	124.25	103.25	63.25	55.55	23.40
84	150.40	125.40	104.40	64.10	56.20	24.17
85	151.80	126.80	106.10	64.85	56.95	24.95
86	153.25	128.25	107.15	65.75	57.60	25.75
87	154.85	129.85	108.35	66.25	58.10	26.55
88	156.25	131.25	109.45	66.80	58.70	27.38
89	157.75	132.75	111.15	67.55	59.35	28.21
90	159.05	134.05	112.30	68.65	60.10	29.04
91	162.20	137.20	113.45	69.65	60.70	29.75
92	163.65	138.65	115.10	70.50	61.35	30.47
93	164.95	139.95	116.80	71.05	61.95	31.19
94	166.40	141.40	117.90	71.70	62.75	31.93
95	167.50	142.50	119.35	72.25	63.35	32.67
96	168.95	143.95	121.35	72.80	64.00	33.41
97	170.25	145.25	122.45	73.55	64.60	34.17
98	171.70	146.70	123.55	74.20	65.35	34.94
99	173.45	148.45	123.95	74.85	65.95	35.72
100	174.00	149.00	124.00	76.00	66.00	36.49

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 2[1]

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®
Shipments in All Other Packaging / Maximum Weight in Lbs.						
101 lbs.	$ 175.74	$ 150.49	$ 125.24	$ 76.76	$ 66.66	$ 37.12
102	177.48	151.98	126.48	77.52	67.32	37.76
103	179.22	153.47	127.72	78.28	67.98	38.40
104	180.96	154.96	128.96	79.04	68.64	39.02
105	182.70	156.45	130.20	79.80	69.30	39.67
106	184.44	157.94	131.44	80.56	69.96	40.32
107	186.18	159.43	132.68	81.32	70.62	40.99
108	187.92	160.92	133.92	82.08	71.28	41.65
109	189.66	162.41	135.16	82.84	71.94	42.30
110	191.40	163.90	136.40	83.60	72.60	42.99
111	193.14	165.39	137.64	84.36	73.26	43.46
112	194.88	166.88	138.88	85.12	73.92	43.92
113	196.62	168.37	140.12	85.88	74.58	44.39
114	198.36	169.86	141.36	86.64	75.24	44.86
115	200.10	171.35	142.60	87.40	75.90	45.35
116	201.84	172.84	143.84	88.16	76.56	45.82
117	203.58	174.33	145.08	88.92	77.22	46.28
118	205.32	175.82	146.32	89.68	77.88	46.77
119	207.06	177.31	147.56	90.44	78.54	47.25
120	208.80	178.80	148.80	91.20	79.20	47.74
121	210.54	180.29	150.04	91.96	79.86	48.22
122	212.28	181.78	151.28	92.72	80.52	48.70
123	214.02	183.27	152.52	93.48	81.18	49.19
124	215.76	184.76	153.76	94.24	81.84	49.68
125	217.50	186.25	155.00	95.00	82.50	50.16
126	219.24	187.74	156.24	95.76	83.16	50.66
127	220.98	189.23	157.48	96.52	83.82	51.14
128	222.72	190.72	158.72	97.28	84.48	51.65
129	224.46	192.21	159.96	98.04	85.14	52.13
130	226.20	193.70	161.20	98.80	85.80	52.63
131	227.94	195.19	162.44	99.56	86.46	53.14
132	229.68	196.68	163.68	100.32	87.12	53.63
133	231.42	198.17	164.92	101.08	87.78	54.14
134	233.16	199.66	166.16	101.84	88.44	54.63
135	234.90	201.15	167.40	102.60	89.10	55.13
136	236.64	202.64	168.64	103.36	89.76	55.64
137	238.38	204.13	169.88	104.12	90.42	56.14
138	240.12	205.62	171.12	104.88	91.08	56.65
139	241.86	207.11	172.36	105.64	91.74	57.15
140	243.60	208.60	173.60	106.40	92.40	57.67
141	245.34	210.09	174.84	107.16	93.06	58.18
142	247.08	211.58	176.08	107.92	93.72	58.69
143	248.82	213.07	177.32	108.68	94.38	59.21
144	250.56	214.56	178.56	109.44	95.04	59.73
145	252.30	216.05	179.80	110.20	95.70	60.24
146	254.04	217.54	181.04	110.96	96.36	60.76
147	255.78	219.03	182.28	111.72	97.02	61.28
148	257.52	220.52	183.52	112.48	97.68	61.79
149	259.26	222.01	184.76	113.24	98.34	62.31
150	261.00	223.50	186.00	114.00	99.00	62.85

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 3[1]

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment		Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
		$ 43.00	$ 18.00	$ 15.40	**	**	N/A
FedEx® Pak		*	*	*	*	*	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 49.05	$ 24.05	$ 20.00	$ 10.10	$ 9.50	$ 4.32
	2 lbs.	51.20	26.20	21.20	10.30	9.65	4.54
	3	52.55	27.55	22.45	10.65	9.70	4.75
	4	53.85	28.85	23.95	10.95	9.75	4.92
	5	55.35	30.35	25.65	11.35	10.15	5.00
	6	56.80	31.80	27.25	11.80	11.00	5.17
	7	58.40	33.40	28.45	12.90	11.85	5.33
	8	60.00	35.00	29.30	14.10	12.90	5.51
	9	61.60	36.60	30.55	14.65	13.65	5.67
	10	63.25	38.25	31.75	15.60	14.55	5.71
	11	64.85	39.85	33.15	16.40	15.30	5.98
	12	66.45	41.45	34.75	17.35	16.05	6.18
	13	68.05	43.05	36.55	18.25	16.80	6.38
	14	69.65	44.65	37.95	19.20	17.65	6.58
	15	71.25	46.25	39.25	19.75	18.30	6.79
	16	72.85	47.85	40.15	20.35	18.95	6.92
	17	74.45	49.45	40.90	20.95	19.50	7.15
	18	76.05	51.05	41.95	21.70	20.30	7.38
	19	77.40	52.40	43.15	22.30	20.95	7.62
	20	79.00	54.00	44.35	23.25	21.65	7.87
	21	80.10	55.10	45.25	24.15	22.45	8.12
	22	81.40	56.40	46.20	25.30	23.20	8.36
	23	82.50	57.50	47.05	25.85	23.80	8.61
	24	83.55	58.55	47.85	26.85	24.55	8.83
	25	84.90	59.90	48.85	27.60	25.60	9.07
	26	86.15	61.15	50.25	28.30	26.25	9.29
	27	87.30	62.30	51.60	29.15	27.15	9.50
	28	88.65	63.65	52.95	30.15	27.90	9.73
	29	89.70	64.70	53.95	30.70	28.50	9.95
	30	90.80	65.80	54.55	31.55	29.30	10.20
	31	92.10	67.10	55.15	32.55	30.30	10.41
	32	93.70	68.70	56.05	33.30	31.00	10.63
	33	95.40	70.40	57.25	34.10	31.50	10.87
	34	96.50	71.50	58.55	34.75	32.35	11.11
	35	97.80	72.80	59.65	35.80	33.25	11.37
	36	98.95	73.95	60.90	36.60	33.95	11.57
	37	101.05	76.05	61.75	37.15	34.65	11.83
	38	102.30	77.30	62.95	37.75	35.25	12.05
	39	103.60	78.60	64.45	38.70	36.00	12.28
	40	104.95	79.95	65.95	39.70	37.15	12.55
	41	106.55	81.55	66.85	40.65	37.85	12.76
	42	108.15	83.15	67.80	41.65	38.65	12.99
	43	109.75	84.75	69.30	42.50	39.50	13.22
	44	111.40	86.40	70.50	43.05	40.00	13.44
	45	113.25	88.25	72.00	44.05	40.70	13.68
	46	115.10	90.10	73.20	44.55	41.50	13.90
	47	117.00	92.00	74.70	45.45	42.25	14.10
	48	118.85	93.85	76.20	46.45	43.10	14.30
	49	121.00	96.00	77.70	47.60	44.10	14.48

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.
** One-pound rate applies.

U.S. PACKAGE RATES: ZONE 3[1]

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
Shipments in All Other Packaging / Maximum Weight in Lbs.						
50 lbs.	$ 122.90	$ 97.90	$ 78.90	$ 48.20	$ 44.70	$ 14.65
51	125.00	100.00	80.40	48.75	45.35	14.78
52	127.15	102.15	81.60	49.55	46.15	14.91
53	128.75	103.75	83.35	50.50	46.95	15.07
54	130.90	105.90	84.90	51.30	47.90	15.20
55	132.80	107.80	86.70	52.15	48.60	15.33
56	134.90	109.90	88.20	52.85	49.15	15.47
57	136.80	111.80	90.00	53.70	49.85	15.63
58	138.65	113.65	92.15	54.55	50.55	15.80
59	140.55	115.55	94.50	55.20	51.30	15.97
60	142.40	117.40	96.60	55.75	51.90	16.14
61	144.55	119.55	98.40	56.50	52.60	16.29
62	146.70	121.70	99.85	57.60	53.60	16.42
63	149.10	124.10	101.75	58.55	54.35	16.58
64	151.50	126.50	103.80	59.45	55.05	16.75
65	153.90	128.90	105.60	60.30	55.85	16.94
66	156.30	131.30	107.70	60.85	56.55	17.15
67	158.75	133.75	109.85	62.05	57.65	17.33
68	161.15	136.15	111.90	62.60	58.35	17.50
69	163.55	138.55	113.75	63.50	59.05	17.67
70	165.95	140.95	116.05	64.45	59.80	17.84
71	168.60	143.60	117.90	65.35	60.75	18.31
72	171.05	146.05	119.75	66.50	61.70	19.01
73	173.70	148.70	122.45	67.10	62.45	19.70
74	176.10	151.10	124.60	67.90	63.05	20.39
75	178.80	153.80	126.30	69.00	64.05	21.08
76	181.20	156.20	126.35	69.80	64.80	21.78
77	183.60	158.60	130.25	70.70	65.55	22.47
78	186.00	161.00	132.40	71.25	66.30	23.16
79	188.15	163.15	134.80	72.15	67.10	23.86
80	190.55	165.55	136.95	73.00	67.85	24.55
81	192.95	167.95	139.35	73.85	68.65	25.14
82	195.10	170.10	141.50	74.75	69.40	25.75
83	197.25	172.25	143.90	75.60	70.20	26.38
84	199.10	174.10	146.05	76.60	71.15	27.05
85	201.25	176.25	148.45	77.65	71.95	27.71
86	203.40	178.40	150.60	78.40	72.70	28.38
87	205.55	180.55	153.00	79.20	73.40	29.05
88	207.70	182.70	155.40	80.15	74.20	29.72
89	209.55	184.55	157.80	80.70	74.95	30.38
90	211.70	186.70	159.95	81.50	75.60	31.04
91	213.85	188.85	162.35	82.55	76.55	31.72
92	215.95	190.95	164.20	83.35	77.30	32.38
93	218.10	193.10	166.10	84.55	78.25	33.04
94	220.00	195.00	167.95	85.10	79.05	33.70
95	222.10	197.10	169.85	86.00	79.80	34.37
96	224.00	199.00	171.70	86.55	80.40	35.03
97	226.15	201.15	173.60	87.30	81.15	35.69
98	228.30	203.30	175.45	87.90	81.95	36.27
99	230.40	205.40	177.05	87.95	82.45	36.85
100	232.00	207.00	178.00	88.00	83.00	37.45

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.

Delivery Commitment	Next day by 8 or 8:30 a.m.[1]	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	3rd day by 4:30 p.m.[1]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®
Shipments in All Other Packaging / Maximum Weight in Lbs.						
101 lbs.	$ 234.32	$ 209.07	$ 179.78	$ 88.88	$ 83.83	$ 38.04
102	236.64	211.14	181.56	89.76	84.66	38.63
103	238.96	213.21	183.34	90.64	85.49	39.24
104	241.28	215.28	185.12	91.52	86.32	39.83
105	243.60	217.35	186.90	92.40	87.15	40.45
106	245.92	219.42	188.68	93.28	87.98	41.06
107	248.24	221.49	190.46	94.16	88.81	41.69
108	250.56	223.56	192.24	95.04	89.64	42.30
109	252.88	225.63	194.02	95.92	90.47	42.92
110	255.20	227.70	195.80	96.80	91.30	43.56
111	257.52	229.77	197.58	97.68	92.13	44.06
112	259.84	231.84	199.36	98.56	92.96	44.55
113	262.16	233.91	201.14	99.44	93.79	45.07
114	264.48	235.98	202.92	100.32	94.62	45.58
115	266.80	238.05	204.70	101.20	95.45	46.10
116	269.12	240.12	206.48	102.08	96.28	46.61
117	271.44	242.19	208.26	102.96	97.11	47.12
118	273.76	244.26	210.04	103.84	97.94	47.64
119	276.08	246.33	211.82	104.72	98.77	48.17
120	278.40	248.40	213.60	105.60	99.60	48.68
121	280.72	250.47	215.38	106.48	100.43	49.21
122	283.04	252.54	217.16	107.36	101.26	49.73
123	285.36	254.61	218.94	108.24	102.09	50.25
124	287.68	256.68	220.72	109.12	102.92	50.79
125	290.00	258.75	222.50	110.00	103.75	51.32
126	292.32	260.82	224.28	110.88	104.58	51.85
127	294.64	262.89	226.06	111.76	105.41	52.38
128	296.96	264.96	227.84	112.64	106.24	52.93
129	299.28	267.03	229.62	113.52	107.07	53.47
130	301.60	269.10	231.40	114.40	107.90	54.00
131	303.92	271.17	233.18	115.28	108.73	54.55
132	306.24	273.24	234.96	116.16	109.56	55.10
133	308.56	275.31	236.74	117.04	110.39	55.65
134	310.88	277.38	238.52	117.92	111.22	56.19
135	313.20	279.45	240.30	118.80	112.05	56.75
136	315.52	281.52	242.08	119.68	112.88	57.29
137	317.84	283.59	243.86	120.56	113.71	57.85
138	320.16	285.66	245.64	121.44	114.54	58.40
139	322.48	287.73	247.42	122.32	115.37	58.97
140	324.80	289.80	249.20	123.20	116.20	59.54
141	327.12	291.87	250.98	124.08	117.03	60.09
142	329.44	293.94	252.76	124.96	117.86	60.66
143	331.76	296.01	254.54	125.84	118.69	61.22
144	334.08	298.08	256.32	126.72	119.52	61.78
145	336.40	300.15	258.10	127.60	120.35	62.36
146	338.72	302.22	259.88	128.48	121.18	62.92
147	341.04	304.29	261.66	129.36	122.01	63.51
148	343.36	306.36	263.44	130.24	122.84	64.07
149	345.68	308.43	265.22	131.12	123.67	64.65
150	348.00	310.50	267.00	132.00	124.50	65.24

[1]Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 4[1]

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment		Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
		$ 45.35	$ 20.35	$ 18.35	**	**	N/A
FedEx® Pak		*	*	*	*	*	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 54.40	$ 29.40	$ 26.10	$ 10.50	$ 9.55	$ 4.46
	2 lbs.	58.20	33.20	29.45	10.75	9.75	4.99
	3	61.75	36.75	32.65	11.30	10.25	5.24
	4	64.85	39.85	35.40	12.25	10.75	5.50
	5	68.50	43.50	38.65	13.35	11.40	5.76
	6	72.10	47.10	41.10	14.50	12.55	5.86
	7	75.40	50.40	44.20	15.70	13.55	6.00
	8	78.65	53.65	47.65	16.80	14.65	6.16
	9	81.65	56.65	50.35	18.10	15.55	6.29
	10	84.30	59.30	52.70	19.50	16.40	6.44
	11	87.40	62.40	55.40	20.40	17.55	6.56
	12	90.75	65.75	58.40	21.55	18.40	6.71
	13	93.85	68.85	61.15	22.35	19.30	6.82
	14	97.40	72.40	64.35	23.70	20.45	6.96
	15	99.85	74.85	66.45	24.90	21.30	7.08
	16	103.45	78.45	69.70	26.00	22.05	7.19
	17	105.65	80.65	71.65	27.10	22.95	7.41
	18	108.10	83.10	73.85	28.15	23.80	7.65
	19	110.00	85.00	75.55	28.95	24.70	7.94
	20	112.20	87.20	79.85	30.00	25.85	8.22
	21	114.10	89.10	81.95	31.15	26.85	8.48
	22	116.25	91.25	84.00	32.00	27.85	8.78
	23	118.45	93.45	86.45	33.15	28.85	9.07
	24	120.90	95.90	89.20	34.20	29.60	9.37
	25	123.35	98.35	91.40	34.90	30.60	9.66
	26	126.05	101.05	94.05	36.15	31.60	9.95
	27	128.55	103.55	96.45	37.10	32.75	10.24
	28	131.25	106.25	98.55	37.90	33.60	10.56
	29	134.00	109.00	100.75	39.05	34.60	10.87
	30	136.15	111.15	103.50	40.40	35.60	11.20
	31	138.60	113.60	105.60	41.55	36.50	11.49
	32	141.05	116.05	107.35	42.70	37.65	11.80
	33	143.25	118.25	109.55	43.80	38.50	12.10
	34	145.95	120.95	112.20	44.75	39.40	12.39
	35	148.70	123.70	114.60	45.75	40.50	12.70
	36	151.30	126.30	117.00	46.60	41.40	12.97
	37	153.80	128.80	120.10	47.80	42.25	13.26
	38	156.05	131.05	122.75	49.00	43.40	13.56
	39	158.50	133.50	125.50	49.80	44.15	13.86
	40	160.95	135.95	128.25	50.95	44.90	14.16
	41	163.40	138.40	130.00	51.55	45.90	14.44
	42	166.15	141.15	132.20	52.65	46.90	14.72
	43	168.85	143.85	134.60	53.40	47.80	15.02
	44	171.30	146.30	137.05	54.55	48.90	15.27
	45	173.90	148.90	139.45	55.40	49.90	15.55
	46	176.50	151.50	142.10	56.50	50.80	15.78
	47	179.20	154.20	144.85	57.50	51.70	16.03
	48	181.40	156.40	147.60	58.55	52.45	16.28
	49	183.85	158.85	150.35	59.55	53.45	16.52

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.
*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.
**One-pound rate applies.

Delivery Commitment	Next day by 8 or 8:30 a.m.[1]	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	3rd day by 4:30 p.m.[1]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
Shipments in All Other Packaging / Maximum Weight in Lbs.						
50 lbs.	$ 186.00	$ 161.00	$ 152.45	$ 60.50	$ 54.30	$ 16.74
51	188.50	163.50	154.55	61.45	55.20	16.97
52	190.95	165.95	156.95	62.60	56.20	17.18
53	193.40	168.40	159.35	63.45	57.20	17.38
54	196.10	171.10	162.10	64.40	58.35	17.61
55	199.40	174.40	164.55	65.20	59.20	17.78
56	202.65	177.65	167.30	66.15	60.10	17.98
57	205.90	180.90	169.40	67.25	61.10	18.17
58	209.20	184.20	171.15	68.45	61.85	18.38
59	212.45	187.45	173.90	69.75	62.75	18.59
60	215.45	190.45	176.65	70.85	63.60	18.80
61	218.70	193.70	179.40	71.80	64.60	19.00
62	221.70	196.70	182.15	72.65	65.60	19.17
63	225.00	200.00	185.10	73.55	66.60	19.35
64	228.25	203.25	187.85	74.40	67.60	19.55
65	231.25	206.25	190.50	75.50	68.75	19.78
66	234.55	209.55	193.90	76.60	69.75	20.00
67	237.55	212.55	196.35	77.75	70.50	20.20
68	240.80	215.80	199.30	78.85	71.50	20.39
69	244.05	219.05	201.70	79.95	72.40	20.58
70	247.35	222.35	204.80	81.15	73.25	20.78
71	250.35	225.35	206.55	82.20	74.50	20.93
72	253.60	228.60	209.30	83.30	75.65	21.28
73	256.85	231.85	212.60	84.50	77.05	21.78
74	259.85	234.85	215.35	85.60	78.15	22.45
75	263.15	238.15	217.80	86.65	79.40	23.10
76	266.15	241.15	220.85	87.65	80.25	23.75
77	269.40	244.40	223.50	88.75	81.10	24.40
78	272.40	247.40	226.60	90.05	82.25	25.05
79	275.70	250.70	229.20	91.20	83.50	25.70
80	278.95	253.95	232.30	92.55	84.55	26.35
81	282.20	257.20	235.05	93.60	85.45	27.00
82	285.20	260.20	238.70	94.60	86.20	27.65
83	288.50	263.50	242.00	95.80	87.30	28.30
84	291.75	266.75	245.95	96.65	88.35	28.92
85	294.75	269.75	249.90	97.65	89.20	29.53
86	298.00	273.00	253.75	98.80	90.20	30.16
87	301.00	276.00	257.70	99.90	91.35	30.88
88	304.30	279.30	261.65	101.10	92.45	31.51
89	307.55	282.55	265.50	102.05	93.25	32.12
90	310.55	285.55	269.80	103.05	94.25	32.74
91	313.85	288.85	273.45	104.15	95.15	33.48
92	317.10	292.10	277.05	105.20	96.00	34.10
93	320.10	295.10	280.35	106.40	97.00	34.83
94	323.35	298.35	283.80	107.60	97.85	35.44
95	326.65	301.65	286.40	108.60	98.60	36.16
96	329.65	304.65	289.50	109.55	99.50	36.89
97	332.90	307.90	292.45	110.55	100.40	37.51
98	336.15	311.15	295.55	111.30	101.15	38.23
99	339.15	314.15	298.85	111.95	101.95	38.96
100	342.00	317.00	301.00	112.00	102.00	39.68

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 4[1]

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®
Shipments in All Other Packaging / Maximum Weight in Lbs.						
101 lbs.	$ 345.42	$ 320.17	$ 304.01	$ 113.12	$ 103.02	$ 40.40
102	348.84	323.34	307.02	114.24	104.04	40.89
103	352.26	326.51	310.03	115.36	105.06	41.40
104	355.68	329.68	313.04	116.48	106.08	41.91
105	359.10	332.85	316.05	117.60	107.10	42.41
106	362.52	336.02	319.06	118.72	108.12	42.92
107	365.94	339.19	322.07	119.84	109.14	43.43
108	369.36	342.36	325.08	120.96	110.16	43.94
109	372.78	345.53	328.09	122.08	111.18	44.44
110	376.20	348.70	331.10	123.20	112.20	44.97
111	379.62	351.87	334.11	124.32	113.22	45.49
112	383.04	355.04	337.12	125.44	114.24	46.00
113	386.46	358.21	340.13	126.56	115.26	46.53
114	389.88	361.38	343.14	127.68	116.28	47.04
115	393.30	364.55	346.15	128.80	117.30	47.58
116	396.72	367.72	349.16	129.92	118.32	48.11
117	400.14	370.89	352.17	131.04	119.34	48.62
118	403.56	374.06	355.18	132.16	120.36	49.16
119	406.98	377.23	358.19	133.28	121.38	49.69
120	410.40	380.40	361.20	134.40	122.40	50.23
121	413.82	383.57	364.21	135.52	123.42	50.76
122	417.24	386.74	367.22	136.64	124.44	51.30
123	420.66	389.91	370.23	137.76	125.46	51.85
124	424.08	393.08	373.24	138.88	126.48	52.39
125	427.50	396.25	376.25	140.00	127.50	52.93
126	430.92	399.42	379.26	141.12	128.52	53.48
127	434.34	402.59	382.27	142.24	129.54	54.03
128	437.76	405.76	385.28	143.36	130.56	54.58
129	441.18	408.93	388.29	144.48	131.58	55.14
130	444.60	412.10	391.30	145.60	132.60	55.67
131	448.02	415.27	394.31	146.72	133.62	56.24
132	451.44	418.44	397.32	147.84	134.64	56.80
133	454.86	421.61	400.33	148.96	135.66	57.36
134	458.28	424.78	403.34	150.08	136.68	57.93
135	461.70	427.95	406.35	151.20	137.70	58.49
136	465.12	431.12	409.36	152.32	138.72	59.06
137	468.54	434.29	412.37	153.44	139.74	59.62
138	471.96	437.46	415.38	154.56	140.76	60.19
139	475.38	440.63	418.39	155.68	141.78	60.76
140	478.80	443.80	421.40	156.80	142.80	61.33
141	482.22	446.97	424.41	157.92	143.82	61.91
142	485.64	450.14	427.42	159.04	144.84	62.48
143	489.06	453.31	430.43	160.16	145.86	63.07
144	492.48	456.48	433.44	161.28	146.88	63.65
145	495.90	459.65	436.45	162.40	147.90	64.23
146	499.32	462.82	439.46	163.52	148.92	64.81
147	502.74	465.99	442.47	164.64	149.94	65.41
148	506.16	469.16	445.48	165.76	150.96	65.99
149	509.58	472.33	448.49	166.88	151.98	66.58
150	513.00	475.50	451.50	168.00	153.00	67.18

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 5[1]

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment		Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
FedEx® Envelope up to 8 oz.		$ 46.45	$ 21.45	$ 19.25	**	**	N/A
FedEx® Pak		*	*	*	*	*	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 57.70	$ 32.70	$ 28.95	$ 11.40	$ 9.75	$ 4.65
	2 lbs.	61.20	36.20	32.10	12.15	9.90	5.08
	3	65.05	40.05	35.50	13.35	11.00	5.42
	4	68.85	43.85	38.15	15.55	12.40	5.78
	5	72.95	47.95	41.45	17.25	13.55	6.05
	6	76.75	51.75	44.20	18.80	14.80	6.23
	7	80.55	55.55	49.00	20.60	15.80	6.45
	8	84.10	59.10	52.15	22.35	17.05	6.60
	9	87.90	62.90	55.50	24.00	18.35	6.77
	10	91.20	66.20	58.45	25.65	19.70	6.96
	11	94.75	69.75	61.55	27.40	20.80	7.11
	12	98.00	73.00	64.45	28.95	22.00	7.27
	13	101.30	76.30	67.35	30.70	23.30	7.44
	14	104.55	79.55	70.20	32.50	24.75	7.61
	15	107.80	82.80	73.10	33.70	25.80	7.79
	16	110.80	85.80	75.75	34.80	26.60	7.94
	17	113.55	88.55	78.15	36.45	27.80	8.27
	18	115.45	90.45	79.85	37.75	28.85	8.69
	19	117.35	92.35	81.50	39.30	29.95	9.09
	20	119.55	94.55	87.75	41.10	31.20	9.51
	21	122.00	97.00	88.85	42.45	32.25	9.91
	22	124.15	99.15	91.40	43.65	33.20	10.28
	23	126.60	101.60	93.70	44.90	34.25	10.66
	24	129.20	104.20	96.10	46.60	35.45	11.01
	25	131.30	106.30	98.55	48.25	36.70	11.34
	26	133.95	108.95	100.95	49.80	37.85	11.71
	27	137.05	112.05	103.15	51.55	39.10	12.07
	28	140.25	115.25	105.25	52.80	40.15	12.44
	29	142.70	117.70	107.35	54.00	41.20	12.80
	30	145.40	120.40	109.75	55.75	42.45	13.18
	31	148.15	123.15	112.50	57.05	43.45	13.54
	32	150.85	125.85	114.95	58.40	44.55	13.92
	33	153.60	128.60	117.35	59.60	45.80	14.30
	34	156.30	131.30	119.45	61.75	46.90	14.67
	35	159.05	134.05	121.85	62.95	48.05	15.04
	36	161.75	136.75	124.30	64.25	49.15	15.41
	37	164.50	139.50	127.35	65.90	50.20	15.78
	38	166.95	141.95	130.35	67.25	51.45	16.16
	39	169.65	144.65	133.10	68.55	52.55	16.52
	40	172.40	147.40	136.15	70.10	53.80	16.90
	41	175.10	150.10	138.80	71.40	54.95	17.27
	42	177.85	152.85	141.90	72.85	56.30	17.64
	43	180.55	155.55	144.85	74.05	57.45	18.02
	44	183.30	158.30	147.60	75.40	58.60	18.39
	45	186.00	161.00	150.35	76.50	59.85	18.76
	46	188.75	163.75	152.75	77.65	60.95	19.10
	47	191.20	166.20	155.20	78.70	62.20	19.45
	48	193.95	168.95	157.95	79.90	63.25	19.78
	49	196.90	171.90	160.35	81.30	64.50	20.12

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.
*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.
**One-pound rate applies.

U.S. PACKAGE RATES: ZONE 5[1]

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
Shipments in All Other Packaging / Maximum Weight in Lbs.						
50 lbs.	$ 199.65	$ 174.65	$ 162.80	$ 82.65	$ 65.50	$ 20.42
51	202.10	177.10	165.40	83.85	66.60	20.73
52	204.85	179.85	168.50	85.85	67.60	21.01
53	207.80	182.80	171.45	87.15	68.75	21.29
54	210.30	185.30	174.90	88.45	70.00	21.57
55	212.75	187.75	177.30	90.05	71.15	21.88
56	215.20	190.20	179.20	91.50	72.40	22.19
57	217.65	192.65	182.55	92.80	73.50	22.51
58	220.35	195.35	185.00	94.35	74.65	22.75
59	223.35	198.35	187.30	96.00	75.65	22.97
60	226.10	201.10	190.50	97.35	76.90	23.14
61	229.60	204.60	192.70	98.65	78.30	23.40
62	233.45	208.45	195.10	100.20	79.40	23.60
63	236.45	211.45	198.10	101.60	80.65	23.80
64	240.00	215.00	201.15	102.95	81.70	23.98
65	243.50	218.50	203.90	104.50	82.80	24.14
66	247.05	222.05	206.90	106.15	83.95	24.30
67	250.90	225.90	209.95	107.90	85.20	24.44
68	254.70	229.70	212.95	109.75	86.30	24.58
69	258.50	233.50	216.00	111.75	87.30	24.72
70	262.05	237.05	219.30	113.70	88.60	24.86
71	265.85	240.85	222.05	115.25	89.35	25.25
72	269.70	244.70	225.05	117.00	90.60	25.70
73	273.50	248.50	228.35	118.95	91.70	26.35
74	277.30	252.30	231.95	120.50	93.10	27.05
75	280.85	255.85	235.40	122.15	94.50	27.74
76	284.65	259.65	238.90	123.55	96.00	28.39
77	288.20	263.20	242.65	125.15	97.50	29.04
78	291.50	266.50	246.15	126.95	99.00	29.69
79	295.00	270.00	249.90	128.75	100.10	30.34
80	298.30	273.30	253.40	130.40	101.40	30.99
81	301.85	276.85	256.50	132.05	102.50	31.44
82	305.40	280.40	260.15	133.80	103.90	32.06
83	308.65	283.65	262.90	134.90	105.15	32.69
84	311.90	286.90	266.20	136.10	106.25	33.32
85	315.45	290.45	269.25	138.30	107.55	33.94
86	318.75	293.75	272.80	139.95	108.65	34.58
87	322.25	297.25	276.50	141.50	109.80	35.20
88	325.55	300.55	279.50	142.80	111.30	35.83
89	329.10	304.10	282.45	144.15	112.55	36.45
90	332.35	307.35	285.55	145.65	113.80	36.95
91	335.90	310.90	289.15	147.50	114.95	37.58
92	339.45	314.45	293.15	149.05	116.45	38.09
93	342.70	317.70	296.75	150.35	117.45	38.71
94	346.25	321.25	300.05	151.65	118.80	39.21
95	349.50	324.50	303.35	153.30	119.85	39.83
96	353.05	328.05	306.65	154.65	120.95	40.44
97	356.35	331.35	310.40	155.85	122.35	41.07
98	359.90	334.90	313.70	157.60	123.35	41.57
99	363.15	338.15	317.00	157.95	124.70	42.09
100	366.00	341.00	320.00	158.00	125.00	42.71

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.

Delivery Commitment	Next day by 8 or 8:30 a.m.[1]	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	3rd day by 4:30 p.m.[1]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®
Shipments in All Other Packaging / Maximum Weight in Lbs.						
101 lbs.	$ 369.66	$ 344.41	$ 323.20	$ 159.58	$ 126.25	$ 43.32
102	373.32	347.82	326.40	161.16	127.50	43.90
103	376.98	351.23	329.60	162.74	128.75	44.37
104	380.64	354.64	332.80	164.32	130.00	44.84
105	384.30	358.05	336.00	165.90	131.25	45.33
106	387.96	361.46	339.20	167.48	132.50	45.80
107	391.62	364.87	342.40	169.06	133.75	46.29
108	395.28	368.28	345.60	170.64	135.00	46.77
109	398.94	371.69	348.80	172.22	136.25	47.25
110	402.60	375.10	352.00	173.80	137.50	47.73
111	406.26	378.51	355.20	175.38	138.75	48.21
112	409.92	381.92	358.40	176.96	140.00	48.70
113	413.58	385.33	361.60	178.54	141.25	49.18
114	417.24	388.74	364.80	180.12	142.50	49.67
115	420.90	392.15	368.00	181.70	143.75	50.16
116	424.56	395.56	371.20	183.28	145.00	50.66
117	428.22	398.97	374.40	184.86	146.25	51.13
118	431.88	402.38	377.60	186.44	147.50	51.62
119	435.54	405.79	380.80	188.02	148.75	52.11
120	439.20	409.20	384.00	189.60	150.00	52.61
121	442.86	412.61	387.20	191.18	151.25	53.10
122	446.52	416.02	390.40	192.76	152.50	53.59
123	450.18	419.43	393.60	194.34	153.75	54.08
124	453.84	422.84	396.80	195.92	155.00	54.59
125	457.50	426.25	400.00	197.50	156.25	55.07
126	461.16	429.66	403.20	199.08	157.50	55.58
127	464.82	433.07	406.40	200.66	158.75	56.07
128	468.48	436.48	409.60	202.24	160.00	56.57
129	472.14	439.89	412.80	203.82	161.25	57.08
130	475.80	443.30	416.00	205.40	162.50	57.56
131	479.46	446.71	419.20	206.98	163.75	58.08
132	483.12	450.12	422.40	208.56	165.00	58.57
133	486.78	453.53	425.60	210.14	166.25	59.07
134	490.44	456.94	428.80	211.72	167.50	59.59
135	494.10	460.35	432.00	213.30	168.75	60.08
136	497.76	463.76	435.20	214.88	170.00	60.59
137	501.42	467.17	438.40	216.46	171.25	61.09
138	505.08	470.58	441.60	218.04	172.50	61.61
139	508.74	473.99	444.80	219.62	173.75	62.12
140	512.40	477.40	448.00	221.20	175.00	62.63
141	516.06	480.81	451.20	222.78	176.25	63.13
142	519.72	484.22	454.40	224.36	177.50	63.64
143	523.38	487.63	457.60	225.94	178.75	64.16
144	527.04	491.04	460.80	227.52	180.00	64.66
145	530.70	494.45	464.00	229.10	181.25	65.19
146	534.36	497.86	467.20	230.68	182.50	65.69
147	538.02	501.27	470.40	232.26	183.75	66.21
148	541.68	504.68	473.60	233.84	185.00	66.73
149	545.34	508.09	476.80	235.42	186.25	67.24
150	549.00	511.50	480.00	237.00	187.50	67.76

[1]Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 6[1]

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment		Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
		$ 47.05	$ 22.05	$ 19.60	**	**	N/A
FedEx® Pak		*	*	*	*	*	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 60.50	$ 35.50	$ 31.45	$ 13.70	$ 10.80	$ 4.89
	2 lbs.	65.10	40.10	35.55	15.20	11.60	5.45
	3	69.45	44.45	39.40	17.45	13.40	5.82
	4	73.55	48.55	43.05	20.15	14.85	6.16
	5	77.60	52.60	45.85	22.45	16.80	6.44
	6	81.95	56.95	49.65	25.00	18.75	6.63
	7	86.00	61.00	53.20	28.05	20.80	6.86
	8	90.10	65.10	56.75	31.05	22.80	7.08
	9	94.15	69.15	60.30	33.70	24.50	7.25
	10	98.20	73.20	63.85	36.00	26.00	7.56
	11	102.30	77.30	67.40	38.90	27.75	7.88
	12	106.10	81.10	70.70	41.85	29.50	8.24
	13	109.35	84.35	73.55	44.60	31.25	8.64
	14	112.60	87.60	76.40	47.35	32.85	9.12
	15	115.85	90.85	79.25	49.80	34.60	9.60
	16	118.85	93.85	81.60	52.00	36.10	9.97
	17	121.00	96.00	83.70	54.30	37.50	10.47
	18	123.15	98.15	85.60	56.55	38.85	10.98
	19	125.35	100.35	87.50	58.65	40.20	11.47
	20	127.50	102.50	92.80	60.70	41.70	11.97
	21	129.70	104.70	95.55	62.90	43.65	12.47
	22	131.85	106.85	98.30	64.95	45.10	12.97
	23	134.30	109.30	100.75	67.25	47.05	13.46
	24	137.25	112.25	103.15	69.65	48.55	13.97
	25	140.25	115.25	105.60	71.95	49.90	14.47
	26	143.25	118.25	108.00	74.40	51.50	15.00
	27	146.50	121.50	110.10	76.90	52.85	15.51
	28	148.95	123.95	112.85	78.85	54.60	16.01
	29	151.65	126.65	114.95	81.05	56.25	16.53
	30	154.10	129.10	117.70	83.20	58.00	17.06
	31	156.80	131.80	120.30	85.10	59.75	17.55
	32	159.50	134.50	123.05	87.55	61.25	18.05
	33	162.25	137.25	126.15	89.95	63.00	18.52
	34	165.20	140.20	128.90	92.65	64.60	19.03
	35	167.90	142.90	131.30	95.40	66.10	19.52
	36	170.65	145.65	133.95	98.00	67.85	20.00
	37	173.60	148.60	136.70	100.65	69.25	20.45
	38	176.35	151.35	139.45	103.25	70.75	20.91
	39	179.30	154.30	142.75	105.70	72.35	21.37
	40	182.05	157.05	145.85	108.10	74.00	21.83
	41	185.00	160.00	148.80	110.55	75.25	22.28
	42	188.25	163.25	151.80	112.95	76.85	22.71
	43	191.25	166.25	154.55	115.55	78.35	23.14
	44	194.25	169.25	157.95	117.80	79.85	23.55
	45	197.50	172.50	160.90	119.90	81.50	23.96
	46	200.75	175.75	163.65	122.00	83.10	24.33
	47	204.00	179.00	166.10	124.35	85.10	24.67
	48	207.25	182.25	168.70	126.55	87.10	25.03
	49	210.80	185.80	171.45	128.70	89.00	25.36

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.

[2] Some exceptions apply. See pp. 8–9 for details.

*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.

**One-pound rate applies.

Delivery Commitment	Next day by 8 or 8:30 a.m.[1]	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	3rd day by 4:30 p.m.[1]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
Shipments in All Other Packaging / Maximum Weight in Lbs.						
50 lbs.	$ 214.05	$ 189.05	$ 174.55	$ 130.90	$ 90.75	$ 25.69
51	217.30	192.30	176.30	133.10	92.35	26.00
52	220.55	195.55	178.75	135.10	93.85	26.32
53	224.05	199.05	180.80	137.15	95.35	26.62
54	227.05	202.05	183.25	139.45	96.85	26.94
55	230.05	205.05	186.00	141.90	98.35	27.26
56	233.30	208.30	188.75	144.10	99.75	27.57
57	236.30	211.30	192.35	146.60	101.50	27.87
58	239.55	214.55	196.35	149.40	103.10	28.18
59	242.80	217.80	200.20	152.15	105.00	28.44
60	246.30	221.30	203.60	154.80	106.75	28.68
61	249.85	224.85	207.20	157.10	108.50	28.94
62	253.35	228.35	210.85	159.30	110.35	29.15
63	257.15	232.15	214.50	161.60	112.25	29.33
64	260.95	235.95	218.10	164.00	114.10	29.54
65	264.75	239.75	221.40	166.45	116.00	29.80
66	268.55	243.55	225.05	169.15	117.60	30.10
67	272.65	247.65	228.35	171.25	119.50	30.34
68	276.40	251.40	231.95	173.60	121.10	30.50
69	280.20	255.20	235.95	175.75	122.85	30.66
70	284.30	259.30	239.90	177.85	124.60	30.82
71	288.10	263.10	241.30	180.25	126.00	31.10
72	292.15	267.15	244.75	182.70	127.75	31.62
73	295.95	270.95	248.05	185.35	129.50	32.22
74	299.75	274.75	252.00	187.85	131.25	32.82
75	303.80	278.80	255.30	190.40	132.75	33.42
76	307.60	282.60	258.90	191.50	134.50	34.01
77	311.15	286.15	262.20	195.60	136.25	34.61
78	314.95	289.95	265.50	198.25	137.85	35.21
79	318.75	293.75	268.95	200.85	139.50	35.81
80	322.25	297.25	271.90	203.35	141.25	36.41
81	326.05	301.05	274.65	205.70	143.00	36.90
82	329.85	304.85	278.30	208.05	144.60	37.37
83	333.65	308.65	281.90	210.45	146.25	37.95
84	337.20	312.20	285.20	212.75	148.00	38.53
85	341.00	316.00	288.60	215.15	149.75	39.10
86	344.80	319.80	292.15	217.35	151.50	39.66
87	348.30	323.30	295.55	219.75	153.25	40.17
88	352.10	327.10	298.85	222.05	154.50	40.70
89	355.90	330.90	302.50	224.45	156.25	41.21
90	359.45	334.45	305.80	227.20	158.00	41.73
91	363.20	338.20	309.10	229.50	159.60	42.25
92	367.00	342.00	312.80	231.80	161.25	42.77
93	370.80	345.80	316.35	234.40	162.85	43.28
94	374.35	349.35	319.75	236.70	164.60	43.80
95	378.15	353.15	323.40	239.15	166.10	44.30
96	381.95	356.95	327.00	241.10	167.85	44.84
97	385.75	360.75	330.30	243.45	169.75	45.36
98	389.25	364.25	333.95	245.75	171.60	45.88
99	393.05	368.05	337.25	248.10	173.25	46.40
100	396.00	371.00	339.00	249.00	175.00	46.91

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 6[1]

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®
Shipments in All Other Packaging / Maximum Weight in Lbs.						
101 lbs.	$ 399.96	$ 374.71	$ 342.39	$ 251.49	$ 176.75	$ 47.43
102	403.92	378.42	345.78	253.98	178.50	47.94
103	407.88	382.13	349.17	256.47	180.25	48.44
104	411.84	385.84	352.56	258.96	182.00	48.94
105	415.80	389.55	355.95	261.45	183.75	49.43
106	419.76	393.26	359.34	263.94	185.50	49.93
107	423.72	396.97	362.73	266.43	187.25	50.43
108	427.68	400.68	366.12	268.92	189.00	50.93
109	431.64	404.39	369.51	271.41	190.75	51.42
110	435.60	408.10	372.90	273.90	192.50	51.94
111	439.56	411.81	376.29	276.39	194.25	52.43
112	443.52	415.52	379.68	278.88	196.00	52.93
113	447.48	419.23	383.07	281.37	197.75	53.43
114	451.44	422.94	386.46	283.86	199.50	53.94
115	455.40	426.65	389.85	286.35	201.25	54.44
116	459.36	430.36	393.24	288.84	203.00	54.95
117	463.32	434.07	396.63	291.33	204.75	55.45
118	467.28	437.78	400.02	293.82	206.50	55.95
119	471.24	441.49	403.41	296.31	208.25	56.46
120	475.20	445.20	406.80	298.80	210.00	56.96
121	479.16	448.91	410.19	301.29	211.75	57.48
122	483.12	452.62	413.58	303.78	213.50	57.97
123	487.08	456.33	416.97	306.27	215.25	58.49
124	491.04	460.04	420.36	308.76	217.00	59.00
125	495.00	463.75	423.75	311.25	218.75	59.50
126	498.96	467.46	427.14	313.74	220.50	60.02
127	502.92	471.17	430.53	316.23	222.25	60.53
128	506.88	474.88	433.92	318.72	224.00	61.04
129	510.84	478.59	437.31	321.21	225.75	61.55
130	514.80	482.30	440.70	323.70	227.50	62.05
131	518.76	486.01	444.09	326.19	229.25	62.57
132	522.72	489.72	447.48	328.68	231.00	63.09
133	526.68	493.43	450.87	331.17	232.75	63.59
134	530.64	497.14	454.26	333.66	234.50	64.11
135	534.60	500.85	457.65	336.15	236.25	64.62
136	538.56	504.56	461.04	338.64	238.00	65.13
137	542.52	508.27	464.43	341.13	239.75	65.65
138	546.48	511.98	467.82	343.62	241.50	66.17
139	550.44	515.69	471.21	346.11	243.25	66.68
140	554.40	519.40	474.60	348.60	245.00	67.20
141	558.36	523.11	477.99	351.09	246.75	67.72
142	562.32	526.82	481.38	353.58	248.50	68.23
143	566.28	530.53	484.77	356.07	250.25	68.75
144	570.24	534.24	488.16	358.56	252.00	69.27
145	574.20	537.95	491.55	361.05	253.75	69.79
146	578.16	541.66	494.94	363.54	255.50	70.30
147	582.12	545.37	498.33	366.03	257.25	70.83
148	586.08	549.08	501.72	368.52	259.00	71.35
149	590.04	552.79	505.11	371.01	260.75	71.86
150	594.00	556.50	508.50	373.50	262.50	72.39

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 7[1]

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment		Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
		$ 48.55	$ 23.55	$ 20.30	**	**	N/A
FedEx® Pak		*	*	*	*	*	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 62.60	$ 37.60	$ 33.00	$ 14.35	$ 11.30	$ 4.97
	2 lbs.	66.40	41.40	36.70	16.55	12.55	5.58
	3	70.50	45.50	40.30	19.15	14.05	6.01
	4	74.55	49.55	43.90	21.85	16.00	6.36
	5	78.65	53.65	46.80	24.25	17.65	6.69
	6	82.45	57.45	50.10	26.95	19.65	6.95
	7	86.85	61.85	53.95	29.95	22.15	7.20
	8	91.20	66.20	57.70	33.00	24.30	7.53
	9	95.55	70.55	61.50	36.10	26.60	7.94
	10	99.65	74.65	65.10	39.30	28.60	8.51
	11	104.00	79.00	68.90	42.15	30.65	9.12
	12	108.35	83.35	72.70	45.15	32.65	9.73
	13	112.70	87.70	75.90	47.35	34.35	10.35
	14	116.55	91.55	78.95	49.80	36.15	10.95
	15	119.55	94.55	81.95	52.00	37.70	11.56
	16	122.00	97.00	84.35	54.70	39.60	12.06
	17	124.15	99.15	86.45	57.55	41.60	12.65
	18	126.35	101.35	88.40	60.10	43.50	13.22
	19	128.55	103.55	90.30	62.90	45.25	13.80
	20	131.00	106.00	96.70	65.05	47.00	14.39
	21	133.15	108.15	99.45	67.25	48.60	14.96
	22	135.60	110.60	102.45	69.75	50.35	15.55
	23	138.05	113.05	104.65	72.10	52.00	16.12
	24	140.50	115.50	107.15	74.85	53.75	16.69
	25	143.25	118.25	110.40	77.55	55.60	17.26
	26	146.25	121.25	112.65	80.15	57.50	17.83
	27	148.95	123.95	115.50	82.85	59.50	18.40
	28	151.40	126.40	118.15	85.00	61.35	18.97
	29	154.15	129.15	120.30	87.20	63.10	19.54
	30	156.60	131.60	122.50	89.50	64.85	20.11
	31	159.30	134.30	124.60	91.45	66.75	20.68
	32	162.05	137.05	127.05	93.95	68.60	21.25
	33	165.05	140.05	129.45	96.15	70.35	21.82
	34	168.05	143.05	132.20	98.45	72.10	22.39
	35	171.05	146.05	135.15	101.00	73.85	22.96
	36	174.30	149.30	137.60	104.15	75.35	23.53
	37	177.60	152.60	140.00	106.90	76.85	24.10
	38	181.10	156.10	142.10	109.70	78.35	24.67
	39	184.40	159.40	144.50	112.60	79.85	25.24
	40	187.40	162.40	147.60	115.35	81.50	25.81
	41	190.10	165.10	150.35	118.40	83.00	26.38
	42	193.95	168.95	153.30	121.30	84.75	26.95
	43	196.65	171.65	156.40	123.60	86.60	27.52
	44	199.65	174.65	159.05	125.65	88.50	28.09
	45	202.65	177.65	162.10	127.95	90.35	28.66
	46	205.65	180.65	165.20	130.05	92.10	29.23
	47	208.35	183.35	168.50	132.10	94.00	29.80
	48	211.65	186.65	171.15	134.30	95.85	30.37
	49	214.65	189.65	174.20	136.30	97.85	30.94

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.
*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.
**One-pound rate applies.

U.S. PACKAGE RATES: ZONE 7[1]

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
Shipments in All Other Packaging / Maximum Weight in Lbs.						
50 lbs.	$ 217.90	$ 192.90	$ 177.30	$ 138.35	$ 99.85	$ 31.51
51	221.20	196.20	180.25	140.95	101.75	32.05
52	224.45	199.45	183.90	143.45	103.75	32.55
53	227.70	202.70	187.85	146.00	105.60	32.95
54	231.55	206.55	192.05	148.90	107.60	33.25
55	235.05	210.05	194.75	151.65	109.60	33.50
56	238.90	213.90	198.90	154.10	111.60	33.75
57	242.45	217.45	202.45	156.65	113.60	34.00
58	246.25	221.25	206.25	159.30	115.85	34.20
59	249.80	224.80	209.65	161.95	117.85	34.40
60	253.60	228.60	213.50	164.65	119.75	34.60
61	257.15	232.15	217.05	166.55	121.75	34.80
62	260.95	235.95	220.30	169.40	123.75	35.00
63	265.05	240.05	223.50	172.15	125.75	35.23
64	269.15	244.15	227.70	174.95	127.75	35.47
65	273.50	248.50	231.25	177.85	129.75	35.66
66	277.60	252.60	235.40	180.10	131.75	35.83
67	281.95	256.95	238.90	182.70	133.75	36.00
68	285.75	260.75	242.30	185.20	135.75	36.20
69	289.85	264.85	245.60	187.75	137.75	36.40
70	293.65	268.65	248.90	190.05	139.60	36.60
71	297.20	272.20	251.35	192.20	141.25	36.70
72	301.30	276.30	255.60	195.00	143.25	37.20
73	305.10	280.10	259.60	197.65	145.25	37.85
74	308.90	283.90	263.10	200.65	147.25	38.51
75	312.75	287.75	267.40	203.35	149.10	39.20
76	316.55	291.55	271.35	206.30	151.10	39.93
77	320.35	295.35	275.55	208.70	153.10	40.67
78	324.20	299.20	279.15	211.35	155.10	41.36
79	328.25	303.25	283.10	213.75	157.10	41.95
80	331.80	306.80	287.30	216.40	158.95	42.53
81	335.65	310.65	291.05	218.80	160.80	43.12
82	339.70	314.70	295.20	221.85	162.95	43.71
83	343.55	318.55	299.40	224.75	164.60	44.30
84	347.35	322.35	303.70	227.80	166.65	44.85
85	351.15	326.15	307.65	230.90	168.10	45.34
86	354.95	329.95	311.50	233.85	169.85	45.82
87	358.80	333.80	315.80	236.65	171.50	46.30
88	362.60	337.60	319.35	239.40	173.45	46.78
89	366.40	341.40	322.90	242.20	175.50	47.27
90	370.25	345.25	326.45	245.00	177.35	47.73
91	374.05	349.05	330.25	248.05	179.35	48.21
92	377.85	352.85	333.80	250.65	181.25	48.74
93	381.70	356.70	337.25	253.30	183.00	49.25
94	385.50	360.50	341.15	255.75	184.80	49.78
95	389.30	364.30	344.50	258.05	186.75	50.30
96	393.40	368.40	348.25	260.45	188.55	50.81
97	397.20	372.20	352.05	262.90	190.30	51.34
98	400.75	375.75	355.60	266.00	192.05	51.86
99	404.85	379.85	359.40	267.95	193.85	52.38
100	408.00	383.00	362.00	268.00	194.00	52.90

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.

Delivery Commitment	Next day by 8 or 8:30 a.m.[1]	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	3rd day by 4:30 p.m.[1]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®
Shipments in All Other Packaging / Maximum Weight in Lbs.						
101 lbs.	$ 412.08	$ 386.83	$ 365.62	$ 270.68	$ 195.94	$ 53.42
102	416.16	390.66	369.24	273.36	197.88	53.94
103	420.24	394.49	372.86	276.04	199.82	54.47
104	424.32	398.32	376.48	278.72	201.76	54.98
105	428.40	402.15	380.10	281.40	203.70	55.51
106	432.48	405.98	383.72	284.08	205.64	56.02
107	436.56	409.81	387.34	286.76	207.58	56.54
108	440.64	413.64	390.96	289.44	209.52	57.06
109	444.72	417.47	394.58	292.12	211.46	57.57
110	448.80	421.30	398.20	294.80	213.40	58.10
111	452.88	425.13	401.82	297.48	215.34	58.61
112	456.96	428.96	405.44	300.16	217.28	59.14
113	461.04	432.79	409.06	302.84	219.22	59.65
114	465.12	436.62	412.68	305.52	221.16	60.16
115	469.20	440.45	416.30	308.20	223.10	60.69
116	473.28	444.28	419.92	310.88	225.04	61.20
117	477.36	448.11	423.54	313.56	226.98	61.72
118	481.44	451.94	427.16	316.24	228.92	62.24
119	485.52	455.77	430.78	318.92	230.86	62.76
120	489.60	459.60	434.40	321.60	232.80	63.27
121	493.68	463.43	438.02	324.28	234.74	63.79
122	497.76	467.26	441.64	326.96	236.68	64.30
123	501.84	471.09	445.26	329.64	238.62	64.82
124	505.92	474.92	448.88	332.32	240.56	65.34
125	510.00	478.75	452.50	335.00	242.50	65.85
126	514.08	482.58	456.12	337.68	244.44	66.37
127	518.16	486.41	459.74	340.36	246.38	66.88
128	522.24	490.24	463.36	343.04	248.32	67.39
129	526.32	494.07	466.98	345.72	250.26	67.91
130	530.40	497.90	470.60	348.40	252.20	68.43
131	534.48	501.73	474.22	351.08	254.14	68.95
132	538.56	505.56	477.84	353.76	256.08	69.46
133	542.64	509.39	481.46	356.44	258.02	69.98
134	546.72	513.22	485.08	359.12	259.96	70.49
135	550.80	517.05	488.70	361.80	261.90	71.00
136	554.88	520.88	492.32	364.48	263.84	71.52
137	558.96	524.71	495.94	367.16	265.78	72.02
138	563.04	528.54	499.56	369.84	267.72	72.54
139	567.12	532.37	503.18	372.52	269.66	73.05
140	571.20	536.20	506.80	375.20	271.60	73.57
141	575.28	540.03	510.42	377.88	273.54	74.08
142	579.36	543.86	514.04	380.56	275.48	74.59
143	583.44	547.69	517.66	383.24	277.42	75.11
144	587.52	551.52	521.28	385.92	279.36	75.62
145	591.60	555.35	524.90	388.60	281.30	76.13
146	595.68	559.18	528.52	391.28	283.24	76.64
147	599.76	563.01	532.14	393.96	285.18	77.15
148	603.84	566.84	535.76	396.64	287.12	77.67
149	607.92	570.67	539.38	399.32	289.06	78.17
150	612.00	574.50	543.00	402.00	291.00	78.69

[1]Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 8[1]

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

Delivery Commitment		Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
		$ 49.35	$ 24.35	$ 21.25	**	**	N/A
FedEx® Pak		*	*	*	*	*	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 63.65	$ 38.65	$ 34.25	$ 14.60	$ 12.25	$ 5.08
	2 lbs.	68.05	43.05	38.15	17.25	14.20	5.85
	3	72.10	47.10	41.75	19.80	16.10	6.50
	4	76.50	51.50	45.65	22.55	18.40	6.92
	5	80.55	55.55	48.45	25.65	20.65	7.34
	6	84.95	59.95	52.25	28.05	23.35	7.59
	7	89.00	64.00	55.80	30.85	25.60	7.95
	8	93.10	68.10	59.40	33.95	28.00	8.45
	9	97.45	72.45	63.20	37.30	30.10	9.00
	10	101.80	76.80	66.95	40.35	32.50	9.61
	11	105.90	80.90	70.55	43.65	34.75	10.30
	12	110.25	85.25	74.35	46.65	36.75	11.05
	13	114.35	89.35	77.90	49.35	39.00	11.80
	14	118.70	93.70	81.70	51.55	41.00	12.55
	15	122.25	97.25	84.80	53.90	43.30	13.30
	16	124.70	99.70	86.95	56.15	45.20	13.93
	17	126.90	101.90	88.85	58.80	47.25	14.62
	18	129.60	104.60	91.20	62.30	48.85	15.36
	19	132.35	107.35	93.60	64.30	50.60	16.10
	20	134.80	109.80	101.60	66.65	52.75	16.85
	21	137.80	112.80	103.75	69.70	54.50	17.59
	22	140.25	115.25	106.30	72.30	56.50	18.35
	23	142.95	117.95	108.80	75.00	58.35	19.10
	24	145.40	120.40	110.65	77.65	60.35	19.84
	25	147.85	122.85	112.50	80.35	62.35	20.58
	26	150.35	125.35	114.95	82.55	64.25	21.32
	27	152.80	127.80	117.90	85.10	66.25	22.06
	28	155.50	130.50	121.30	87.20	68.35	22.83
	29	158.25	133.25	124.60	89.75	70.50	23.60
	30	161.25	136.25	127.25	92.05	72.50	24.36
	31	163.70	138.70	129.55	94.45	74.50	25.09
	32	166.35	141.35	132.05	96.80	76.60	25.85
	33	169.55	144.55	134.95	99.20	78.60	26.58
	34	172.50	147.50	137.65	101.60	81.00	27.32
	35	175.45	150.45	140.30	104.15	83.00	28.03
	36	178.35	153.35	143.30	106.80	84.85	28.70
	37	181.60	156.60	145.20	109.60	86.75	29.25
	38	184.55	159.55	147.60	112.60	88.35	29.80
	39	187.75	162.75	150.35	115.55	90.10	30.35
	40	190.95	165.95	153.65	118.15	91.75	30.90
	41	194.20	169.20	156.95	121.30	93.75	31.45
	42	197.65	172.65	160.60	124.35	95.75	32.00
	43	201.15	176.15	164.20	126.90	97.85	32.55
	44	204.90	179.90	167.85	129.50	100.00	33.10
	45	207.80	182.80	170.90	131.35	102.10	33.65
	46	211.00	186.00	173.65	134.55	104.50	34.20
	47	213.95	188.95	176.30	137.15	106.60	34.75
	48	217.45	192.45	178.75	139.45	108.75	35.30
	49	220.90	195.90	181.15	142.10	111.00	35.85

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.
*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.
**One-pound rate applies.

Delivery Commitment	Next day by 8 or 8:30 a.m.[1]	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	3rd day by 4:30 p.m.[1]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
Shipments in All Other Packaging / Maximum Weight in Lbs.						
50 lbs.	$ 224.10	$ 199.10	$ 183.90	$ 144.35	$ 113.00	$ 36.40
51	228.40	203.40	187.55	146.85	114.75	36.95
52	232.40	207.40	191.15	149.40	116.60	37.50
53	235.85	210.85	195.10	151.25	118.85	38.05
54	239.85	214.85	198.65	153.55	120.85	38.60
55	243.05	218.05	202.15	155.85	123.00	39.15
56	246.55	221.55	205.70	158.60	125.35	39.70
57	250.30	225.30	208.45	161.50	127.50	40.20
58	254.30	229.30	212.25	163.95	129.60	40.60
59	258.35	233.35	215.80	166.65	132.00	40.90
60	261.35	236.35	219.35	168.70	134.35	41.15
61	266.35	241.35	223.15	171.45	136.50	41.40
62	270.05	245.05	227.25	174.45	138.75	41.65
63	274.10	249.10	231.35	177.80	141.00	41.90
64	278.10	253.10	235.40	180.10	143.25	42.15
65	281.85	256.85	238.90	183.40	145.35	42.40
66	286.15	261.15	242.00	186.50	147.75	42.71
67	290.65	265.65	245.60	189.20	150.10	42.82
68	294.95	269.95	249.55	191.60	152.35	42.92
69	299.50	274.50	253.40	194.90	154.75	43.03
70	303.25	278.25	257.70	197.10	157.10	43.13
71	308.30	283.30	261.35	199.70	159.60	43.28
72	312.05	287.05	265.85	202.65	161.85	43.48
73	316.05	291.05	270.70	204.95	164.25	43.68
74	320.10	295.10	275.55	208.10	166.60	43.88
75	324.10	299.10	279.40	210.85	169.00	44.08
76	328.05	303.05	283.45	213.10	171.35	44.28
77	332.10	307.10	288.30	215.75	173.75	44.48
78	336.10	311.10	293.45	217.50	176.00	44.80
79	340.15	315.15	297.80	221.10	178.35	45.35
80	344.15	319.15	301.65	223.85	180.60	45.89
81	348.10	323.10	305.20	226.10	182.60	46.44
82	351.85	326.85	309.00	229.10	185.10	46.97
83	356.15	331.15	313.10	231.80	187.35	47.51
84	359.90	334.90	316.60	234.10	189.75	48.04
85	363.90	338.90	320.45	236.65	191.85	48.58
86	367.95	342.95	324.25	239.40	194.25	49.12
87	371.90	346.90	327.80	241.75	196.35	49.65
88	375.95	350.95	331.60	244.45	198.60	50.21
89	379.95	354.95	335.70	247.50	200.75	50.76
90	383.95	358.95	339.25	250.10	202.95	51.29
91	388.00	363.00	343.05	252.85	205.20	51.84
92	392.00	367.00	346.85	255.45	207.45	52.40
93	395.95	370.95	350.70	257.95	209.30	52.93
94	399.70	374.70	354.25	260.80	211.65	53.49
95	404.00	379.00	358.30	262.95	213.55	54.04
96	407.75	382.75	361.85	265.75	215.80	54.58
97	411.75	386.75	365.65	268.30	217.95	55.15
98	415.80	390.80	369.50	270.60	219.80	55.68
99	419.75	394.75	373.30	273.05	221.65	56.24
100	423.00	398.00	376.00	274.00	222.00	56.79

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES: ZONE 8[1]

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3rd day by 4:30 p.m.[2]	1–5 days based on distance to destination
Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®
Shipments in All Other Packaging / Maximum Weight in Lbs.						
101 lbs.	$ 427.23	$ 401.98	$ 379.76	$ 276.74	$ 224.22	$ 57.32
102	431.46	405.96	383.52	279.48	226.44	57.87
103	435.69	409.94	387.28	282.22	228.66	58.39
104	439.92	413.92	391.04	284.96	230.88	58.94
105	444.15	417.90	394.80	287.70	233.10	59.45
106	448.38	421.88	398.56	290.44	235.32	60.00
107	452.61	425.86	402.32	293.18	237.54	60.54
108	456.84	429.84	406.08	295.92	239.76	61.07
109	461.07	433.82	409.84	298.66	241.98	61.61
110	465.30	437.80	413.60	301.40	244.20	62.15
111	469.53	441.78	417.36	304.14	246.42	62.67
112	473.76	445.76	421.12	306.88	248.64	63.19
113	477.99	449.74	424.88	309.62	250.86	63.71
114	482.22	453.72	428.64	312.36	253.08	64.24
115	486.45	457.70	432.40	315.10	255.30	64.77
116	490.68	461.68	436.16	317.84	257.52	65.29
117	494.91	465.66	439.92	320.58	259.74	65.83
118	499.14	469.64	443.68	323.32	261.96	66.34
119	503.37	473.62	447.44	326.06	264.18	66.87
120	507.60	477.60	451.20	328.80	266.40	67.41
121	511.83	481.58	454.96	331.54	268.62	67.93
122	516.06	485.56	458.72	334.28	270.84	68.48
123	520.29	489.54	462.48	337.02	273.06	69.01
124	524.52	493.52	466.24	339.76	275.28	69.54
125	528.75	497.50	470.00	342.50	277.50	70.07
126	532.98	501.48	473.76	345.24	279.72	70.62
127	537.21	505.46	477.52	347.98	281.94	71.14
128	541.44	509.44	481.28	350.72	284.16	71.69
129	545.67	513.42	485.04	353.46	286.38	72.22
130	549.90	517.40	488.80	356.20	288.60	72.76
131	554.13	521.38	492.56	358.94	290.82	73.29
132	558.36	525.36	496.32	361.68	293.04	73.82
133	562.59	529.34	500.08	364.42	295.26	74.36
134	566.82	533.32	503.84	367.16	297.48	74.90
135	571.05	537.30	507.60	369.90	299.70	75.43
136	575.28	541.28	511.36	372.64	301.92	75.98
137	579.51	545.26	515.12	375.38	304.14	76.52
138	583.74	549.24	518.88	378.12	306.36	77.05
139	587.97	553.22	522.64	380.86	308.58	77.58
140	592.20	557.20	526.40	383.60	310.80	78.13
141	596.43	561.18	530.16	386.34	313.02	78.67
142	600.66	565.16	533.92	389.08	315.24	79.20
143	604.89	569.14	537.68	391.82	317.46	79.74
144	609.12	573.12	541.44	394.56	319.68	80.27
145	613.35	577.10	545.20	397.30	321.90	80.81
146	617.58	581.08	548.96	400.04	324.12	81.33
147	621.81	585.06	552.72	402.78	326.34	81.88
148	626.04	589.04	556.48	405.52	328.56	82.42
149	630.27	593.02	560.24	408.26	330.78	82.95
150	634.50	597.00	564.00	411.00	333.00	83.49

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.
[2] Some exceptions apply. See pp. 8–9 for details.

U.S. PACKAGE RATES TO ALASKA AND HAWAII[1]

Shipments from the contiguous U.S. and Hawaii to Alaska, or from the contiguous U.S. and Alaska to Hawaii.

Zones	To Alaska/Hawaii Metro 9 and 10			To Alaska/Hawaii Rural 11 and 12		To Alaska 17	To Hawaii 9
Delivery Commitment	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	Next day by 10:30 a.m.[2]	2nd day by 4:30 p.m.[2]	3–7 days based on distance to destination	
FedEx® Envelope up to 8 oz.	FedEx Priority Overnight®	FedEx Standard Overnight®[3]	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®	FedEx Ground®	FedEx Home Delivery® (up to 70 lbs.)
	$ 25.45	$ 24.30	**	$ 30.75	**	N/A	N/A
FedEx® Pak	*	*	*	*	*	N/A	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.							
1 lb.	$ 39.85	$ 35.20	$ 21.55	$ 40.35	$ 28.85	$ 15.67	$ 15.67
2 lbs.	43.45	39.50	24.05	44.20	33.05	17.50	17.50
3	48.45	42.80	27.40	55.90	34.25	19.12	19.12
4	52.90	47.05	29.30	60.55	35.80	20.82	20.82
5	57.20	50.60	31.80	64.75	37.10	22.85	22.85
6	61.30	54.90	33.70	69.40	39.05	25.07	25.07
7	65.35	58.20	36.35	73.90	40.80	26.89	26.89
8	69.40	61.40	38.25	77.35	42.75	28.83	28.83
9	73.75	65.70	40.95	82.10	45.00	30.96	30.96
10	78.10	69.50	44.30	86.50	46.85	32.91	32.91
11	82.45	73.70	46.95	90.30	48.10	34.95	34.95
12	86.50	76.50	48.65	92.25	50.10	36.67	36.67
13	90.85	80.10	50.40	94.75	51.45	38.28	38.28
14	94.90	84.35	52.40	97.30	53.50	40.03	40.03
15	98.70	87.60	54.75	100.10	56.40	41.66	41.66
16	101.70	89.85	57.05	103.90	59.55	43.71	43.71
17	103.95	91.90	59.75	106.75	62.05	45.54	45.54
18	106.50	94.15	63.30	110.90	64.50	47.60	47.60
19	110.00	97.45	65.35	113.75	67.85	49.54	49.54
20	112.20	103.30	67.70	121.00	70.25	51.37	51.37
21	114.80	105.30	70.80	124.15	73.50	52.90	52.90
22	117.35	107.90	73.50	126.95	76.35	54.54	54.54
23	120.55	110.45	76.20	128.95	78.90	56.36	56.36
24	122.85	113.45	78.90	131.40	81.70	58.21	58.21
25	126.60	116.40	81.65	133.95	84.55	60.05	60.05
26	128.60	119.00	83.85	136.20	87.20	62.09	62.09
27	131.25	121.65	86.55	138.40	89.80	63.82	63.82
28	133.70	124.95	89.30	141.25	93.00	65.56	65.56
29	135.85	127.20	91.60	144.40	95.55	67.40	67.40
30	138.30	129.15	94.40	146.90	98.00	69.04	69.04
31	140.75	131.50	96.80	149.45	100.95	70.77	70.77
32	143.45	134.00	99.85	152.60	103.65	72.30	72.30
33	146.70	137.00	102.55	155.80	106.20	73.83	73.83
34	149.70	139.70	105.25	158.65	109.00	75.46	75.46
35	152.70	142.55	108.05	161.75	111.95	77.32	77.32
36	155.65	145.80	110.60	165.25	114.40	79.15	79.15
37	158.95	149.40	113.45	167.75	117.60	80.98	80.98
38	161.90	152.45	116.05	170.95	120.05	82.91	82.91
39	165.15	155.65	118.80	174.40	122.95	84.55	84.55
40	168.40	158.25	121.10	177.60	125.80	86.49	86.49
41	171.70	161.90	123.80	181.40	126.95	88.33	88.33
42	175.20	165.15	126.65	184.20	129.70	90.17	90.17
43	178.75	168.05	128.95	187.10	132.90	92.01	92.01
44	182.55	171.35	131.55	190.55	135.15	93.85	93.85
45	185.50	173.65	133.45	194.05	137.70	95.68	95.68
46	188.75	176.90	136.70	196.50	140.50	97.52	97.52
47	191.75	179.85	139.30	199.65	143.70	99.37	99.37
48	195.30	182.20	141.65	202.20	146.10	101.08	101.08
49	198.80	186.10	144.35	203.50	148.95	102.83	102.83

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1]For FedEx Express Multiweight/per-pound rates, see p. 80.
[2]Some exceptions apply. See pp. 8–9 for details.
[3]FedEx Standard Overnight is available to Alaska metro only.
*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.
**One-pound rate applies.

FedEx Ground packages weighing 1–70 lbs. destined for rural points in Alaska incur an additional $30 charge. Packages to these destinations that exceed 70 lbs. incur an additional $100 charge. Packages destined to rural points in Hawaii incur an additional $11 charge over the Zone 9 rate. See Rural Delivery on p. 128 for details.

U.S. PACKAGE RATES TO ALASKA AND HAWAII[1]

Shipments from the contiguous U.S. and Hawaii to Alaska, or from the contiguous U.S. and Alaska to Hawaii.

Zones	To Alaska/Hawaii Metro 9 and 10			To Alaska/Hawaii Rural 11 and 12		To Alaska 17	To Hawaii 9
Delivery Commitment	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	Next day by 10:30 a.m.[2]	2nd day by 4:30 p.m.[2]	3–7 days based on distance to destination	
Service	FedEx Priority Overnight®	FedEx Standard Overnight®[3]	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)	
Shipments in All Other Packaging / Maximum Weight in Lbs.							
50 lbs.	$ 202.05	$ 189.05	$ 146.65	$ 203.60	$ 151.85	$ 104.56	$ 104.56
51	206.40	192.30	149.15	213.30	154.70	106.30	106.30
52	210.45	195.55	151.80	217.10	157.90	108.04	108.04
53	214.00	198.85	153.65	220.55	160.70	109.67	109.67
54	218.05	202.50	155.95	224.05	163.45	111.40	111.40
55	221.30	206.00	158.30	226.90	165.85	113.14	113.14
56	224.85	208.90	161.15	226.95	168.85	114.88	114.88
57	228.65	211.55	164.05	234.45	171.90	116.72	116.72
58	232.70	215.85	166.55	238.95	174.50	118.45	118.45
59	236.80	219.15	169.30	239.80	177.00	120.28	120.28
60	239.85	223.35	171.35	240.45	179.60	122.13	122.13
61	244.90	228.30	174.15	248.95	182.00	123.64	123.64
62	248.70	231.85	177.20	255.35	184.50	125.68	125.68
63	252.80	237.10	180.60	259.70	186.90	127.71	127.71
64	256.85	240.40	182.95	263.90	188.85	129.85	129.85
65	260.65	244.95	186.30	268.30	188.90	131.98	131.98
66	265.00	248.50	189.45	271.75	194.65	134.01	134.01
67	269.60	252.80	192.20	276.20	197.15	136.04	136.04
68	273.95	256.70	194.60	280.60	199.75	138.00	138.00
69	278.55	260.70	198.00	285.05	202.40	140.01	140.01
70	282.35	264.90	200.20	289.20	205.00	142.05	142.05
71	287.50	268.55	202.85	293.30	207.50	144.49	144.49
72	291.30	273.40	205.85	298.00	210.15	146.93	146.93
73	295.35	278.00	208.20	301.50	212.85	149.37	149.37
74	299.45	282.20	211.40	305.60	215.35	151.30	151.30
75	303.50	283.55	214.15	310.65	217.85	153.03	153.03
76	307.55	290.70	216.45	314.75	220.25	154.76	154.76
77	311.65	294.35	219.15	318.90	222.90	156.49	156.49
78	315.70	298.55	220.90	323.05	225.15	158.33	158.33
79	319.80	302.50	224.60	327.70	227.45	160.04	160.04
80	323.85	306.75	227.35	332.15	229.85	161.87	161.87
81	327.90	310.75	229.65	336.25	232.15	163.71	163.71
82	331.70	315.25	232.75	343.25	234.55	165.65	165.65
83	336.05	319.55	235.45	347.00	237.05	167.47	167.47
84	339.85	322.75	237.80	350.55	239.55	169.39	169.39
85	343.90	326.40	240.40	355.20	242.30	171.34	171.34
86	348.00	330.00	243.20	358.75	244.90	173.16	173.16
87	352.05	334.25	245.55	363.10	247.50	175.10	175.10
88	356.15	337.85	248.30	367.55	250.25	177.03	177.03
89	360.20	341.80	251.40	371.30	252.95	178.87	178.87
90	364.25	346.35	254.10	376.10	255.80	180.69	180.69
91	368.35	350.25	256.85	383.10	258.75	182.63	182.63
92	372.40	354.55	259.45	387.50	261.35	184.36	184.36
93	376.45	358.50	262.00	391.95	264.10	186.17	186.17
94	380.25	362.45	264.90	396.25	266.80	187.92	187.92
95	384.60	366.35	267.10	400.60	269.40	189.73	189.73
96	388.40	369.65	269.95	404.70	272.05	191.47	191.47
97	392.45	373.15	272.55	408.65	274.55	193.30	193.30
98	396.55	376.40	274.85	412.45	277.05	195.02	195.02
99	400.60	380.35	277.35	415.95	279.80	196.85	196.85
100	404.00	382.00	279.00	416.00	282.00	198.68	198.68

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1]For FedEx Express Multiweight/per-pound rates, see p. 80.

[2]Some exceptions apply. See pp. 8–9 for details.

[3]FedEx Standard Overnight is available to Alaska metro only.

FedEx Ground packages weighing 1–70 lbs. destined for rural points in Alaska incur an additional $30 charge. Packages to these destinations that exceed 70 lbs. incur an additional $100 charge. Packages destined to rural points in Hawaii incur an additional $11 charge over the Zone 9 rate. See Rural Delivery on p. 128 for details.

Zones	To Alaska/Hawaii Metro 9 and 10			To Alaska/Hawaii Rural 11 and 12		To Alaska 17	To Hawaii 9
Delivery Commitment	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	Next day by 10:30 a.m.[1]	2nd day by 4:30 p.m.[1]	3–7 days based on distance to destination	
Service	FedEx Priority Overnight®	FedEx Standard Overnight®[2]	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®	FedEx Ground®	
Shipments in All Other Packaging / Maximum Weight in Lbs.							
101 lbs.	$ 408.04	$ 385.82	$ 281.79	$ 420.16	$ 284.82	$ 200.50	$ 200.50
102	412.08	389.64	284.58	424.32	287.64	202.35	202.35
103	416.12	393.46	287.37	428.48	290.46	204.17	204.17
104	420.16	397.28	290.16	432.64	293.28	206.11	206.11
105	424.20	401.10	292.95	436.80	296.10	207.94	207.94
106	428.24	404.92	295.74	440.96	298.92	209.86	209.86
107	432.28	408.74	298.53	445.12	301.74	211.80	211.80
108	436.32	412.56	301.32	449.28	304.56	213.73	213.73
109	440.36	416.38	304.11	453.44	307.38	215.56	215.56
110	444.40	420.20	306.90	457.60	310.20	217.38	217.38
111	448.44	424.02	309.69	461.76	313.02	219.32	219.32
112	452.48	427.84	312.48	465.92	315.84	221.26	221.26
113	456.52	431.66	315.27	470.08	318.66	223.19	223.19
114	460.56	435.48	318.06	474.24	321.48	225.12	225.12
115	464.60	439.30	320.85	478.40	324.30	227.04	227.04
116	468.64	443.12	323.64	482.56	327.12	228.88	228.88
117	472.68	446.94	326.43	486.72	329.94	230.71	230.71
118	476.72	450.76	329.22	490.88	332.76	232.55	232.55
119	480.76	454.58	332.01	495.04	335.58	234.77	234.77
120	484.80	458.40	334.80	499.20	338.40	236.71	236.71
121	488.84	462.22	337.59	503.36	341.22	238.74	238.74
122	492.88	466.04	340.38	507.52	344.04	240.77	240.77
123	496.92	469.86	343.17	511.68	346.86	242.81	242.81
124	500.96	473.68	345.96	515.84	349.68	244.85	244.85
125	505.00	477.50	348.75	520.00	352.50	246.88	246.88
126	509.04	481.32	351.54	524.16	355.32	248.90	248.90
127	513.08	485.14	354.33	528.32	358.14	250.93	250.93
128	517.12	488.96	357.12	532.48	360.96	252.97	252.97
129	521.16	492.78	359.91	536.64	363.78	255.00	255.00
130	525.20	496.60	362.70	540.80	366.60	257.04	257.04
131	529.24	500.42	365.49	544.96	369.42	259.07	259.07
132	533.28	504.24	368.28	549.12	372.24	261.10	261.10
133	537.32	508.06	371.07	553.28	375.06	263.14	263.14
134	541.36	511.88	373.86	557.44	377.88	265.17	265.17
135	545.40	515.70	376.65	561.60	380.70	267.21	267.21
136	549.44	519.52	379.44	565.76	383.52	269.23	269.23
137	553.48	523.34	382.23	569.92	386.34	271.28	271.28
138	557.52	527.16	385.02	574.08	389.16	273.32	273.32
139	561.56	530.98	387.81	578.24	391.98	275.35	275.35
140	565.60	534.80	390.60	582.40	394.80	277.27	277.27
141	569.64	538.62	393.39	586.56	397.62	279.20	279.20
142	573.68	542.44	396.18	590.72	400.44	281.16	281.16
143	577.72	546.26	398.97	594.88	403.26	283.07	283.07
144	581.76	550.08	401.76	599.04	406.08	285.01	285.01
145	585.80	553.90	404.55	603.20	408.90	287.04	287.04
146	589.84	557.72	407.34	607.36	411.72	289.08	289.08
147	593.88	561.54	410.13	611.52	414.54	291.11	291.11
148	597.92	565.36	412.92	615.68	417.36	293.14	293.14
149	601.96	569.18	415.71	619.84	420.18	295.18	295.18
150	606.00	573.00	418.50	624.00	423.00	297.21	297.21

[1]Some exceptions apply. See pp. 8–9 for details.

[2]FedEx Standard Overnight is available to Alaska metro only.

FedEx Ground packages weighing 1–70 lbs. destined for rural points in Alaska incur an additional $30 charge. Packages to these destinations that exceed 70 lbs. incur an additional $100 charge. Packages destined to rural points in Hawaii incur an additional $11 charge over the Zone 9 rate. See Rural Delivery on p. 128 for details.

U.S. PACKAGE RATES FROM ALASKA AND HAWAII[1]

Shipments from Alaska and Hawaii to the contiguous U.S., and FedEx Express intra-Alaska shipments.

Zones	From Alaska/Hawaii				From Alaska		From Hawaii	
	13–16				23	25	92	96
Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3–7 days based on distance to destination		3–7 days based on distance to destination	
FedEx® Envelope up to 8 oz.	FedEx First Overnight®[3]	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Ground®		FedEx Ground®	
					FedEx Home Delivery® (up to 70 lbs.)		FedEx Home Delivery® (up to 70 lbs.)	
FedEx® Envelope up to 8 oz.	$ 45.85	$ 20.85	$ 17.35	**	N/A	N/A	N/A	N/A
FedEx® Pak	*	*	*	*	N/A	N/A	N/A	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.								
1 lb.	$ 56.20	$ 31.20	$ 23.10	$ 12.80	$ 6.36	$ 6.56	$ 6.36	$ 6.56
2 lbs.	59.00	34.00	26.00	13.90	6.87	7.06	6.87	7.06
3	62.75	37.75	28.90	16.20	8.08	8.30	8.08	8.30
4	66.85	41.85	30.35	18.85	9.08	9.59	9.08	9.59
5	70.50	45.50	32.15	20.90	10.34	10.90	10.34	10.90
6	75.15	50.15	36.45	23.50	11.64	12.25	11.64	12.25
7	76.65	51.65	37.50	25.90	12.90	13.57	12.90	13.57
8	81.95	56.95	39.95	28.10	14.18	14.96	14.18	14.96
9	84.90	59.90	44.45	29.80	15.43	16.33	15.43	16.33
10	88.20	63.20	46.70	31.40	16.71	17.70	16.71	17.70
11	91.15	66.15	47.40	32.70	17.97	19.04	17.97	19.04
12	93.85	68.85	51.15	34.95	19.18	20.36	19.18	20.36
13	96.30	71.30	52.50	36.30	20.31	21.60	20.31	21.60
14	98.75	73.75	54.00	37.70	21.37	22.86	21.37	22.86
15	102.00	77.00	55.60	39.75	22.45	24.11	22.45	24.11
16	104.70	79.70	56.90	41.00	23.43	25.25	23.43	25.25
17	107.15	82.15	58.50	42.60	24.56	26.57	24.56	26.57
18	109.35	84.35	62.40	43.80	25.69	27.88	25.69	27.88
19	111.80	86.80	63.30	45.15	26.82	29.18	26.82	29.18
20	114.50	89.50	67.75	46.50	27.89	30.51	27.89	30.51
21	116.65	91.65	69.65	46.55	28.88	31.82	28.88	31.82
22	119.10	94.10	71.00	49.60	29.80	33.06	29.80	33.06
23	121.00	96.00	72.15	49.65	30.74	34.32	30.74	34.32
24	123.15	98.15	73.95	49.70	31.66	35.57	31.66	35.57
25	125.05	100.05	75.60	53.80	32.68	36.79	32.68	36.79
26	127.50	102.50	77.75	53.85	33.69	37.99	33.69	37.99
27	129.95	104.95	79.65	53.90	34.66	39.16	34.66	39.16
28	132.10	107.10	81.25	56.35	35.67	40.36	35.67	40.36
29	134.00	109.00	82.85	56.40	36.67	41.52	36.67	41.52
30	136.75	111.75	85.30	57.50	37.67	42.71	37.67	42.71
31	139.15	114.15	87.20	59.00	38.67	43.84	38.67	43.84
32	141.90	116.90	89.10	60.65	39.60	44.88	39.60	44.88
33	144.05	119.05	91.25	61.90	40.52	45.85	40.52	45.85
34	146.75	121.75	93.15	64.95	41.42	46.76	41.42	46.76
35	149.50	124.50	95.30	65.00	42.20	47.62	42.20	47.62
36	152.00	127.00	97.45	65.90	42.93	48.41	42.93	48.41
37	154.40	129.40	99.60	67.65	43.66	49.19	43.66	49.19
38	156.60	131.60	101.75	68.70	44.38	49.98	44.38	49.98
39	158.35	133.35	103.95	70.10	45.13	50.76	45.13	50.76
40	159.90	134.90	106.10	71.20	45.85	51.63	45.85	51.63
41	162.60	137.60	108.25	72.90	46.60	52.53	46.60	52.53
42	164.50	139.50	110.40	75.85	47.33	53.46	47.33	53.46
43	166.30	141.30	112.05	75.90	48.03	54.39	48.03	54.39
44	168.10	143.10	113.65	77.30	48.78	55.30	48.78	55.30
45	170.55	145.55	115.55	78.50	49.51	56.22	49.51	56.22
46	172.65	147.65	117.70	79.75	50.25	57.14	50.25	57.14
47	174.50	149.50	119.85	80.85	50.99	58.07	50.99	58.07
48	176.05	151.05	121.75	82.55	51.71	58.98	51.71	58.98
49	178.10	153.10	123.35	83.95	52.45	59.82	52.45	59.82

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.

[2] Some exceptions apply. See pp. 8–9 for details.

[3] FedEx First Overnight is available from Alaska only.

*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.

** One-pound rate applies.

Zones	From Alaska/Hawaii				From Alaska		From Hawaii	
	13–16				23	25	92	96
Delivery Commitment	Next day by 8 or 8:30 a.m.[1]	Next day by 10:30 a.m.[1]	Next day by 3 p.m.[1]	2nd day by 4:30 p.m.[1]	3–7 days based on distance to destination		3–7 days based on distance to destination	
Service	FedEx First Overnight®[2]	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)		FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)	
Shipments in All Other Packaging / Maximum Weight in Lbs.								
50 lbs.	$ 179.85	$ 154.85	$ 125.55	$ 85.60	$ 53.18	$ 60.61	$ 53.18	$ 60.61
51	183.05	158.05	127.70	87.10	53.84	61.41	53.84	61.41
52	185.45	160.45	129.85	88.15	54.45	62.19	54.45	62.19
53	187.25	162.25	132.00	89.75	55.05	62.98	55.05	62.98
54	190.25	165.25	134.15	90.85	55.64	63.75	55.64	63.75
55	192.65	167.65	136.35	92.35	56.24	64.56	56.24	64.56
56	194.85	169.85	138.75	93.45	56.78	65.27	56.78	65.27
57	197.25	172.25	141.45	94.70	57.29	65.92	57.29	65.92
58	200.35	175.35	143.90	96.80	57.82	66.59	57.82	66.59
59	211.60	186.60	146.30	98.15	58.38	67.24	58.38	67.24
60	213.05	188.05	149.30	99.30	58.88	67.90	58.88	67.90
61	217.50	192.50	152.00	100.60	59.42	68.51	59.42	68.51
62	220.65	195.65	154.70	102.35	59.97	69.08	59.97	69.08
63	224.65	199.65	157.65	103.40	60.50	69.68	60.50	69.68
64	227.35	202.35	160.35	105.25	61.00	70.25	61.00	70.25
65	230.55	205.55	163.35	106.55	61.51	70.86	61.51	70.86
66	233.75	208.75	166.05	108.35	61.96	71.44	61.96	71.44
67	237.55	212.55	168.75	109.60	62.44	72.03	62.44	72.03
68	240.40	215.40	171.45	111.25	62.88	72.63	62.88	72.63
69	244.25	219.25	174.15	113.10	63.36	73.21	63.36	73.21
70	244.30	219.30	176.85	114.35	63.83	73.80	63.83	73.80
71	251.30	226.30	180.35	115.90	64.28	74.38	64.28	74.38
72	254.50	229.50	183.15	117.10	64.76	74.98	64.76	74.98
73	254.55	229.55	186.30	119.25	65.22	75.57	65.22	75.57
74	254.60	229.60	188.70	120.60	65.76	76.15	65.76	76.15
75	254.65	229.65	191.50	122.05	66.35	76.75	66.35	76.75
76	267.85	242.85	193.35	123.40	66.97	77.35	66.97	77.35
77	271.70	246.70	193.40	124.85	67.54	77.95	67.54	77.95
78	271.75	246.75	193.45	126.60	68.22	78.52	68.22	78.52
79	271.80	246.80	193.50	128.35	68.90	79.12	68.90	79.12
80	271.85	246.85	193.55	132.30	69.54	79.71	69.54	79.71
81	279.90	254.90	193.65	132.35	70.22	80.30	70.22	80.30
82	279.95	254.95	204.40	132.40	70.81	80.89	70.81	80.89
83	280.00	255.00	204.45	134.20	71.41	81.49	71.41	81.49
84	280.05	255.05	204.50	135.65	72.02	82.07	72.02	82.07
85	280.10	255.10	204.55	145.80	72.62	82.67	72.62	82.67
86	283.05	258.05	204.60	145.85	73.28	83.24	73.28	83.24
87	305.80	280.80	207.15	145.90	73.93	83.85	73.93	83.85
88	308.75	283.75	227.05	152.30	74.60	84.41	74.60	84.41
89	308.80	283.80	227.10	152.35	75.21	85.01	75.21	85.01
90	308.85	283.85	227.15	154.05	75.81	85.60	75.81	85.60
91	318.85	293.85	227.20	154.10	76.40	86.20	76.40	86.20
92	318.90	293.90	234.70	157.05	77.00	86.79	77.00	86.79
93	318.95	293.95	239.75	157.10	77.61	87.38	77.61	87.38
94	330.45	305.45	242.45	157.15	78.21	87.97	78.21	87.97
95	332.90	307.90	244.85	157.20	78.86	88.55	78.86	88.55
96	337.50	312.50	247.00	163.60	79.53	89.15	79.53	89.15
97	339.30	314.30	247.05	166.40	80.20	89.74	80.20	89.74
98	342.75	317.75	247.10	166.45	80.87	90.34	80.87	90.34
99	345.95	320.95	254.85	166.50	81.47	90.94	81.47	90.94
100	346.00	321.00	255.00	170.00	82.06	91.51	82.06	91.51

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] Some exceptions apply. See pp. 8–9 for details.

[2] FedEx First Overnight is available from Alaska only.

U.S. PACKAGE RATES FROM ALASKA AND HAWAII[1]

Shipments from Alaska and Hawaii to the contiguous U.S., and FedEx Express intra-Alaska shipments.

Zones	From Alaska/Hawaii 13–16				From Alaska 23	From Alaska 25	From Hawaii 92	From Hawaii 96
Delivery Commitment	Next day by 8 or 8:30 a.m.[2]	Next day by 10:30 a.m.[2]	Next day by 3 p.m.[2]	2nd day by 4:30 p.m.[2]	3–7 days based on distance to destination		3–7 days based on distance to destination	
Service	FedEx First Overnight®[3]	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Ground®		FedEx Ground®	
Shipments in All Other Packaging / Maximum Weight in Lbs.								
101 lbs.	$ 349.46	$ 324.21	$ 257.55	$ 171.70	$ 82.67	$ 92.12	$ 82.67	$ 92.12
102	352.92	327.42	260.10	173.40	83.26	92.69	83.26	92.69
103	356.38	330.63	262.65	175.10	83.92	93.30	83.92	93.30
104	359.84	333.84	265.20	176.80	84.59	93.87	84.59	93.87
105	363.30	337.05	267.75	178.50	85.25	94.48	85.25	94.48
106	366.76	340.26	270.30	180.20	85.87	95.06	85.87	95.06
107	370.22	343.47	272.85	181.90	86.46	95.65	86.46	95.65
108	373.68	346.68	275.40	183.60	87.06	96.23	87.06	96.23
109	377.14	349.89	277.95	185.30	87.63	96.82	87.63	96.82
110	380.60	353.10	280.50	187.00	88.33	97.41	88.33	97.41
111	384.06	356.31	283.05	188.70	88.99	97.99	88.99	97.99
112	387.52	359.52	285.60	190.40	89.65	98.64	89.65	98.64
113	390.98	362.73	288.15	192.10	90.24	99.32	90.24	99.32
114	394.44	365.94	290.70	193.80	90.86	99.97	90.86	99.97
115	397.90	369.15	293.25	195.50	91.45	100.61	91.45	100.61
116	401.36	372.36	295.80	197.20	92.06	101.30	92.06	101.30
117	404.82	375.57	298.35	198.90	92.70	101.95	92.70	101.95
118	408.28	378.78	300.90	200.60	93.38	102.60	93.38	102.60
119	411.74	381.99	303.45	202.30	94.04	103.19	94.04	103.19
120	415.20	385.20	306.00	204.00	94.69	103.80	94.69	103.80
121	418.66	388.41	308.55	205.70	95.37	104.37	95.37	104.37
122	422.12	391.62	311.10	207.40	96.05	104.95	96.05	104.95
123	425.58	394.83	313.65	209.10	96.69	105.55	96.69	105.55
124	429.04	398.04	316.20	210.80	97.36	106.13	97.36	106.13
125	432.50	401.25	318.75	212.50	98.02	106.74	98.02	106.74
126	435.96	404.46	321.30	214.20	98.71	107.31	98.71	107.31
127	439.42	407.67	323.85	215.90	99.36	107.92	99.36	107.92
128	442.88	410.88	326.40	217.60	100.04	108.57	100.04	108.57
129	446.34	414.09	328.95	219.30	100.70	109.21	100.70	109.21
130	449.80	417.30	331.50	221.00	101.36	109.87	101.36	109.87
131	453.26	420.51	334.05	222.70	102.02	110.55	102.02	110.55
132	456.72	423.72	336.60	224.40	102.70	111.20	102.70	111.20
133	460.18	426.93	339.15	226.10	103.35	111.85	103.35	111.85
134	463.64	430.14	341.70	227.80	104.01	112.50	104.01	112.50
135	467.10	433.35	344.25	229.50	104.68	113.10	104.68	113.10
136	470.56	436.56	346.80	231.20	105.37	113.69	105.37	113.69
137	474.02	439.77	349.35	232.90	106.02	114.29	106.02	114.29
138	477.48	442.98	351.90	234.60	106.70	114.87	106.70	114.87
139	480.94	446.19	354.45	236.30	107.35	115.44	107.35	115.44
140	484.40	449.40	357.00	238.00	108.01	116.05	108.01	116.05
141	487.86	452.61	359.55	239.70	108.67	116.62	108.67	116.62
142	491.32	455.82	362.10	241.40	109.35	117.23	109.35	117.23
143	494.78	459.03	364.65	243.10	110.01	117.82	110.01	117.82
144	498.24	462.24	367.20	244.80	110.68	118.48	110.68	118.48
145	501.70	465.45	369.75	246.50	111.33	119.13	111.33	119.13
146	505.16	468.66	372.30	248.20	111.99	119.78	111.99	119.78
147	508.62	471.87	374.85	249.90	112.67	120.44	112.67	120.44
148	512.08	475.08	377.40	251.60	113.35	121.09	113.35	121.09
149	515.54	478.29	379.95	253.30	114.01	121.76	114.01	121.76
150	519.00	481.50	382.50	255.00	114.67	122.42	114.67	122.42

[1] For FedEx Express Multiweight/per-pound rates, see p. 80.

[2] Some exceptions apply. See pp. 8–9 for details.

[3] FedEx First Overnight is available from Alaska only.

U.S. PACKAGE RATES WITHIN ALASKA AND HAWAII

Shipments within Alaska and Hawaii (except FedEx Express intra-Alaska shipments; see pp. 74–76).

		Intra-Hawaii	Intra-Alaska	Intra-Oahu
Zones		Within islands	22	14
Delivery Commitment		Next day by 10:30 a.m.[1]	2–4 days based on distance to destination	1–2 days based on distance to destination
FedEx® Envelope up to 8 oz.		FedEx Priority Overnight®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
		$ 7.00	N/A	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 7.00	$ 4.08	$ 4.09
	2 lbs.	7.00	4.12	4.12
	3	7.00	4.15	4.15
	4	7.00	4.19	4.19
	5	7.50	4.24	4.22
	6	7.75	4.36	4.23
	7	8.00	4.52	4.29
	8	8.25	4.68	4.35
	9	8.50	4.84	4.43
	10	8.75	5.02	4.49
	11	9.00	5.18	4.54
	12	9.25	5.38	4.62
	13	9.50	5.55	4.67
	14	9.75	5.74	4.72
	15	10.00	5.92	4.76
	16	10.25	6.06	4.81
	17	10.50	6.25	4.86
	18	10.75	6.42	4.91
	19	11.00	6.62	4.97
	20	11.25	6.80	5.02
	21	11.50	6.99	5.07
	22	11.75	7.16	5.11
	23	12.00	7.36	5.16
	24	12.25	7.54	5.21
	25	12.50	7.75	5.26
	26	12.75	7.94	5.32
	27	13.00	8.15	5.38
	28	13.25	8.34	5.42
	29	13.50	8.55	5.47
	30	13.75	8.72	5.51
	31	14.00	8.90	5.57
	32	14.25	9.05	5.62
	33	14.50	9.20	5.66
	34	14.75	9.38	5.73
	35	15.00	9.54	5.79
	36	15.25	9.69	5.83
	37	15.50	9.85	5.88
	38	15.75	10.02	5.95
	39	16.00	10.15	5.99
	40	16.25	10.32	6.03
	41	16.50	10.45	6.11
	42	16.75	10.62	6.18
	43	17.00	10.76	6.24
	44	17.25	10.93	6.33
	45	17.50	11.06	6.40
	46	17.75	11.22	6.51
	47	18.00	11.36	6.61
	48	18.25	11.55	6.71
	49	18.50	11.73	6.84

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1]Some exceptions apply. See pp. 8–9 for details.

FedEx Ground packages weighing 1–70 lbs. destined for rural points in Alaska incur an additional $30 charge. Packages to these destinations that exceed 70 lbs. incur an additional $100 charge. Packages originating from and destined to rural points in Alaska incur double surcharges. Intra-Oahu packages destined to rural ZIP codes incur an additional $1 surcharge over the Zone 14 rate. See Rural Delivery on p. 128 for details.

U.S. PACKAGE RATES WITHIN ALASKA AND HAWAII

Shipments within Alaska and Hawaii (except FedEx Express intra-Alaska shipments; see pp. 74–76).

Zones	Intra-Hawaii	Intra-Alaska	Intra-Oahu
	Within islands	22	14
Delivery Commitment	Next day by 10:30 a.m.[1]	2–4 days based on distance to destination	1–2 days based on distance to destination
Service	FedEx Priority Overnight®	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)	FedEx Ground® / FedEx Home Delivery® (up to 70 lbs.)
Shipments in All Other Packaging / Maximum Weight in Lbs.			
50 lbs.	$ 18.75	$ 11.92	$ 6.97
51	19.00	12.08	7.09
52	19.25	12.28	7.20
53	19.50	12.45	7.35
54	19.75	12.65	7.48
55	20.00	12.83	7.61
56	20.25	13.03	7.75
57	20.50	13.20	7.87
58	20.75	13.40	8.00
59	21.00	13.57	8.15
60	21.25	13.76	8.27
61	21.50	13.93	8.39
62	21.75	14.11	8.55
63	22.00	14.30	8.65
64	22.25	14.49	8.78
65	22.50	14.67	8.93
66	22.75	14.85	9.04
67	23.00	15.04	9.18
68	23.25	15.23	9.29
69	23.50	15.41	9.44
70	23.75	15.60	9.57
71	24.00	15.77	9.70
72	24.25	16.30	10.23
73	24.50	16.84	10.76
74	24.75	17.37	11.29
75	25.00	17.90	11.81
76	25.25	18.43	12.35
77	25.50	18.97	12.87
78	25.75	19.50	13.40
79	26.00	20.04	13.93
80	26.25	20.57	14.46
81	26.50	21.10	14.98
82	26.75	21.63	15.51
83	27.00	22.17	16.04
84	27.25	22.70	16.56
85	27.50	23.24	17.10
86	27.75	23.77	17.62
87	28.00	24.29	18.15
88	28.25	24.83	18.68
89	28.50	25.36	19.21
90	28.75	25.90	19.73
91	29.00	26.43	20.27
92	29.25	26.97	20.79
93	29.50	27.49	21.32
94	29.75	28.03	21.85
95	30.00	28.56	22.38
96	30.25	29.10	22.90
97	30.50	29.63	23.43
98	30.75	30.17	23.96
99	31.00	30.69	24.48
100	31.25	31.23	25.02

FedEx Home Delivery Shipments
A $1.95 residential surcharge per package will be added to the FedEx Ground standard list rate for FedEx Home Delivery shipments.

[1] Some exceptions apply. See pp. 8–9 for details.

FedEx Ground packages weighing 1–70 lbs. destined for rural points in Alaska incur an additional $30 charge. Packages to these destinations that exceed 70 lbs. incur an additional $100 charge. Packages originating from and destined to rural points in Alaska incur double surcharges. Intra-Oahu packages destined to rural ZIP codes incur an additional $1 surcharge over the Zone 14 rate. See Rural Delivery on p. 128 for details.

Zones	Intra-Hawaii	Intra-Alaska	Intra-Oahu
	Within islands	22	14
Delivery Commitment	Next day by 10:30 a.m.[1]	2–4 days based on distance to destination	1–2 days based on distance to destination
Service	FedEx Priority Overnight®	FedEx Ground®	FedEx Ground®
Shipments in All Other Packaging / Maximum Weight in Lbs.			
101 lbs.	$ 31.50	$ 31.76	$ 25.54
102	31.75	32.30	26.07
103	32.00	32.83	26.60
104	32.25	33.37	27.13
105	32.50	33.89	27.65
106	32.75	34.43	28.19
107	33.00	34.96	28.71
108	33.25	35.50	29.24
109	33.50	36.03	29.77
110	33.75	36.57	30.30
111	34.00	37.09	30.82
112	34.25	37.63	31.34
113	34.50	38.16	31.88
114	34.75	38.70	32.40
115	35.00	39.23	32.93
116	35.25	39.77	33.46
117	35.50	40.29	33.99
118	35.75	40.83	34.51
119	36.00	41.36	35.05
120	36.25	41.90	35.57
121	36.50	42.43	36.10
122	36.75	42.97	36.63
123	37.00	43.49	37.16
124	37.25	44.03	37.68
125	37.50	44.56	38.22
126	37.75	45.10	38.74
127	38.00	45.63	39.26
128	38.25	46.17	39.80
129	38.50	46.69	40.32
130	38.75	47.23	40.85
131	39.00	47.76	41.38
132	39.25	48.30	41.91
133	39.50	48.83	42.43
134	39.75	49.37	42.97
135	40.00	49.89	43.49
136	40.25	50.43	44.02
137	40.50	50.96	44.55
138	40.75	51.50	45.08
139	41.00	52.03	45.60
140	41.25	52.57	46.14
141	41.50	53.09	46.66
142	41.75	53.62	47.18
143	42.00	54.16	47.72
144	42.25	54.69	48.24
145	42.50	55.23	48.77
146	42.75	55.76	49.30
147	43.00	56.29	49.83
148	43.25	56.82	50.35
149	43.50	57.36	50.89
150	43.75	57.89	51.41

[1] Some exceptions apply. See pp. 8–9 for details.

FedEx Ground packages weighing 1–70 lbs. destined for rural points in Alaska incur an additional $30 charge. Packages to these destinations that exceed 70 lbs. incur an additional $100 charge. Packages originating from and destined to rural points in Alaska incur double surcharges. Intra-Oahu packages destined to rural ZIP codes incur an additional $1 surcharge over the Zone 14 rate. See Rural Delivery on p. 128 for details.

U.S. PACKAGE RATES: FEDEX EXPRESS MULTIWEIGHT

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more. A 10-lb. average minimum package weight for the shipment applies (effective Jan. 19, 2008). Single-piece shipments weighing more than 100 lbs. may also be subject to multiweight pricing. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight® shipment rate or the sum of the individual price per package.

Zone 2

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 1.74	$ 1.49	$ 1.24	$ 0.76	$ 0.66
500–999 lbs.	1.72	1.47	1.22	0.74	0.64
1,000–1,999 lbs.	1.70	1.45	1.20	0.72	0.62
2,000+ lbs.	1.68	1.43	1.18	0.70	0.60

Zone 3

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 2.32	$ 2.07	$ 1.78	$ 0.88	$ 0.83
500–999 lbs.	2.30	2.05	1.76	0.86	0.81
1,000–1,999 lbs.	2.28	2.03	1.74	0.84	0.79
2,000+ lbs.	2.26	2.01	1.72	0.82	0.77

Zone 4

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 3.42	$ 3.17	$ 3.01	$ 1.12	$ 1.02
500–999 lbs.	3.40	3.15	2.99	1.10	1.00
1,000–1,999 lbs.	3.38	3.13	2.97	1.08	0.98
2,000+ lbs.	3.36	3.11	2.95	1.06	0.96

Zone 5

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 3.66	$ 3.41	$ 3.20	$ 1.58	$ 1.25
500–999 lbs.	3.64	3.39	3.18	1.56	1.23
1,000–1,999 lbs.	3.62	3.37	3.16	1.54	1.21
2,000+ lbs.	3.60	3.35	3.14	1.52	1.19

Zone 6

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 3.96	$ 3.71	$ 3.39	$ 2.49	$ 1.75
500–999 lbs.	3.94	3.69	3.37	2.47	1.73
1,000–1,999 lbs.	3.92	3.67	3.35	2.45	1.71
2,000+ lbs.	3.90	3.65	3.33	2.43	1.69

Zone 7

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 4.08	$ 3.83	$ 3.62	$ 2.68	$ 1.94
500–999 lbs.	4.06	3.81	3.60	2.66	1.92
1,000–1,999 lbs.	4.04	3.79	3.58	2.64	1.90
2,000+ lbs.	4.02	3.77	3.56	2.62	1.88

Zone 8

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 4.23	$ 3.98	$ 3.76	$ 2.74	$ 2.22
500–999 lbs.	4.21	3.96	3.74	2.72	2.20
1,000–1,999 lbs.	4.19	3.94	3.72	2.70	2.18
2,000+ lbs.	4.17	3.92	3.70	2.68	2.16

Zones 9 and 10 (To AK and HI Metro[1])

Multiply by total shipment weight.

Weight	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®
100–499 lbs.	$ 4.04	$ 3.82	$ 2.79
500–999 lbs.	4.02	3.80	2.77
1,000–1,999 lbs.	4.00	3.78	2.75
2,000+ lbs.	3.98	3.76	2.73

Zones 11 and 12 (To AK and HI Rural)

Multiply by total shipment weight.

Weight	FedEx Priority Overnight®	FedEx 2Day®
100–499 lbs.	$ 4.16	$ 2.82
500–999 lbs.	4.14	2.80
1,000–1,999 lbs.	4.12	2.78
2,000+ lbs.	4.10	2.76

Zones 13–16 (From AK and HI to Contiguous U.S.[2])

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®
100–499 lbs.	$ 3.46	$ 3.21	$ 2.55	$ 1.70
500–999 lbs.	3.44	3.19	2.53	1.68
1,000–1,999 lbs.	3.42	3.17	2.51	1.66
2,000+ lbs.	3.40	3.15	2.49	1.64

Any fraction of a pound takes the next-higher rate.

FedEx Ground Multiweight shipment rates are available by contract only. Contact your FedEx account executive for more information. FedEx Ground multiple-piece shipments may receive per-pound rates if the total shipment weighs 200 lbs. or more. A shipment average minimum package weight applies and varies by contract.

[1] FedEx Standard Overnight is available to Alaska metro only.

[2] FedEx First Overnight is available from Alaska only.

FEDEX SAMEDAY, FEDEX SAMEDAY CITY AND FEDEX SAMEDAY FREIGHT RATES

See p. 8 for more information on FedEx SameDay® and FedEx SameDay® City, and p. 13 for FedEx SameDay® Freight details. Call 1.800.399.5999 to request these services. Shipments weighing less than 151 lbs. that contain at least one skidded piece are priced at the 151-lb. FedEx SameDay Freight rate.

FedEx SameDay Rates (per shipment)[1]

Total Shipment Weight	Rate
0–25 lbs.	$173
Each additional lb. in excess of 25 lbs., up to 70 lbs.[1]	$1.25/lb.
Additional lbs. in excess of 70 lbs. (increments of 50 lbs.)[1]	$85/50 lbs.

[1] Other additional fees may apply. Prices may vary depending on origin and destination. Discounts may apply for movements of less than 70 miles between origin and destination. Additional discounts may apply for multiple shipments destined to the same city. Call 1.800.399.5999 for details

FedEx SameDay City Rates

Per-pound rates (multiply by total shipment weight).

Weight	ZONES		
	0A	0B	0C
	0–15 miles	16–25 miles	26–50 miles
1–499 lbs.	$ 1.00	$ 1.00	$ 1.00
500–999 lbs.	0.95	0.95	0.95
1,000+ lbs.	0.65	0.65	0.65
Minimum Charge	50.00	70.00	125.00

FedEx SameDay Freight Rates

Per-pound rates (multiply by total shipment weight).

Weight	ZONES						
	2	3	4	5	6	7	8
	0–150 miles	151–300 miles	301–600 miles	601–1000 miles	1001–1400 miles	1401–1800 miles	1800-plus miles
151–299 lbs.	$ 2.50	$ 4.25	$ 5.00	$ 5.25	$ 5.50	$ 5.75	$ 6.00
300–499 lbs.	1.75	2.75	4.00	4.25	4.29	4.55	4.88
500–999 lbs.	1.00	1.75	3.70	3.75	3.82	3.91	4.30
1,000–1,999 lbs.	0.65	1.30	2.75	3.00	3.50	3.84	4.27
2,000+ lbs.	0.60	1.00	2.50	2.75	3.36	3.77	4.13

Special Handling Fees and Other Charges

The following fees may apply to your FedEx SameDay, FedEx SameDay City and FedEx SameDay Freight shipments.

	FedEx SameDay®[1]	FedEx SameDay® City	FedEx SameDay® Freight
After Hours (8 p.m.–8 a.m.) Pickup or Delivery	$30	–	–
Alaska and Hawaii Pickup or Delivery	$25	–	–
Excess Mileage (when applicable)	$2.25/mile	–	–
Metro Charge Applies to shipments picked up and/or delivered in select primary metro areas. Assessed once per shipment.	–	–	$30
Outside Delivery Area Pickup and Delivery Applies when the pickup and/or delivery point is more than 50 miles from the serving airport(s). Assessed once per shipment.	–	–	$100
Oversize Package Charge Applies when one piece in the shipment weighs more than 70 lbs.	$30	$30	$30
Pickup and Delivery Reattempt	$40	$20	$100
Saturday Pickup or Delivery	$30	$30[2]	$150[2]
Sunday Pickup or Delivery	$40	$40[2]	$175[2]
Holiday Pickup or Delivery	$50	$50[2]	$200[2]

[1] These fees apply separately for handling and delivery. That is, the fees shown are per pickup and per delivery. FedEx SameDay shipments must be ready by the scheduled pickup time. An additional fee may apply if pickup is delayed due to package unavailability or if additional delivery attempts are required.

[2] Fee covers both pickup and delivery on the same day.

INTERNATIONAL EXPRESS PACKAGE ZONES: U.S. EXPORT AND U.S. IMPORT

See p. 85 for Canada zones. For more information on these services, see p. 11.

IF = FedEx International First
IP = FedEx International Priority
IE = FedEx International Economy
✔ = Service available

Determine International Express Package Rates

1. Find the zone for your destination or origin country in the tables on pp. 82–84. For FedEx International Priority® and FedEx International Economy® shipments to Canada, refer to the postal code table on p. 85.
2. Determine your total shipment weight.
3. Choose the service you wish to use.
4. For U.S. export shipments, go to pp. 86–104 to determine your door-to-door rate for the service you choose. U.S. import rates are on pp. 111–115.[1]

There is no FedEx® Envelope or FedEx® Pak pricing for FedEx International Economy. The FedEx International Economy 1-lb. rate will apply for items in any packaging up to 1 lb.

Destination (U.S. Export)/	Services							
	U.S. Export				U.S. Import			
Origin (U.S. Import)	Zone[2]	IF	IP	IE	Zone[2]	IF	IP	IE
Afghanistan	O	–	✔	✔	M	–	✔	–
Albania	M	–	✔	✔	M	–	✔	–
Algeria	M	–	✔	✔	M	–	✔	–
American Samoa	M	–	✔	✔	M	–	✔	–
Andorra	H	–	✔	✔	H	–	✔	–
Angola	M	–	✔	✔	M	–	✔	–
Anguilla	I	–	✔	✔	I	✔	✔	–
Antigua	I	–	✔	✔	I	✔	✔	–
Argentina	L	–	✔	✔	L	–	✔	–
Armenia	M	–	✔	✔	M	–	✔	–
Aruba	I	–	✔	✔	I	✔	✔	–
Australia	J	–	✔	✔	J	–	✔	✔
Austria	H	–	✔	✔	H	–	✔	–
Azerbaijan	M	–	✔	✔	M	–	✔	–
Azores (Portugal)	H	–	✔	✔	H	–	✔	–
Bahamas	I	–	✔	✔	I	✔	✔	–
Bahrain	J	–	✔	✔	M	–	✔	–
Bangladesh	O	–	✔	✔	O	–	✔	–
Barbados	I	–	✔	✔	I	✔	✔	–
Barbuda	I	–	✔	✔	I	✔	✔	–
Belarus	M	–	✔	✔	M	–	✔	–
Belgium	D	✔	✔	✔	D	✔	✔	–
Belize	K	–	✔	✔	K	–	✔	–
Benin	M	–	✔	✔	M	–	✔	–
Bermuda	I	–	✔	✔	I	✔	✔	–
Bhutan	O	–	✔	✔	O	–	✔	–
Bolivia	L	–	✔	✔	L	–	✔	–
Bonaire	I	–	✔	✔	I	✔	✔	–
Bosnia-Herzegovina	M	–	✔	✔	M	–	✔	–
Botswana	M	–	✔	✔	M	–	✔	–
Brazil	L	–	✔	✔	L	✔	✔	–
British Virgin Islands	I	–	✔	✔	I	✔	✔	–
Brunei	J	–	✔	✔	M	–	✔	–
Bulgaria	M	–	✔	✔	M	–	✔	–
Burkina Faso	M	–	✔	✔	M	–	✔	–
Burundi	M	–	✔	✔	M	–	✔	–
Cambodia	K	–	✔	✔	K	–	✔	–
Cameroon	M	–	✔	✔	M	–	✔	–
Canada (see p. 85)	A or B	–	✔	✔	A	✔	✔	✔
Cape Verde	M	–	✔	✔	M	–	✔	–
Cayman Islands	I	–	✔	✔	I	✔	✔	–
Central African Republic[3]	M	–	✔	–	M	–	✔	–
Chad	M	–	✔	✔	M	–	✔	–
Channel Islands (U.K.)	D	–	✔	✔	D	✔	✔	–
Chile	L	–	✔	✔	L	✔	✔	–
China	N	–	✔	✔	N	–	✔	✔
Colombia	L	–	✔	✔	L	–	✔	–
Congo	M	–	✔	✔	M	–	✔	–

[1] If a FedEx 10kg Box exceeds the 22-lb. weight limit, or a FedEx 25kg Box exceeds the 55-lb. weight limit, the appropriate FedEx International Priority rate applies.

[2] Country and zone alignments are subject to change without notice.

[3] Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say "international services."

Destination (U.S. Export)/ Origin (U.S. Import)	Services							
	U.S. Export				U.S. Import			
	Zone[2]	IF	IP	IE	Zone[2]	IF	IP	IE
Cook Islands	K	–	✔	✔	K	–	✔	–
Costa Rica	K	–	✔	✔	K	✔	✔	–
Croatia	M	–	✔	✔	M	–	✔	–
Curaçao	I	–	✔	✔	I	✔	✔	–
Cyprus	J	–	✔	✔	M	–	✔	–
Czech Republic	M	–	✔	✔	M	–	✔	–
Democratic Republic of Congo	M	–	✔	✔	M	–	✔	–
Denmark	H	–	✔	✔	H	–	✔	–
Djibouti	M	–	✔	✔	M	–	✔	–
Dominica	I	–	✔	✔	I	✔	✔	–
Dominican Republic	I	–	✔	✔	I	✔	✔	–
East Timor	J	–	✔	✔	J	–	✔	–
Ecuador	L	–	✔	✔	L	–	✔	–
Egypt	J	–	✔	✔	M	–	✔	–
El Salvador	K	–	✔	✔	K	–	✔	–
England (U.K.)	D	✔	✔	✔	D	✔	✔	–
Equatorial Guinea[3]	M	–	✔	✔	M	–	✔	–
Eritrea	M	–	✔	✔	M	–	✔	–
Estonia	M	–	✔	✔	M	–	✔	–
Ethiopia	M	–	✔	✔	M	–	✔	–
Faroe Islands	H	–	✔	✔	H	–	✔	–
Fiji	K	–	✔	✔	K	–	✔	–
Finland	H	–	✔	✔	H	–	✔	–
France	D	✔	✔	✔	D	✔	✔	–
French Guiana	L	–	✔	✔	L	–	✔	–
French Polynesia	M	–	✔	✔	M	–	✔	–
Gabon	M	–	✔	✔	M	–	✔	–
Gambia	M	–	✔	✔	M	–	✔	–
Georgia	M	–	✔	✔	M	–	✔	–
Germany	E	✔	✔	✔	E	✔	✔	–
Ghana	M	–	✔	✔	M	–	✔	–
Gibraltar	M	–	✔	✔	M	–	✔	–
Greece	H	–	✔	✔	H	–	✔	–
Greenland	H	–	✔	✔	H	–	✔	–
Grenada	I	–	✔	✔	I	✔	✔	–
Guadeloupe	I	–	✔	✔	I	✔	✔	–
Guam	K	–	✔	✔	K	–	✔	–
Guatemala	K	–	✔	✔	K	✔	✔	–
Guinea	M	–	✔	✔	M	–	✔	–
Guinea-Bissau[3]	M	–	✔	–	M	–	✔	–
Guyana	L	–	✔	✔	L	–	✔	–
Haiti	I	–	✔	✔	I	✔	✔	–
Honduras	K	–	✔	✔	K	–	✔	–
Hong Kong	F	–	✔	✔	F	✔	✔	✔
Hungary	M	–	✔	✔	M	–	✔	–
Iceland	H	–	✔	✔	H	–	✔	–
India	O	–	✔	✔	O	–	✔	–
Indonesia	J	–	✔	✔	J	–	✔	✔

Destination (U.S. Export)/ Origin (U.S. Import)	Services							
	U.S. Export				U.S. Import			
	Zone[2]	IF	IP	IE	Zone[2]	IF	IP	IE
Iraq	O	–	✔	–	M	–	✔	–
Ireland, Northern (U.K.)	D	–	✔	✔	D	✔	✔	–
Ireland, Republic of	D	–	✔	✔	D	✔	✔	–
Israel	J	–	✔	✔	M	✔	✔	–
Italy	E	✔	✔	✔	E	✔	✔	–
Ivory Coast	M	–	✔	✔	M	–	✔	–
Jamaica	I	–	✔	✔	I	✔	✔	–
Japan	G	–	✔	✔	G	✔	✔	✔
Jordan	J	–	✔	✔	M	–	✔	–
Kazakhstan	M	–	✔	✔	M	–	✔	–
Kenya	M	–	✔	✔	M	–	✔	–
Korea, South	J	–	✔	✔	G	–	✔	✔
Kuwait	J	–	✔	✔	M	–	✔	–
Kyrgyzstan	M	–	✔	✔	M	–	✔	–
Laos	K	–	✔	✔	K	–	✔	–
Latvia	M	–	✔	✔	M	–	✔	–
Lebanon	J	–	✔	✔	M	–	✔	–
Lesotho	M	–	✔	✔	M	–	✔	–
Liberia	M	–	✔	✔	M	–	✔	–
Libya	M	–	✔	✔	M	–	✔	–
Liechtenstein	H	–	✔	✔	H	–	✔	–
Lithuania	M	–	✔	✔	M	–	✔	–
Luxembourg	D	–	✔	✔	D	✔	✔	–
Macau	F	–	✔	✔	J	✔	✔	–
Macedonia	M	–	✔	✔	M	–	✔	–
Madagascar	M	–	✔	✔	M	–	✔	–
Madeira (Portugal)	H	–	✔	✔	H	–	✔	–
Malawi	M	–	✔	✔	M	–	✔	–
Malaysia	J	–	✔	✔	J	–	✔	✔
Maldives, Republic of	O	–	✔	✔	O	–	✔	–
Mali	M	–	✔	✔	M	–	✔	–
Malta	H	–	✔	✔	H	–	✔	–
Marshall Islands	M	–	✔	✔	M	–	✔	–
Martinique	I	–	✔	✔	I	✔	✔	–
Mauritania	M	–	✔	✔	M	–	✔	–
Mauritius	M	–	✔	✔	M	–	✔	–
Mexico	C	–	✔	✔	C	✔	✔	–
Micronesia	M	–	✔	✔	M	–	✔	–
Moldova	M	–	✔	✔	M	–	✔	–
Monaco	D	–	✔	✔	D	–	✔	–
Mongolia	M	–	✔	✔	M	–	✔	–
Montenegro	M	–	✔	✔	M	–	✔	–
Montserrat	I	–	✔	✔	I	✔	✔	–
Morocco	M	–	✔	✔	M	–	✔	–
Mozambique	M	–	✔	✔	M	–	✔	–
Namibia	M	–	✔	✔	M	–	✔	–
Nepal	O	–	✔	✔	O	–	✔	–
Netherlands (Holland)	D	✔	✔	✔	D	✔	✔	–
Netherlands Antilles	I	–	✔	✔	I	✔	✔	–

[1]If a FedEx 10kg Box exceeds the 22-lb. weight limit, or a FedEx 25kg Box exceeds the 55-lb. weight limit, the appropriate FedEx International Priority rate applies.

[2]Country and zone alignments are subject to change without notice.

[3]Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say "international services."

INTERNATIONAL EXPRESS PACKAGE ZONES: U.S. EXPORT AND U.S. IMPORT

See p. 85 for Canada zones. For more information on these services, see p. 11.

IF = FedEx International First
IP = FedEx International Priority
IE = FedEx International Economy
✔ = Service available

Destination (U.S. Export)/ Origin (U.S. Import)	Services							
	U.S. Export				U.S. Import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
New Caledonia	K	–	✔	✔	K	–	✔	–
New Zealand	J	–	✔	✔	J	–	✔	✔
Nicaragua	K	–	✔	✔	K	–	✔	–
Niger	M	–	✔	✔	M	–	✔	–
Nigeria	M	–	✔	✔	M	–	✔	–
Norway	H	–	✔	✔	H	–	✔	–
Oman	J	–	✔	✔	M	–	✔	–
Pakistan	O	–	✔	✔	O	–	✔	–
Palau	M	–	✔	✔	M	–	✔	–
Palestine Autonomous	J	–	✔	✔	M	–	✔	–
Panama	K	–	✔	✔	K	✔	✔	–
Papua New Guinea	K	–	✔	✔	K	–	✔	–
Paraguay	L	–	✔	✔	L	–	✔	–
Peru	L	–	✔	✔	L	–	✔	–
Philippines	J	–	✔	✔	F	–	✔	✔
Poland	M	–	✔	✔	M	–	✔	–
Portugal	H	–	✔	✔	H	–	✔	–
Puerto Rico (see p. 86)		–	✔	✔		–	✔	✔
Qatar	J	–	✔	✔	M	–	✔	–
Reunion Island	M	–	✔	✔	M	–	✔	–
Romania	M	–	✔	✔	M	–	✔	–
Russia	M	–	✔	✔	M	–	✔	–
Rwanda	M	–	✔	✔	M	–	✔	–
Saba	I	–	✔	✔	I	✔	✔	–
St. Barthelemy	I	–	✔	✔	I	✔	✔	–
St. Croix (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	–
St. Eustatius	I	–	✔	✔	I	✔	✔	–
St. John (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	–
St. Kitts and Nevis	I	–	✔	✔	I	✔	✔	–
St. Lucia	I	–	✔	✔	I	✔	✔	–
St. Maarten/St. Martin	I	–	✔	✔	I	✔	✔	–
St. Thomas (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	–
St. Vincent	I	–	✔	✔	I	✔	✔	–
Saipan	K	–	✔	✔	K	–	✔	–
Samoa, Western	M	–	✔	✔	M	–	✔	–
San Marino	E	–	✔	✔	E	✔	✔	–
Saudi Arabia	M	–	✔	✔	M	–	✔	–
Scotland (U.K.)	D	–	✔	✔	D	✔	✔	–

Destination (U.S. Export)/ Origin (U.S. Import)	Services							
	U.S. Export				U.S. Import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Senegal	M	–	✔	✔	M	–	✔	–
Serbia	M	–	✔	✔	M	–	✔	–
Seychelles	M	–	✔	✔	M	–	✔	–
Sierra Leone[2]	M	–	✔	–	M	–	✔	–
Singapore	F	–	✔	✔	J	–	✔	✔
Slovak Republic	M	–	✔	✔	M	–	✔	–
Slovenia	M	–	✔	✔	M	–	✔	–
South Africa	M	–	✔	✔	M	–	✔	–
Spain	H	✔	✔	✔	H	✔	✔	–
Sri Lanka	O	–	✔	✔	O	–	✔	–
Suriname	L	–	✔	✔	L	–	✔	–
Swaziland	M	–	✔	✔	M	–	✔	–
Sweden	H	–	✔	✔	H	–	✔	–
Switzerland	H	✔	✔	✔	H	✔	✔	–
Syria[2]	J	–	✔	✔	M	–	✔	–
Taiwan	F	–	✔	✔	P	✔	✔	✔
Tanzania	M	–	✔	✔	M	–	✔	–
Thailand	J	–	✔	✔	J	–	✔	✔
Togo	M	–	✔	✔	M	–	✔	–
Tonga	M	–	✔	✔	M	–	✔	–
Trinidad and Tobago	I	–	✔	✔	I	✔	✔	–
Tunisia	M	–	✔	✔	M	–	✔	–
Turkey	J	–	✔	✔	M	–	✔	–
Turkmenistan[2]	M	–	✔	✔	M	–	✔	–
Turks and Caicos Islands	I	–	✔	✔	I	✔	✔	–
Uganda	M	–	✔	✔	M	–	✔	–
Ukraine	M	–	✔	✔	M	–	✔	–
United Arab Emirates	J	–	✔	✔	M	–	✔	–
Uruguay	L	–	✔	✔	L	✔	✔	–
U.S. Virgin Islands	I	–	✔	✔	I	✔	✔	–
Uzbekistan	M	–	✔	✔	M	–	✔	–
Vanuatu	K	–	✔	✔	K	–	✔	–
Vatican City	E	–	✔	✔	E	–	✔	–
Venezuela	L	–	✔	✔	L	✔	✔	–
Vietnam	J	–	✔	✔	J	–	✔	✔
Wales (U.K.)	D	–	✔	✔	D	✔	✔	–
Wallis and Futuna	M	–	✔	✔	M	–	✔	–
Yemen Arab Republic	J	–	✔	✔	M	–	✔	–
Zambia	M	–	✔	✔	M	–	✔	–
Zimbabwe	M	–	✔	✔	M	–	✔	–

[1] Country and zone alignments are subject to change without notice.

[2] Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say "international services."

CANADA ZONES

These zones apply for FedEx International Priority, FedEx International Economy[1], FedEx International Priority® Freight and FedEx International Ground℠ for shipments to Canada. For more information on these services, see pp. 11–14.

Determine FedEx Express Rates

Zone A is for markets such as Calgary, Hull, Kitchener, Montreal, Niagara, Oshawa, Ottawa, Toronto, Vancouver, Windsor and Winnipeg. Zone B is for more-remote locations.

1. Find the zone for your destination postal code in Canada in the table below.
2. Determine your total shipment weight. For FedEx International Priority Freight, determine your service option (door-to-door, drop-off, hold-at-location, or drop-off and hold-at-location).
3. Go to pp. 88–89 to determine FedEx International Priority and FedEx International Economy door-to-door rates.[2] Go to p. 109 to determine FedEx International Priority Freight rates.

Determine FedEx International Ground Rates

1. Find the zone for your destination postal code in Canada in the table below.
2. Determine your package weight.
3. Go to p. 90 to determine your door-to-door rate.

Destination	Zone[3] Express	Zone[3] Ground
Newfoundland		
A0A–A9Z[4]	B	54
Nova Scotia		
B0A–B9Z	B	54
Prince Edward Island		
C0A–C9Z	B	54
New Brunswick		
E0A–E9Z	B	54
Quebec (Express)		
G0A–G9Z	B	
H0A–H9Z	A	
J0A–J2W	B	
J2X–J3G	A	
J3H–J3K	B	
J3L–J3N	A	
J3P–J3T	B	
J3V–J4Z	A	
J5A–J6H	B	
J6J–J6R	A	
J6S–J6V	B	
J6W–J7R	A	
J7S–J8N	B	
J8P–J9C	A	
J9E–J9Z	B	
Quebec (Ground)		
G0A		51
G0B–G0L		54
G0M–G0S		51
G0T–G0W		54
G0X–G3K		51
G3L–G4Z		54
G5A		51
G5B–G5T		54
G5V–G6Z		51
G7A–G8S		54
G8T–H0L		51
H0M		54
H0N–J0L		51
J0M		54
J0N–J0V		51
J0W–J0Z		54
J1A–J9C		51
J9E		54
J9G–J9J		51
J9K–J9Z		54
Ontario (Express)		
K0A–K0Z	B	
K1A–K2R	A	
K2S–L0H	B	
L0J	A	
L0K–L0N	B	
L0P	A	
L0R–L1E	B	
L1G–L1Z	A	
L2A–L2C	B	
L2E–L2W	A	
L2X–L3N	B	
L3P–L3T	A	
L3V–L3W	B	
L3X–L9T	A	
L9V–L9Z	B	
M0A–M9Z	A	
N0A–N1Z	B	
N2A–N2V	A	
N2W–N5T	B	
N5V–N6N	A	
N6P–N8M	B	
N8N–N9K	A	
N9L–P9Z	B	
Ontario (Ground)		
K0A–K0H		51
K0J		54
K0K–K7T		51
K7V–K8H		54
K8J–N9Z		51
P0A–P9Z		54
Manitoba		
R0A–R2B	B	54
R2C–R4A	A	51
R4B–R9Z	B	54
Saskatchewan (Express)		
S0A–S9Z	B	
Saskatchewan (Ground)		
S0A–S4M		54
S4N–S4Z		51
S5A–S7G		54
S7H–S7V		51
S7W–S9Z		54
Alberta (Express)		
T0A–T1X	B	
T1Y–T3L	A	
T3M–T9Z	B	
Alberta (Ground)		
T0A–T0B		54
T0C		51
T0E–T1X		54
T1Y–T6V		51
T6X–T7W		54
T7X–T8N		51
T8P–T8Z		54
T9A–T9E		51
T9G–T9Z		54
British Columbia (Express)		
V0A–V1L	B	
V1M	A	
V1N–V2V	B	
V2W–V3E	A	
V3G	B	
V3H–V4S	A	
V4T	B	
V4V–V7Z	A	
V8A–V9Z	B	
British Columbia (Ground)		
V0A–V0L		54
V0M		51
V0N–V1L		54
V1M		51
V1N–V2V		54
V2W–V3E		51
V3G		54
V3H–V7Z		51
V8A–V8K		54
V8L–V9E		51
V9G–V9Z		54
Northwest Territories, Nunavut and Yukon		
X0A–Y9Z[4]	B	54

Note: Canada postal code sequences vary by FedEx Express and FedEx Ground zone.

[1] There is no FedEx Envelope or FedEx Pak pricing for FedEx International Economy. The FedEx International Economy 1-lb. rate will apply for items in any packaging up to 1 lb.

[2] If a FedEx 10kg Box exceeds the 22-lb. weight limit or a FedEx 25kg Box exceeds the 55-lb. weight limit, the appropriate FedEx International Priority rate applies.

[3] Country and zone alignments are subject to change without notice.

[4] FedEx International Ground packages destined to Labrador (postal codes A0K, A0P–A0R and A2V) and the Northwest Territories, Nunavut and Yukon (postal codes X0A–Y9Z) have a maximum 70-lb. weight limit and will incur an additional $65 charge over the Zone 54 rate.

INTERNATIONAL PACKAGE RATES: PUERTO RICO

Use these rates when shipping outbound from the U.S. to Puerto Rico. For FedEx Express shipping rates from Puerto Rico to the U.S., call 1.800.GoFedEx 1.800.463.3339 and say "international services." In Puerto Rico, call toll-free 1.877.838.7834 for FedEx Express shipping rates.

	FedEx® Envelope up to 8 oz.	FedEx International Priority®	FedEx International Economy®	FedEx International Ground℠ Zone 10
		$ 23.65	**	N/A
	FedEx® Pak*	*	*	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 37.40	$ 19.60	$ 15.67
	2 lbs.	41.75	22.00	17.50
	3	45.30	24.45	19.12
	4	49.05	26.85	20.82
	5	52.60	29.10	22.85
	6	56.15	31.20	25.07
	7	59.90	33.55	26.89
	8	63.75	35.65	28.83
	9	67.60	38.20	30.96
	10	71.75	40.60	32.91
	11	75.55	43.15	34.95
	12	79.40	45.35	36.67
	13	83.45	47.60	38.28
	14	87.70	50.00	40.03
	15	91.45	52.25	41.66
	16	93.80	54.35	43.71
	17	96.60	56.80	45.54
	18	99.55	58.90	47.60
	19	102.50	61.05	49.54
	20	105.10	63.75	51.37
	21	107.45	66.80	52.90
	22	109.55	69.25	54.54
	23	111.70	71.65	56.36
	24	114.05	74.10	58.21
	25	116.25	76.50	60.05
	26	118.30	78.75	62.09
	27	120.30	81.15	63.82
	28	122.55	83.70	65.56
	29	124.55	85.90	67.40
	30	126.90	88.15	69.04
	31	129.10	90.55	70.77
	32	131.45	93.20	72.30
	33	134.55	95.70	73.83
	34	137.40	98.25	75.46
	35	140.05	100.85	77.32
	36	142.85	103.40	79.15
	37	145.70	105.95	80.98
	38	148.65	108.25	82.91
	39	151.55	110.60	84.55
	40	154.50	113.10	86.49
	41	157.55	115.45	88.33
	42	161.00	117.75	90.17
	43	164.45	120.00	92.01
	44	167.85	122.40	93.85
	45	170.70	124.45	95.68
	46	173.55	126.65	97.52
	47	175.85	129.10	99.37
	48	179.00	131.50	101.08
	49	182.35	134.15	102.83

	Weight	FedEx International Priority®	FedEx International Economy®	FedEx International Ground℠ Zone 10
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	$ 185.25	$ 136.65	$ 104.56
	51	190.15	139.20	106.30
	52	194.30	141.40	108.04
	53	197.40	143.45	109.67
	54	201.65	145.25	111.40
	55	204.70	147.10	113.14
	56	207.35	149.30	114.88
	57	211.20	151.95	116.72
	58	214.90	154.35	118.45
	59	218.45	156.70	120.28
	60	222.30	158.50	122.13
	61	226.25	160.85	123.64
	62	229.80	163.35	125.68
	63	233.55	166.60	127.71
	64	237.30	169.10	129.85
	65	240.85	172.45	131.98
	66	244.60	175.40	134.01
	67	249.45	178.10	136.04
	68	253.30	180.15	138.00
	69	257.45	182.35	140.01
	70	260.55	184.60	142.05
	71	265.50	187.00	144.49
	72	268.85	189.45	146.93
	73	272.10	191.65	149.37
	74	275.25	194.30	151.30
	75	278.70	196.70	153.03
	76	281.60	199.35	154.76
	77	285.05	201.55	156.49
	78	288.30	203.60	158.33
	79	291.45	206.70	160.04
	80	294.65	209.45	161.87
	81	298.20	211.80	163.71
	82	301.45	214.90	165.65
	83	305.20	216.85	167.47
	84	308.85	218.95	169.39
	85	312.50	221.50	171.34
	86	316.10	224.30	173.16
	87	319.75	226.05	175.10
	88	323.40	228.15	177.03
	89	327.25	230.80	178.87
	90	330.70	233.60	180.69
	91	334.55	235.95	182.63
	92	338.20	238.15	184.36
	93	341.85	240.60	186.17
	94	345.45	243.10	187.92
	95	349.30	245.15	189.73
	96	352.75	247.55	191.47
	97	356.60	250.30	193.30
	98	360.25	252.95	195.02
	99	363.90	255.35	196.85
	100	367.00	258.00	198.68

*Based on the package weight, the corresponding rate applies. Any fraction of a pound takes the next-higher rate.

**One-pound rate applies.

Shipments in All Other Packaging / Maximum Weight in Lbs. Weight	FedEx International Priority®	FedEx International Economy®	FedEx International Ground℠ Zone 10
101 lbs.	$ 370.67	$ 260.58	$ 200.50
102	374.34	263.16	202.35
103	378.01	265.74	204.17
104	381.68	268.32	206.11
105	385.35	270.90	207.94
106	389.02	273.48	209.86
107	392.69	276.06	211.80
108	396.36	278.64	213.73
109	400.03	281.22	215.56
110	403.70	283.80	217.38
111	407.37	286.38	219.32
112	411.04	288.96	221.26
113	414.71	291.54	223.19
114	418.38	294.12	225.12
115	422.05	296.70	227.04
116	425.72	299.28	228.88
117	429.39	301.86	230.71
118	433.06	304.44	232.55
119	436.73	307.02	234.77
120	440.40	309.60	236.71
121	444.07	312.18	238.74
122	447.74	314.76	240.77
123	451.41	317.34	242.81
124	455.08	319.92	244.85
125	458.75	322.50	246.88
126	462.42	325.08	248.90
127	466.09	327.66	250.93
128	469.76	330.24	252.97
129	473.43	332.82	255.00
130	477.10	335.40	257.04
131	480.77	337.98	259.07
132	484.44	340.56	261.10
133	488.11	343.14	263.14
134	491.78	345.72	265.17
135	495.45	348.30	267.21
136	499.12	350.88	269.23
137	502.79	353.46	271.28
138	506.46	356.04	273.32
139	510.13	358.62	275.35
140	513.80	361.20	277.27
141	517.47	363.78	279.20
142	521.14	366.36	281.16
143	524.81	368.94	283.07
144	528.48	371.52	285.01
145	532.15	374.10	287.04
146	535.82	376.68	289.08
147	539.49	379.26	291.11
148	543.16	381.84	293.14
149	546.83	384.42	295.18
150	550.50	387.00	297.21

Hundredweight/ Per-Pound Rates

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more. A 10-lb. average minimum package weight for the shipment applies (effective Jan. 19, 2008). Single-piece shipments weighing more than 100 lbs. may also be subject to per-pound rates. Multiply the per-pound rate by total shipment weight. You are billed the lower of the hundredweight shipment rate or the sum of the individual price per package.

Multiply by total shipment weight.

Weight	FedEx International Priority®	FedEx International Economy®
100–999 lbs.	$ 3.67	$ 2.58
1,000+ lbs.	3.37	2.37

Shipments More Than 150 Lbs.

To determine the per-pound shipping charge for your express freight shipment, please refer to the table below.

Multiply by total shipment weight.

Weight	FedEx International Priority® Freight[1]	FedEx International Economy® Freight[1]
151–999 lbs.	$ 3.67	$ 2.58
1,000+ lbs.	3.37	2.37

[1]For an explanation of delivery areas, or to determine the delivery area for your shipment, call 1.800.332.0807.

FEDEX INTERNATIONAL PRIORITY AND FEDEX INTERNATIONAL ECONOMY RATES: CANADA (ZONE A)

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 27.75	N/A
FedEx® Pak	1 lb.	44.75	N/A
	2 lbs.	46.75	N/A
FedEx® 10kg Box 1–22 lbs.		85.76	N/A
FedEx® 25kg Box 1–55 lbs.		132.00	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 47.25	$ 44.92
	2 lbs.	53.00	48.53
	3	60.50	53.09
	4	65.75	56.93
	5	68.50	60.30
	6	70.50	62.46
	7	72.75	64.91
	8	76.25	67.24
	9	79.00	69.30
	10	82.00	71.36
	11	85.00	74.07
	12	85.51	76.78
	13	92.50	79.49
	14	96.75	82.21
	15	100.50	84.92
	16	104.25	87.26
	17	107.25	89.60
	18	111.00	91.95
	19	114.00	94.29
	20	118.25	96.63
	21	122.00	98.96
	22	125.25	101.30
	23	128.50	103.36
	24	130.13	105.41
	25	131.75	107.48
	26	138.50	109.53
	27	144.25	111.59
	28	149.25	113.65
	29	152.00	115.70
	30	155.00	117.75
	31	157.25	120.36
	32	160.50	122.96
	33	163.75	125.56
	34	167.00	128.16
	35	169.75	130.77
	36	172.00	133.37
	37	175.50	135.96
	38	177.75	138.57
	39	181.00	141.17
	40	184.25	143.78
	41	187.50	146.40
	42	190.50	149.02
	43	193.00	151.64
	44	195.75	154.27
	45	198.75	156.90
	46	201.00	159.53
	47	204.00	162.15

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 206.75	$ 164.33
	49	209.00	166.25
	50	212.00	168.41
	51	213.31	171.48
	52	217.00	172.73
	53	218.57	175.59
	54	220.37	177.64
	55	223.00	179.70
	56	225.63	181.76
	57	228.26	183.82
	58	229.54	185.88
	59	230.89	187.96
	60	236.75	190.02
	61	237.96	192.17
	62	241.25	194.32
	63	243.50	196.46
	64	245.75	198.62
	65	248.77	200.76
	66	249.00	202.90
	67	252.64	205.06
	68	253.75	207.20
	69	257.64	209.36
	70	259.00	211.49
	71	260.38	213.65
	72	261.75	215.50
	73	264.96	217.93
	74	268.75	218.86
	75	270.63	220.19
	76	272.50	221.51
	77	273.75	225.35
	78	275.00	227.10
	79	276.63	228.85
	80	278.25	229.15
	81	280.13	229.36
	82	281.07	230.19
	83	282.00	230.44
	84	287.00	230.60
	85	288.88	230.92
	86	290.75	231.15
	87	291.88	231.95
	88	293.00	232.98
	89	294.52	233.23
	90	295.35	233.50
	91	295.63	233.72
	92	296.47	234.73
	93	296.74	235.75
	94	297.57	236.76
	95	297.86	237.77
	96	300.08	238.32
	97	300.35	239.01
	98	303.68	239.34
	99	303.97	239.67
	100	307.00	240.00

For shipments to markets in Canada such as:

- Calgary
- Hull
- Kitchener
- Montreal
- Niagara
- Oshawa
- Ottawa
- Toronto
- Vancouver
- Windsor
- Winnipeg

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

FEDEX INTERNATIONAL PRIORITY AND FEDEX INTERNATIONAL ECONOMY RATES: CANADA (ZONE B)

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 29.00	N/A
FedEx® Pak	1 lb.	48.50	N/A
	2 lbs.	50.00	N/A
FedEx® 10kg Box 1–22 lbs.		99.50	N/A
FedEx® 25kg Box 1–55 lbs.		151.00	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 51.49	$ 47.11
	2 lbs.	56.50	52.91
	3	62.75	58.41
	4	70.25	63.70
	5	75.00	68.35
	6	78.25	70.07
	7	82.25	72.76
	8	87.50	75.21
	9	91.00	79.38
	10	95.25	82.07
	11	97.30	86.73
	12	99.25	89.18
	13	107.00	93.83
	14	111.50	96.77
	15	115.25	99.96
	16	119.00	102.32
	17	122.50	104.38
	18	127.50	107.01
	19	131.50	109.64
	20	136.00	112.27
	21	139.75	114.90
	22	143.50	117.25
	23	146.50	119.58
	24	148.63	121.92
	25	150.75	124.95
	26	159.50	128.38
	27	166.50	132.05
	28	168.72	133.03
	29	170.80	135.97
	30	173.75	138.67
	31	176.72	141.61
	32	179.67	144.55
	33	183.23	147.49
	34	186.19	150.18
	35	189.16	152.63
	36	192.10	155.33
	37	195.66	158.27
	38	198.32	161.21
	39	200.99	164.15
	40	203.65	166.35
	41	206.33	169.05
	42	209.58	171.50
	43	214.01	174.68
	44	217.28	177.13
	45	219.94	179.58
	46	224.68	181.79
	47	227.04	184.48

	Weight	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 231.25	$ 186.93
	49	233.50	189.14
	50	236.25	191.59
	51	238.00	194.16
	52	240.75	196.73
	53	242.42	198.92
	54	244.49	200.90
	55	246.83	203.16
	56	249.17	205.42
	57	251.51	207.68
	58	253.85	209.94
	59	255.94	214.13
	60	259.50	215.96
	61	260.63	217.80
	62	264.25	219.89
	63	265.59	221.97
	64	268.25	224.95
	65	270.27	226.62
	66	272.50	228.58
	67	275.25	230.54
	68	277.25	232.75
	69	280.21	234.95
	70	281.50	237.03
	71	282.61	239.12
	72	283.75	241.33
	73	289.03	243.53
	74	290.75	245.49
	75	293.44	247.45
	76	295.25	248.85
	77	296.38	250.25
	78	297.50	250.50
	79	298.75	250.75
	80	300.00	251.00
	81	302.13	251.25
	82	304.25	251.50
	83	311.10	251.75
	84	311.75	252.00
	85	316.06	252.25
	86	318.75	252.50
	87	320.85	252.75
	88	321.15	253.00
	89	323.79	253.25
	90	326.16	253.50
	91	327.35	253.75
	92	327.63	254.00
	93	331.75	254.25
	94	332.04	254.50
	95	333.23	254.75
	96	333.52	255.00
	97	334.41	255.25
	98	334.70	255.50
	99	336.35	255.75
	100	338.00	256.00

For shipments to remote areas of Canada such as:

- New Brunswick
- Newfoundland
- Northwest Territories
- Nova Scotia
- Prince Edward Island
- Saskatchewan
- Yukon

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

FEDEX INTERNATIONAL GROUND RATES: CANADA

Use these rates when shipping outbound from the U.S. to Canada.[1] Rates are based on the weight of your package.

Zones	Canada 51	Canada 54
Maximum Weight in Lbs.		
1 lb.	$ 10.40	$ 16.45
2 lbs.	11.30	17.40
3	12.05	18.40
4	12.90	19.35
5	13.75	20.30
6	14.50	21.15
7	15.25	21.90
8	15.95	22.80
9	16.70	23.55
10	17.45	24.40
11	18.05	25.25
12	18.75	26.20
13	19.40	27.10
14	20.10	28.10
15	20.90	29.10
16	21.65	30.05
17	22.45	31.15
18	23.35	32.20
19	24.15	33.40
20	24.80	34.45
21	25.60	35.55
22	26.40	36.70
23	27.25	37.80
24	28.00	38.85
25	28.75	40.05
26	29.60	41.10
27	30.30	42.15
28	31.05	43.20
29	31.80	44.25
30	32.45	45.35
31	33.20	46.30
32	33.95	47.40
33	34.65	48.45
34	35.30	49.45
35	36.15	50.35
36	36.80	51.40
37	37.60	52.45
38	38.25	53.35
39	38.95	54.20
40	39.80	55.15
41	40.50	56.10
42	41.10	56.95
43	41.85	57.95
44	42.50	58.85
45	43.15	59.80
46	43.85	60.65
47	44.55	61.60
48	45.25	62.55
49	46.00	63.45
50	46.75	64.35

Zones	Canada 51	Canada 54
Maximum Weight in Lbs.		
51 lbs.	$ 48.20	$ 65.75
52	48.20	65.75
53	49.50	67.05
54	49.50	67.05
55	50.75	68.40
56	50.75	68.40
57	51.75	69.75
58	51.75	69.75
59	52.90	71.05
60	52.90	71.05
61	53.85	72.50
62	53.85	72.50
63	54.85	73.85
64	54.85	73.85
65	55.60	75.15
66	55.60	75.15
67	56.50	76.55
68	56.50	76.55
69	57.35	77.90
70	57.35	77.90
71	58.20	79.25
72	58.20	79.25
73	59.10	80.95
74	59.10	80.95
75	59.95	82.60
76	59.95	82.60
77	60.80	84.35
78	60.80	84.35
79	61.55	86.25
80	61.55	86.25
81	62.20	88.30
82	62.20	88.30
83	63.00	90.35
84	63.00	90.35
85	63.65	92.50
86	63.65	92.50
87	64.45	94.55
88	64.45	94.55
89	65.25	96.65
90	65.25	96.65
91	65.90	98.85
92	65.90	98.85
93	66.75	100.90
94	66.75	100.90
95	67.50	103.05
96	67.50	103.05
97	68.30	105.20
98	68.30	105.20
99	69.00	107.30
100	69.00	107.30

Zones	Canada 51	Canada 54
Maximum Weight in Lbs.		
101 lbs.	$ 72.70	$ 112.65
102	72.70	112.65
103	72.70	112.65
104	72.70	112.65
105	72.70	112.65
106	75.40	117.95
107	75.40	117.95
108	75.40	117.95
109	75.40	117.95
110	75.40	117.95
111	78.10	123.20
112	78.10	123.20
113	78.10	123.20
114	78.10	123.20
115	78.10	123.20
116	80.50	128.60
117	80.50	128.60
118	80.50	128.60
119	80.50	128.60
120	80.50	128.60
121	82.85	133.90
122	82.85	133.90
123	82.85	133.90
124	82.85	133.90
125	82.85	133.90
126	85.00	139.25
127	85.00	139.25
128	85.00	139.25
129	85.00	139.25
130	85.00	139.25
131	87.20	145.15
132	87.20	145.15
133	87.20	145.15
134	87.20	145.15
135	87.20	145.15
136	89.40	151.10
137	89.40	151.10
138	89.40	151.10
139	89.40	151.10
140	89.40	151.10
141	91.55	157.00
142	91.55	157.00
143	91.55	157.00
144	91.55	157.00
145	91.55	157.00
146	93.70	162.85
147	93.70	162.85
148	93.70	162.85
149	93.70	162.85
150	93.70	162.85

[1] Additional surcharges apply to certain rural destinations in Canada.

INTERNATIONAL PACKAGE RATES: MEXICO (ZONE C)

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 29.75	N/A
FedEx® Pak	1 lb.	46.75	N/A
	2 lbs.	49.00	N/A
FedEx® 10kg Box 1–22 lbs.		125.75	N/A
FedEx® 25kg Box 1–55 lbs.		169.00	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 49.25	$ 47.04
	2 lbs.	55.73	52.62
	3	65.75	62.32
	4	71.75	67.41
	5	79.75	75.17
	6	87.25	81.96
	7	94.75	88.51
	8	102.75	94.72
	9	107.50	99.10
	10	112.50	103.47
	11	118.75	107.37
	12	125.50	111.28
	13	127.50	115.20
	14	132.00	119.11
	15	136.50	123.01
	16	142.00	126.93
	17	147.25	130.84
	18	151.50	134.74
	19	154.41	138.64
	20	157.08	142.56
	21	159.25	146.47
	22	159.50	150.35
	23	162.50	152.29
	24	165.62	158.20
	25	168.75	162.11
	26	173.75	166.00
	27	180.75	167.78
	28	185.00	169.56
	29	187.75	172.77
	30	190.00	179.20
	31	192.00	181.14
	32	193.00	182.24
	33	195.25	183.33
	34	196.50	185.51
	35	198.50	187.69
	36	199.75	188.99
	37	202.25	191.62
	38	204.50	192.83
	39	207.00	193.73
	40	211.00	195.08
	41	213.50	195.75
	42	216.75	196.42
	43	219.25	197.83
	44	222.50	199.24
	45	225.00	200.99
	46	228.00	204.48
	47	231.75	207.10

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 234.75	$ 209.51
	49	238.25	211.26
	50	240.75	212.68
	51	243.33	214.09
	52	246.00	215.73
	53	248.50	217.36
	54	251.00	217.62
	55	253.50	219.12
	56	256.00	220.62
	57	258.50	222.12
	58	261.00	223.62
	59	263.62	226.90
	60	266.25	227.17
	61	268.62	229.90
	62	271.00	231.40
	63	273.50	233.44
	64	276.00	235.11
	65	278.62	236.91
	66	281.25	238.62
	67	283.75	240.20
	68	286.25	241.72
	69	288.37	243.23
	70	290.50	244.60
	71	292.88	245.97
	72	295.25	246.24
	73	297.38	247.74
	74	299.50	248.49
	75	301.88	249.59
	76	304.25	250.00
	77	306.13	251.50
	78	308.00	253.00
	79	310.50	254.50
	80	313.00	256.00
	81	314.88	257.50
	82	316.75	259.00
	83	318.38	260.50
	84	320.00	262.00
	85	322.13	263.50
	86	324.25	265.00
	87	325.15	266.50
	88	326.00	268.00
	89	327.88	269.50
	90	329.75	271.00
	91	332.25	272.50
	92	334.75	274.00
	93	336.25	275.50
	94	337.75	277.00
	95	339.25	278.50
	96	340.75	280.00
	97	342.50	281.50
	98	344.25	283.00
	99	347.00	284.50
	100	348.00	286.00

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE D

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 82.25	$ 37.25	N/A
FedEx® Pak	1 lb.	98.25	53.25	N/A
	2 lbs.	98.25	53.25	N/A
FedEx® 10kg Box 1–22 lbs.		N/A	135.75	N/A
FedEx® 25kg Box 1–55 lbs.		N/A	207.75	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 101.50	$ 56.50	$ 51.43
	2 lbs.	111.00	66.00	62.40
	3	122.50	77.50	72.39
	4	133.50	88.50	81.90
	5	143.50	98.50	91.16
	6	149.25	104.25	99.69
	7	155.25	110.25	106.03
	8	160.75	115.75	111.15
	9	168.00	123.00	113.95
	10	175.25	130.25	116.75
	11	178.00	133.00	127.23
	12	180.50	135.50	132.35
	13	190.50	145.50	137.96
	14	197.00	152.00	139.94
	15	202.25	157.25	141.91
	16	207.75	162.75	154.05
	17	213.75	168.75	156.37
	18	219.45	174.45	158.68
	19	224.98	179.98	162.97
	20	230.79	185.79	167.25
	21	237.25	192.25	171.06
	22	241.75	196.75	174.88
	23	247.00	202.00	179.37
	24	249.75	204.75	183.85
	25	252.50	207.50	190.23
	26	262.75	217.75	196.61
	27	267.00	222.00	204.99
	28	272.50	227.50	209.28
	29	276.75	231.75	213.35
	30	282.50	237.50	217.42
	31	287.25	242.25	221.81
	32	294.75	249.75	226.93
	33	299.50	254.50	230.10
	34	305.00	260.00	236.30
	35	310.00	265.00	239.52
	36	314.75	269.75	242.74
	37	319.75	274.75	245.96
	38	324.00	279.00	246.47
	39	330.00	285.00	248.48
	40	334.50	289.50	250.49
	41	339.50	294.50	252.50
	42	343.25	298.25	256.38
	43	349.25	304.25	258.39
	44	353.25	308.25	260.40
	45	358.00	313.00	262.41
	46	363.00	318.00	264.42
	47	368.50	323.50	275.96

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 373.25	$ 328.25	$ 277.97
	49	378.25	333.25	279.98
	50	383.00	338.00	281.99
	51	387.84	342.84	284.00
	52	392.00	347.00	286.01
	53	393.92	348.92	288.02
	54	399.45	354.45	290.03
	55	404.98	359.98	292.28
	56	410.51	365.51	294.53
	57	416.04	371.04	296.78
	58	421.57	376.57	299.03
	59	426.26	381.26	303.37
	60	434.00	389.00	305.01
	61	437.05	392.05	307.81
	62	445.25	400.25	309.00
	63	447.28	402.28	310.50
	64	455.75	410.75	312.00
	65	457.51	412.51	313.50
	66	466.25	421.25	315.00
	67	467.74	422.74	316.50
	68	477.50	432.50	318.00
	69	477.97	432.97	319.50
	70	487.50	442.50	321.00
	71	488.20	443.20	322.50
	72	497.33	452.33	324.00
	73	497.60	452.60	325.50
	74	507.56	462.56	327.00
	75	507.83	462.83	328.50
	76	517.78	472.78	330.00
	77	518.06	473.06	331.50
	78	523.04	478.04	333.00
	79	525.67	480.67	334.50
	80	528.30	483.30	336.00
	81	538.52	493.52	337.50
	82	544.88	499.88	339.00
	83	545.16	500.16	340.50
	84	554.01	509.01	342.00
	85	554.28	509.28	343.50
	86	561.75	516.75	345.00
	87	562.02	517.02	346.50
	88	571.97	526.97	348.00
	89	572.25	527.25	349.50
	90	575.00	530.00	351.00
	91	579.99	534.99	352.50
	92	582.25	537.25	354.00
	93	588.02	543.02	355.50
	94	593.50	548.50	357.00
	95	597.97	552.97	358.50
	96	602.75	557.75	360.00
	97	608.74	563.74	361.50
	98	613.50	568.50	363.00
	99	618.70	573.70	364.50
	100	620.00	575.00	366.00

For FedEx International First shipments to:

- Belgium
- England (U.K.)
- France
- Netherlands (Holland)

For FedEx International Priority and FedEx International Economy shipments to:

- Belgium
- Channel Islands (U.K.)
- England (U.K.)
- France
- Ireland, Northern (U.K.)
- Ireland, Republic of
- Luxembourg
- Monaco
- Netherlands (Holland)
- Scotland (U.K.)
- Wales (U.K.)

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE E

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 82.25	$ 37.25	N/A
FedEx® Pak	1 lb.	98.25	53.25	N/A
	2 lbs.	98.25	53.25	N/A
FedEx® 10kg Box 1–22 lbs.		N/A	141.25	N/A
FedEx® 25kg Box 1–55 lbs.		N/A	213.00	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 101.50	$ 56.50	$ 51.43
	2 lbs.	111.00	66.00	62.40
	3	122.50	77.50	72.39
	4	133.50	88.50	81.90
	5	143.50	98.50	91.16
	6	149.25	104.25	99.69
	7	155.25	110.25	106.03
	8	160.75	115.75	111.15
	9	168.00	123.00	116.75
	10	175.25	130.25	121.63
	11	180.50	135.50	127.23
	12	186.00	141.00	132.35
	13	190.50	145.50	137.96
	14	197.00	152.00	143.56
	15	202.25	157.25	149.17
	16	207.75	162.75	154.05
	17	213.75	168.75	158.68
	18	219.45	174.45	163.31
	19	224.98	179.98	167.94
	20	230.79	185.79	173.06
	21	237.25	192.25	177.45
	22	241.75	196.75	182.32
	23	247.00	202.00	186.95
	24	252.50	207.50	192.11
	25	257.75	212.75	196.46
	26	262.75	217.75	201.09
	27	267.00	222.00	204.99
	28	272.50	227.50	209.28
	29	276.75	231.75	213.52
	30	282.50	237.50	217.42
	31	287.25	242.25	221.81
	32	294.75	249.75	224.37
	33	299.50	254.50	226.93
	34	305.00	260.00	234.24
	35	310.00	265.00	237.41
	36	314.75	269.75	240.82
	37	319.75	274.75	242.53
	38	324.00	279.00	244.23
	39	330.00	285.00	250.91
	40	334.50	289.50	259.59
	41	339.50	294.50	264.22
	42	343.25	298.25	267.63
	43	349.25	304.25	271.53
	44	353.25	308.25	274.95
	45	358.00	313.00	278.85
	46	363.00	318.00	282.50
	47	368.50	323.50	285.19

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 373.25	$ 328.25	$ 287.81
	49	378.25	333.25	291.01
	50	383.00	338.00	297.37
	51	387.84	342.84	301.76
	52	392.00	347.00	305.04
	53	393.92	348.92	308.32
	54	399.45	354.45	309.73
	55	404.98	359.98	311.14
	56	410.51	365.51	313.96
	57	416.04	371.04	316.78
	58	421.57	376.57	319.60
	59	426.26	381.26	327.43
	60	434.00	389.00	331.72
	61	437.05	392.05	336.75
	62	445.25	400.25	337.50
	63	447.28	402.28	338.25
	64	455.75	410.75	339.00
	65	457.51	412.51	339.75
	66	466.25	421.25	340.50
	67	467.74	422.74	341.25
	68	477.50	432.50	342.00
	69	477.97	432.97	342.75
	70	487.50	442.50	343.50
	71	488.20	443.20	344.25
	72	497.33	452.33	345.00
	73	497.60	452.60	345.75
	74	507.56	462.56	346.50
	75	507.83	462.83	347.25
	76	517.78	472.78	348.00
	77	518.06	473.06	348.75
	78	528.01	483.01	349.50
	79	528.30	483.30	350.25
	80	538.25	493.25	351.00
	81	538.52	493.52	351.75
	82	544.88	499.88	352.50
	83	545.16	500.16	353.25
	84	554.01	509.01	354.00
	85	554.28	509.28	354.75
	86	561.75	516.75	355.50
	87	562.02	517.02	356.25
	88	571.97	526.97	357.00
	89	572.25	527.25	357.75
	90	575.00	530.00	358.50
	91	579.99	534.99	359.25
	92	582.25	537.25	360.00
	93	588.02	543.02	360.75
	94	593.50	548.50	361.50
	95	597.97	552.97	362.25
	96	602.75	557.75	363.00
	97	608.74	563.74	363.75
	98	613.50	568.50	364.50
	99	618.70	573.70	365.25
	100	620.00	575.00	366.00

For FedEx International First shipments to:

- Germany
- Italy

For FedEx International Priority and FedEx International Economy shipments to:

- Germany
- Italy
- San Marino
- Vatican City

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE F

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 37.00	N/A
FedEx® Pak	1 lb.	52.25	N/A
	2 lbs.	52.25	N/A
FedEx® 10kg Box 1–22 lbs.		139.00	N/A
FedEx® 25kg Box 1–55 lbs.		211.24	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 56.16	$ 50.60
	2 lbs.	63.11	61.13
	3	77.03	71.12
	4	87.96	80.88
	5	97.90	89.28
	6	103.46	97.25
	7	109.76	103.23
	8	117.04	109.19
	9	122.08	114.60
	10	127.72	118.05
	11	133.10	125.12
	12	138.75	127.85
	13	142.51	134.79
	14	148.16	139.64
	15	153.54	143.00
	16	159.19	148.04
	17	164.57	155.27
	18	169.67	158.70
	19	175.05	164.34
	20	180.70	171.59
	21	187.69	174.03
	22	195.38	181.42
	23	200.59	185.31
	24	206.25	186.64
	25	210.99	192.05
	26	216.20	197.01
	27	220.66	204.26
	28	226.02	205.80
	29	230.35	210.21
	30	235.84	214.61
	31	240.47	218.91
	32	246.85	223.21
	33	251.70	227.51
	34	256.80	235.10
	35	262.18	239.47
	36	267.02	240.40
	37	272.13	244.08
	38	276.88	249.82
	39	282.08	252.78
	40	286.38	255.61
	41	291.22	259.54
	42	295.80	262.91
	43	300.63	266.30
	44	305.20	270.22
	45	310.05	273.84
	46	313.28	280.74
	47	318.39	283.97

	Weight	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 323.22	$ 285.55
	49	328.33	286.54
	50	333.17	287.95
	51	333.45	292.14
	52	339.09	294.88
	53	339.36	298.90
	54	344.73	300.87
	55	350.11	304.55
	56	355.49	308.23
	57	360.87	311.91
	58	366.25	315.59
	59	370.82	318.90
	60	381.04	326.79
	61	381.31	330.57
	62	390.99	332.27
	63	391.25	333.97
	64	400.94	339.09
	65	401.21	340.66
	66	410.89	342.22
	67	411.16	343.75
	68	420.84	346.00
	69	421.11	348.25
	70	430.79	350.50
	71	431.05	352.75
	72	439.94	355.00
	73	440.20	357.25
	74	449.88	359.50
	75	450.15	361.75
	76	459.83	364.00
	77	460.10	366.25
	78	469.78	368.50
	79	470.05	370.75
	80	479.73	373.00
	81	480.00	375.25
	82	486.19	377.50
	83	486.46	379.75
	84	495.06	382.00
	85	495.33	384.25
	86	502.59	386.50
	87	502.86	388.75
	88	512.54	391.00
	89	512.80	393.25
	90	520.07	395.50
	91	520.33	397.75
	92	527.86	400.00
	93	528.14	402.25
	94	537.54	404.50
	95	537.82	406.75
	96	548.03	409.00
	97	548.30	411.25
	98	557.71	413.50
	99	557.98	415.75
	100	567.00	418.00

For shipments to:

- Hong Kong
- Macau
- Singapore
- Taiwan

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE G

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 37.00	N/A
FedEx® Pak	1 lb.	52.25	N/A
	2 lbs.	52.25	N/A
FedEx® 10kg Box 1–22 lbs.		133.35	N/A
FedEx® 25kg Box 1–55 lbs.		207.40	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 56.16	$ 50.60
	2 lbs.	65.60	61.13
	3	77.03	70.52
	4	87.96	80.19
	5	97.90	89.28
	6	103.50	97.25
	7	109.58	103.23
	8	117.04	109.19
	9	122.08	114.60
	10	127.72	119.72
	11	130.41	125.12
	12	133.10	129.67
	13	142.51	134.79
	14	148.16	139.64
	15	153.54	143.81
	16	159.19	146.27
	17	164.57	148.72
	18	169.67	154.17
	19	175.05	166.77
	20	180.70	169.14
	21	187.69	171.50
	22	195.45	173.85
	23	200.66	185.31
	24	206.25	187.31
	25	207.15	189.30
	26	212.91	190.49
	27	220.66	194.44
	28	226.12	198.39
	29	230.35	202.47
	30	235.95	208.01
	31	240.57	212.18
	32	246.85	216.34
	33	251.70	220.51
	34	256.80	224.40
	35	262.18	228.48
	36	267.02	232.18
	37	272.13	235.88
	38	276.97	239.96
	39	282.08	243.27
	40	286.38	247.10
	41	291.22	250.92
	42	295.80	253.98
	43	300.63	262.85
	44	305.20	264.85
	45	310.05	266.85
	46	313.28	268.85
	47	318.39	270.85

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 323.22	$ 272.85
	49	328.33	275.89
	50	333.17	278.92
	51	333.45	281.01
	52	339.09	285.46
	53	339.36	287.39
	54	344.73	289.83
	55	350.11	293.52
	56	355.49	297.21
	57	360.87	300.90
	58	366.25	304.59
	59	370.82	307.02
	60	381.04	312.10
	61	381.31	313.65
	62	390.99	323.09
	63	391.25	330.35
	64	400.94	331.80
	65	401.21	333.25
	66	410.89	334.70
	67	411.16	336.15
	68	420.84	337.60
	69	421.11	339.05
	70	430.79	340.50
	71	431.05	341.95
	72	439.94	343.40
	73	440.20	344.85
	74	449.88	346.30
	75	450.15	347.75
	76	459.83	349.20
	77	460.10	350.65
	78	469.78	352.10
	79	470.05	353.55
	80	479.73	355.00
	81	480.00	356.45
	82	486.19	357.90
	83	486.46	359.35
	84	495.06	360.80
	85	495.33	362.25
	86	502.59	363.70
	87	502.86	365.15
	88	512.54	366.60
	89	512.80	368.05
	90	520.07	369.50
	91	520.33	370.95
	92	527.86	372.40
	93	528.14	373.85
	94	537.54	375.30
	95	537.82	376.75
	96	542.92	378.20
	97	548.03	379.65
	98	557.71	381.10
	99	557.98	382.55
	100	567.00	384.00

For shipments to:

- Japan

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE H

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 87.50	$ 42.50	N/A
FedEx® Pak	1 lb.	106.75	61.75	N/A
	2 lbs.	106.75	61.75	N/A
FedEx® 10kg Box 1–22 lbs.		N/A	163.50	N/A
FedEx® 25kg Box 1–55 lbs.		N/A	237.43	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 112.75	$ 67.75	$ 60.81
	2 lbs.	125.75	80.75	70.16
	3	136.00	91.00	80.39
	4	146.04	101.04	90.64
	5	153.75	108.75	100.29
	6	161.50	116.50	109.64
	7	168.50	123.50	117.48
	8	176.75	131.75	125.53
	9	186.50	141.50	135.03
	10	193.25	148.25	141.81
	11	201.50	156.50	148.82
	12	208.25	163.25	154.97
	13	214.25	169.25	161.68
	14	221.50	176.50	168.42
	15	227.00	182.00	174.03
	16	235.25	190.25	180.61
	17	241.09	196.09	186.71
	18	246.32	201.32	192.80
	19	252.11	207.11	198.41
	20	258.47	213.47	202.55
	21	265.08	220.08	207.67
	22	273.63	228.63	212.79
	23	276.66	231.66	218.40
	24	279.42	234.42	223.27
	25	282.18	237.18	228.63
	26	293.77	248.77	233.51
	27	298.73	253.73	238.14
	28	304.52	259.52	242.77
	29	310.59	265.59	247.65
	30	316.11	271.11	252.28
	31	321.62	276.62	256.91
	32	327.69	282.69	261.54
	33	333.76	288.76	266.41
	34	339.55	294.55	270.80
	35	345.34	300.34	275.68
	36	350.58	305.58	280.55
	37	356.37	311.37	285.97
	38	361.89	316.89	290.95
	39	367.68	322.68	295.33
	40	372.91	327.91	299.71
	41	378.71	333.71	304.44
	42	384.78	339.78	307.36
	43	390.85	345.85	310.78
	44	396.92	351.92	315.41
	45	402.15	357.15	320.28
	46	407.94	362.94	325.16
	47	413.74	368.74	329.55

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 419.26	$ 374.26	$ 333.69
	49	425.05	380.05	338.08
	50	430.28	385.28	342.95
	51	430.57	385.57	346.61
	52	442.70	397.70	350.26
	53	442.97	397.97	352.83
	54	449.58	404.58	355.38
	55	455.65	410.65	357.51
	56	461.72	416.72	359.64
	57	467.79	422.79	361.77
	58	473.86	428.86	363.90
	59	480.20	435.20	366.17
	60	492.89	447.89	368.73
	61	493.17	448.17	371.96
	62	505.03	460.03	372.24
	63	505.30	460.30	376.04
	64	516.89	471.89	376.32
	65	517.17	472.17	377.94
	66	529.03	484.03	379.84
	67	529.30	484.30	381.74
	68	541.44	496.44	383.93
	69	541.71	496.71	387.15
	70	553.02	508.02	387.45
	71	553.29	508.29	388.91
	72	565.43	520.43	390.66
	73	565.71	520.71	393.88
	74	577.01	532.01	394.16
	75	577.29	532.29	396.51
	76	589.43	544.43	397.93
	77	589.70	544.70	398.41
	78	601.56	556.56	398.74
	79	601.84	556.84	399.07
	80	613.42	568.42	399.40
	81	613.69	568.69	399.73
	82	625.55	580.55	400.06
	83	625.83	580.83	400.39
	84	636.32	591.32	400.72
	85	636.59	591.59	401.05
	86	647.07	602.07	401.38
	87	647.34	602.34	401.71
	88	655.90	610.90	402.04
	89	656.17	611.17	402.37
	90	668.30	623.30	402.70
	91	668.58	623.58	403.03
	92	680.00	635.00	403.36
	93	680.72	635.72	403.69
	94	691.75	646.75	404.02
	95	692.30	647.30	404.35
	96	700.50	655.50	404.68
	97	701.13	656.13	405.01
	98	710.50	665.50	405.34
	99	713.26	668.26	405.67
	100	717.00	672.00	406.00

For FedEx International First shipments to:

- Spain
- Switzerland

For FedEx International Priority and FedEx International Economy shipments to:

- Andorra
- Austria
- Azores (Portugal)
- Denmark
- Faroe Islands
- Finland
- Greece
- Greenland
- Iceland
- Liechtenstein
- Madeira (Portugal)
- Malta
- Norway
- Portugal
- Spain
- Sweden
- Switzerland

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE I

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 38.75	N/A
FedEx® Pak	1 lb.	54.00	N/A
	2 lbs.	54.00	N/A
FedEx® 10kg Box 1–22 lbs.		138.89	N/A
FedEx® 25kg Box 1–55 lbs.		216.68	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 58.45	$ 53.21
	2 lbs.	67.45	63.11
	3	76.74	73.01
	4	86.63	81.81
	5	97.72	89.94
	6	106.11	96.75
	7	113.61	103.56
	8	120.81	110.17
	9	125.99	116.80
	10	132.06	122.51
	11	135.35	127.71
	12	138.64	132.67
	13	142.07	137.11
	14	158.37	141.07
	15	164.70	146.27
	16	171.02	151.47
	17	177.60	156.66
	18	183.93	162.95
	19	191.52	168.42
	20	202.65	173.88
	21	207.46	179.35
	22	210.74	184.81
	23	213.59	190.26
	24	215.01	195.73
	25	216.43	201.20
	26	234.99	206.65
	27	240.09	212.10
	28	243.00	216.06
	29	245.91	221.51
	30	252.36	225.96
	31	258.81	230.42
	32	270.20	234.50
	33	276.02	238.89
	34	280.83	242.69
	35	287.40	247.08
	36	290.69	250.88
	37	296.76	254.68
	38	302.58	259.07
	39	309.41	263.68
	40	315.49	268.29
	41	321.56	271.85
	42	327.88	274.58
	43	333.70	278.37
	44	340.03	281.88
	45	345.85	285.38
	46	352.93	289.48
	47	358.75	292.98

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 365.33	$ 296.50
	49	368.24	300.58
	50	371.15	304.10
	51	384.19	307.47
	52	389.11	310.83
	53	396.32	314.05
	54	400.49	317.55
	55	405.93	321.05
	56	411.37	324.55
	57	416.81	328.05
	58	422.25	331.55
	59	431.07	334.65
	60	434.40	337.74
	61	442.38	341.39
	62	445.53	345.04
	63	453.69	351.18
	64	457.17	352.68
	65	465.55	356.33
	66	468.80	359.98
	67	477.13	363.63
	68	479.94	367.28
	69	489.26	370.93
	70	491.32	374.58
	71	500.57	378.23
	72	502.71	381.88
	73	512.71	385.53
	74	513.33	389.18
	75	518.39	392.83
	76	523.45	396.48
	77	528.77	400.13
	78	534.08	403.78
	79	539.27	405.83
	80	544.45	407.88
	81	549.89	409.93
	82	555.33	411.98
	83	560.39	414.03
	84	565.45	416.08
	85	568.11	418.13
	86	570.77	420.18
	87	580.79	422.23
	88	581.08	425.40
	89	591.11	427.45
	90	591.40	429.50
	91	601.41	431.55
	92	601.71	433.60
	93	612.01	435.65
	94	612.31	437.70
	95	622.62	439.75
	96	622.92	441.80
	97	632.93	443.85
	98	633.22	445.90
	99	637.61	447.95
	100	642.00	450.00

For shipments to:

- Anguilla
- Antigua
- Aruba
- Bahamas
- Barbados
- Barbuda
- Bermuda
- Bonaire
- British Virgin Islands
- Cayman Islands
- Curaçao
- Dominica
- Dominican Republic
- Grenada
- Guadeloupe
- Haiti
- Jamaica
- Martinique
- Montserrat
- Netherlands Antilles
- Saba
- St. Barthelemy
- St. Croix (U.S. Virgin Islands)
- St. Eustatius
- St. John (U.S. Virgin Islands)
- St. Kitts and Nevis
- St. Lucia
- St. Maarten/St. Martin
- St. Thomas (U.S. Virgin Islands)
- St. Vincent
- Trinidad and Tobago
- Turks and Caicos Islands
- U.S. Virgin Islands

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE J

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 43.25	N/A
FedEx® Pak	1 lb.	60.00	N/A
	2 lbs.	63.50	N/A
FedEx® 10kg Box 1–22 lbs.		167.77	N/A
FedEx® 25kg Box 1–55 lbs.		267.27	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 63.14	$ 60.09
	2 lbs.	71.85	70.08
	3	83.35	79.74
	4	93.30	88.66
	5	102.71	97.98
	6	112.40	106.76
	7	122.34	117.45
	8	131.76	126.71
	9	141.70	135.34
	10	151.38	144.26
	11	159.19	151.29
	12	167.52	159.82
	13	176.40	167.54
	14	185.81	174.99
	15	194.95	182.43
	16	202.75	189.09
	17	210.28	195.42
	18	217.28	200.48
	19	224.53	207.94
	20	231.79	215.39
	21	239.06	222.31
	22	246.32	228.17
	23	253.57	234.56
	24	259.76	240.69
	25	267.02	246.01
	26	273.74	252.13
	27	280.46	258.52
	28	287.73	264.12
	29	294.99	270.51
	30	302.25	276.36
	31	309.51	281.42
	32	317.03	287.28
	33	324.30	292.34
	34	331.30	297.93
	35	338.55	305.92
	36	345.81	311.24
	37	353.07	315.77
	38	360.34	323.22
	39	367.06	331.44
	40	374.32	336.54
	41	381.57	341.06
	42	388.84	345.85
	43	396.10	350.91
	44	403.36	355.71
	45	410.62	360.23
	46	417.88	365.02
	47	425.14	370.08

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 432.41	$ 374.88
	49	439.39	379.93
	50	446.66	383.90
	51	446.93	388.35
	52	464.94	392.79
	53	465.22	397.22
	54	471.07	400.99
	55	480.00	404.54
	56	488.93	408.09
	57	497.86	411.64
	58	506.79	415.19
	59	513.35	422.34
	60	532.28	422.62
	61	532.71	429.72
	62	546.69	430.01
	63	546.96	436.35
	64	561.79	437.69
	65	565.79	441.70
	66	575.89	444.38
	67	580.57	447.05
	68	589.42	449.73
	69	595.10	452.41
	70	603.52	455.08
	71	609.35	457.75
	72	615.03	460.44
	73	623.87	463.11
	74	629.94	463.70
	75	638.93	464.25
	76	643.86	464.80
	77	652.91	465.35
	78	657.92	465.90
	79	667.43	466.45
	80	671.43	467.00
	81	681.96	467.55
	82	684.97	468.10
	83	695.94	468.65
	84	696.73	469.20
	85	697.03	469.75
	86	697.52	470.30
	87	710.98	470.85
	88	711.27	471.40
	89	711.54	471.95
	90	711.83	472.50
	91	726.17	473.05
	92	726.45	473.60
	93	739.63	474.15
	94	739.90	474.70
	95	753.09	475.25
	96	753.38	475.80
	97	766.55	476.35
	98	766.83	476.90
	99	772.92	477.45
	100	779.00	478.00

For shipments to:

- Australia
- Bahrain
- Brunei
- Cyprus
- East Timor
- Egypt
- Indonesia
- Israel
- Jordan
- Korea, South
- Kuwait
- Lebanon
- Malaysia
- New Zealand
- Oman
- Palestine Autonomous
- Philippines
- Qatar
- Syria[1]
- Thailand
- Turkey
- United Arab Emirates
- Vietnam
- Yemen Arab Republic

[1]Service suspended as of publication date.

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE K

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 55.75	N/A
FedEx® Pak	1 lb.	71.00	N/A
	2 lbs.	89.00	N/A
FedEx® 10kg Box 1–22 lbs.		271.87	N/A
FedEx® 25kg Box 1–55 lbs.		445.35	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 75.09	$ 66.65
	2 lbs.	94.06	85.37
	3	112.77	103.88
	4	131.98	121.76
	5	150.19	139.40
	6	168.91	157.29
	7	187.62	174.44
	8	205.08	189.14
	9	221.80	203.10
	10	238.77	217.31
	11	255.48	231.03
	12	271.62	244.26
	13	287.92	257.98
	14	302.64	270.23
	15	318.36	282.73
	16	332.83	294.73
	17	346.30	306.49
	18	358.53	318.74
	19	370.75	330.99
	20	383.23	343.24
	21	396.95	351.33
	22	410.17	362.11
	23	421.90	373.87
	24	433.88	382.93
	25	445.10	393.22
	26	457.08	403.27
	27	469.06	413.80
	28	481.03	423.36
	29	491.01	432.67
	30	501.49	441.73
	31	511.22	449.82
	32	521.45	458.39
	33	531.93	466.97
	34	541.66	475.30
	35	551.39	483.87
	36	561.62	492.20
	37	571.10	500.53
	38	581.08	508.86
	39	591.56	517.19
	40	601.29	525.28
	41	611.02	533.61
	42	620.75	541.94
	43	630.73	550.27
	44	640.46	558.60
	45	650.44	566.93
	46	658.43	575.50
	47	668.66	583.83

	Weight	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 678.39	$ 592.16
	49	687.87	600.49
	50	697.60	608.58
	51	715.54	616.91
	52	717.56	620.35
	53	735.73	623.78
	54	737.51	628.93
	55	747.12	634.07
	56	756.73	639.22
	57	766.34	644.38
	58	775.95	649.55
	59	786.18	654.75
	60	796.40	655.00
	61	806.38	655.25
	62	816.36	655.50
	63	826.34	655.75
	64	836.32	656.00
	65	846.05	656.25
	66	855.78	656.50
	67	865.64	656.75
	68	875.49	657.00
	69	885.10	657.25
	70	894.70	657.50
	71	904.81	657.75
	72	914.91	658.00
	73	924.77	658.25
	74	934.62	658.50
	75	943.73	658.75
	76	952.84	659.00
	77	962.20	659.25
	78	971.55	659.50
	79	980.91	659.75
	80	990.26	660.00
	81	997.00	660.25
	82	1003.73	660.50
	83	1008.10	660.75
	84	1012.47	661.00
	85	1016.96	661.25
	86	1021.45	661.50
	87	1025.82	661.75
	88	1030.18	662.00
	89	1034.80	662.25
	90	1039.41	662.50
	91	1046.40	662.75
	92	1048.39	663.00
	93	1051.12	663.25
	94	1055.29	663.50
	95	1055.56	663.75
	96	1061.96	664.00
	97	1062.23	664.25
	98	1074.46	664.50
	99	1074.74	664.75
	100	1087.00	665.00

For shipments to:

- Belize
- Cambodia
- Cook Islands
- Costa Rica
- El Salvador
- Fiji
- Guam
- Guatemala
- Honduras
- Laos
- New Caledonia
- Nicaragua
- Panama
- Papua New Guinea
- Saipan
- Vanuatu

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE L

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 55.75	N/A
FedEx® Pak	1 lb.	71.00	N/A
	2 lbs.	89.00	N/A
FedEx® 10kg Box 1–22 lbs.		258.31	N/A
FedEx® 25kg Box 1–55 lbs.		434.13	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 75.09	$ 66.65
	2 lbs.	94.06	85.37
	3	112.77	103.88
	4	131.98	121.76
	5	150.19	139.40
	6	168.91	157.29
	7	187.62	174.44
	8	205.08	189.14
	9	221.80	203.10
	10	238.77	217.31
	11	255.48	231.03
	12	258.06	244.26
	13	287.92	257.98
	14	302.64	270.23
	15	318.36	282.73
	16	332.83	294.73
	17	346.30	306.49
	18	358.53	318.74
	19	370.75	330.99
	20	383.23	343.24
	21	396.95	351.33
	22	410.17	362.11
	23	421.90	373.87
	24	427.89	382.93
	25	433.88	393.22
	26	457.08	403.27
	27	469.06	413.80
	28	481.03	423.36
	29	491.01	432.67
	30	501.49	441.73
	31	511.22	449.82
	32	521.45	458.39
	33	531.93	466.97
	34	541.66	475.30
	35	551.39	483.87
	36	561.62	492.20
	37	571.10	500.53
	38	581.08	508.86
	39	591.56	517.19
	40	601.29	525.28
	41	611.02	533.61
	42	620.75	541.94
	43	630.73	550.27
	44	640.46	558.60
	45	650.44	566.93
	46	658.43	575.50
	47	668.66	583.83

	Weight	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 678.39	$ 592.16
	49	687.87	600.49
	50	697.60	608.58
	51	715.54	616.91
	52	717.56	621.20
	53	735.73	625.48
	54	737.51	629.89
	55	747.12	634.29
	56	756.73	638.80
	57	766.34	643.53
	58	775.95	648.70
	59	786.18	654.75
	60	796.40	655.00
	61	806.38	655.25
	62	816.36	655.50
	63	826.34	655.75
	64	836.32	656.00
	65	846.05	656.25
	66	855.78	656.50
	67	865.64	656.75
	68	875.49	657.00
	69	885.10	657.25
	70	894.70	657.50
	71	904.81	657.75
	72	914.91	658.00
	73	924.77	658.25
	74	934.62	658.50
	75	943.73	658.75
	76	952.84	659.00
	77	962.20	659.25
	78	971.55	659.50
	79	980.91	659.75
	80	990.26	660.00
	81	997.00	660.25
	82	1003.73	660.50
	83	1008.10	660.75
	84	1012.47	661.00
	85	1016.96	661.25
	86	1021.45	661.50
	87	1025.82	661.75
	88	1030.18	662.00
	89	1034.80	662.25
	90	1039.41	662.50
	91	1046.40	662.75
	92	1048.39	663.00
	93	1051.12	663.25
	94	1055.29	663.50
	95	1055.56	663.75
	96	1061.96	664.00
	97	1062.23	664.25
	98	1074.46	664.50
	99	1074.74	664.75
	100	1087.00	665.00

For shipments to:

- Argentina
- Bolivia
- Brazil
- Chile
- Colombia
- Ecuador
- French Guiana
- Guyana
- Paraguay
- Peru
- Suriname
- Uruguay
- Venezuela

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE M

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 88.00	N/A
FedEx® Pak	1 lb.	103.25	N/A
	2 lbs.	124.00	N/A
FedEx® 10kg Box 1–22 lbs.		288.75	N/A
FedEx® 25kg Box 1–55 lbs.		499.99	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 108.78	$ 68.00
	2 lbs.	125.09	86.75
	3	154.00	105.75
	4	174.18	124.75
	5	194.36	143.00
	6	208.08	161.25
	7	225.79	179.00
	8	242.51	194.00
	9	257.98	208.50
	10	270.50	223.00
	11	278.19	237.00
	12	288.50	250.50
	13	315.60	264.50
	14	338.32	277.25
	15	356.04	290.00
	16	373.25	302.25
	17	389.47	314.25
	18	408.93	327.25
	19	425.40	339.25
	20	441.33	351.75
	21	462.12	360.50
	22	478.90	371.00
	23	488.00	383.00
	24	492.51	393.00
	25	499.74	403.50
	26	529.43	414.00
	27	544.15	424.50
	28	559.37	434.25
	29	572.85	443.50
	30	587.82	453.50
	31	601.79	461.00
	32	617.01	470.25
	33	630.48	479.25
	34	644.45	486.25
	35	657.93	495.00
	36	671.90	503.50
	37	684.87	511.00
	38	697.60	519.75
	39	710.57	528.25
	40	721.80	537.25
	41	733.28	545.25
	42	745.25	553.25
	43	756.73	562.50
	44	767.46	572.00
	45	778.68	579.00
	46	790.16	590.00
	47	802.14	599.00

	Weight	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 813.37	$ 607.50
	49	824.09	612.00
	50	835.32	623.00
	51	837.75	629.00
	52	858.77	635.00
	53	860.70	639.50
	54	871.89	643.99
	55	883.36	649.43
	56	894.83	654.87
	57	906.30	660.31
	58	917.77	665.75
	59	929.27	675.50
	60	950.09	678.13
	61	952.22	680.75
	62	972.55	683.39
	63	974.88	688.62
	64	994.75	689.93
	65	997.56	692.00
	66	1017.96	694.25
	67	1020.50	696.50
	68	1040.16	701.50
	69	1043.45	706.50
	70	1063.36	709.75
	71	1066.40	713.00
	72	1086.07	716.50
	73	1089.07	720.00
	74	1108.77	721.50
	75	1112.02	723.75
	76	1131.48	726.00
	77	1134.70	728.25
	78	1154.18	730.50
	79	1157.92	732.75
	80	1177.14	735.00
	81	1180.04	737.25
	82	1199.09	739.50
	83	1202.71	741.75
	84	1223.04	744.00
	85	1225.66	746.25
	86	1235.58	748.50
	87	1245.50	750.75
	88	1268.45	753.00
	89	1271.55	755.25
	90	1290.91	757.50
	91	1294.23	759.75
	92	1314.36	762.00
	93	1317.18	764.25
	94	1336.32	766.50
	95	1339.85	768.75
	96	1359.77	771.00
	97	1363.07	773.25
	98	1381.73	775.50
	99	1385.75	777.75
	100	1402.00	780.00

For shipments to:

- Albania
- Algeria
- American Samoa
- Angola
- Armenia
- Azerbaijan
- Belarus
- Benin
- Bosnia-Herzegovina
- Botswana
- Bulgaria
- Burkina Faso
- Burundi
- Cameroon
- Cape Verde
- Central African Republic[1,2]
- Chad
- Congo
- Croatia
- Czech Republic
- Democratic Republic of Congo
- Djibouti
- Equatorial Guinea[1]
- Eritrea
- Estonia
- Ethiopia
- French Polynesia
- Gabon
- Gambia
- Georgia
- Ghana
- Gibraltar
- Guinea
- Guinea-Bissau[1,2]
- Hungary
- Ivory Coast
- Kazakhstan
- Kenya
- Kyrgyzstan
- Latvia
- Lesotho
- Liberia
- Libya
- Lithuania
- Macedonia
- Madagascar
- Malawi
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Micronesia
- Moldova
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Namibia
- Niger
- Nigeria
- Palau
- Poland
- Reunion Island
- Romania
- Russia
- Rwanda
- Samoa, Western
- Saudi Arabia
- Senegal
- Serbia
- Seychelles
- Sierra Leone[1,2]
- Slovak Republic
- Slovenia
- South Africa
- Swaziland
- Tanzania
- Togo
- Tonga
- Tunisia
- Turkmenistan[1]
- Uganda
- Ukraine
- Uzbekistan
- Wallis and Futuna
- Zambia
- Zimbabwe

[1] Service suspended as of publication date.

[2] FedEx International Economy service is not available.

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE N

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 43.25	N/A
FedEx® Pak	1 lb.	60.25	N/A
	2 lbs.	63.75	N/A
FedEx® 10kg Box 1–22 lbs.		162.25	N/A
FedEx® 25kg Box 1–55 lbs.		259.76	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 62.84	$ 61.70
	2 lbs.	72.93	70.21
	3	82.94	79.78
	4	92.84	88.56
	5	102.20	97.87
	6	111.84	106.64
	7	121.74	118.34
	8	131.11	127.13
	9	141.00	136.52
	10	150.64	145.25
	11	158.40	153.46
	12	162.00	160.63
	13	175.53	166.84
	14	184.89	173.04
	15	193.98	179.25
	16	201.75	186.27
	17	209.24	193.31
	18	218.00	200.28
	19	225.32	207.36
	20	233.44	214.39
	21	239.06	221.43
	22	243.07	227.94
	23	248.21	234.32
	24	253.32	240.44
	25	259.51	245.75
	26	273.74	251.88
	27	280.46	258.26
	28	287.73	263.85
	29	294.99	270.23
	30	302.25	276.09
	31	309.51	281.13
	32	317.03	286.99
	33	324.30	292.04
	34	331.30	294.84
	35	338.55	297.79
	36	345.81	303.42
	37	353.07	315.45
	38	360.34	322.89
	39	367.06	327.15
	40	374.32	331.40
	41	381.57	335.06
	42	388.84	340.71
	43	396.10	349.56
	44	403.36	355.34
	45	406.99	359.87
	46	410.62	364.46
	47	425.14	367.58

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 432.41	$ 370.69
	49	439.39	373.80
	50	446.66	375.55
	51	446.93	384.91
	52	455.94	386.87
	53	464.94	388.83
	54	471.50	390.76
	55	480.00	392.72
	56	488.50	394.68
	57	497.00	396.25
	58	505.50	396.50
	59	513.35	396.75
	60	522.33	397.00
	61	526.82	397.25
	62	529.06	397.50
	63	531.56	397.75
	64	549.59	398.00
	65	556.78	398.25
	66	563.97	398.50
	67	572.27	398.75
	68	580.57	399.00
	69	587.84	399.25
	70	596.91	399.50
	71	601.47	399.75
	72	606.04	400.00
	73	612.24	400.25
	74	630.58	400.50
	75	632.51	400.75
	76	634.44	401.00
	77	637.63	401.25
	78	647.47	401.50
	79	655.07	401.75
	80	660.79	402.00
	81	669.32	402.25
	82	676.18	402.50
	83	683.04	402.75
	84	685.23	403.00
	85	688.54	403.25
	86	689.67	403.50
	87	703.00	403.75
	88	703.28	404.00
	89	713.61	404.25
	90	718.92	404.50
	91	722.71	404.75
	92	724.61	405.00
	93	726.50	405.25
	94	732.97	405.50
	95	736.21	405.75
	96	739.72	406.00
	97	746.20	406.25
	98	755.60	406.50
	99	760.30	406.75
	100	765.00	407.00

For shipments to:

- China

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: ZONE 0

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 44.25	N/A
FedEx® Pak	1 lb.	61.75	N/A
	2 lbs.	70.75	N/A
FedEx® 10kg Box 1–22 lbs.		174.39	N/A
FedEx® 25kg Box 1–55 lbs.		279.21	N/A
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 65.48	$ 61.82
	2 lbs.	74.98	71.94
	3	84.99	81.75
	4	95.46	90.74
	5	105.08	100.28
	6	114.99	109.27
	7	125.16	120.84
	8	135.35	129.80
	9	144.97	139.54
	10	154.75	147.85
	11	164.75	154.84
	12	174.14	163.57
	13	184.00	172.30
	14	193.12	179.57
	15	203.03	187.48
	16	210.50	198.31
	17	218.00	206.11
	18	226.41	213.92
	19	233.84	221.63
	20	241.27	228.60
	21	248.70	236.06
	22	256.67	242.28
	23	264.11	248.25
	24	271.53	254.47
	25	278.96	260.44
	26	286.94	266.41
	27	294.36	272.63
	28	302.07	278.84
	29	309.50	284.81
	30	317.48	286.48
	31	324.90	296.56
	32	332.34	302.97
	33	339.76	309.19
	34	347.46	315.41
	35	354.90	321.38
	36	362.00	326.93
	37	369.00	332.08
	38	375.25	336.86
	39	382.25	342.11
	40	388.50	346.78
	41	399.50	352.03
	42	407.00	356.71
	43	414.25	361.96
	44	421.50	366.63
	45	429.00	371.88
	46	435.75	376.56
	47	443.25	381.81

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	48 lbs.	$ 450.50	$ 386.48
	49	457.75	391.73
	50	465.50	396.25
	51	472.91	403.56
	52	481.25	403.84
	53	488.61	411.13
	54	496.75	411.42
	55	504.20	415.06
	56	511.65	418.70
	57	519.10	422.34
	58	526.55	425.98
	59	533.72	433.31
	60	543.50	433.60
	61	548.85	440.90
	62	557.50	441.19
	63	564.26	448.78
	64	571.25	449.06
	65	578.84	455.78
	66	586.25	456.07
	67	594.25	459.71
	68	601.75	463.65
	69	609.93	467.39
	70	617.25	471.13
	71	625.61	476.85
	72	632.00	481.08
	73	641.02	485.31
	74	648.00	489.29
	75	656.43	493.27
	76	663.00	497.12
	77	672.11	500.98
	78	677.75	504.93
	79	687.51	508.88
	80	693.25	510.40
	81	703.19	511.61
	82	703.50	514.03
	83	713.92	516.77
	84	719.71	517.06
	85	719.98	518.42
	86	742.39	520.78
	87	742.68	522.72
	88	754.80	527.00
	89	755.09	528.25
	90	755.37	529.50
	91	755.65	530.75
	92	770.59	532.00
	93	770.88	533.25
	94	784.98	534.50
	95	785.25	535.75
	96	799.36	537.00
	97	799.64	538.25
	98	813.45	539.50
	99	813.73	540.75
	100	827.00	542.00

For shipments to:

- Afghanistan
- Bangladesh
- Bhutan
- India
- Iraq[1]
- Maldives, Republic of
- Nepal
- Pakistan
- Sri Lanka

[1] FedEx International Economy service is not available.

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

INTERNATIONAL PACKAGE RATES: HUNDREDWEIGHT/PER-POUND RATES

Use these rates when shipping outbound from the U.S. These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When hundredweight rates apply, fees may be assessed one time per shipment.

FedEx International First

Multiply by total shipment weight.

	ZONES		
Weight	D	E	H
100–999 lbs.	$ 6.20	$ 6.20	$ 7.17
1,000+ lbs.	5.74	5.74	6.63

FedEx International Priority

Multiply by total shipment weight.

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
100–999 lbs.	$ 3.07	$ 3.38	$ 3.48	$ 5.75	$ 5.75	$ 5.67	$ 5.67	$ 6.72	$ 6.42	$ 7.79	$ 10.87	$ 10.87	$ 14.02	$ 7.65	$ 8.27
1,000+ lbs.	2.82	3.11	3.20	5.29	5.29	5.22	5.22	6.18	5.91	7.17	10.00	10.00	12.90	6.96	7.61

FedEx International Economy

Multiply by total shipment weight.

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
100–999 lbs.	$ 2.40	$ 2.56	$ 2.86	$ 3.66	$ 3.66	$ 4.18	$ 3.84	$ 4.06	$ 4.50	$ 4.78	$ 6.65	$ 6.65	$ 7.80	$ 4.07	$ 5.42
1,000+ lbs.	2.21	2.36	2.60	3.22	3.22	3.68	3.42	3.61	4.14	4.25	5.92	5.92	7.18	4.03	4.99

FEDEX INTERNATIONAL NEXT FLIGHT RATES

For more information on FedEx® International Next Flight, see p. 11. Call 1.800.974.7333 to request this service.

Determine FedEx International Next Flight Rates

U.S. outbound rates for many of the key destinations FedEx International Next Flight serves are listed here. FedEx International Next Flight serves more than 220 countries and territories: If your destination is not listed, call 1.800.974.7333 for rate information.

To calculate your rate:

1. Determine the U.S. or Puerto Rico origin zone (A to D) for your shipment using the table below. Call 1.800.974.7333 to verify which zone applies to your origin ZIP code.
2. See the appropriate rate table below for your shipment's destination region (Asia and Australia, Europe, Caribbean, Middle East and Africa, Latin America, Canada). **Rates shown are based on a 1-lb. package.** This includes both document and nondocument shipments.
3. Note any additional charges or fees that may apply from the chart on p. 106.

Origin Cities (U.S. and Puerto Rico)	ZONE[1]
New York	A
Miami	B
Boston, Chicago, Houston, Los Angeles, San Francisco and Washington, D.C.	C
All other cities (including cities in Puerto Rico)	D

U.S. to Asia and Australia

Destination	ORIGIN ZONES[1] A	B	C	D
Auckland	$ 402	$ 402	$ 427	$ 440
Beijing	365	365	427	470
Bombay (Mumbai)	402	402	427	440
Delhi	402	402	427	440
Hong Kong	408	408	476	494
Jakarta	440	440	507	507
Kuala Lumpur	440	440	489	507
Manila	402	402	427	440
Melbourne	440	440	464	476
Seoul	365	365	427	470
Singapore	408	408	476	494
Sydney	452	452	476	494
Taipei	402	402	427	440
Tokyo	408	408	476	494

These rates do not include duties and taxes. Any fraction of a pound takes the next-higher rate.

U.S. to Europe

Destination	ORIGIN ZONES[1] A	B	C	D
Amsterdam	$ 365	$ 365	$ 464	$ 568
Athens	378	378	470	576
Barcelona	378	378	470	576
Berlin	432	432	556	587
Brussels	365	365	464	568
Budapest	482	482	501	587
Copenhagen	378	378	470	576
Dublin	421	421	470	519
Dusseldorf	432	454	556	587
Frankfurt	365	365	464	568
Geneva	365	365	464	568
Hamburg	432	454	556	587
Helsinki	378	378	470	576
Lisbon	378	378	470	576
London	241	241	241	489
Madrid	365	365	464	568
Manchester	427	427	464	568
Milan	378	378	470	576
Moscow	514	514	525	612
Munich	432	454	556	587
Oslo	378	378	470	576
Paris	365	365	464	568
Prague	482	482	501	587
Rome	365	365	464	568
Stockholm	365	365	464	568
Vienna	440	440	464	568
Warsaw	482	482	501	587
Zurich	365	365	464	568

These rates do not include duties and taxes. Any fraction of a pound takes the next-higher rate.

U.S. to Caribbean

Destination	ORIGIN ZONES[1] A	B	C	D
Aruba	$ 396	$ 312	$ 452	$ 525
Bahamas	396	312	452	525
Barbados	396	312	452	525
Curaçao	396	312	452	525
Dominican Republic	396	312	452	525
Grand Cayman	396	312	452	525
Jamaica	396	312	452	525
Puerto Rico	396	312	452	525
Trinidad	396	312	452	525

These rates do not include duties and taxes. Any fraction of a pound takes the next-higher rate.

[1] Country and zone alignments are subject to change without notice.

FEDEX INTERNATIONAL NEXT FLIGHT RATES

For more information on FedEx International Next Flight, see p. 11. Call 1.800.974.7333 to request this service.

U.S. to Middle East and Africa

Destination	ORIGIN ZONES[1] A	B	C	D
Abidjan	$ 457	$ 457	$ 494	$ 519
Abu Dhabi	507	507	525	576
Accra	457	457	494	519
Alexandria	441	441	494	519
Amman	421	421	494	519
Bahrain	457	457	494	519
Beirut	457	457	494	519
Cairo	421	421	494	519
Cape Town	457	457	494	519
Casablanca	457	457	494	519
Dakar	457	457	494	519
Dubai	457	457	494	519
Istanbul	457	457	494	519
Johannesburg	421	421	494	519
Tel Aviv	421	421	494	519

These rates do not include duties and taxes. Any fraction of a pound takes the next-higher rate.

U.S. to Latin America

Destination	ORIGIN ZONES[1] A	B	C	D
Asuncion	$ 408	$ 318	$ 482	$ 544
Bogota	408	318	482	544
Buenos Aires	396	312	452	525
Caracas	408	318	482	544
Guayaquil	408	318	482	544
Lima	408	318	482	544
Mexico City	365	340	427	445
Montevideo	396	312	452	525
Panama City	396	312	452	525
Quito	408	318	482	544
Rio de Janeiro	396	312	452	525
Santiago	383	298	544	568
Sao Paulo	408	318	482	544

These rates do not include duties and taxes. Any fraction of a pound takes the next-higher rate.

U.S. to Canada

Destination	ORIGIN ZONES[1] A	B	C	D
Calgary	$ 402	$ 422	$ 427	$ 452
Montreal	346	346	383	494
Ottawa	402	422	427	452
Toronto	346	346	383	494
Vancouver	402	422	427	452

These rates do not include duties and taxes. Any fraction of a pound takes the next-higher rate.

[1] Country and zone alignments are subject to change without notice.

Additional Charges and Fees, and Other Information

FedEx International Next Flight shipments require the FedEx International Next Flight Air Waybill, which the courier will bring to you to complete at time of pickup. Other export documentation may be required as well. FedEx International Broker Select® and Hold at FedEx Location services are not available.

Special Handling Fees and Other Charges

The following fees apply per shipment.

Declared Value Charge[1]	$0.60 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater
Delivery charge for additional document shipments destined for the same city	$75 per additional document
Shipper's Export Declaration Filing Fee	$10
Special Handling Fee (when applicable)	$2.90 per mile
Weekend or Holiday Delivery Charge	$75

[1] Applies to all shipments with a declared value for carriage of more than $100.

Additional Weight Charges

Charge after the first pound for shipments to European locations (other than Eastern Europe and London)	$11.25 per lb.
Charge after the first pound for shipments to Africa, the Middle East and Eastern European locations[1]	$14.75 per lb.
Charge after the first pound for shipments to London	$10.25 per lb.
Charge after the first pound for shipments to Canadian locations	$7.75 per lb.
Charge after the first pound for shipments to Caribbean locations	$9.75 per lb.
Charge after the first pound for shipments to Asia, Central and South American locations, and Mexico	$14.75 per lb.
Charge after the first pound for shipments from Miami to Central and South American locations, and Mexico	$10.25 per lb.

[1] Eastern European locations include Armenia, Azerbaijan, Belarus, Bulgaria, Czech Republic, Estonia, Georgia, Hungary, Kazakhstan, Latvia, Lithuania, Poland, Romania, Russia, Slovenia, Tadjikistan, Turkmenistan and Uzbekistan.

Dangerous Goods

You cannot ship dangerous goods of any kind via FedEx International Next Flight service.

Declared Value

For declared value information, see the Declared Value for Carriage and Limits of Liability section in the FedEx Express International Terms and Conditions at the back of this book.

Payment Restrictions

We do not accept cash, check, money orders or traveler's checks for FedEx International Next Flight shipments. All fees, duties and taxes associated with customs clearance are invoiced to the customer in conjunction with freight and ancillary clearance charges.

U.S. EXPRESS FREIGHT RATES

For more information on FedEx Express® Freight services within the U.S., see p. 13.

FedEx 1Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES									
	2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1000 miles	1001–1400 miles	1401–1800 miles	1800-plus miles	To AK/HI[1] Metro	To AK Rural	From AK/HI[1]
151–499 lbs.	$ 0.68	$ 1.19	$ 2.02	$ 3.17	$ 3.65	$ 4.13	$ 4.50	$ 5.11	$ 5.41	$ 3.23
500–999 lbs.	0.67	1.16	1.96	3.13	3.62	4.02	4.41	4.97	5.32	3.23
1,000–1,999 lbs.	0.62	1.11	1.93	3.09	3.59	3.94	4.38	4.89	5.24	3.23
2,000+ lbs.	0.59	1.09	1.90	2.91	3.47	3.90	4.27	4.85	5.06	3.23
Minimum Charge	66.00	116.00	174.00	226.00	243.00	256.00	283.00	561.00	602.00	256.00

FedEx 2Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES									
	2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1000 miles	1001–1400 miles	1401–1800 miles	1800-plus miles	To AK/HI[1] Metro	To AK Rural	From AK/HI[1]
151–499 lbs.	$ 0.67	$ 1.16	$ 1.46	$ 1.61	$ 2.46	$ 3.17	$ 3.75	$ 4.40	$ 4.81	$ 1.82
500–999 lbs.	0.64	1.11	1.39	1.57	2.37	3.06	3.61	4.34	4.73	1.82
1,000–1,999 lbs.	0.59	1.06	1.34	1.55	2.30	3.04	3.51	4.14	4.70	1.82
2,000+ lbs.	0.58	1.04	1.31	1.50	2.16	2.83	3.39	4.01	4.66	1.82
Minimum Charge	65.00	113.00	138.00	167.00	184.00	206.00	230.00	492.00	539.00	210.00

FedEx 3Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES						
	2	3	4	5	6	7	8
	0–150 miles	151–300 miles	301–600 miles	601–1000 miles	1001–1400 miles	1401–1800 miles	1800-plus miles
151–499 lbs.	$ 0.65	$ 1.13	$ 1.40	$ 1.51	$ 2.17	$ 2.73	$ 3.06
500–999 lbs.	0.60	1.08	1.36	1.48	2.10	2.66	3.02
1,000–1,999 lbs.	0.58	1.05	1.31	1.44	2.04	2.58	2.99
2,000+ lbs.	0.55	1.01	1.30	1.37	1.98	2.51	2.93
Minimum Charge	51.00	51.00	56.00	63.00	63.00	63.00	63.00

Note: Shipments picked up from or delivered to extended service areas may be handled by cartage agents. For an explanation of U.S. express freight delivery commitments or service areas, go to **fedex.com/us/services/expressfreight/us/commitments.html** or call 1.800.332.0807.

[1] In Hawaii, service is to and from the island of Oahu only. Call 1.800.332.0807 for details.

INTERNATIONAL EXPRESS FREIGHT ZONES: U.S. EXPORT AND U.S. IMPORT

For more information on these services, see p. 14.

IPF = FedEx International Priority Freight
IEF = FedEx International Economy Freight
✔ = Service available

Determine International Express Freight Rates

1. Find the zone for your destination or origin country in the table at right. For FedEx International Priority® Freight shipments to Canada, refer to the postal code table on p. 85.
2. Determine your total shipment weight (round up to the next-higher pound) and service option (door-to-door, drop-off, hold-at-location, or drop-off and hold-at-location).
3. Choose the service you wish to use.
4. For U.S. export shipments, go to p. 109 and multiply the per-pound rate by total shipment weight. U.S. import rates are on p. 116.

Destination (U.S. Export)/ Origin (U.S. Import)	Services				
	U.S. Export			U.S. Import	
	Zone[1]	IPF	IEF	Zone[1]	IPF
Afghanistan	O	✔	–	M	✔
Algeria	M	✔	–	M	✔
Angola	M	✔	–	M	✔
Antigua[2]	I	✔	–	I	–
Argentina	L	✔	✔	L	✔
Aruba[2]	I	✔	–	I	–
Australia	J	✔	✔	J	✔
Austria	H	✔	✔	H	✔
Bahamas[2]	I	✔	–	I	–
Bahrain	J	✔	✔	M	✔
Bangladesh	O	✔	–	O	✔
Barbados	I	✔	–	I	–
Belgium	D	✔	✔	D	✔
Belize	K	✔	–	K	–
Bermuda[2]	I	✔	–	I	✔
Bosnia-Herzegovina	M	✔	–	M	✔
Brazil	L	✔	✔	L	✔
Bulgaria	M	✔	–	M	✔
Burundi	M	✔	–	M	✔
Canada (see p. 85)	A or B	✔	–	A	✔
Cayman Islands[2]	I	✔	–	I	–
Chile	L	✔	✔	L	✔
China	N	✔	✔	N	✔
Colombia	L	✔	✔	L	✔
Costa Rica	K	✔	–	K	✔
Croatia	M	✔	–	M	✔
Curacao[2]	M	✔	–	M	–
Cyprus	J	✔	–	M	✔
Czech Republic	M	✔	✔	M	✔
Denmark	H	✔	✔	H	✔
Djibouti	M	✔	–	M	✔
Dominican Republic	I	✔	–	I	✔
Ecuador	L	✔	–	L	–
Egypt	J	✔	–	M	✔
El Salvador	K	✔	–	K	–
England (U.K.)	D	✔	✔	D	✔
Estonia	M	✔	–	M	✔
Ethiopia	M	✔	–	M	✔
Finland	H	✔	✔	H	✔
France	D	✔	✔	D	✔
Germany	E	✔	✔	E	✔
Ghana	M	✔	–	M	✔
Greece	H	✔	–	H	✔
Grenada[2]	I	✔	–	I	–
Guam	K	✔	✔	K	✔
Guatemala	K	✔	–	K	–
Guyana	L	✔	–	L	–
Haiti	I	✔	–	I	–
Honduras	K	✔	–	K	–
Hong Kong	F	✔	✔	F	✔
Hungary	M	✔	✔	M	✔
Iceland	H	✔	–	H	✔
India	O	✔	✔	O	✔
Indonesia	J	✔	✔	J	✔
Iraq	O	✔	–	M	✔
Ireland, Northern (U.K.)	D	✔	✔	D	✔
Ireland, Republic of	D	✔	✔	D	✔
Israel	J	✔	✔	M	✔
Italy	E	✔	✔	E	✔
Jamaica	I	✔	–	I	–
Japan	G	✔	✔	G	✔
Jordan	J	✔	–	M	✔
Kazakhstan	M	✔	–	M	✔
Kenya	M	✔	–	M	✔
Korea, South	J	✔	✔	G	✔
Kuwait	J	✔	✔	M	✔
Kyrgyzstan	M	✔	–	M	✔
Latvia	M	✔	–	M	✔
Lebanon	J	✔	–	M	✔

Destination (U.S. Export)/ Origin (U.S. Import)	Services				
	U.S. Export			U.S. Import	
	Zone[1]	IPF	IEF	Zone[1]	IPF
Libya	M	✔	–	M	✔
Lithuania	M	✔	–	M	✔
Luxembourg	D	✔	✔	D	✔
Macau	F	✔	✔	J	✔
Malaysia	J	✔	✔	J	✔
Malta	H	–	–	H	✔
Mauritius	M	✔	–	M	✔
Mexico	C	✔	✔	C	✔
Morocco	M	✔	–	M	✔
Namibia	M	✔	–	M	✔
Nepal	O	✔	–	O	✔
Netherlands (Holland)	D	✔	✔	D	✔
Netherlands Antilles	I	✔	–	I	–
New Zealand	J	✔	✔	J	✔
Nicaragua	K	✔	–	K	–
Nigeria	M	✔	–	M	✔
Norway	H	✔	✔	H	✔
Oman	J	✔	–	M	✔
Pakistan	O	✔	–	O	✔
Palestine Autonomous	J	✔	✔	M	✔
Panama	K	✔	✔	K	✔
Peru	L	✔	–	L	–
Philippines	J	✔	✔	F	✔
Poland	M	✔	✔	M	✔
Portugal	H	✔	✔	H	✔
Puerto Rico (see p. 87)		✔	✔		✔
Qatar	J	✔	–	M	✔
Romania	M	✔	–	M	✔
Russia	M	✔	–	M	✔
Rwanda	M	✔	–	M	✔
St. Croix[2] (U.S. Virgin Islands)	I	✔	–	I	–
St. Kitts and Nevis[2]	I	✔	–	I	–
St. Lucia[2]	I	✔	–	I	–
St. Maarten/St. Martin[2]	I	✔	–	I	–
St. Thomas (U.S. Virgin Islands)	I	✔	–	I	–
San Marino	E	✔	✔	E	✔
Scotland (U.K.)	D	✔	✔	D	✔
Serbia	M	✔	–	M	✔
Seychelles	M	✔	–	M	✔
Singapore	F	✔	✔	J	✔
Slovak Republic	M	✔	✔	M	✔
Slovenia	M	✔	✔	M	✔
South Africa	M	✔	–	M	✔
Spain	H	✔	✔	H	✔
Sri Lanka	O	✔	–	O	✔
Swaziland	M	✔	–	M	✔
Sweden	H	✔	✔	H	✔
Switzerland	H	✔	✔	H	✔
Taiwan	F	✔	✔	P	✔
Tanzania	M	✔	–	M	✔
Thailand	J	✔	✔	J	✔
Trinidad and Tobago[2]	I	✔	–	I	–
Turkey	J	✔	✔	M	✔
Turks and Caicos Islands	I	✔	–	I	–
Uganda	M	✔	–	M	✔
Ukraine	M	✔	–	M	✔
United Arab Emirates	J	✔	✔	M	✔
Uruguay[2]	L	✔	–	L	–
U.S. Virgin Islands	I	✔	–	I	–
Uzbekistan	M	✔	–	M	✔
Vatican City	E	✔	✔	E	✔
Venezuela	L	✔	✔	L	✔
Vietnam	J	✔	✔	J	✔
Wales (U.K.)	D	✔	✔	D	✔
Yemen Arab Republic	J	✔	–	M	✔
Zambia	M	✔	–	M	✔
Zimbabwe	M	✔	–	M	✔

[1] Country and zone alignments are subject to change without notice.

[2] FedEx does not provide customs clearance or door-to-door delivery for these freight services to this country. FedEx International Broker Select and Hold at FedEx Location service are available.

INTERNATIONAL EXPRESS FREIGHT RATES

Use these rates when shipping outbound from the U.S. Steps for determining your rate are on p. 108.

About These Rate Tables

In the rate tables that follow:

- Door-to-Door Rates refers to shipments sent from sender door to recipient door.
- Drop-Off Rates refers to shipments that are dropped off at an origin airport and delivered to the recipient's door.
- Hold-at-Location Rates refers to shipments that are picked up at the sender's location and held at the destination airport for pickup.
- Drop-Off and Hold-at-Location Rates refers to shipments that are dropped off at an origin airport and held at the destination airport for pickup.

Call 1.800.332.0807 for available airport locations.

FedEx International Priority Freight

Door-to-Door Rates

Multiply by total shipment weight.

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 3.07	$ 3.38	$ 3.48	$ 5.75	$ 5.75	$ 5.67	$ 5.67	$ 6.72	$ 6.42	$ 7.79	$ 10.87	$ 10.87	$ 14.02	$ 7.65	$ 8.27
1,000+ lbs.	2.82	3.11	3.20	5.29	5.29	5.22	5.22	6.18	5.91	7.17	10.00	10.00	12.90	6.96	7.61
Minimum Charge	139.10	153.15	193.70	255.10	255.10	315.60	268.60	289.20	267.00	331.65	492.45	492.45	612.10	329.10	409.25

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

Drop-Off Rates, Hold-at-Location Rates, and Drop-Off and Hold-at-Location Rates

Multiply by total shipment weight.

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 2.87	$ 3.18	$ 3.28	$ 5.55	$ 5.55	$ 5.47	$ 5.47	$ 6.52	$ 6.22	$ 7.59	$ 10.67	$ 10.67	$ 13.82	$ 7.45	$ 8.07
1,000+ lbs.	2.62	2.91	3.00	5.09	5.09	5.02	5.02	5.98	5.71	6.97	9.80	9.80	12.70	6.76	7.41
Minimum Charge	130.05	144.10	175.45	251.45	251.45	277.75	247.80	289.20	267.00	328.15	483.40	483.40	612.10	329.10	370.00

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

FedEx International Economy Freight

Door-to-Door Rates

Multiply by total shipment weight.

	ZONES											
Weight	C	D	E	F	G	H	J	K	L	M	N	O
151–999 lbs.	$ 2.86	$ 3.66	$ 3.66	$ 4.18	$ 3.84	$ 4.06	$ 4.78	$ 6.65	$ 6.65	$ 7.80	$ 4.07	$ 5.42
1,000+ lbs.	2.60	3.22	3.22	3.68	3.42	3.61	4.25	5.92	5.92	7.18	4.03	4.99
Minimum Charge	193.70	241.20	241.20	315.60	268.60	278.65	331.65	437.60	437.60	588.90	260.40	409.25

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

Drop-Off Rates, Hold-at-Location Rates, and Drop-Off and Hold-at-Location Rates

Multiply by total shipment weight.

	ZONES											
Weight	C	D	E	F	G	H	J	K	L	M	N	O
151–999 lbs.	$ 2.66	$ 3.46	$ 3.46	$ 3.98	$ 3.64	$ 3.86	$ 4.58	$ 6.45	$ 6.45	$ 7.60	$ 3.87	$ 5.22
1,000+ lbs.	2.40	3.02	3.02	3.48	3.22	3.41	4.05	5.72	5.72	6.98	3.83	4.79
Minimum Charge	175.45	195.55	195.55	277.75	222.00	230.25	277.75	370.00	370.00	573.80	242.10	370.00

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

FEDEX INTERNATIONAL PREMIUM ZONES AND RATES

Use these rates when shipping outbound from the U.S. For more information on FedEx International Premium®, see p. 14. For rate information on our other international air cargo services, including FedEx International Express Freight® (IXF) and FedEx International Airport-to-Airport℠, call 1.800.332.0807.

Determine FedEx International Premium Rates

1. Find the zone for your destination in the zone table at right.
2. Determine your total shipment weight (round up to the next-higher pound).
3. Multiply the per-pound rate shown in the rate table below by the total shipment weight.

Destination	City	Airport	Zone[1]
Argentina	Buenos Aires	EZE	L
Australia	Melbourne	MEL	J
	Perth	PER	
	Sydney	SYD	
Belgium	Antwerp	ANR	D
	Brussels	BRU	
Brazil	Sao Paulo	VCP	L
Canada	Montreal	YUL	A
	Toronto	YYZ	
	Vancouver	YVR	
Chile	Santiago	SCL	L
China	Beijing	PEK	N
	Shanghai	PVG	
	Shenzhen	SZX	
Colombia	Bogota	BOG	L
Denmark	Copenhagen	CPH	H
England (U.K.)	Birmingham	BHX	D
	London	LHR	
	Manchester	MAN	
	Stansted	STN	
France	Bordeaux	BOD	D
	Lille	LIL	
	Lyon	LYS	
	Nantes	NTE	
	Paris	CDG	
Germany	Berlin	TXL	E
	Bremen	BRE	
	Cologne	CGN	
	Dresden	DRS	
	Dusseldorf	DUS	
	Frankfurt	FRA	
	Hamburg	HAM	
	Hannover	HAJ	
	Munich	MUC	
	Nuremberg	NUE	
	Stuttgart	STR	
Hong Kong	Hong Kong	HKG	F

[1] Country and zone alignments are subject to change without notice.

Destination	City	Airport	Zone[1]
India	Bombay (Mumbai)	BOM	O
	New Delhi	DEL	
Indonesia	Jakarta	CGK	J
Israel	Tel Aviv	TLV	J
Italy	Milan	MXP	E
Japan	Nagoya	NGO	G
	Osaka	KIX	
	Tokyo	NRT	
Korea, South	Incheon	ICN	J
	Pusan	PUS	
Luxembourg	Luxembourg City	LUX	D
Malaysia	Kuala Lumpur	KUL	J
	Penang	PEN	
Mexico	Guadalajara	GDL	C
	Mexico City	MEX	
	Monterrey	MTY	
	Toluca	TLC	
Netherlands (Holland)	Amsterdam	AMS	D
	Eindhoven	EIN	
	Rotterdam	RTM	
Panama	Panama City	PTY	K
Philippines	Cebu	CEB	J
	Manila	MNL	
	Subic Bay	SFS	
Scotland (U.K.)	Aberdeen	ABZ	D
	Glasgow	GLA	
Singapore	Singapore	SIN	F
Spain	Madrid	MAD	H
Sweden	Stockholm	ARN	H
Switzerland	Basel	BSL	H
	Geneva	BSL	
Taiwan	Kaohsiung	KHH	F
	Taipei	TPE	
Thailand	Bangkok	BKK	J
United Arab Emirates	Dubai	DXB	J
Venezuela	Valencia	VLN	L
Vietnam	Hanoi	HAN	J
	Ho Chi Minh City	SGN	

FedEx International Premium

Multiply by total shipment weight.

Weight	ZONES											
	A	C	D	E	F	G	H	J	K	L	N	O
0–99 lbs.	$ 2.90	$ 3.31	$ 5.61	$ 5.61	$ 5.52	$ 5.52	$ 6.59	$ 7.67	$ 10.78	$ 10.78	$ 7.52	$ 8.15
100–1,100 lbs.	2.87	3.28	5.55	5.55	5.47	5.47	6.52	7.59	10.67	10.67	7.45	8.07
1,101+ lbs.	2.62	3.00	5.09	5.09	5.02	5.02	5.98	6.97	9.80	9.80	6.76	7.41
Minimum Charge	43.00	43.00	43.00	43.00	43.00	43.00	43.00	43.00	43.00	43.00	43.00	43.00

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

FEDEX INTERNATIONAL FIRST RATES: U.S. IMPORT*

Use these rates when shipping inbound to the U.S. Import zones are on pp. 82–84.

		ZONES												
		A	C	D	E	F	G	H	I	J	K	L	M	P
FedEx® Envelope up to 8 oz.		$ 75.65	$ 72.20	$ 95.85	$ 95.85	$ 83.45	$ 98.60	$ 101.65	$ 81.95	$ 85.85	$ 83.45	$ 83.60	$ 115.45	$ 83.55
FedEx® Pak	1 lb.	90.00	77.45	110.30	110.20	100.15	117.25	122.75	92.90	100.25	95.15	95.20	133.15	95.30
	2 lbs.	90.05	77.50	110.35	110.20	100.15	117.25	122.90	92.90	100.25	107.60	107.70	150.00	110.45
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 95.41	$ 78.74	$ 127.31	$ 127.22	$ 107.44	$ 138.34	$ 138.76	$ 95.74	$ 109.64	$ 106.75	$ 106.76	$ 169.77	$ 109.07
	2 lbs.	102.18	82.82	138.91	138.62	118.96	150.33	152.19	105.78	121.48	119.13	119.19	198.56	121.44
	3	108.76	87.27	148.07	148.07	128.77	161.98	163.29	112.89	133.31	131.85	131.53	226.16	132.93
	4	115.11	90.74	160.39	160.38	137.42	173.96	178.05	119.89	145.16	143.93	143.93	253.75	144.05
	5	121.49	94.46	170.22	169.77	145.90	185.12	191.46	127.05	156.50	156.17	156.17	281.34	154.40
	6	127.74	97.65	178.38	178.35	154.38	196.28	200.85	133.54	167.86	168.69	168.24	307.74	164.72
	7	133.84	100.58	185.86	185.36	162.62	207.43	210.23	140.26	179.22	180.17	180.50	334.88	174.87
	8	139.85	103.50	193.21	193.21	170.58	217.52	222.95	146.87	188.87	191.08	191.08	360.53	184.48
	9	145.91	106.43	200.56	200.02	178.56	227.58	234.38	153.48	198.52	201.99	201.99	386.93	194.66
	10	151.96	109.34	207.34	207.32	187.07	238.36	246.46	160.09	208.17	212.90	212.90	413.32	203.73
	11	157.69	112.27	214.72	214.72	194.25	247.70	257.97	166.32	217.12	221.15	221.15	434.92	212.71
	12	163.01	115.19	221.50	220.88	202.54	257.78	267.94	172.55	226.06	229.40	229.40	456.50	220.52
	13	167.95	118.12	228.33	227.67	209.66	267.84	279.53	178.78	235.00	237.65	237.65	478.10	228.91
	14	173.29	121.04	235.13	234.44	218.02	277.90	290.13	185.01	243.95	245.90	245.90	499.68	237.99
	15	178.62	123.96	241.23	241.94	225.08	288.73	300.16	191.24	252.88	254.16	254.16	521.27	245.71
	16	182.66	126.57	248.07	247.34	230.50	298.05	310.62	197.20	261.68	261.14	261.14	539.28	254.48
	17	187.20	129.19	254.19	253.44	235.92	308.59	321.09	203.17	271.30	268.13	268.56	558.75	262.45
	18	190.72	131.80	260.32	259.55	241.33	318.17	331.55	209.14	279.28	275.11	275.11	575.27	270.82
	19	195.15	134.41	266.45	266.45	247.51	329.32	343.11	215.11	288.07	282.10	282.10	594.86	279.18
	20	198.80	137.02	271.77	271.77	252.95	338.30	352.49	221.08	296.87	289.08	289.08	611.27	287.55
	21	202.82	139.63	278.72	278.72	257.58	348.36	364.12	227.04	305.66	296.07	296.07	629.27	295.92
	22	206.84	142.24	283.98	283.97	262.98	358.43	373.42	233.02	314.46	303.06	303.06	647.28	304.29
	23	210.19	145.24	289.95	289.94	269.24	368.35	383.47	238.74	322.97	309.82	310.32	661.69	313.68
	24	214.14	148.22	296.82	295.91	273.82	375.81	394.80	244.46	331.47	316.57	316.57	676.10	322.08
	25	216.88	151.22	302.74	302.81	280.01	384.47	403.58	250.17	339.97	323.33	323.33	690.51	330.48
	26	220.22	154.21	307.85	308.80	285.55	393.17	413.63	255.89	348.48	330.10	330.10	704.91	338.87
	27	223.58	157.21	314.80	313.81	290.53	401.84	423.69	261.62	356.98	336.86	336.86	719.33	346.13
	28	226.92	160.20	320.78	320.78	295.48	411.92	435.18	267.34	365.48	343.61	343.61	733.74	355.11
	29	230.27	163.18	325.74	326.77	300.89	419.20	445.26	273.05	373.99	350.37	350.37	748.15	364.08
	30	233.61	166.18	331.71	332.76	306.30	427.88	453.86	278.77	382.50	357.14	357.73	764.64	372.46
	31	237.12	168.66	337.66	336.59	311.93	434.10	460.56	283.98	390.99	363.61	363.61	779.09	380.41
	32	239.24	171.14	342.55	341.47	317.06	441.82	468.82	289.17	399.50	370.08	370.08	793.54	388.34
	33	242.05	173.64	346.36	346.35	322.19	448.02	473.98	294.38	408.01	376.56	376.56	805.79	394.96
	34	244.89	176.12	351.24	351.23	327.84	454.29	480.68	299.57	416.50	383.04	383.04	820.21	404.21
	35	247.71	178.60	356.79	357.18	331.89	460.52	489.01	304.78	426.40	389.52	389.52	834.61	410.77
	36	250.51	181.09	362.07	361.00	337.02	465.13	495.74	309.97	433.52	395.99	396.00	849.02	418.68
	37	253.81	183.57	367.03	367.03	342.13	471.34	500.81	315.18	442.02	402.47	402.47	863.43	428.04
	38	256.14	186.05	371.93	371.93	347.25	479.22	509.21	320.37	450.52	408.95	409.66	877.86	434.50
	39	258.98	188.54	376.83	376.79	352.36	485.46	514.22	325.58	459.02	415.43	416.15	892.26	442.45
	40	261.78	191.02	381.72	380.50	357.49	489.97	520.93	330.77	467.53	421.91	422.64	906.67	451.85
	41	264.36	193.57	386.50	386.50	363.01	496.12	528.72	335.85	476.03	428.33	428.33	921.08	458.02
	42	266.94	196.10	391.27	390.77	368.54	502.26	534.78	340.92	486.14	434.77	436.26	938.06	465.74
	43	269.54	198.65	396.03	394.76	375.31	508.42	539.02	345.99	493.04	441.19	441.19	949.90	473.45
	44	272.11	201.19	400.78	399.52	380.61	514.56	546.89	351.07	501.54	447.63	447.63	966.97	482.84
	45	274.70	203.74	405.57	405.56	386.42	522.53	551.09	356.14	510.04	454.07	454.07	978.71	488.92
	46	277.28	206.28	410.34	409.01	391.34	528.70	557.12	361.23	518.55	460.49	460.49	993.14	496.61
	47	279.88	208.81	413.77	413.76	397.51	532.98	563.16	366.30	528.82	466.93	466.93	1007.55	504.32
	48	282.46	211.36	419.88	419.88	401.71	541.03	571.11	371.38	535.55	473.36	473.36	1021.96	512.04
	49	285.91	213.90	423.26	423.26	407.25	545.28	577.17	376.45	544.06	479.79	479.79	1036.36	519.75

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

**Note:* Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

FEDEX INTERNATIONAL FIRST RATES: U.S. IMPORT

Use these rates when shipping inbound to the U.S. Import zones are on pp. 82–84.

Weight	ZONES												
	A	C	D	E	F	G	H	I	J	K	L	M	P
Shipments in All Other Packaging / Maximum Weight in Lbs.													
50 lbs.	$ 288.49	$ 216.45	$ 429.41	$ 429.41	$ 412.77	$ 553.37	$ 581.25	$ 381.53	$ 552.57	$ 486.23	$ 486.23	$ 1050.78	$ 527.49
51	290.28	219.31	433.94	432.76	419.91	557.57	587.29	386.34	561.06	492.58	492.58	1065.19	535.19
52	293.82	222.18	438.92	437.51	424.24	563.72	593.32	391.16	569.57	498.96	498.96	1079.59	544.81
53	295.57	225.04	443.72	442.26	431.43	571.88	599.34	395.97	580.03	505.32	507.08	1097.05	550.62
54	298.22	227.91	447.04	447.02	435.74	576.02	605.38	400.77	586.57	511.70	511.68	1108.43	558.34
55	300.87	230.78	451.79	451.77	441.47	582.16	611.41	405.59	595.08	518.07	518.06	1122.85	566.08
56	303.52	233.65	456.54	456.52	447.20	588.30	617.44	410.41	603.59	524.44	524.44	1137.27	573.82
57	306.17	236.52	461.29	461.27	452.93	594.44	623.47	415.23	612.10	530.81	530.82	1151.69	581.56
58	308.82	239.39	466.04	466.02	458.66	600.58	629.50	420.05	620.61	537.18	537.20	1166.11	589.30
59	312.43	242.23	472.33	472.33	465.97	606.73	635.54	424.86	629.10	543.50	543.50	1180.47	596.92
60	314.10	245.10	475.53	475.52	470.13	615.06	641.58	429.68	639.78	549.87	549.87	1194.88	606.78
61	316.61	248.24	481.60	480.00	477.49	618.60	647.42	434.38	645.84	555.79	555.79	1209.29	614.52
62	319.12	251.38	484.49	484.49	483.24	624.33	653.26	439.08	654.09	561.71	561.71	1223.70	621.19
63	321.63	254.53	488.98	490.61	487.34	632.30	659.10	443.79	662.34	567.63	567.63	1238.12	630.01
64	324.13	257.67	495.10	493.47	494.75	638.06	664.93	448.49	670.58	573.55	573.55	1252.53	635.50
65	326.65	260.81	499.61	497.95	500.51	643.81	670.77	453.20	678.82	579.48	581.52	1266.93	645.50
66	329.16	263.95	502.45	502.45	506.26	647.23	678.93	457.90	687.07	585.40	585.40	1281.35	652.98
67	331.66	267.10	508.60	506.91	511.97	655.30	682.45	462.59	695.32	591.32	591.32	1295.76	660.98
68	334.15	270.24	513.11	511.40	516.01	658.69	688.29	467.30	703.56	597.25	597.25	1310.16	666.36
69	336.66	273.38	517.61	515.88	521.73	666.80	696.51	472.00	711.80	603.17	603.18	1328.29	674.08
70	339.18	276.53	522.11	522.11	529.29	672.54	702.38	476.71	720.05	609.10	611.25	1338.99	684.24
71	342.61	279.66	524.86	524.85	535.05	678.29	708.23	481.41	728.30	615.02	615.02	1353.41	689.52
72	344.18	282.81	531.12	529.34	540.80	684.04	711.64	486.11	736.54	620.95	620.95	1367.81	699.73
73	347.79	285.96	535.61	533.82	546.56	687.32	719.95	490.81	744.78	626.87	627.98	1382.23	704.95
74	349.20	289.09	540.12	540.12	550.40	695.54	723.32	495.51	753.03	632.78	632.78	1396.64	713.95
75	352.80	292.24	544.62	542.79	558.07	698.77	729.15	500.22	761.27	638.71	638.71	1411.04	720.38
76	355.34	295.38	549.11	547.27	563.82	707.04	735.00	504.92	769.52	644.63	644.63	1425.45	728.11
77	356.73	298.53	553.62	553.62	567.66	710.22	740.83	509.62	777.76	650.56	652.87	1439.87	738.40
78	360.36	301.67	558.12	556.24	574.35	715.94	746.68	514.32	786.01	650.66	652.97	1454.27	743.53
79	361.74	304.81	560.72	562.62	581.10	724.28	752.51	519.03	794.25	662.40	662.40	1468.69	751.25
80	364.24	307.96	565.23	567.12	586.86	730.03	758.35	523.73	802.50	668.33	668.33	1483.10	758.96
81	366.54	310.43	569.44	571.35	592.60	735.77	761.02	526.77	810.50	671.53	671.53	1494.49	763.15
82	368.88	312.90	575.57	573.63	598.29	738.85	763.69	529.81	818.48	674.72	674.72	1505.87	770.03
83	372.37	315.37	579.79	577.83	602.02	747.28	766.37	532.86	826.48	677.92	677.92	1517.26	771.57
84	373.50	317.84	584.01	582.04	607.75	753.03	769.04	535.89	834.48	681.12	681.12	1528.65	775.72
85	375.81	320.32	588.23	586.24	614.56	758.77	771.72	538.93	842.48	684.33	684.33	1540.04	779.91
86	378.12	322.79	590.45	592.46	619.21	764.52	774.39	541.97	850.48	687.52	687.52	1551.43	784.10
87	381.65	325.26	596.68	594.65	624.94	770.27	777.06	545.01	853.70	690.72	690.72	1562.81	788.29
88	383.97	327.73	598.87	598.87	632.86	776.01	781.17	548.06	853.80	693.92	693.92	1574.20	792.47
89	386.29	330.20	605.12	603.07	637.46	781.76	782.41	551.10	853.91	697.12	694.02	1585.59	796.66
90	388.61	332.68	607.28	609.35	644.41	781.96	785.09	554.14	854.01	700.31	700.57	1596.98	800.85
91	389.70	335.15	611.50	613.56	647.90	782.06	787.76	557.17	854.12	703.51	703.51	1608.36	807.96
92	393.26	337.62	617.79	615.69	654.78	782.17	790.44	560.22	854.22	706.71	706.71	1619.75	809.24
93	394.32	340.09	622.01	622.01	659.35	782.27	793.11	563.26	854.32	709.92	709.92	1631.14	816.37
94	397.90	342.56	626.23	624.10	667.43	782.38	795.78	566.30	854.43	713.11	713.11	1642.53	817.62
95	400.19	345.05	628.98	629.15	668.64	782.50	798.45	569.34	854.53	716.31	716.31	1653.92	821.81
96	402.54	347.52	633.33	633.50	668.75	782.60	801.12	572.38	854.64	719.51	719.51	1665.31	826.00
97	404.86	349.99	637.67	636.75	668.86	782.70	803.80	575.43	854.74	722.71	722.71	1676.69	830.19
98	407.18	352.46	642.01	642.16	669.80	782.80	806.47	578.46	854.84	725.91	725.91	1688.08	837.38
99	407.90	354.65	646.24	645.40	669.90	782.90	809.18	581.50	854.95	729.10	729.10	1699.48	841.60
100	408.00	355.00	647.00	647.00	670.00	783.00	814.00	584.00	857.00	735.00	735.00	1703.00	842.00
100–999 lbs.[1]	$ 4.08	$ 3.55	$ 6.47	$ 6.47	$ 6.70	$ 7.83	$ 8.14	$ 5.84	$ 8.57	$ 7.35	$ 7.35	$ 17.03	$ 8.42
1,000+ lbs.[1]	3.92	3.37	6.28	6.21	6.43	7.44	7.90	5.67	8.14	7.20	7.20	15.84	8.08

[1] These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When hundredweight rates apply, fees may be assessed one time per shipment. Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

FEDEX INTERNATIONAL PRIORITY RATES: U.S. IMPORT*

Use these rates when shipping inbound to the U.S. Import zones are on pp. 82–84.

		ZONES														
		A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
FedEx® Envelope up to 8 oz.		$ 30.65	$ 27.20	$ 50.85	$ 50.85	$ 38.45	$ 53.60	$ 56.65	$ 36.95	$ 40.85	$ 38.45	$ 38.60	$ 70.45	$ 36.50	$ 41.90	$ 38.55
FedEx® Pak	1 lb.	45.00	32.45	65.30	65.20	55.15	72.25	77.75	47.90	55.25	50.15	50.20	88.15	51.10	51.95	50.30
	2 lbs.	45.05	32.50	65.35	65.20	55.15	72.25	77.90	47.90	55.25	62.60	62.70	105.00	51.10	67.05	65.45
FedEx® 10kg Box 1–22 lbs.		118.26	70.44	176.75	176.13	157.79	213.03	223.19	127.80	181.31	184.65	184.65	411.75	173.27	164.02	175.77
FedEx® 25kg Box 1–55 lbs.		172.13	106.47	257.99	258.06	235.26	339.72	358.83	205.42	295.22	278.58	278.58	645.76	298.67	246.30	285.73
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	$ 50.41	$ 33.74	$ 82.31	$ 82.22	$ 62.44	$ 93.34	$ 93.76	$ 50.74	$ 64.64	$ 61.75	$ 61.76	$ 124.77	$ 63.19	$ 65.81	$ 64.07
	2 lbs.	57.18	37.82	93.91	93.62	73.96	105.33	107.19	60.78	76.48	74.13	74.19	153.56	72.91	76.61	76.44
	3	63.76	42.27	103.07	103.07	83.77	116.98	118.29	67.89	88.31	86.85	86.53	181.16	82.89	86.45	87.93
	4	70.11	45.74	115.39	115.38	92.42	128.96	133.05	74.89	100.16	98.93	98.93	208.75	92.67	96.28	99.05
	5	76.49	49.46	125.22	124.77	100.90	140.12	146.46	82.05	111.50	111.17	111.17	236.34	101.74	104.73	109.40
	6	82.74	52.65	133.38	133.35	109.38	151.28	155.85	88.54	122.86	123.69	123.24	262.74	112.19	113.17	119.72
	7	88.84	55.58	140.86	140.36	117.62	162.43	165.23	95.26	134.22	135.17	135.50	289.88	122.55	124.42	129.87
	8	94.85	58.50	148.21	148.21	125.58	172.52	177.95	101.87	143.87	146.08	146.08	315.53	132.92	132.85	139.48
	9	100.91	61.43	155.56	155.02	133.56	182.58	189.38	108.48	153.52	156.99	156.99	341.93	143.29	141.27	149.66
	10	106.96	64.34	162.34	162.32	142.07	193.36	201.46	115.09	163.17	167.90	167.90	368.32	153.51	150.24	158.73
	11	112.69	67.27	169.72	169.72	149.25	202.70	212.97	121.32	172.12	176.15	176.15	389.92	163.05	156.74	167.71
	12	118.01	70.19	176.50	175.88	157.54	212.78	222.94	127.55	181.06	184.40	184.40	411.50	173.02	163.77	175.52
	13	122.95	73.12	183.33	182.67	164.66	222.84	234.53	133.78	190.00	192.65	192.65	433.10	182.98	170.81	183.91
	14	128.29	76.04	190.13	189.44	173.02	232.90	245.13	140.01	198.95	200.90	200.90	454.68	192.96	177.84	192.99
	15	133.62	78.96	196.23	196.94	180.08	243.73	255.16	146.24	207.88	209.16	209.16	476.27	202.92	185.56	200.71
	16	137.66	81.57	203.07	202.34	185.50	253.05	265.62	152.20	216.68	216.14	216.14	494.28	213.28	191.91	209.48
	17	142.20	84.19	209.19	208.44	190.92	263.59	276.09	158.17	226.30	223.13	223.56	513.75	222.59	197.54	217.45
	18	145.72	86.80	215.32	214.55	196.33	273.17	286.55	164.14	234.28	230.11	230.11	530.27	232.42	203.88	225.82
	19	150.15	89.41	221.45	221.45	202.51	284.32	298.11	170.11	243.07	237.10	237.10	549.86	242.26	210.97	234.18
	20	153.80	92.02	226.77	226.77	207.95	293.30	307.49	176.08	251.87	244.08	244.08	566.27	253.04	216.54	242.55
	21	157.82	94.63	233.72	233.72	212.58	303.36	319.12	182.04	260.66	251.07	251.07	584.27	261.93	222.88	250.92
	22	161.84	97.24	238.98	238.97	217.98	313.43	328.42	188.02	269.46	258.06	258.06	602.28	271.77	229.20	259.29
	23	165.19	100.24	244.95	244.94	224.24	323.35	338.47	193.74	277.97	264.82	265.32	616.69	280.82	234.81	268.68
	24	169.14	103.22	251.82	250.91	228.82	330.81	349.80	199.46	286.47	271.57	271.57	631.10	288.79	240.44	277.08
	25	171.88	106.22	257.74	257.81	235.01	339.47	358.58	205.17	294.97	278.33	278.33	645.51	298.42	246.05	285.48
	26	175.22	109.21	262.85	263.80	240.55	348.17	368.63	210.89	303.48	285.10	285.10	659.91	306.40	251.67	293.87
	27	178.58	112.21	269.80	268.81	245.53	356.84	378.69	216.62	311.98	291.86	291.86	674.33	314.93	257.28	301.13
	28	181.92	115.20	275.78	275.78	250.48	366.92	390.18	222.34	320.48	298.61	298.61	688.74	322.84	263.86	310.11
	29	185.27	118.18	280.74	281.77	255.89	374.20	400.26	228.05	328.99	305.37	305.37	703.15	331.35	268.52	319.08
	30	188.61	121.18	286.71	287.76	261.30	382.88	408.86	233.77	337.50	312.14	312.73	719.64	339.87	274.13	327.46
	31	192.12	123.66	292.66	291.59	266.93	389.10	415.56	238.98	345.99	318.61	318.61	734.09	347.81	279.75	335.41
	32	194.24	126.14	297.55	296.47	272.06	396.82	423.82	244.17	354.50	325.08	325.08	748.54	354.46	285.36	343.34
	33	197.05	128.64	301.36	301.35	277.19	403.02	428.98	249.38	363.01	331.56	331.56	760.79	363.12	290.98	349.96
	34	199.89	131.12	306.24	306.23	282.84	409.29	435.68	254.57	371.50	338.04	338.04	775.21	370.44	296.59	359.21
	35	202.71	133.60	311.79	312.18	286.89	415.52	444.01	259.78	381.40	344.52	344.52	789.61	376.35	302.20	365.77
	36	205.51	136.09	317.07	316.00	292.02	420.13	450.74	264.97	388.52	350.99	351.00	804.02	383.65	307.83	373.68
	37	208.81	138.57	322.03	322.03	297.13	426.34	455.81	270.18	397.02	357.47	357.47	818.43	390.95	314.59	383.04
	38	211.14	141.05	326.93	326.93	302.25	434.22	464.21	275.37	405.52	363.95	364.66	832.86	398.24	320.23	389.50
	39	213.98	143.54	331.83	331.79	307.36	440.46	469.22	280.58	414.02	370.43	371.15	847.26	405.54	324.67	397.45
	40	216.78	146.02	336.72	335.50	312.49	444.97	475.93	285.77	422.53	376.91	377.64	861.67	412.84	330.29	406.85
	41	219.36	148.57	341.50	341.50	318.01	451.12	483.72	290.85	431.03	383.33	383.33	876.08	421.73	335.91	413.02
	42	221.94	151.10	346.27	345.77	323.54	457.26	489.78	295.92	441.14	389.77	391.26	893.06	427.44	341.52	420.74
	43	224.54	153.65	351.03	349.76	330.31	463.42	494.02	300.99	448.04	396.19	396.19	904.90	434.75	347.14	428.45
	44	227.11	156.19	355.78	354.52	335.61	469.56	501.89	306.07	456.54	402.63	402.63	921.97	442.03	354.05	437.84
	45	229.70	158.74	360.57	360.56	341.42	477.53	506.09	311.14	465.04	409.07	409.07	933.71	450.93	358.37	443.92
	46	232.28	161.28	365.34	364.01	346.34	483.70	512.12	316.23	473.55	415.49	415.49	948.14	456.63	363.98	451.61
	47	234.88	163.81	368.77	368.76	352.51	487.98	518.16	321.30	483.82	421.93	421.93	962.55	465.62	369.61	459.32
	48	237.46	166.36	374.88	374.88	356.71	496.03	526.11	326.38	490.55	428.36	428.36	976.96	471.22	375.22	467.04
	49	240.91	168.90	378.26	378.26	362.25	500.28	532.17	331.45	499.06	434.79	434.79	991.36	478.52	380.83	474.75

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details. **Note:* Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

FEDEX INTERNATIONAL PRIORITY RATES: U.S. IMPORT

Use these rates when shipping inbound to the U.S. Import zones are on pp. 82–84.

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Shipments in All Other Packaging / Maximum Weight in Lbs.															
50 lbs.	$ 243.49	$ 171.45	$ 384.41	$ 384.41	$ 367.77	$ 508.37	$ 536.25	$ 336.53	$ 507.57	$ 441.23	$ 441.23	$ 1005.78	$ 485.82	$ 386.45	$ 482.49
51	245.28	174.31	388.94	387.76	374.91	512.57	542.29	341.34	516.06	447.58	447.58	1020.19	494.33	392.06	490.19
52	248.82	177.18	393.92	392.51	379.24	518.72	548.32	346.16	524.57	453.96	453.96	1034.59	502.84	397.68	499.81
53	250.57	180.04	398.72	397.26	386.43	526.88	554.34	350.97	535.03	460.32	462.08	1052.05	511.35	403.30	505.62
54	253.22	182.91	402.04	402.02	390.74	531.02	560.38	355.77	541.57	466.70	466.68	1063.43	519.85	408.93	513.34
55	255.87	185.78	406.79	406.77	396.47	537.16	566.41	360.59	550.08	473.07	473.06	1077.85	528.37	414.54	521.08
56	258.52	188.65	411.54	411.52	402.20	543.30	572.44	365.41	558.59	479.44	479.44	1092.27	536.89	420.15	528.82
57	261.17	191.52	416.29	416.27	407.93	549.44	578.47	370.23	567.10	485.81	485.82	1106.69	545.41	425.76	536.56
58	263.82	194.39	421.04	421.02	413.66	555.58	584.50	375.05	575.61	492.18	492.20	1121.11	553.93	431.37	544.30
59	267.43	197.23	427.33	427.33	420.97	561.73	590.54	379.86	584.10	498.50	498.50	1135.47	562.43	437.00	551.92
60	269.10	200.10	430.53	430.52	425.13	570.06	596.58	384.68	594.78	504.87	504.87	1149.88	570.93	442.61	561.78
61	271.61	203.24	436.60	435.00	432.49	573.60	602.42	389.38	600.84	510.79	510.79	1164.29	579.45	448.23	569.52
62	274.12	206.38	439.49	439.49	438.24	579.33	608.26	394.08	609.09	516.71	516.71	1178.70	587.96	453.84	576.19
63	276.63	209.53	443.98	445.61	442.34	587.30	614.10	398.79	617.34	522.63	522.63	1193.12	596.47	459.45	585.01
64	279.13	212.67	450.10	448.47	449.75	593.06	619.93	403.49	625.58	528.55	528.55	1207.53	606.13	465.08	590.50
65	281.65	215.81	454.61	452.95	455.51	598.81	625.77	408.20	633.82	534.48	536.52	1221.93	613.49	470.69	600.50
66	284.16	218.95	457.45	457.45	461.26	602.23	633.93	412.90	642.07	540.40	540.40	1236.35	624.28	476.31	607.98
67	286.66	222.10	463.60	461.91	466.97	610.30	637.45	417.59	650.32	546.32	546.32	1250.76	630.52	481.92	615.98
68	289.15	225.24	468.11	466.40	471.01	613.69	643.29	422.30	658.56	552.25	552.25	1265.16	639.03	487.54	621.36
69	291.66	228.38	472.61	470.88	476.73	621.80	651.51	427.00	666.80	558.17	558.18	1283.29	649.98	493.15	629.08
70	294.18	231.53	477.11	477.11	484.29	627.54	657.38	431.71	675.05	564.10	566.25	1293.99	656.06	498.76	639.24
71	297.61	234.66	479.86	479.85	490.05	633.29	663.23	436.41	683.30	570.02	570.02	1308.41	664.57	504.39	644.52
72	299.18	237.81	486.12	484.34	495.80	639.04	666.64	441.11	691.54	575.95	575.95	1322.81	673.08	510.00	654.73
73	302.79	240.96	490.61	488.82	501.56	642.32	674.95	445.81	699.78	581.87	582.98	1337.23	681.78	515.62	659.95
74	304.20	244.09	495.12	495.12	505.40	650.54	678.32	450.51	708.03	587.78	587.78	1351.64	691.42	521.23	668.95
75	307.80	247.24	499.62	497.79	513.07	653.77	684.15	455.22	716.27	593.71	593.71	1366.04	698.62	526.85	675.38
76	310.34	250.38	504.11	502.27	518.82	662.04	690.00	459.92	724.52	599.63	599.63	1380.45	707.12	532.47	683.11
77	311.73	253.53	508.62	508.62	522.66	665.22	695.83	464.62	732.76	605.56	607.87	1394.87	715.64	538.08	693.40
78	315.36	256.67	513.12	511.24	529.35	670.94	701.68	469.32	741.01	605.66	607.97	1409.27	726.74	543.70	698.53
79	316.74	259.81	515.72	517.62	536.10	679.28	707.51	474.03	749.25	617.40	617.40	1423.69	732.66	549.31	706.25
80	319.24	262.96	520.23	522.12	541.86	685.03	713.35	478.73	757.50	623.33	623.33	1438.10	741.17	554.93	713.96
81	321.54	265.43	524.44	526.35	547.60	690.77	716.02	481.77	765.50	626.53	626.53	1449.49	750.50	559.16	718.15
82	323.88	267.90	530.57	528.63	553.29	693.85	718.69	484.81	773.48	629.72	629.72	1460.87	756.97	563.38	725.03
83	327.37	270.37	534.79	532.83	557.02	702.28	721.37	487.86	781.48	632.92	632.92	1472.26	764.88	567.59	726.57
84	328.50	272.84	539.01	537.04	562.75	708.03	724.04	490.89	789.48	636.12	636.12	1483.65	772.77	571.81	730.72
85	330.81	275.32	543.23	541.24	569.56	713.77	726.72	493.93	797.48	639.33	639.33	1495.04	780.67	576.03	734.91
86	333.12	277.79	545.45	547.46	574.21	719.52	729.39	496.97	805.48	642.52	642.52	1506.43	790.14	580.26	739.10
87	336.65	280.26	551.68	549.65	579.94	725.27	732.06	500.01	808.70	645.72	645.72	1517.81	796.47	584.48	743.29
88	338.97	282.73	553.87	553.87	587.86	731.01	736.17	503.06	808.80	648.92	648.92	1529.20	804.37	588.70	747.47
89	341.29	285.20	560.12	558.07	592.46	736.76	737.41	506.10	808.91	652.12	649.02	1540.59	813.36	592.92	751.66
90	343.61	287.68	562.28	564.35	599.41	736.96	740.09	509.14	809.01	655.31	655.57	1551.98	820.17	597.15	755.85
91	344.70	290.15	566.50	568.56	602.90	737.06	742.76	512.17	809.12	658.51	658.51	1563.36	828.06	601.36	762.96
92	348.26	292.62	572.79	570.69	609.78	737.17	745.44	515.22	809.22	661.71	661.71	1574.75	839.00	605.58	764.24
93	349.32	295.09	577.01	577.01	614.35	737.27	748.11	518.26	809.32	664.92	664.92	1586.14	841.34	609.80	771.37
94	352.90	297.56	581.23	579.10	622.43	737.38	750.78	521.30	809.43	668.11	668.11	1597.53	841.45	614.02	772.62
95	355.19	300.05	583.98	584.15	623.64	737.50	753.45	524.34	809.53	671.31	671.31	1608.92	841.55	618.25	776.81
96	357.54	302.52	588.33	588.50	623.75	737.60	756.12	527.38	809.64	674.51	674.51	1620.31	841.66	622.47	781.00
97	359.86	304.99	592.67	591.75	623.86	737.70	758.80	530.43	809.74	677.71	677.71	1631.69	841.76	626.69	785.19
98	362.18	307.46	597.01	597.16	624.80	737.80	761.47	533.46	809.84	680.91	680.91	1643.08	841.86	630.91	792.38
99	362.90	309.65	601.24	600.40	624.90	737.90	764.18	536.50	809.95	684.10	684.10	1654.48	841.97	635.14	796.60
100	363.00	310.00	602.00	602.00	625.00	738.00	769.00	539.00	812.00	690.00	690.00	1658.00	844.00	640.00	797.00
100–999 lbs.[1]	$ 3.63	$ 3.10	$ 6.02	$ 6.02	$ 6.25	$ 7.38	$ 7.69	$ 5.39	$ 8.12	$ 6.90	$ 6.90	$ 16.58	$ 8.44	$ 6.40	$ 7.97
1,000+ lbs.[1]	3.50	2.96	5.86	5.80	6.03	7.04	7.49	5.25	7.75	6.79	6.79	15.49	7.97	6.30	7.68

[1] These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When hundredweight rates apply, fees may be assessed one time per shipment. Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

FEDEX INTERNATIONAL ECONOMY RATES[1]: U.S. IMPORT*

Use these rates when shipping inbound to the U.S. Import zones are on pp. 82–84.

Shipments in All Other Packaging / Maximum Weight in Lbs.	ZONES					
Weight	A	F	G	J	N	P
1 lbs.	$ 39.78	$ 57.01	$ 85.25	$ 52.83	$ 57.64	$ 56.39
2 lbs.	44.91	67.51	96.38	62.49	66.48	67.20
3	50.15	76.47	106.84	72.15	75.57	77.30
4	54.81	84.36	117.77	81.82	84.48	87.07
5	59.73	92.09	127.96	91.10	92.83	96.15
6	64.45	99.83	138.41	100.39	102.30	105.21
7	69.17	107.35	148.33	109.68	111.76	114.14
8	73.12	114.62	157.84	117.59	121.23	122.60
9	77.23	121.91	167.05	125.49	130.70	131.57
10	81.06	129.68	176.60	133.40	140.03	139.56
11	83.74	136.22	185.12	140.72	148.71	147.48
12	86.12	143.79	194.70	148.04	157.80	154.33
13	88.23	150.28	203.52	155.36	166.87	161.71
14	90.63	157.91	212.72	162.68	175.95	169.75
15	93.01	164.34	223.04	169.99	185.03	176.49
16	95.04	169.29	231.57	177.19	194.74	184.56
17	97.42	174.23	240.77	185.06	202.99	191.22
18	101.04	179.18	249.51	191.59	211.98	198.58
19	101.39	184.83	259.71	198.78	220.96	205.92
20	103.34	189.80	267.90	205.98	230.81	213.29
21	105.37	194.02	277.10	213.17	238.93	220.65
22	109.48	198.96	286.30	220.36	247.91	228.01
23	111.37	204.68	295.38	227.33	256.64	236.27
24	111.66	208.85	302.76	234.28	263.42	243.67
25	113.28	214.60	310.09	241.23	272.21	251.06
26	115.31	219.57	318.65	248.20	280.00	258.44
27	117.34	224.54	325.96	255.15	287.78	264.81
28	119.37	228.63	335.18	262.11	294.45	273.23
29	121.40	233.57	341.82	269.06	302.20	280.61
30	123.42	238.52	349.75	276.02	309.96	287.98
31	125.73	244.11	356.11	282.97	317.80	294.96
32	127.14	248.79	362.48	289.93	323.24	301.93
33	128.99	253.47	368.13	296.89	331.14	307.73
34	131.09	258.15	373.85	303.84	337.80	315.89
35	132.96	261.83	379.53	311.95	343.16	321.62
36	134.57	266.50	383.72	317.76	349.81	328.56
37	136.98	271.15	389.38	324.70	356.45	336.80
38	138.28	275.82	397.34	331.67	363.09	342.47
39	140.15	280.48	402.27	338.62	369.73	349.45
40	141.99	285.14	406.36	345.57	376.38	357.73
41	144.02	290.19	411.98	352.54	384.48	363.14
42	146.03	295.23	417.59	360.82	389.66	369.93
43	148.31	301.41	424.03	366.44	396.31	376.72
44	150.05	306.48	428.81	373.40	402.94	384.99
45	152.07	311.54	436.11	380.35	411.14	390.36
46	154.09	316.61	441.74	387.31	416.22	397.10
47	156.40	321.67	445.64	395.73	424.43	403.88
48	158.41	325.48	453.01	401.22	429.50	410.68
49	160.72	330.53	456.86	408.18	436.15	417.46

Shipments in All Other Packaging / Maximum Weight in Lbs.	ZONES					
Weight	A	F	G	J	N	P
50 lbs.	$ 163.02	$ 335.57	$ 464.27	$ 415.13	$ 442.79	$ 424.28
51	164.18	342.11	468.09	422.09	450.54	431.05
52	167.08	346.07	473.70	429.04	458.30	439.54
53	168.50	352.66	481.17	437.62	466.06	444.63
54	170.52	357.27	484.94	442.99	473.81	451.45
55	172.46	362.53	490.55	449.95	481.57	458.26
56	174.40	367.79	496.16	456.91	489.33	465.07
57	176.34	373.05	501.77	463.87	497.09	471.88
58	178.28	378.31	507.38	470.83	504.85	478.69
59	182.20	384.29	512.97	477.74	512.59	485.38
60	182.30	388.07	520.60	486.49	520.34	494.07
61	186.57	394.82	523.81	491.41	528.10	500.89
62	188.26	400.09	529.05	498.14	535.85	507.71
63	190.61	403.83	536.36	504.87	543.61	514.51
64	192.64	410.62	541.61	511.60	553.47	519.32
65	194.66	415.89	546.87	518.32	559.12	528.14
66	196.67	421.15	549.98	525.05	569.04	534.73
67	198.68	426.38	557.37	531.78	574.63	541.78
68	198.78	430.06	560.45	538.50	582.39	546.49
69	204.36	435.30	567.88	545.22	592.40	553.28
70	205.01	442.24	573.13	551.95	597.90	562.24
71	205.11	447.51	578.39	558.68	605.65	566.87
72	209.54	452.78	583.64	565.40	613.41	575.88
73	210.80	458.04	586.61	572.12	621.81	580.45
74	210.90	461.54	594.14	578.86	631.33	589.51
75	215.62	468.59	597.08	585.58	636.68	594.03
76	215.72	473.85	604.65	592.31	644.43	600.83
77	216.96	477.35	607.54	599.03	652.19	609.96
78	219.77	484.40	612.77	605.76	662.47	614.40
79	221.00	489.67	620.41	612.48	667.70	621.20
80	223.02	494.93	625.67	619.21	675.45	627.98
81	224.28	500.19	630.91	625.74	685.27	631.68
82	225.98	505.48	633.70	632.27	689.86	637.83
83	228.88	508.80	641.43	638.80	697.07	640.36
84	229.73	514.05	646.68	645.34	704.26	642.77
85	231.41	521.28	651.93	651.88	711.47	646.46
86	233.08	524.53	657.18	658.41	720.12	650.16
87	235.62	529.78	662.44	661.00	725.88	653.85
88	237.30	537.05	668.98	661.10	733.09	657.55
89	238.98	541.26	672.94	661.20	741.29	661.24
90	240.67	547.63	674.49	661.30	747.49	664.93
91	241.49	550.79	674.59	661.40	754.69	671.23
92	244.04	558.17	674.69	661.50	764.81	673.65
93	244.84	561.28	674.79	661.60	767.22	678.64
94	247.41	568.69	674.89	661.70	767.32	681.06
95	248.62	569.49	675.50	661.80	767.42	683.42
96	250.77	569.59	675.60	661.90	767.52	687.11
97	252.47	570.78	675.70	663.34	767.62	690.81
98	254.15	571.13	675.80	663.44	767.72	697.19
99	255.90	572.32	675.90	663.54	767.82	700.91
100	256.00	594.00	701.00	771.00	802.00	757.00
100–999 lbs.[2]	$ 2.56	$ 5.94	$ 7.01	$ 7.71	$ 8.02	$ 7.57
1,000+ lbs.[2]	2.51	5.70	6.66	7.33	7.54	7.30

[1] Weight restrictions exist on FedEx International Economy shipments from certain origin countries.

[2] These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When hundredweight rates apply, fees may be assessed one time per shipment.

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

*Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

FEDEX INTERNATIONAL PRIORITY FREIGHT RATES: U.S. IMPORT*

Use these rates when shipping inbound to the U.S. Import zones are on p. 108.

About These Rate Tables

In the rate tables that follow:

- Door-to-Door Rates refers to shipments sent from sender door to recipient door.
- Drop-Off Rates refers to shipments that are dropped off at an origin airport and delivered to the recipient's door.
- Hold-at-Location Rates refers to shipments that are picked up at the sender's location and held at the destination airport for pickup.
- Drop-Off and Hold-at-Location Rates refers to shipments that are dropped off at an origin airport and held at the destination airport for pickup.

Call 1.800.332.0807 for available airport locations.

FedEx International Priority Freight

Door-to-Door Rates

Multiply by total shipment weight.

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 3.63	$ 3.10	$ 6.02	$ 6.02	$ 6.25	$ 7.38	$ 7.69	$ 5.39	$ 8.12	$ 6.90	$ 6.90	$ 16.58	$ 8.44	$ 6.40	$ 7.97
1,000+ lbs.	3.50	2.96	5.86	5.80	6.03	7.04	7.49	5.25	7.75	6.79	6.79	15.49	7.97	6.30	7.68
Minimum Charge	150.40	146.77	276.63	276.63	300.79	372.06	356.96	263.34	384.75	337.03	337.03	861.30	428.24	280.26	379.92

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

**Note:* Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

Drop-Off Rates, Hold-at-Location Rates, and Drop-Off and Hold-at-Location Rates

Multiply by total shipment weight.

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 3.61	$ 3.05	$ 5.97	$ 5.87	$ 6.10	$ 7.23	$ 7.54	$ 5.24	$ 7.97	$ 6.75	$ 6.75	$ 16.43	$ 8.29	$ 6.25	$ 7.82
1,000+ lbs.	3.48	2.91	5.81	5.65	5.88	6.89	7.34	5.10	7.60	6.64	6.64	15.34	7.82	6.15	7.53
Minimum Charge	149.19	146.17	273.61	267.57	291.73	363.00	347.90	254.28	375.69	327.97	327.97	852.24	419.18	271.20	363.61

Any fraction of a pound takes the next-higher rate. Ancillary clearance service fees may apply for special brokerage services, depending on commodity and country; see p. 120 for details.

**Note:* Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

FEES AND OTHER SHIPPING INFORMATION

Optional-service fees.

Optional-service fees apply when you *select* specific service options. See pp. 119–128 for fee amounts, descriptions and other information.

	U.S. PACKAGE SERVICES							INTERNATIONAL PACKAGE SERVICES				EXPRESS FREIGHT SERVICES						PAGE NO.
	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®	FedEx Home Delivery®	FedEx International First®	FedEx International Priority®	FedEx International Economy®	FedEx International Ground℠	FedEx 1Day® Freight	FedEx 2Day® Freight	FedEx 3Day® Freight	FedEx International Priority® Freight	FedEx International Economy® Freight	FedEx International Premium®	More Information
OPTIONAL-SERVICE FEES																		
COLLECT ON DELIVERY																		
FedEx® Collect on Delivery (C.O.D.)		✔	✔	✔	✔							✔	✔	✔				123
FedEx Ground® C.O.D. (Collect on Delivery)						✔					✔							124
FedEx Ground® Electronic C.O.D. (E.C.O.D.)						✔					✔							124
DANGEROUS GOODS AND HAZARDOUS MATERIALS																		
Dangerous Goods (FedEx Express)	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔	✔		✔	121
Hazardous Materials (FedEx Ground)						✔	✔				✔							125
DELIVERY																		
FedEx® Delivery Signature Options	✔	✔	✔	✔	✔	✔	✔				✔							123
FedEx Home Delivery® Premium Service Upgrades							✔											124
Inside Delivery Charge												✔	✔	✔				125
Saturday Delivery		✔		✔					✔			✔	✔		✔			128
PICKUP																		
Courier Pickup Charge	✔	✔	✔	✔	✔			✔	✔	✔								120
FedEx Ground® Alternate Address Pickup						✔	✔											124
Inside Pickup Charge												✔	✔	✔			✔	125
Pickup Charge (FedEx International Premium)																	✔	127
Saturday Pickup	✔	✔	✔	✔	✔			✔	✔									128
Weekly Pickup Fee						✔	✔				✔							128
PROOF OF DELIVERY																		
FedEx Ground P.O.D. Advantage						✔	✔				✔							124
Signature Proof of Delivery via FedEx Standard Overnight Envelope			✔															128
RETURNS																		
FedEx E-Mail Return Label	✔	✔	✔	✔		✔	✔						✔	✔				123
FedEx ExpressTag®		✔	✔	✔														123
FedEx Ground® Call Tag						✔	✔											124
FedEx Print Return Label	✔	✔	✔	✔		✔	✔						✔	✔				125
Return On-Call Pickup Surcharge	✔	✔	✔	✔														127
OTHER																		
Declared Value	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	121
Extra Services Charge												✔	✔	✔			✔	123
FedEx International Controlled Export									✔						✔			124
Shipper's Export Declaration Filing Fee								✔	✔	✔	✔				✔	✔	✔	128

FEES AND OTHER SHIPPING INFORMATION

Additional shipping fees and information.

Your shipment may incur fees in addition to its base rate. This chart is an overview of those fees plus other shipping information. See pp. 119–128 for fee amounts, descriptions and other information.

	U.S. PACKAGE SERVICES							INTERNATIONAL PACKAGE SERVICES				EXPRESS FREIGHT SERVICES						PAGE NO.
	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®	FedEx Home Delivery®	FedEx International First®	FedEx International Priority®	FedEx International Economy®	FedEx International Ground℠	FedEx 1Day® Freight	FedEx 2Day® Freight	FedEx 3Day® Freight	FedEx International Priority® Freight	FedEx International Economy® Freight	FedEx International Premium®	More Information
ADDITIONAL SHIPPING FEES																		
Additional Handling Surcharge		✔	✔	✔	✔	✔	✔				✔							119
Address Correction	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		119
Ancillary Clearance Service Fees for Special Import Clearance								✔	✔	✔					✔	✔	✔	120
Broker Select Option Fee									✔	✔					✔	✔		120
Change of Air Waybill Charge																	✔	120
Delivery Area Surcharge		✔	✔	✔	✔	✔	✔											121
Delivery Reattempt Charge												✔	✔	✔				121
Duties and Taxes								✔	✔	✔					✔	✔	✔	122
Extended Service Area Delivery												✔	✔	✔				123
Extended Service Area Pickup												✔	✔	✔			✔	123
Fuel Surcharge	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	125
International Extended Service Area Surcharge								✔	✔	✔					✔	✔		125
Metro Service Area Delivery												✔	✔	✔				125
Metro Service Area Pickup												✔	✔	✔			✔	126
Missing or Invalid Account Number	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	126
Northern Canada Surcharge											✔							126
Oversize Charge	✔	✔	✔	✔	✔	✔	✔				✔							127
Payer Rebilling	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔				127
Reroute of Shipment	✔	✔	✔	✔	✔							✔	✔	✔				127
Residential Delivery Charge	✔	✔	✔	✔	✔	✔	✔				✔	✔	✔	✔				127
Residential Pickup Charge												✔	✔	✔			✔	127
Rural Delivery (Alaska)						✔	✔											128
Rural Delivery (Hawaii)						✔	✔											128
OTHER SHIPPING INFORMATION																		
Currency Conversion																		120
Delivery Reattempts																		122
Dimensional Weight																		122
Extra-Large Packages																		123
Multiple-Piece Shipments																		126

See pp. 120–126 for details on how dimensional weight may affect your rate, guidelines for tendering multiple-piece shipments and other important FedEx shipping information.

FEES AND OTHER SHIPPING INFORMATION[1]

Your shipment may incur fees in addition to its base rate. The following are descriptions of those fees plus other shipping information. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for more information. Turn to p. 81 for FedEx SameDay fees and p. 106 for FedEx International Next Flight fees.

Fees that apply to FedEx Express U.S. services may also apply to FedEx Express services from the U.S. to Puerto Rico.

For FedEx Express U.S. import shipments, these fees vary depending on origin country; however, each fee works the same as for U.S. export. Call 1.800.GoFedEx 1.800.463.3339 and say "international services" for package service fees applicable from your origin country, or 1.800.332.0807 for freight service fees.

U.S. Express Package Services = FedEx First Overnight,® FedEx Priority Overnight,® FedEx Standard Overnight,® FedEx 2Day® and FedEx Express Saver®
U.S. Ground Services = FedEx Ground® and FedEx Home Delivery®
International Express Package Services = FedEx International First,® FedEx International Priority® and FedEx International Economy®
International Ground Service = FedEx International Ground℠
U.S. Express Freight Services = FedEx 1Day® Freight, FedEx 2Day® Freight and FedEx 3Day® Freight
International Express Freight Services = FedEx International Priority® Freight, FedEx International Economy® Freight and FedEx International Premium®

DEFINITION	APPLICABLE SERVICES	CHARGES
Additional Handling Surcharge **Express.** A surcharge applies to any package that: 1) measures greater than 60 inches in length but equal to or less than 108 inches in length; 2) is not fully encased in an outer shipping container; 3) is encased in an outer shipping container made of metal, wood, hard plastic or foam material, such as polystyrene packaging materials; 4) is cylindrical, including (without limitation) cans, buckets, barrels, drums or pails that are not fully encased in a shipping container made of corrugated cardboard; 5) is cylindrical, whether or not encased in corrugated cardboard, and exceeds 18 inches in length or 3 inches in diameter or has a diameter greater than its height; 6) is bound with metal, plastic or cloth banding (including packages where the outer surface area is loosely wrapped, creased or where the contents protrude outside the surface area); or 7) would become entangled in or cause damage to other packages in the FedEx conveyance system. This surcharge applies on a per-piece basis even if multiple pieces are bundled in a shipment. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. **Ground.** A surcharge applies to any package that: 1) measures greater than 60 inches in length but equal to or less than 108 inches in length; 2) has an actual weight of greater than 70 lbs.; 3) is not fully encased in an outer shipping container; or 4) is encased in an outer shipping container made of metal or wood. The surcharge also applies to any drum or pail (less than 5 gallons) that is not fully encased in an outer shipping container made of corrugated cardboard. The money-back guarantee does not apply to these shipments. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day, FedEx Express Saver, U.S. Ground Services, International Ground Service	$6.50 per package
Address Correction **Express.** If a recipient's address on an airbill, air waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery. We will assess a shipping fee. For shipments receiving FedEx Express Multiweight® pricing, the fee is $10 per package up to a maximum of $70 per shipment. Address correction is also required if the recipient phone number is omitted for a Rural Delivery (RD) address or a Star Route Assignment (SRA) address in Alaska. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment. Within the U.S., we also will assess this fee if the address is a P.O. box number or P.O. box ZIP code. For international shipments destined to a P.O. box address, we may assess the fee if a valid telephone, fax or telex number is not provided for the recipient. For FedEx International Broker Select,® the address correction fee will apply if the broker's address is incomplete or incorrect on the air waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment. **Ground.** If we are unable to deliver a shipment because the shipper-provided address is incorrect or is a P.O. box, we will attempt to determine the correct address, complete delivery and notify the shipper of the address correction. We assess an additional charge for delivery or attempted delivery to the corrected address. For shipments receiving FedEx Ground Multiweight® pricing, the fee is $6 per package up to a maximum of $35 per shipment. The money-back guarantee does not apply to these shipments, and we are not liable for failing to complete delivery or meet our scheduled delivery time.	U.S. Express Package Services, International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	$10 per correction
	U.S. Ground Services, International Ground Service	$6 per correction
	U.S. Express Freight Services	$40 per correction

[1]Charges shown do not include any fuel surcharge which may be applicable. Go to fedex.com/us/services/fuelsurcharge.html for details.

FEES AND OTHER SHIPPING INFORMATION

DEFINITION	APPLICABLE SERVICES	CHARGES
Ancillary Clearance Service Fees for Special Import Clearance FedEx provides import clearance processing for international express package and international express freight shipments. To recover the costs passed to FedEx by the regulatory agency for regulatory filing, or by the customs broker for special processing, FedEx charges ancillary clearance service fees, where applicable, on import shipments requiring the additional processing. We may apply these fees, which are subject to change, to both U.S.- and non-U.S.-based shippers. For more information about the ancillary clearance service fees that may apply to your shipment, select your destination country from the list provided at fedex.com/ancillary/go/service.	International Express Package Services, International Express Freight Services	
	U.S. Import Ancillary Clearance Service Fees	
	Additional Entry Line Items, per line if over 10 lines	$2.50
	Entry Copy, per entry	$1
	Entry of Goods Pursuant to U.S. Department of Defense Contracts	$50
	Live Entry Processing	$20
	Other Special Brokerage Processing	$7–$40
	Prior Notice for Food and Food Products	$10
	Storage Charge	• $20 minimum • $0.04 per lb. per day for the first week, after 48 hours • $0.08 per lb. per day for the second week and beyond
	U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives Clearance	$70
	U.S. Fish and Wildlife Service Clearance	$70
	U.S. Food and Drug Administration Clearance	$20
	Note: Fees are per shipment unless otherwise noted.	
Broker Select Option Fee A fee applies to FedEx International Broker Select shipments if you choose to have us complete the delivery after customs clearance and if your recipient and customs broker are served by different FedEx clearance points.	FedEx International Priority, FedEx International Economy, FedEx International Priority Freight, FedEx International Economy Freight	Greater of $10 per shipment or $0.50 per lb.
Change of Air Waybill Charge A charge applies to any change on the air waybill due to new sender instructions received after a FedEx International Premium shipment has left the airport of departure. When the sender changes the destination and additional shipping is required, the sender is liable for the shipping charges as originally routed, plus transportation charges between the original and amended destination airports.	FedEx International Premium	$6.50 per shipment
Courier Pickup Charge A charge applies when you request a pickup, including requests made using FedEx® electronic shipping solutions or by calling 1.800.GoFedEx 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. If you pay by cash (which is not accepted at all pickup locations), check, money order or credit card, the charge will be collected when you tender the package. This charge does not apply if you drop off your package at a FedEx shipping location or if you have regular scheduled pickup.	U.S. Express Package Services	$4 per package
	International Express Package Services	$4 per shipment
Currency Conversion FedEx Express customers who need their charges converted to a freely convertible currency (other than U.S. dollars) will be billed using a daily conversion rate. Our source for the daily information is OANDA, an Internet exchange rate service.	International Express Package Services, International Express Freight Services	For details on the conversion rate and other currency information, see the Billing section in the FedEx Express International Terms and Conditions at the back of this book.

DEFINITION	APPLICABLE SERVICES	CHARGES

Dangerous Goods

Accessible Dangerous Goods. Certain dangerous goods must be accessible during transit. You can ship these accessible dangerous goods using FedEx Priority Overnight, FedEx 1Day Freight, FedEx International Priority, FedEx International Priority Freight, FedEx International Premium, FedEx International Airport-to-Airport℠ and FedEx International Express Freight® (IXF) services.

Class 1.4	Explosives
Class 2.1	Flammable gas
Class 2.2	Non-flammable gas with a "cargo aircraft only" label
Class 3	Flammable liquid
Class 4	Flammable solid, spontaneously combustible, dangerous when wet
Class 5	Oxidizer and organic peroxide
Class 8	Corrosive material

Inaccessible Dangerous Goods. You can ship the following dangerous goods classifications via most FedEx Express® services.

Class 2.2	Non-flammable gas without a "cargo aircraft only" label
Class 6.1	Toxic
Class 6.2	Infectious substances
Class 7	Radioactive materials
Class 9	ORM-D and all class 9

With FedEx International Economy, you can ship inaccessible dangerous goods outbound from the U.S. to Canada and Puerto Rico only. You cannot ship dangerous goods of any kind in the FedEx® 10kg Box or FedEx® 25kg Box.

Note: You can ship ORM-D on an international air waybill to Puerto Rico only. ORM-D is classified as inaccessible dangerous goods.

See pp. 22–25 for more information on shipping dangerous goods.

APPLICABLE SERVICES	CHARGES
FedEx First Overnight, FedEx International First	Dry ice only; no charge applies (see p. 25 for details)
FedEx Priority Overnight	• $65 per package (accessible) • $32.50 per package (inaccessible)
FedEx Standard Overnight, FedEx 2Day, FedEx Express Saver	$32.50 per package (inaccessible only)
FedEx International Priority	• Greater of $100 per shipment or $0.55 per lb. (accessible) • Greater of $50 per shipment or $0.28 per lb. (inaccessible)
FedEx International Economy	Greater of $50 per shipment or $0.28 per lb. (inaccessible only, to and from Canada and Puerto Rico only)
FedEx 1Day Freight	• Greater of $70 per shipment or $0.55 per lb. (accessible) • Greater of $32.50 per shipment or $0.22 per lb. (inaccessible)
FedEx 2Day Freight, FedEx 3Day Freight	Greater of $32.50 per shipment or $0.22 per lb. (inaccessible only)
FedEx International Priority Freight, FedEx International Premium	• Greater of $100 per shipment or $0.55 per lb. (accessible) • Greater of $50 per shipment or $0.28 per lb. (inaccessible)

Declared Value

See the Declared Value and Limits of Liability sections in the FedEx Express Terms and Conditions and the FedEx Ground Tariff at the back of this book for details.

If U.S. multiple-package shipments processed together on a FedEx electronic shipping solution contain a package with a declared value equal to or greater than $500, the Direct Signature Required FedEx Delivery Signature Option will automatically be applied to the entire shipment. Additional Direct Signature Required fees will apply to those packages within the shipment with a declared value of less than $500. See FedEx® Delivery Signature Options on p. 123 for more information.

U.S. Express Package Services	$0.60 per $100 of value for shipments valued in excess of $100 ($1.80 minimum)
International Express Package Services	$0.60 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater
U.S. Ground Services, International Ground Service	$0.60 per $100 of value for shipments valued in excess of $100 ($1.80 minimum)
U.S. Express Freight Services	$0.60 per $100 of value in excess of $100 or $1 per lb., whichever is greater
International Express Freight Services	$0.60 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater

Delivery Area Surcharge

A delivery area surcharge applies to package shipments destined to select U.S. ZIP codes. In addition, a delivery area surcharge applies to FedEx Express® shipments destined for areas in Alaska that are remote, sparsely populated or geographically difficult to access. Go to fedex.com/us/services/ratesinfo for a list of ZIP codes where this surcharge applies.

For shipments receiving FedEx Express Multiweight pricing (except remote Alaska shipments) or FedEx Ground Multiweight pricing, the maximum charge is $7.50 per shipment.

FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day	• $1.50 per package (commercial) • $2.30 per package (residential) • $15 per package (remote Alaska)
FedEx Express Saver, FedEx Ground	• $1.50 per package (commercial) • $2.30 per package (residential)
FedEx Home Delivery	$2.30 per package

Delivery Reattempt Charge

If we cannot complete delivery of a U.S express freight or international express freight shipment on the initial delivery attempt, the freight will be returned to the nearest FedEx Express® Freight ramp location. We will not reattempt delivery unless the shipper or recipient requests it. For U.S. express freight shipments, each shipper- or recipient-arranged reattempt will be subject to a delivery reattempt charge in addition to all other applicable charges. After three attempts to notify the recipient or shipper, or five business days after the initial delivery attempt, whichever comes first, the shipment may be considered undeliverable.

U.S. Express Freight Services	$0.0375 per lb. ($35 minimum)

FEES AND OTHER SHIPPING INFORMATION

DEFINITION	APPLICABLE SERVICES	CHARGES
Delivery Reattempts Express and Ground U.S. Nonresidential Shipments. FedEx Express and FedEx Ground will reattempt delivery of U.S. nonresidential shipments if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; or 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package. Express and Ground U.S. Residential Shipments. FedEx Express, FedEx Ground and FedEx Home Delivery will reattempt delivery of U.S. residential shipments if: 1) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 2) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Express Terms and Conditions and FedEx Ground Tariff at the back of this book for details. Express Packages (International). For FedEx Express international packages, we provide redelivery service upon request at no additional charge. However, if delivery of a shipment to a residential address in an international location (including a residence used as an office) cannot be completed on the initial attempt, we may, at our sole discretion, either reattempt delivery, hold the shipment at our facility until we contact the recipient for further delivery instructions, or both. After three attempts to deliver and/or three attempts to notify the recipient, or five business days from the date of shipment, whichever occurs first, the shipment may be considered undeliverable. For FedEx International First shipments, we may provide three delivery attempts. For shipments that cannot be delivered on the first attempt, we may reattempt delivery by 10:30 a.m. on the day of the first attempted delivery. If necessary, a second reattempt may occur by 10:30 a.m. the following business day. Express Freight. For more information on FedEx Express® Freight delivery reattempts, see Delivery Reattempt Charge on p. 121.	Express Services, Ground Services	See the definition at left and the Pickup and Delivery section in the FedEx Express Terms and Conditions and FedEx Ground Tariff at the back of this book for details.
Dimensional Weight Express. FedEx Express may assess shipping charges based on the International Air Transport Association (IATA) volumetric standard. Dimensional weight is calculated by multiplying the length by width by height of each package in inches and dividing the total by 194 (for shipments within the U.S. and shipments between the U.S. and Puerto Rico) or 166 (for international shipments). If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound. Dimensional weight applies on a per-package or per-shipment basis to all FedEx Express U.S. shipments in customer packaging, and on a per-shipment basis to all international shipments and U.S. to Puerto Rico shipments in customer packaging. Shipments in FedEx packaging may also be subject to dimensional-weight pricing. Ground. Dimensional weight may apply to FedEx Ground packages that are 3 cubic feet (5,184 cubic inches) or larger. Multiply the length by width by height of each package in inches. If the total is 5,184 or greater, calculate dimensional weight by dividing by 194 (for shipments within the U.S. and shipments to Puerto Rico) or 166 (for shipments to Canada). If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound. If the package measures less than 5,184 cubic inches, dimensional weight does not apply and charges will be assessed based on actual weight.	Express Services, Ground Services	If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. See the definition at left for details.
Duties and Taxes Duties and taxes, including goods and services tax (GST) and value-added tax (VAT), may be assessed on the contents of the shipment. Any such charges will be billed to the recipient, unless you instruct us otherwise. In the event we advance duties and taxes on any given shipment, the payer will be assessed a surcharge based on a flat rate or on a percentage of the total amount advanced.	International Express Package Services, International Express Freight Services	See the definition at left and the Duties and Taxes section in the FedEx Express International Terms and Conditions at the back of this book for details.

DEFINITION	APPLICABLE SERVICES	CHARGES
Extended Service Area Delivery Shipments delivered to points outside the FedEx primary service areas are assessed an extended service area delivery charge. No other destination-related, surchargeable freight services are available to extended service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/us/services/expressfreight/us/commitments.html. To determine the service area for your shipment, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.	U.S. Express Freight Services	$100 per shipment
Extended Service Area Pickup Shipments picked up outside the FedEx primary service areas are assessed an extended service area pickup charge. No other origin-related, surchargeable freight services are available from extended service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/us/services/expressfreight/us/commitments.html. To determine the service area for your shipment, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.	U.S. Express Freight Services, FedEx International Premium	$100 per shipment
Extra-Large Packages U.S. We may accept FedEx Express packages weighing less than 151 lbs. that exceed 165 inches in length and girth ("extra-large" packages) and rate them as FedEx 1Day Freight or FedEx 2Day Freight shipments. These pieces do not have to be palletized, stackable or forkliftable. International. We may accept FedEx Express packages weighing less than 151 lbs. (or the origin or destination country limit) that exceed 130 inches (or the origin or destination country limit) in length and girth and rate them as FedEx International Priority Freight or FedEx International Economy Freight shipments.	U.S. Express Package Services, International Express Package Services	Minimum billable weight is 151 lbs. regardless of actual weight. See the definition at left for details.
Extra Services Charge When the shipper or recipient requests a special handling service beyond the standard freight pickup and delivery features of service outlined in this FedEx Service Guide, or when determined by FedEx, we will assess an extra services charge in addition to all other applicable charges. FedEx will advise the customer in advance when the extra services charge will apply.	U.S. Express Freight Services, FedEx International Premium	$59 per handler hour ($59 minimum)
FedEx® Collect on Delivery (C.O.D.) If the C.O.D. sender's shipments have a 20 percent refusal rate, a higher charge may be applied. If a C.O.D. shipment is refused by the recipient, we will return the shipment to the sender. See the Collect on Delivery Service section in the FedEx Express Terms and Conditions at the back of this book. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is $63 per shipment. For more information on FedEx Collect on Delivery, see p. 18.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day, FedEx Express Saver	$9 per package
	U.S. Express Freight Services	$50 per shipment
FedEx® Delivery Signature Options We provide three options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required and Adult Signature Required. Indirect Signature Required is available to residential addresses only. For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing, the maximum charge is $10.50 per shipment for Indirect Signature Required, $17.50 per shipment for Direct Signature Required and $24.50 per shipment for Adult Signature Required. When you tender multiple-package shipments processed together on a FedEx electronic shipping solution to us, any FedEx Delivery Signature Option that you select will apply to all packages within the shipment. For more information on FedEx Delivery Signature Options, see p. 16.	U.S. Express Package Services, U.S. Ground Services	• $1.50 per package (Indirect Signature Required) • $2.50 per package (Direct Signature Required) • $3.50 per package (Adult Signature Required)
	International Ground Service	$2.50 per package (Direct Signature Required)
FedEx E-Mail Return Label A charge applies in addition to shipping charges once the recipient has used the return label. For more information on the FedEx E-Mail Return Label, see p. 20.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight	$1 per label
FedEx ExpressTag® A charge applies in addition to shipping charges when we pick up the package for return at your recipient's location. For more information on the FedEx ExpressTag, see p. 21.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day	$4 per package

FEES AND OTHER SHIPPING INFORMATION

DEFINITION	APPLICABLE SERVICES	CHARGES
FedEx Ground® Alternate Address Pickup We may provide pickup service to an address other than the shipping location associated with the FedEx Ground account number, upon request, for an additional charge of $12 per unique address per week.	U.S. Ground Services	$12 per unique address per week
FedEx Ground® Call Tag A $6 charge applies in addition to shipping charges when you request a call tag for a commercial location by using a FedEx Ship Manager® solution, selecting Schedule a Pickup from the Ship tab at fedex.com or calling FedEx Customer Service. A $7 charge applies in addition to shipping charges when you request a call tag for a residential location by using a FedEx Ship Manager solution, selecting Schedule a Pickup from the Ship tab at fedex.com or calling FedEx Customer Service. Additional delivery charges may apply. For more information on the FedEx Ground Call Tag, see p. 21.	U.S. Ground Services	• $6 per package (commercial pickup) • $7 per package (residential pickup)
FedEx Ground® C.O.D. (Collect on Delivery) A charge applies when you direct us to collect payment from your recipient. For currency C.O.D. deliveries in the U.S. and Puerto Rico, there is an additional charge of $9 per package plus an additional 2 percent of the C.O.D. amount that is in excess of $450. For currency C.O.D. deliveries in Canada, there is an additional charge of $9 per package. The minimum charge for currency C.O.D. is $18 per package for all destinations. For shipments receiving FedEx Ground Multiweight pricing, the maximum C.O.D. charge is $63 per shipment for regular or guaranteed funds C.O.D. For currency C.O.D. deliveries in the U.S. and Puerto Rico, the maximum charge is $126 per shipment plus an additional 2 percent of the C.O.D. amount per package that is in excess of $450. For currency C.O.D. deliveries in Canada, the maximum charge is $126 per shipment. If you select FedEx Ground C.O.D. for multiple-package shipments processed together on a FedEx electronic shipping solution, all packages within the shipment will be labeled C.O.D. For more information on FedEx Ground C.O.D., see p. 18.	U.S. Ground Services[1] International Ground Service	$9 per package (additional charge for currency C.O.D. shipments; see definition at left)
FedEx Ground® Electronic C.O.D. (E.C.O.D.) A charge applies when you direct us to collect payment from your recipient and deposit it directly into your bank account. There is an additional weekly service charge of $10 for deposit in 48 hours, or $35 for deposit in 24 hours. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is $63 per shipment in addition to the weekly service charge. FedEx Ground E.C.O.D. is available within the U.S. and to Puerto Rico — it is not available to or within Canada. For more information on FedEx Ground E.C.O.D., see p. 18.	U.S. Ground Services[1] International Ground Service (Puerto Rico only)	$9 per package, plus a $10 or $35 weekly charge (see definition at left)
FedEx Ground P.O.D. Advantage You can choose to pay either a per-package or per-month fee when enrolling. For more information on FedEx Ground P.O.D. Advantage, see p. 17.	U.S. Ground Services, International Ground Service	$1 per package or $150 per month
FedEx Home Delivery® Premium Service Upgrades You can choose a FedEx Home Delivery premium service upgrade if your residential recipient has a special delivery need. See p. 10 for more information.	FedEx Date Certain Home Delivery® With Indirect Signature Required With Direct Signature Required With Adult Signature Required FedEx Evening Home Delivery® With Indirect Signature Required With Direct Signature Required With Adult Signature Required FedEx Appointment Home Delivery® With Direct Signature Required With Adult Signature Required	$3 per shipment $3 per shipment plus $1.50 per package $3 per shipment plus $2.50 per package $3 per shipment plus $3.50 per package $7 per shipment $7 per shipment plus $1.50 per package $7 per shipment plus $2.50 per package $7 per shipment plus $3.50 per package $15 per shipment Included $15 per shipment plus $3.50 per package
FedEx International Controlled Export A charge applies when you select the FedEx International Controlled Export option for shipments moving under a U.S. State Department (DSP) license or under U.S. Drug Enforcement Administration permits 36, 236 and 486. The charge also applies for in-bond shipments moving under a transportation and exportation customs form (CF7512) from a foreign trade zone or bonded warehouse. For more information on FedEx International Controlled Export, see p. 19.	FedEx International Priority, FedEx International Priority Freight	$50 per shipment

[1] Not available with FedEx Home Delivery.

DEFINITION	APPLICABLE SERVICES	CHARGES
FedEx Print Return Label A charge applies in addition to shipping charges once the recipient has used the return label. For more information on the FedEx Print Return Label, see p. 20.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight	$0.50 per label
Fuel Surcharge We reserve the right to assess fuel and other surcharges on shipments, without notice. We will determine the amount and duration of any such surcharges at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. For FedEx Express, the fuel surcharge percentage will be subject to adjustment monthly using a rounded average of the U.S. Gulf Coast (USGC) spot price for a gallon of kerosene-type jet fuel, as published monthly by the U.S. Department of Energy. The surcharge now in effect applies to all FedEx Express U.S., U.S. export and U.S. import shipments, except for FedEx International Express Freight (IXF) and FedEx International Airport-to-Airport services. For FedEx Ground, the fuel surcharge percentage will be subject to adjustment monthly using a rounded average of the National U.S. On-Highway Average price for a gallon of diesel fuel, as published monthly by the U.S. Department of Energy. Changes to the fuel surcharge will be applied effective the first Monday of each month. The surcharge percentage will be reflected on your FedEx invoice. The percentage for each month is available at fedex.com/us/services/fuelsurcharge.html approximately two weeks before the surcharge is applicable.	Express Services, Ground Services	Go to fedex.com/us/services/fuelsurcharge.html for updates to the fuel surcharge.
Hazardous Materials We assess a surcharge on each package containing hazardous materials. Materials classified as ORM-D are the only hazardous materials you can ship via FedEx Home Delivery and FedEx International Ground (no surcharge applies for ORM-D). See pp. 26–29 for more information on shipping hazardous materials.	FedEx Ground	$20 per package
	FedEx Home Delivery, International Ground Service (Canada only)	ORM-D only; no charge applies
Inside Delivery Charge When requested, FedEx may move shipments to positions beyond the adjacent loading area. In doing so, we will assess an inside delivery charge in addition to all other applicable charges. The adjacent loading area is defined as a delivery site that is directly accessible from the curb and is no more than 50 feet inside the outermost door. We will assess an inside delivery charge when shipment breakdown is necessary to fit a shipment through a doorway. FedEx does not provide piece count or piece verification when a breakdown of a freight shipment occurs at the delivery site.	U.S. Express Freight Services	$0.0412 per lb. ($60 minimum)
Inside Pickup Charge When requested, FedEx may move shipments from positions beyond the adjacent loading area. In doing so, we will assess an inside pickup charge in addition to all other applicable charges. The adjacent loading area is defined as a pickup site that is directly accessible from the curb and is no more than 50 feet inside the outermost door.	U.S. Express Freight Services, FedEx International Premium	$0.0412 per lb. ($60 minimum)
International Extended Service Area Surcharge Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") if you're shipping packages or FedEx Express® Freight Services at 1.800.332.0807 if you're shipping freight to determine if this surcharge applies to your shipment.	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	Greater of $22 per shipment or $0.22 per lb.
Metro Service Area Delivery Shipments delivered to select highly congested metro ZIP codes are assessed a metro service area delivery charge. No other destination-related, surchargeable freight services are available to metro service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/us/services/expressfreight/us/commitments.html. To determine the service area for your shipment, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.	U.S. Express Freight Services	$100 per shipment

FEES AND OTHER SHIPPING INFORMATION

DEFINITION	APPLICABLE SERVICES	CHARGES
Metro Service Area Pickup Shipments picked up in select highly congested metro ZIP codes are assessed a metro service area pickup charge. No other origin-related, surchargeable freight services are available from metro service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/us/services/expressfreight/us/commitments.html. To determine the service area for your shipment, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.	U.S. Express Freight Services, FedEx International Premium	$100 per shipment
Missing or Invalid Account Number A fee applies when no FedEx account number or an incomplete, inaccurate, invalid or deleted account number appears on the shipping documentation.	U.S. Express Package Services, U.S. Ground Services, International Ground Service	$10 per package
	International Express Package Services, U.S. Express Freight Services, International Express Freight Services	$10 per shipment
Multiple-Piece Shipments For FedEx Express and FedEx Ground package services, you can ship multiple pieces as a multiple-piece shipment if the pieces: 1) use the same service, bill-to instructions, packaging type and delivery instructions (including FedEx Delivery Signature Options, collect on delivery, FedEx Express Saturday pickup or delivery, Hold at FedEx Location service or FedEx Home Delivery premium service upgrades); 2) move together on the same day from one sender to one recipient; and 3) meet all size, weight and acceptance guidelines for the selected service. Individual packages in a multiple-piece shipment may have different weights, dimensions and declared value. Effective Jan. 19, 2008, within the U.S. only, individual packages in a multiple-piece shipment processed through FedEx electronic shipping solutions may contain different designations of dangerous goods (for FedEx Express) or hazardous materials (for FedEx Ground). All labeling requirements, guidelines and restrictions apply. See pp. 22–29 for more information on shipping dangerous goods and hazardous materials. Each individual piece or single handling unit must have an address label showing complete sender and recipient addresses. Multiple-piece shipments tendered as express freight must be palletized, stackable, forkliftable, banded and shrinkwrapped to form single handling units. Once a multiple-piece shipment tendered via a U.S. package service reaches a total shipment weight of 100 lbs. for FedEx Express or 200 lbs. for FedEx Ground (with contract-only FedEx Ground Multiweight rates), it is rated on a price-per-package and a price-per-total-shipment-weight basis. You are billed the lower of the two rates. For FedEx Express, a 10-lb. average minimum package weight for the shipment applies (effective Jan. 19, 2008). For FedEx Ground, an average minimum package weight for the shipment applies and varies by contract. FedEx Express international multiple-piece shipments are billed based on total shipment weight. All FedEx electronic shipping solutions can process FedEx Express and FedEx Ground multiple-piece shipments within the U.S., and will place a master tracking number and package-count sequence and total on each label. A FedEx® US Airbill can accept up to 999 pieces as a multiple-piece shipment (except for shipments in FedEx® Envelope or FedEx® 10kg Box and FedEx® 25kg Box packaging).	U.S. Express Services	FedEx Express Multiweight rates may apply. See p. 80 for more details.
	International Express Services	Hundredweight rates may apply. See the Hundredweight/Per-Pound Rates charts in the Find Your Rate section of this book.
	Ground Services	FedEx Ground Multiweight rates are available by contract only.
Northern Canada Surcharge An additional charge applies for packages destined to the Yukon, Northwest Territories, Nunavut and Labrador. This surcharge applies to postal codes A0K, A0P–A0R, A2V and X0A–Y9Z.	International Ground Service	$65 per package over the Zone 54 rate

DEFINITION	APPLICABLE SERVICES	CHARGES
Oversize Charge **Express.** The maximum limits for FedEx Express U.S. packages are 150 lbs. and 119 inches in length and 165 inches in length and girth. Packages that weigh 150 lbs. or less and exceed 108 inches in length or 130 inches in length and girth are considered "oversize" packages. Oversize packages are rated based on the greater of the package's actual rounded weight or dimensional weight. In addition, a charge of $45 per oversize package applies. We may refuse packages that exceed 119 inches in length or 165 inches in length and girth, or if we find them in our network, we may consider them for shipping at our sole discretion. These packages also are rated based on the greater of the package's actual rounded weight or dimensional weight, and a $45 charge per oversize package applies. **Ground.** A package weighing 150 lbs. or less and measuring greater than 130 inches in length and girth is classified as an "oversize" package. The shipping charges for an oversize package are based on the greater of the package's actual rounded weight and its dimensional weight. A charge of $45 per oversize package also applies to any package measuring greater than 130 inches in length and girth. For FedEx Home Delivery, the shipping charges for any package with a dimensional weight of greater than 70 lbs. are the same as a FedEx Ground package of corresponding dimensional weight being shipped under the same circumstances, plus FedEx Home Delivery fees and other charges. A charge of $45 per oversize package also applies to any package measuring greater than 130 inches in length and girth.	U.S. Express Package Services, U.S. Ground Services, International Ground Service	$45 per package
Payer Rebilling For every request to change the billing instructions for a package, we will assess a fee to the payer in addition to shipping charges.	U.S. Express Package Services	$10 per package
	International Express Package Services, U.S. Express Freight Services	$10 per shipment
Pickup Charge (FedEx International Premium) FedEx International Premium is an airport-to-airport service. Pickup at the shipper's location is available for an additional fee. The fees are: minimum charge $15.; $0.14 per pound for shipments that weigh 100–220 lbs.; $0.12 per pound for shipments that weigh 221–660 lbs.; and $0.09 per pound for shipments that weigh 661 lbs. or more.	FedEx International Premium	Varies based on shipment weight; see definition at left ($15 minimum).
Reroute of Shipment A shipping fee is billed to the account number specified on the FedEx airbill or shipping label for each rerouted package; it appears as an address correction on the invoice. Reroutes can include delivering to a different address in the same city or changing a hold-at-location instruction to courier delivery. Only one reroute is allowed per package. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.	U.S. Express Package Services	$10 per package
	U.S. Express Freight Services	$40 per shipment
Residential Delivery Charge A residential delivery charge applies to shipments to a home or private residence, including locations where a business is operated from a home. For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing, the maximum charge is $20 per shipment.	U.S. Express Package Services, U.S. Ground Services, International Ground Service (Canada only)	$2.30 per package ($1.95 per package for FedEx Home Delivery)
	U.S. Express Freight Services	$75 per shipment
Residential Pickup Charge Shipments picked up at a home or private residence, including locations where a business is operated from a home, incur a residential pickup charge in addition to all other applicable charges.	U.S. Express Freight Services, FedEx International Premium	$75 per shipment
Return On-Call Pickup Surcharge A charge applies for pickup of FedEx Print Return Label, FedEx E-Mail Return Label, FedEx Express® Billable Stamp and FedEx Express® Prepaid Stamp shipments. This charge does not apply if you drop off the packages at a FedEx shipping location.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day	$4 per package

FEES AND OTHER SHIPPING INFORMATION

DEFINITION	APPLICABLE SERVICES	CHARGES
Rural Delivery (Alaska) A surcharge applies for delivery to select rural ZIP codes in Alaska. Go to fedex.com/us/services/ratesinfo for a list of ZIP codes where this surcharge applies.	U.S. Ground Services	• $30 per package for packages 1–70 lbs. • $100 per package for packages that exceed 70 lbs. (FedEx Home Delivery packages cannot exceed 70 lbs.) • Surcharge doubles for packages originating from and destined to rural points in Alaska
Rural Delivery (Hawaii) A surcharge applies for delivery to select rural ZIP codes in Hawaii. Go to fedex.com/us/services/ratesinfo for a list of ZIP codes where this surcharge applies.	U.S. Ground Services	• $11 per package over the Zone 9 rate • $1 per package over the Zone 14 rate for select intra-Oahu shipments
Saturday Delivery For U.S. package shipments, Saturday delivery is available with FedEx Priority Overnight and FedEx 2Day for an additional charge. For U.S. express freight shipments, Saturday delivery is available to several U.S. markets with FedEx 1Day Freight and FedEx 2Day Freight for an additional charge. Hold at FedEx Location service is not available with Saturday express freight delivery. To determine if Saturday delivery is available to your destination, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807. For international shipments, Saturday delivery is available for an additional charge in many of the countries served by FedEx International Priority. In certain Far East and Middle East countries, Saturday is a regular business day, and delivery is available at no extra charge via many FedEx Express international services. U.S.-inbound delivery is available in major markets via FedEx International Priority and FedEx International Priority Freight for an additional charge. Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") for more information.	FedEx Priority Overnight, FedEx 2Day (effective Jan. 19, 2008, charge is not applied to shipments rated as FedEx Express Multiweight)	$12.50 per package
	FedEx International Priority	$12.50 per shipment
	FedEx 1Day Freight, FedEx 2Day Freight, FedEx International Priority Freight (U.S. import-rated shipments only)	$200 per shipment
Saturday Pickup Saturday pickup is available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day and FedEx Express Saver for an additional charge. The maximum Saturday pickup charge for FedEx Express U.S. package services is $87.50 per shipment. An additional charge also applies when you request Saturday pickup for a FedEx International First or FedEx International Priority shipment. To check availability, select Get Rates & Transit Times from the Ship tab at fedex.com. Saturday pickup is not available with FedEx International Economy.	U.S. Express Package Services	$12.50 per package
	FedEx International First, FedEx International Priority	$12.50 per shipment
Shipper's Export Declaration Filing Fee A fee applies when you authorize us to file Shipper's Export Declaration/Electronic Export Information (SED/EEI) data with the U.S. government's Automated Export System (AES) via FedEx Export AgentFile®. For more information on FedEx Export AgentFile, see p. 41.	International Express Package Services, International Ground Service (Puerto Rico only), International Express Freight Services	$10 per shipment
Signature Proof of Delivery via FedEx Standard Overnight Envelope A charge applies when you request to have FedEx Express signature proof-of-delivery information delivered to you via FedEx Standard Overnight. (This information also is available at fedex.com for no charge.) For more information on FedEx Signature Proof of Delivery, see p. 17.	FedEx Standard Overnight	$6 per request
Weekly Pickup Fee FedEx Ground provides pickup service upon request, for an additional charge. We will assess the weekly pickup fee to the shipping location associated with the FedEx Ground account number. Also see FedEx Ground Alternate Address Pickup on p. 124.	U.S. Ground Services, International Ground Service	• $8 per week (invoiced weekly shipping charges of $60 or more) • $12 per week (invoiced weekly shipping charges of less than $60)

FedEx

FEDEX EXPRESS TERMS AND CONDITIONS

Effective January 7, 2008
Updated July 11, 2008

Contents

U.S. SHIPMENTS
Definitions 130
Non-Waiver 131
Account Numbers 131
Alcoholic Beverages 131
Billing 131
Cartage Agents 132
Claims 133
Collect on Delivery (C.O.D.) Service 133
Credit Terms 134
Dangerous Goods 134
Declared Value and Limits of Liability (Not Insurance Coverage) 134
Delivery Signature Options 135
Dimensional Weight (Volumetric Weight) 135
Extra-Large Packages 135
Firearms 136
Fuel Surcharge 136
Inspection of Shipments 136
Liabilities Not Assumed 136
Limitations on Legal Actions 137
Live Animals and Ornamental Marine Life (Including Live Fish) 137
Money-Back Guarantee Policy 137
Oversize Packages 138
Overweight Packages 138
Package Consolidators (Including FedEx Authorized ShipCenters) 138
Packaging and Marking 138
Perishables 138
Pharmaceuticals 138
Pickup and Delivery 139
Plants and Plant Materials 139
Prohibited Items 139
Proof of Delivery 139
Rate Quotations 139
Refusal or Rejection of Shipments 139
Routing and Rerouting 140
Service Areas 140
Signature Releases 140
Tobacco Products 140
Undeliverable Shipments 140
Warranties 140

INTERNATIONAL SHIPMENTS (U.S. EDITION)
Definitions 141
Non-Waiver 142
Account Numbers 142
Alcoholic Beverages 142
Billing 142
Carriage Under Warsaw Convention 144
Cartage Agents 144
Claims 144
Collect on Delivery (C.O.D.) Service 145
Credit Terms 145
Customs Clearance 145
Dangerous Goods 146
Declared Value for Carriage and Limits of Liability (Not Insurance Coverage) 146
Dimensional Weight (Volumetric Weight) 147
Duties and Taxes 147
Export Control Laws 148
Extra-Large Packages 148
Fuel Surcharge 148
Inspection of Shipments 148
Liabilities Not Assumed 148
Limitations on Legal Actions 149
Live Animals 149
Money-Back Guarantee Policy 149
Package Consolidators 150
Package Tracking/Tracing 150
Packaging and Marking 150
Pharmaceuticals 151
Pickup and Delivery 151
Post Office Box Addresses 151
Prohibited Items 151
Proof of Performance (Verbal) 152
Proof of Performance (Written) 152
Rate Quotations 152
Refusal or Rejection of Shipments 152
Restrictions 152
Routing and Rerouting 153
Undeliverable Shipments 153
Warranties 153

For the most current updates to the FedEx Express Terms and Conditions, please go to **fedex.com**.

FEDEX EXPRESS TERMS AND CONDITIONS

U.S. Shipments

These FedEx Express Terms and Conditions, contained in the FedEx Service Guide, supersede all previous terms and conditions, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Express service to which these terms and conditions apply. These FedEx Express Terms and Conditions also apply to the online FedEx Retail Counter Rates Book. FedEx reserves the right to unilaterally modify, amend, change or supplement the FedEx Service Guide, including, but not limited to, the rates, services, features of service, and these terms and conditions without notice. These terms and conditions are published in printed form and electronically at fedex.com. The downloadable version (PDF) of the FedEx Service Guide at fedex.com is controlling. Only an officer in the Legal Department of FedEx Corporation may authorize a supplement to, or modification, change or amendment of, the FedEx Service Guide. No other agent or employee of FedEx, its affiliates or subsidiaries, nor any other person or party, is authorized to do so. To the extent a conflict exists between a FedEx Sales or FedEx Customer Automation agreement and the FedEx Service Guide, the FedEx Sales or FedEx Customer Automation agreement controls.

U.S. Shipments

The following pages contain the FedEx Express Terms and Conditions applicable to the transportation of any package, document, envelope, skid, container or other item by FedEx Express U.S. Services (including FedEx SameDay, FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day, FedEx Express Saver, FedEx SameDay Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight), including, but not limited to, any such items tendered by customers utilizing FedEx electronic shipping systems, manifests, airbills, labels, shipping software and stamps when shipping between points within the U.S., including Hawaii and Alaska. See the International Shipments section when shipping to or from international points, including points between Puerto Rico and the U.S. See the FedEx Ground Tariff when shipping by FedEx Ground.

If there is a conflict between these terms and conditions and the terms and conditions on any FedEx airbill, manifest, stamp, shipping label or other transit documentation, the terms and conditions in the FedEx Service Guide, as amended, modified, changed or supplemented, will control.

Rates and service quotations by our employees and agents are based upon information you provide, but final rates and service may vary based upon the shipment actually tendered and the application of these terms and conditions. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder, (2) the shipper has discounts applied to his or her account and (3) the shipment is being dropped off at a staffed FedEx location.

- Shippers will be quoted FedEx Standard List Rates if:
  - They are FedEx account holders and they do not have discounts applied to their account and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location; or
  - They are non-FedEx account holders and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location.
- Shippers will be quoted FedEx Retail Counter Rates if they ship at the counter in staffed FedEx locations in the U.S. and pay with cash, check, debit or credit card instead of shipping on their FedEx account.
- Shippers will be quoted Account-Specific Rates if they have a FedEx account, have discounts applied to their account and if they charge their shipping to their FedEx account.

For the most current information regarding areas served and delivery commitments, contact FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Airbill" means any shipping document, manifest, label, stamp, electronic entry or similar item used to tender shipments to FedEx Express for transportation.

"Business day" means Monday through Friday except for the following holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three Kings Day (Puerto Rico only)
Christmas Day	

"Business delivery" means any delivery that is not a residential delivery.

"Chargeable weight" means the greater of actual or dimensional weight. For all rating purposes, "length" is the longest side of any package or object.

"Commercial delivery" means any delivery that is not a residential delivery.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"Customer," "sender" or **"shipper"** means the person whose name is listed on the airbill as the sender.

"FedEx," "FedEx Express," "our," "us" and **"we"** refer to Federal Express Corporation and its officers, employees and agents (but does not include cartage agents).

"FedEx Express Freight" means FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight unless the context requires otherwise.

"Freight" means any single piece or skid with a chargeable weight greater than 150 lbs. Any fraction of a pound takes the next-higher rate.

"Guide" or **"Service Guide"** means the FedEx Service Guide, as modified, amended or supplemented.

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash-only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any single parcel or piece with a chargeable weight of 150 lbs. or less. Any fraction of a pound takes the next-higher rate.

"Proof of delivery" means electronically captured delivery information, which may include date, time, location and signature information.

"Recipient" means the person whose name is listed on the airbill as the recipient.

"Reroute" means to deliver a shipment to an address different from that specified on the airbill, and includes a change: (1) from one street address to another in the same city and state; (2) from directions to Hold at FedEx Location to a request for delivery to another location; (3) from the delivery instructions on the airbill to a request to Hold at FedEx Location; or, (4) from one Hold at FedEx Location address to another in the same city and state. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

"Residential delivery" means a delivery to a home or private residence, including locations where a business is operated from the home.

"Residential pickup" means a pickup from a home or private residence, including locations where a business is operated from the home.

"Retail Counter Rates" are the rates paid by shippers who ship at the counter in staffed FedEx locations in the U.S. and pay for their shipping with cash, check, debit or credit card instead of charging their shipping to a FedEx account.

"Return option" means FedEx Print Return Label, FedEx E-Mail Return Label and FedEx ExpressTag.

"Service failure" means delivery of your package 60 seconds or more after our published delivery commitment for the FedEx service for that package, except as otherwise described in these terms and conditions.

"Shipment" means one or more pieces, either packages or freight, moving on a single airbill.

"Standard List Rates" are the FedEx rates paid by shippers if (1) they are FedEx account holders and they do not have discounts applied to their account and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location or (2) they are non-FedEx account holders and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location.

"Transportation charges" mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the

FedEx Service Guide or online FedEx Retail Counter Rates Book, such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, C.O.D. charges, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-Waiver

Any failure by us to enforce or apply a term, condition or provision of the FedEx Service Guide does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account Numbers

For transactions other than "Bill Sender," "Bill Recipient" or "Bill Third Party," you must pay by cash (not accepted at all FedEx locations), check, money order or credit card. Payment is required when you give us your package. For "Bill Sender" and "Bill Third Party" transactions, packages will not be accepted unless you provide a valid FedEx account number. For "Bill Recipient" transactions, packages can be tendered without payment, but in order for the package to be delivered, the recipient must provide a valid FedEx account number or pay with cash, check, money order or credit card at time of delivery. If the recipient refuses to pay, the package will be treated as undeliverable and the sender will be responsible for all transportation charges and other fees, including all special handling fees.

For customers utilizing our electronic systems, a valid FedEx account number is required for "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions.

FedEx account holders who ship at the counter in staffed FedEx locations in the U.S. and pay for their shipping with cash, check, debit or credit card instead of charging their shipping to their FedEx account will pay FedEx Retail Counter Rates instead of FedEx Standard List Rates or Account-Specific Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, ordering supplies for any purpose other than shipping with FedEx, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any supplies, materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. Except for Canada- and Puerto Rico-based accounts, international account numbers may not be used for shipments between two points within the U.S. All charges will be billed and must be remitted in U.S. funds.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in your account being placed on a cash-only status. Use of an account on cash-only status may result in your package being delayed, rejected or returned until arrangements for payment are completed. If the account number to be billed is not valid, the shipment may be delayed until an alternative form of payment is secured. If a package is held or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the Service Failure Money-Back Guarantee Policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages shipped by us shall be subject to these terms and conditions, as modified, amended or supplemented.

FedEx may provide trade credit information on its account holders to credit bureaus.

Alcoholic Beverages

Only licensed entities may ship alcohol of any type with FedEx. For more information, go to fedex.com/us/wine. Consumers may not ship alcohol.

A. Licensee to Licensee. FedEx will accept alcohol shipments (beer, wine and spirits) when both the shipper and recipient are either licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers or licensed importers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details.

B. Licensee to Consumer. FedEx will accept wine shipments from licensed entities directly to consumers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details. Shipments of beer or spirits to consumers are prohibited.

Billing

A. "Bill Sender" means charges will be billed to the sender. The sender's FedEx account number must appear on the airbill, and the account must be in good credit standing. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender. (See section G, Billing and Special Handling Fees.)

B. "Bill Recipient" means charges will be billed to the recipient. (This is not C.O.D. service.) The recipient's FedEx account number must be provided on the airbill at the time of shipment, or by the recipient at the time of delivery, and must be in good credit standing. If an account number in good credit standing is not provided, the recipient must pay for the shipment at the time of delivery.

C. "Bill Third Party" means charges will be billed to someone other than the sender or recipient. Charges for shipments within the U.S. may be billed only to a third party in the U.S. In order to choose this billing option, the FedEx account number of the third party must appear on the airbill at the time it is tendered and the account must be in good credit standing.

D. We reserve the right to verify the method of payment for any shipment and to refuse any shipment for which the method of payment cannot be verified.

E. For packages tendered for transportation with a FedEx Express Prepaid Stamp, FedEx reserves the right to bill the customer for packages that are overweight or require special handling. FedEx Express Prepaid Stamps are nonrefundable and nontransferable.

F. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE SENDER IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR AND AGREES TO PAY ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES, IF THE RECIPIENT OR THIRD PARTY FAILS OR REFUSES TO PAY.

G. Billing and Special Handling Fees:

1. A special handling fee will be charged when no account number appears on the airbill or when an incomplete, inaccurate or invalid account number appears on the airbill in "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions. If a "Bill Sender," "Bill Recipient" or "Bill Third Party" package is received without a FedEx account number, we will attempt to determine the correct account from our records and bill the account for all charges and fees, plus the special handling fee. Any applicable discount will apply. If, however, we cannot determine the correct account, the transportation charges plus the special handling fee will be billed directly to the sender, and no discount will be allowed. See Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book for details.
2. Payer Rebilling. A $10 special handling fee will be charged to the sender for each request for a change to billing instructions for a package. We will accept requests for change to billing instructions up to 90 days from the invoice date. Such requests will be accepted only for unpaid shipments.
3. A $20 special handling fee will be charged to you for any check or electronic funds transfer that is dishonored for any reason.

FEDEX EXPRESS TERMS AND CONDITIONS

U.S. Shipments

(Billing, cont.)

H. Electronically captured data will be used for billing purposes in the event a billing copy of the airbill is not available at the time of billing.

I. You must furnish with your payment the invoice numbers to which your payment applies. Payment should be sent using your remittance advice to one of the following:

(By FedEx Envelope)
FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)
Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV should mail payment and remittance detail to:
FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:
FedEx
P.O. Box 94515
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:
FedEx
P.O. Box 660481
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:
FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

Customers who receive their invoices via EDI should mail their payment to:
FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:
FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

J. Customers using an EDI format for invoicing are required to submit remittance data electronically. Some invoice adjustment requests may also be transmitted electronically.

K. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), or access our Internet application Manage My Account at fedex.com.

L. Invoice Adjustments/Overcharges:

1. We reserve the right to audit airbills and shipments made via any means, including, but not limited to, an electronic shipping device to verify service selection and shipment weight. If the service selected or weight entered is incorrect, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are solely responsible for accurately completing all sections of the airbill and for the entry of accurate shipment information into any electronic shipping device. If you fail to provide or correctly enter this information, you will be billed and agree to pay based on our estimate of the number of packages transported and either the dimensional weight at the time of billing or a standard default weight-per-package estimate, both of which will be determined by us at our sole discretion. If no service is marked, we will send your shipment via FedEx Priority Overnight or FedEx 1Day Freight, whichever is applicable.
3. Our money-back guarantee policy governs and is the exclusive remedy for requests for refunds or credits related to service failures. (See the Money-Back Guarantee Policy section for applicable notice provisions and other conditions.) If the money-back guarantee is suspended or revoked, there is no remedy.
4. Requests for invoice adjustments due to an overcharge must be received within 60 days after the original invoice date (or ship date if prepaid by cash, check, money order or credit card).
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
7. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
   a. Use our Internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request in writing using the invoice adjustment form on the back of your invoice. If your request exceeds the space available on the form, you may submit your request via e-mail using the formatted spreadsheet and e-mail address provided at fedex.com/us/account/invhome/other/eremit.html; or
   d. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason you believe an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment.

   A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.
8. If you choose to send your request for an invoice adjustment for non-service-related failure via FedEx or the U.S. Postal Service, please send it to:
   FedEx
   Revenue Services
   3965 Airways Boulevard
   Module G
   Memphis, TN 38116

   You may also send your request via fax to the FedEx toll-free fax service: 1.800.548.3020.
9. We will not be liable for any invoice adjustment unless you comply with the notice requirements described above. The filing of a lawsuit against us does not constitute compliance with these notice provisions.

For additional information or assistance regarding billing issues, contact Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), 7 a.m. to 6 p.m. (CST), Monday through Friday.

M. Additional Taxes. If a federal value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable federal excise tax on the air transportation portion of our service.

N. The shipper and any other party who is liable for payment are responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

O. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

Cartage Agents

We provide pickup and delivery service to points within our primary service areas. Service outside our primary service areas may be provided through cartage agents. For more information, please call Customer Service at 1.800.GoFedEx 1.800.463.3339 or Express Freight Services at 1.800.332.0807.

A. Our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us (See the Money-Back Guarantee Policy section). The delivery commitment time begins when the cartage agent tenders the shipment to us and ends when a shipment is available for pickup by you or a cartage agent. Our tender of a shipment to a cartage agent constitutes delivery of the shipment by us for all purposes. Except as stated below for FedEx Express Freight shipments, we are not

responsible for service failures as a result of cartage agent pickups or deliveries.
B. For FedEx Express Freight shipments destined to extended service areas (H4, H5, H6) and when FedEx arranges delivery by a cartage agent, our delivery commitment time and money-back guarantee policy apply to both the portion of the transportation handled directly by us and to the portion of the transportation handled by the cartage agent. (See the Money-Back Guarantee Policy section.) For FedEx Express Freight shipments originating in extended service areas (H4, H5, H6, H7) the delivery commitment time begins when the cartage agent tenders the shipment to FedEx.
C. For FedEx Express Freight shipments destined to H7 extended service areas, our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us. The delivery commitment time ends when a shipment is available at the FedEx location for pickup by you or a cartage agent. We are not responsible for service failures as a result of cartage agent pickups from, or deliveries to, H7 extended service areas.
D. If you elect to make arrangements for pickup or delivery directly with a cartage agent, you are responsible for all charges and fees assessed by the cartage agent. The invoice you receive from us will reflect only our charges and fees.
E. A special handling fee applies; see Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book.
F. Cartage agents are independent contractors. They are neither employees nor agents of FedEx Express, and we are not responsible for any of their acts or omissions.

Claims

A. We must receive notice of a claim due to damage (visible or concealed), delay (including spoilage claims), shortage, or failure to properly collect or deliver a C.O.D. payment within 21 calendar days after delivery of the shipment. (See the Money-Back Guarantee Policy section for the time period to request a refund or credit of transportation charges due to a service failure.) We must receive notice of all other claims, including, but not limited to, claims for nondelivery or misdelivery, within nine months after the package was tendered to FedEx Express for shipment.
B. Notice of claims for which you are seeking more than US$100 must be in writing. All claims must be made within the time limits set forth previously.
C. Your notice of claim must include complete shipper and recipient information, as well as the FedEx tracking number, date of shipment, number of pieces, and shipment weight. Failure to provide us with notice in the manner and within the time limits set forth in paragraphs (A) through (B) will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.
D. Written documentation supporting the amount of your claim must be delivered to us within nine months after the package was tendered to FedEx Express for shipment. Such documentation may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, final confirmation screen if online order with proof of payment, or other records. These documents must be verifiable to our satisfaction.
E. We are not obligated to act on any claim until all transportation charges have been paid. The claim amount may not be deducted from these charges or from any outstanding balance owed to us.
F. FedEx reserves the right to inspect a damaged shipment on the recipient's premises as well as the right to retrieve the damaged package for inspection at a FedEx facility. The terms and conditions applicable to the original shipment (including any declared value) will govern the disposition of all claims in connection with the shipment, including any claim relative to the retrieval, inspection or return of the package. When a package is picked up for inspection, a receipt for the damaged package will be provided if requested by the recipient. All of the original shipping cartons, packing and contents must be made available for our inspection and retained until the claim is concluded.
G. Except in the case of concealed damage, receipt of the shipment by the recipient without written notice of damage on the airbill is *prima facie* evidence that the shipment was delivered in good condition.
H. We do not accept claims from customers whose packages were tendered to FedEx through a package consolidator. (See the Package Consolidators [Including FedEx Authorized ShipCenters] section.)
I. Only one claim can be filed in connection with a shipment. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.
J. When we resolve a claim by paying full value for a shipment, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the package shall vest with us.
K. You can file a claim in the following ways:
1. Submit claims online at fedex.com/us/claimsonline.
2. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:
   FedEx Cargo Claims Department
   P.O. Box 256
   Pittsburgh, PA 15230
   Fax: 1.877.229.4766
   If you fax your completed claim form and supporting documentation, FedEx will send you a confirmation letter by return fax.
3. Call customer service at 1.800.GoFedEx 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address or fax number listed above.

L. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.

Collect on Delivery (C.O.D.) Service

A. We offer a collect-on-delivery service consisting of transportation of packages, collection of a payment instrument issued by or on behalf of the recipient and delivery of a payment instrument to the shipper. The shipper is responsible for specifying on the C.O.D. airbill, or in the appropriate field of the FedEx electronic shipping system or third-party electronic shipping system, the amount (the C.O.D. amount) and the form of payment to be collected. We do not offer a cash-on-delivery service.
B. If the shipper marks SECURED PAYMENT on the C.O.D. airbill, we will collect a cashier's check, official check or money order. If the shipper marks UNSECURED PAYMENT, we will collect a personal check, certified check, cashier's check, official check, money order or company check. CASH, TRAVELER'S CHECKS, "COM" CHECKS, CREDIT CARDS AND COUNTER CHECKS WILL NOT BE ACCEPTED IN PAYMENT OF ANY C.O.D. AMOUNT. If no payment type is selected, an unsecured payment type will be collected at the time of delivery.
C. Performance of the C.O.D. service does not make us the agent of the shipper for any purpose whatsoever, including, but not limited to, completion of the sale of the goods by the shipper to the recipient. If the recipient cannot be located or fails or refuses to pay the C.O.D. amount via the requested instrument, the shipment will be returned to the shipper, and no refund or credit of either the transportation charges or the C.O.D. charge will be given.
D. Checks (including cashier's, official, certified, business and personal checks) and money orders for the C.O.D. amount will be collected at the shipper's sole risk, including, but not limited to, all risk of nonpayment, fraud and forgery. FedEx has no liability with respect to any such instrument.
E. The maximum C.O.D. amount is US$9,999,999.99 per shipment. THE C.O.D. AMOUNT IS NOT THE SAME AS, AND SHOULD NOT BE CONFUSED WITH, DECLARED VALUE. (See the Declared Value and Limits of Liability section.)
F. The original transportation of packages, collection of the payment instrument and delivery of the payment instrument are considered a single shipment. The terms and conditions in the Declared Value and Limits of Liability section are applicable to all C.O.D. shipments. If no value is declared, our maximum liability will be the lesser of the C.O.D. amount or US$100. With respect to the C.O.D. shipment sent by a FedEx Express Freight service, if no value is declared, our maximum liability is the greater of US$100 or US$1 per pound.
G. Our liability for loss, damage, delay, misdelivery, misinformation, nondelivery, failure to collect the C.O.D. amount, failure to collect the specified form of payment, collection of an instrument in the wrong amount, or failure or delay in delivering the payment instrument is limited to the declared value, subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.
H. If the shipper sends more than one package on a single C.O.D. airbill, the total declared value for all of the packages must be written in the appropriate airbill section. Our maximum liability will be limited to the total value declared subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.
I. The payment instrument will be forwarded to the shipper via FedEx Standard Overnight where available, and otherwise via FedEx 2Day, and will be directed to the shipper's address for the account number on which the C.O.D. shipment was shipped. Return C.O.D. service from Hawaii may be delayed one day due to transit time.

FEDEX EXPRESS TERMS AND CONDITIONS

U.S. Shipments

(Collect of Delivery (C.O.D.) Service, cont.)

J. Our money-back guarantee policy applies to transportation charges as well as to the additional charge for C.O.D. service and is the exclusive remedy for refund or credit of these charges in the event of a service failure. See the Money-Back Guarantee Policy section for complete conditions and limitations. When the money-back guarantee is suspended or revoked, there is no remedy.
K. If 20 percent or more of a sender's C.O.D. shipments are refused, or a sender requests changes to the C.O.D. amount for 10 percent or more of its C.O.D. shipments, FedEx has the option to revoke any discounts applicable to the sender's account without notice (including discounts for non-C.O.D. shipments) and to impose a special handling fee of US$30 per shipment.
L. C.O.D. transportation charges must be charged to the sender's FedEx account number.

Credit Terms

A. We do not provide individual consumer credit privileges.
B. As a condition of extending credit privileges, FedEx reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.
C. The invoice date begins the credit term cycle, and payment is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments, and may result in the loss of any applicable discounts.
D. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.
E. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.
F. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx in collecting or attempting to collect such balances. FedEx may require establishment of electronic funds transfer as a prerequisite to credit restoration. FedEx may decline to restore credit privileges even if all costs, fees and expenses are paid.
G. Customers requesting removal from cash-only status must contact the Recovery Collections department at 1.800.506.7580.
H. At our sole discretion, we may apply payments made on your account to any unpaid invoice issued on your account.
I. Requests for research or refunds of payment must be received within 60 days from the date of payment.

Dangerous Goods

A. All packages containing dangerous goods must comply with the International Civil Aviation Organization (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air, the International Air Transport Association (IATA) Dangerous Goods Regulations and, where applicable, Title 49 of the Code of Federal Regulations. Shippers of dangerous goods, whether prepared under ICAO/IATA or 49CFR, must comply with all FedEx Express variations listed in the current edition of the IATA tariff. The shipper is responsible for complying with all packing requirements and appropriate marking and labeling of the package, documentation, as well as compliance with applicable local, state, and federal laws, regulations, ordinances and rules. The shipper is also responsible for ensuring the recipient complies with all applicable local, state and federal laws, regulations, ordinances and rules for applicable hazard classes.
B. Shippers must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, regardless of whether they are infectious.
C. FedEx packaging may not be used to ship dangerous goods (except for Biological Substance, Category B (UN 3373), which may be shipped in the FedEx Clinical Pak).
D. Shipments containing dangerous goods are not eligible for FedEx Express return options.
E. FedEx Express does not accept dangerous goods shipments prepared exclusively for ground shipment.
F. FedEx is not required to add dry ice to packages in its system, nor to provide re-icing services.
G. Common Fireworks (Division 1.4 explosives) will be accepted only with prior approval from FedEx.
H. Lithium batteries (UN 3090) that are Primary Non-Rechargeable require pre-approval to ship. This applies both to those that are fully regulated and those that fall under IATA special provision A45. For details, go to fedex.com and enter keyword "lithium batteries." (Special requirements also apply for shipping lithium batteries [UN 3090] that are rechargeable; see fedex.com for details.)
I. If the recipient refuses a package containing dangerous goods, or the package leaks or is damaged, it will be returned to the shipper, if possible. If the shipper refuses to accept the returned shipment, or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and agrees to reimburse and otherwise indemnify FedEx for all costs, fees and expenses it incurs in connection with the cleanup and disposal of the package. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx Dangerous Goods shipping requirements.
J. We have the right to refuse any package with an odor or any package that is wet or leaking. If a dangerous goods shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees, and expenses it incurs in connection with the cleanup of such damage or contamination.
K. Not all FedEx locations accept dangerous goods, and we reserve the right to refuse dangerous goods at any location where they cannot be accepted in accordance with applicable law. Dangerous goods shipments, including dry ice and Biological Substance, Category B (UN 3373) shipments, are not accepted at FedEx Express Drop Box locations, FedEx Kinko's Office and Print Center locations, FedEx Authorized ShipCenter locations, and unstaffed FedEx locations.
L. The shipper must provide all required information and complete all boxes pertaining to dangerous goods on the FedEx airbill.
M. *Note*: We are required by law to report improperly declared or undeclared shipments of dangerous goods to the U.S. Department of Transportation (DOT). The shipper may be subject to fines and penalties under applicable law. The DOT/Federal Aviation Administration (FAA) requires every shipper to have job-specific dangerous goods training prior to tendering a dangerous goods shipment to FedEx or another air carrier. When individuals tender a shipment containing dangerous goods it must be properly classified, packaged, marked, labeled and identified as dangerous goods, and include the correct dangerous goods documentation.
N. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper. (*Note:* Shipments may be made available as hold for pickup or be returned to the sender.)
O. We are required to maintain proper segregation of incompatible dangerous goods on all vehicles and aircraft. This necessity may cause the shipment to move on the next available truck route or flight on which proper segregation can be maintained.
P. If you have questions regarding shipments of dangerous goods, you may call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for assistance.

Declared Value and Limits of Liability (Not Insurance Coverage)

A. The declared value of any package represents our maximum liability in connection with a shipment of that package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment. It is the shipper's responsibility to prove actual damages. Exposure to and risk of any loss in excess of the declared value is assumed by the shipper. You may transfer this risk to an insurance carrier of your choice through the purchase of an insurance policy. Contact an insurance agent or broker if you desire insurance coverage. WE DO NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.
B. With respect to U.S. express package services, unless a higher value is declared and paid for, our liability for each package is limited to US$100. For each package exceeding US$100 in declared value, an additional amount will be charged. See Rates in the FedEx Service Guide for details.
C. With respect to FedEx Express Freight services, unless a higher value is declared and paid for, our liability for each piece (single handling unit) is limited to US$100 or US$1 per pound, whichever is greater. When the declared value exceeds the greater of US$100 or US$1 per pound per shipment, an additional amount will be charged for each US$100 (or fraction thereof) of additional declared value. See Rates in the FedEx Service Guide for details.
D. Except as limited below, the maximum declared value per package in any FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day or FedEx

Express Saver shipment is US$50,000. The maximum declared value per shipment for FedEx SameDay is US$2,000.

E. Except as limited below, the maximum declared value per piece (single handling unit) in any FedEx 1Day Freight, FedEx 2Day Freight or FedEx 3Day Freight shipment is US$50,000.

F. Shipments (packages or freight) containing all or part of the following items are limited to a maximum declared value of US$500:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, and any other commodity with similarly fragile qualities.
6. Plasma screens.
7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates, or platinum (except as an integral part of electronic machinery).
10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
11. Ostrich and emu eggs.
12. Collector's items such as sports cards, souvenirs and memorabilia. (Collector's coins and stamps may not be shipped. See the Prohibited Items section.)
13. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.

G. The maximum declared value for the contents of any FedEx Envelope or FedEx Pak is US$500. Goods with a value (actual or declared) exceeding US$500 should *not* be shipped in a FedEx Envelope or FedEx Pak. (This limitation does not apply to items shipped utilizing the FedEx Large or Small Clinical Pak.)

H. When the shipper sends more than one package on an airbill, the total declared value for all the packages moving on the airbill must be written in the appropriate section of the airbill. Our liability will be limited to the total declared value (not to exceed the per-package limit of US$500 or US$50,000 or the per-shipment limit of US$2,000, as described in this section). The declared value for each package will be determined by dividing the total declared value by the number of packages on the airbill unless you provide verifiable evidence supporting a different allocation.

I. If a multiple-piece shipment is tendered to FedEx skidded and shrinkwrapped as one single handling unit, the maximum declared value for that single unit is US$50,000 and not US$50,000 per package contained within that multiple-piece shipment.

J. The maximum declared value we offer for shipments tendered to FedEx using FedEx Stamps purchased from anyone other than FedEx is US$100.

K. The maximum declared value for FedEx Print Return Label and FedEx E-Mail Return Label shipments is US$1,000 for FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight and FedEx 2Day, and US$50,000 for FedEx 2Day Freight and FedEx 3Day Freight. The maximum declared value for FedEx ExpressTag shipments is US$50,000. We are not liable for any damage to a shipment or any claim arising out of the use of a return option unless the shipment was lost during delivery or there was visible damage noted by the FedEx courier at the time of delivery. We are not liable for any concealed damage to items returned using FedEx Print Return Label, FedEx E-Mail Return Label, FedEx ExpressTag or FedEx Stamps. Receipt of the shipment by the recipient without notice of damage on delivery is *prima facie* evidence that the shipment was delivered in good condition. Our liability for any loss or damage will not exceed the actual amount of the damage or the declared-value amount, whichever is lower. All other terms and conditions related to FedEx Express claims regulations apply for shipments sent via a FedEx return option.

L. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

M. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED A SHIPMENT'S REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

N. The shipper is responsible for accurately completing the airbill or other shipping documents, including completion of the declared-value section. We cannot honor requests to change the declared-value information on the airbill.

O. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

P. Additional restrictions may apply to a shipment if sent pursuant to an airline interline agreement.

Delivery Signature Options

FedEx offers three Delivery Signature Options for shippers:

A. **Indirect Signature Required.** FedEx will obtain a signature in one of three ways:

1. From any person at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. The recipient can sign a FedEx door tag authorizing release of the package without anyone present.

B. **Direct Signature Required.** FedEx will obtain a signature from any person at the delivery address. If no one is at the address, FedEx will reattempt delivery.

C. **Adult Signature Required.** FedEx will obtain a signature from any person at least 21 years old (government-issued photo identification required) at the delivery address. If there is no eligible recipient at the delivery address, FedEx will reattempt delivery.

D. Special handling fees will apply. See Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book for details.

E. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.

F. Indirect Signature Required is not available for shipments to nonresidential addresses.

G. Shippers can choose the Deliver Without Signature option for shipments to nonresidential addresses.

H. Choosing a delivery signature option overrides a signature release. (See the Signature Release section.)

I. Also see the Liabilities Not Assumed, Pickup and Delivery, and Routing and Rerouting sections.

Dimensional Weight (Volumetric Weight)

Transportation charges may be assessed based on dimensional weight, which is a volumetric standard. Dimensional-weight pricing is applicable on a per-package or per-shipment basis to all shipments in customer packaging. FedEx packaging may also be subject to dimensional-weight pricing. Dimensional weight is calculated by multiplying length by width by height of each package (all in inches) and dividing by 194. See the Dimensional Weight description in the Rates section of this Service Guide for additional details. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed.

Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges from FedEx.

Extra-Large Packages

Pieces weighing less than 151 lbs. that exceed 165 inches in length and girth combined ("extra-large" packages) may be accepted as FedEx 1Day Freight or FedEx 2Day Freight shipments. These pieces do not have to be palletized (skidded), stackable or forkliftable. Minimum billable weight is 151 lbs. regardless of actual weight.

The length and girth of a package is length plus (2 times the height) plus (2 times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

FEDEX EXPRESS TERMS AND CONDITIONS

U.S. Shipments

Firearms

A. FedEx Express will transport and deliver firearms as defined by the United States Gun Control Act of 1968, between areas served in the U.S., but only between:

1. Licensed importers; licensed manufacturers; licensed dealers; licensed collectors; law enforcement agencies of the U.S. or any department or agency thereof; and law enforcement agencies of any state or any department, agency or political subdivisions thereof; or
2. Where not prohibited by local, state and federal law, from individuals to licensed importers, licensed manufacturers or licensed dealers (and return of same).

B. If your shipment contains firearms, select the Direct Signature Required or Adult Signature Required Delivery Signature Option, depending on the requirements of your shipment. See the Delivery Signature Options section for details. Firearms shipments are not eligible for signature release or indirect delivery.

C. Firearms must be shipped via FedEx Priority Overnight service. FedEx Express cannot ship or deliver firearms C.O.D. Firearms shipments cannot be placed in a FedEx Express Drop Box.

D. Upon presenting the package for shipment, the person tendering the shipment to FedEx Express is required to notify FedEx Express that the package contains a firearm. The outside of the package must not be marked, labeled or otherwise identify that the package contains a firearm.

E. The shipper and recipient must be of legal age as identified by applicable law.

F. The shipper and recipient are required to comply with all applicable government regulations and laws, including those pertaining to labeling. The Bureau of Alcohol, Tobacco, Firearms and Explosives can provide assistance.

G. FedEx Express will transport ammunition when packed and labeled in compliance with local, state and federal law, and the Dangerous Goods section of this Service Guide. Ammunition is an explosive and must be shipped separately as dangerous goods. You agree not to ship loaded firearms or firearms with ammunition in the same package.

Fuel Surcharge

We reserve the right to assess fuel and other surcharges on shipments without notice. The duration and amount of any surcharge will be determined at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available on fedex.com.

Inspection of Shipments

We may, at our sole discretion, open and inspect any shipment without notice.

Liabilities Not Assumed

WE WILL NOT BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL, IN EXCESS OF THE DECLARED VALUE OF A SHIPMENT, WHETHER OR NOT WE KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED, INCLUDING, BUT NOT LIMITED TO, LOSS OF INCOME OR PROFITS.

We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or any failure to provide information, except such as may result from our sole negligence. We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

A. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.

B. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.

C. Your violation of any of the terms and conditions contained in the FedEx Express Terms and Conditions, as amended or supplemented, or on an airbill, including, but not limited to, the improper or insufficient packing, securing, marking and addressing of shipments, or use of an account number not in good credit standing, or failure to give notices in the manner and time prescribed.

D. Perils of the air, public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotion, hazards incident to a state of war, local or national weather conditions, national or local disruptions in air or ground transportation networks (as determined solely by us), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to our personnel, and disruption or failure of communication and information systems (including, but not limited to, our systems).

E. Our compliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient.

F. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.

G. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.

H. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.

I. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.

J. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.

K. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.

L. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens, and glass containers such as those used in laboratory test environments.

M. The shipment of scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

N. Your use of an incomplete, inaccurate or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.

O. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

P. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases or other items when not enclosed in outer packaging, or other general shipping containers whose outer finish might be damaged by adhesive labels, soiling or marking incedental to ordinary care in handling in an express transportation environment.

Q. The shipment of perishables, unless shipped in accordance with the Perishables section of these terms and conditions.

R. The shipper's failure to provide accurate delivery address information.

S. The shipment of any alcoholic beverages, tobacco products, plants and plant materials, ostrich or emu eggs, or live fish if you fail to comply with the terms and conditions applicable to these items.

T. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/us/services/packageshipment/preparing.
3. FedEx laptop packaging, for shipments of laptop computers.
4. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.

U. Any shipment containing a prohibited item. (See the Prohibited Items section.)

V. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.

W. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)

X. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options.

Y. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, Internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.

Z. Damages indicated by any shockwatch, tiltmeter or temperature instruments.

AA. Shipments released without obtaining a signature at residential addresses, and at nonresidential addresses that have a signature release on file.

BB. Loss or damage to any package for which we have no record of receipt.
CC. Loss or damage to alcohol shipments unless FedEx Packaging Design and Development has preapproved your packaging prior to shipment.
DD. Dangerous-goods shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Express will not pay a claim on undeclared or hidden dangerous goods and the FedEx Money-Back Guarantee does not apply.

Limitations on Legal Actions

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you file an action within one year from the date of delivery of the shipment or from the date on which the shipment should have been delivered.

Any right that you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in these terms and conditions including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and we understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against us. You and we agree that FedEx cannot be considered to have breached any obligation to you unless or until we wrongfully deny a claim submitted to us pursuant to the notice periods and requirements contained in these terms and conditions. Finally, you and we agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from us or if you lack knowledge regarding whether such compliance will result in relief from us.

You agree that you will not sue us as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against us. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to us.

The performance of any services does not make us an agent of the shipper or any third party for any purpose.

Live Animals and Ornamental Marine Life (Including Live Fish)

FedEx Express does not accept live-animal shipments as part of its regular-scheduled service and does not transport household pets such as dogs, cats, birds and hamsters. FedEx Express may accept certain shipments of live animals such as horses, livestock and zoo animals (to and from zoo locations only) on an exception basis if approved and coordinated by the FedEx Live Animal Desk (call 1.800.405.9052).

If approved by FedEx, we may accept non-venomous reptiles, amphibians, live/tropical fish and beneficial insects on an exception basis under the following conditions:

1. Shipments must be from a business to a business (from a breeder to a pet store, for example).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Contact your FedEx account executive for details and additional requirements.

Money-Back Guarantee Policy

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means delivery of your package 60 seconds or more after the published delivery commitment time for the selected service and destination, except as otherwise described in these terms and conditions). This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

B. Limitations. The following limitations apply:

1. Credits for transportation charges will be applied to the payer's account only, and refunds will be made payable to the payer only.
2. Only one refund or credit is permitted per package. In the case of multiple-piece shipments, the money-back guarantee applies to each package in the shipment. If a service failure occurs for any package within the shipment, a refund or credit will be given only for the portion of the transportation charges applicable to that package.
3. The money-back guarantee for package services destined for areas outside our primary service areas applies only to the portion of the transportation provided directly by us. The money-back guarantee for FedEx Express Freight services destined for areas outside our primary service areas applies to the portion of the transportation provided directly by us and may also apply to the portion of the transportation provided by the cartage agent (see the Cartage Agent section for details).
4. Shipments scheduled for delivery on a holiday will be delivered the next business day. Observance of local holidays (e.g., Mardi Gras, St. Patrick's Day) may cause delivery delays. In both circumstances, the delivery commitment for application of the money-back guarantee policy will be extended for a period equal to the length of the holiday.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The payer's FedEx account number was not in good credit standing, or payment instructions were invalid, and delivery was delayed until payment arrangements were secured.
4. The shipment was scheduled for delivery on the Wednesday immediately prior to Thanksgiving or during the seven calendar days before Christmas Day via any FedEx Express U.S. or FedEx Express Freight U.S. service, and was delivered within 90 minutes of the published delivery commitment time for the selected service and destination.
5. The shipment was undeliverable or returned.
6. The shipment contained dangerous goods or dry ice.
7. The shipment was delayed due to an incorrect address or ZIP code or the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the package, including signatures obtained via FedEx Delivery Signature Options.
8. The shipment was delayed due to security or other regulatory delays.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit of your transportation charges in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit of transportation charges due to a service failure in the following ways:
   a. Use our Internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing").
2. Your notification of a service failure must include your FedEx account number, if any; the FedEx tracking number; and the date of the shipment.
3. All requests for refund or credit of transportation charges must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

FEDEX EXPRESS TERMS AND CONDITIONS

U.S. Shipments

Oversize Packages

The maximum limits for FedEx Express U.S. packages are 150 lbs. and 119 inches in length and 165 inches in length and girth. Packages that weigh 150 lbs. or less and exceed 108 inches in length or 130 inches in length and girth will be considered "oversize" packages. Oversize packages will be rated based on the greater of the package's actual rounded weight or dimensional weight. In addition, an oversize charge will apply; see Rates in the FedEx Service Guide.

Packages that exceed 119 inches in length and 165 inches in length and girth may be refused or, if found in the express package network, may be considered for transportation at our sole discretion. These packages also will be rated based on the greater of the package's actual rounded weight or dimensional weight, and an oversize charge will apply.

The length and girth of a package is length plus (two times the height) plus (two times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

Overweight Packages

If a package weighing more than 150 lbs. is incorrectly marked on the airbill or entered into any electronic shipping device as either FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day or FedEx Express Saver, then we may audit and correct the service to an available FedEx Express Freight service. Terms and conditions of the applicable FedEx Express Freight service will apply. If a package weighing more than 150 lbs. is inadvertently tendered for FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day or FedEx Express Saver, an additional charge of US$2 per pound will be assessed for each pound in excess of 150 lbs. If a package weighing more than 150 lbs. is inadvertently tendered for FedEx Priority Overnight or FedEx 2Day to or from Puerto Rico, an additional charge of US$2.25 per pound will be assessed for each pound in excess of 150 lbs.

Package Consolidators (Including FedEx Authorized ShipCenters)

Consolidators are responsible for complying with all applicable requirements including, but not limited to, requirements for shipping dangerous goods and complying with customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a consolidator instead of to us directly, the following limitations apply:

A. Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Inquiries or claims regarding shipments tendered to a consolidator must be directed to the consolidator. We cannot assist the shipper, recipient or third party in these situations, nor do we have any liability for lost, damaged or delayed shipments. The consolidator is the shipper in such cases.

C. Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the customer who tendered the package to the consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

D. In order for a consolidator to receive packaging from FedEx, the consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

E. Consolidators set their own rates for FedEx shipping. They may charge FedEx Retail Counter Rates for FedEx shipping services.

F. Inquiries regarding shipments paid for at a FedEx Authorized ShipCenter (FASC) must be directed to the FASC.

G. FedEx assumes no liability, other than to the FASC, for lost, damaged or delayed shipments paid for at an FASC, as the FASC is the shipper of these packages. FASCs are independently owned and operated businesses. See the FASC representative for information regarding rates and services and the terms and conditions of carriage. FASCs are not agents of FedEx.

Packaging and Marking

A. You must comply with all applicable local, state and federal laws, including those governing packing, marking and labeling for all shipments.

B. All packages must be prepared and packed by the shipper for safe transportation with ordinary care in handling in an express-transportation environment. Any articles susceptible to damage as a result of conditions that may be encountered in transportation, such as changes in temperature or atmospheric pressure, must be adequately protected by proper packaging. Each shipment must be legibly and durably marked with the name, address and ZIP code of both the shipper and the recipient. Packages cannot be wrapped in kraft paper. The FedEx Sleeve and FedEx Bag are overwraps only, and contents must also be packed in protective outer packaging and cushioning material as described in this section.

C. You must use FedEx packaging or new corrugated boxes in good, rigid condition of adequate size to allow a minimum of 2 to 3 inches of cushioning of contents on the top, bottom and sides. Items that cannot be packed into cartons (such as auto tail pipes, mufflers, tires and rims) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels and rollers must be removed or packaged.

D. Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development, 1.800.633.7019.

E. If a shipment is refused by the recipient, leaks or is damaged due to inadequate packaging, the shipment will be returned to the shipper, if possible. If the shipper refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type incurred in connection with the storage or disposal of the shipment or the cleanup of any spill or leakage from the shipment.

F. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. If you believe wet ice is necessary, please call FedEx Packaging Design and Development at 1.800.633.7019 for specific packaging requirements. Use of wet ice without preauthorization is prohibited.

G. For information on how to submit your packaging for testing or evaluation, please call 1.800.633.7019. Tips on packaging specific commodities (including automotive and mechanical parts, computers and perishables) are available at fedex.com/us/services/packageshipment/preparing.

H. For FedEx Express Freight shipments, freight must be on a skid, pallet or other forkliftable base. Boxes should be stacked squarely on the skid without hanging over the edge, and the weight should be distributed evenly on the skid to avoid excess weight being placed on materials inside the cartons. Use 70-gauge stretch wrap and pass a minimum of two bands (tightly secured) through the skid voids and around all cartons.

I. FedEx account holders may order supplies via fedex.com or by calling 1.800.GoFedEx 1.800.463.3339 (say "order shipping supplies").

Perishables

We are not liable for perishable articles unless packaged for a minimum transit time of at least 12 hours greater than our delivery commitment time for the shipment. Perishables coming from Hawaii to the continental U.S. must be packaged for additional transit time. Shipping perishable articles over a weekend or holiday is discouraged, and packaging such shipments for longer transit times is required. We recommend that you ship perishable items via FedEx First Overnight, FedEx Priority Overnight or FedEx 1Day Freight, and have your proposed packaging evaluated by FedEx Packaging Design and Development. For information on how to submit your packaging for evaluation, call 1.800.633.7019. Your failure to use proper packaging releases us from any liability for spoiled perishables that we would otherwise assume (see the Liabilities Not Assumed section).

Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the shipment of pharmaceuticals. Packages containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

Pickup and Delivery

A. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the airbill and includes shipments delivered via Indirect Signature Required service. Packages cannot be delivered to P.O. boxes or P.O. box ZIP codes. Package addresses must include the complete street address and ZIP code of the recipient.

B. If our first delivery attempt of a shipment to a non-residential address is unsuccessful, we may make two additional attempts on the following two consecutive business days. If a package still cannot be delivered, we may hold it for two additional business days and may research its status with the sender, recipient, or both, and receive further instruction. After that time, we will return it to the sender as undeliverable.

C. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.

D. Any person scheduling a pickup other than the sender must provide a FedEx account number in good credit standing; otherwise, the pickup must be scheduled by the sender. We require a minimum of two hours from the time the shipment(s) will be ready to make the pickup. (Contact FedEx Customer Service for the specific lead times required.) Repeated pickup attempts without packages being ready may result in the cancellation of pickup privileges.

E. Proof of pickup is available upon request. You must provide the pickup number or FedEx tracking number (also known as the airbill number). We will not provide proof of pickup unless you provide this information.

F. At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state or federal laws.

G. Additional charges may apply for late-hours, weekend or holiday pickup and delivery.

H. Pickup and delivery may not be available in all areas.

I. An on-call pickup surcharge applies for FedEx Print Return Label and FedEx E-Mail Return Label shipments.

Plants and Plant Materials

You must ship plants and plant materials, including seedlings, plant plugs and cut flowers, in accordance with applicable local, state and federal laws. Packages containing these items may be inspected by government agencies, which may result in a delay in delivery. We are not liable or responsible for damage, refunds or credits resulting from such delays. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.) Packaging should be tested for acceptance by FedEx Packaging Design and Development prior to shipping. See guidelines on packaging specific commodities at fedex.com/us/services/packageshipment/preparing.

Prohibited Items

You are prohibited from tendering the following items for shipment, and they will not be accepted:

a. Cash, currency, collectible stamps and coins.
b. Live animals, except as provided in the Live Animals and Ornamental Marine Life (Including Live Fish) section. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state and federal laws.)
c. Animal carcasses. (Animal heads and other parts for taxidermy may be accepted but must be properly packaged. This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
d. Human corpses, human body parts, human embryos, or cremated or disinterred human remains.
e. Shipments that require us to obtain a local, state or federal license for their transportation.
f. Shipments that may cause damage or delay to equipment, personnel or other shipments.
g. Lottery tickets and gambling devices where prohibited by local, state or federal law.
h. Hazardous waste, including, but not limited to, used hypodermic needles or syringes, or other medical waste.
i. Packages that are wet, leaking or emit an odor of any kind.
j. Live insects.
k. Shipments or commodities that are prohibited by applicable local, state or federal law.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

Proof of Delivery

A. We will, when available, provide proof-of-delivery information for packages delivered within our primary service areas when requested by the sender, recipient or third-party payer within 18 months of the shipping date. We assume no liability for our inability to provide a record of the proof of delivery. We assume no liability for our inability to provide documentation of the proof-of-delivery phone call for FedEx SameDay service.

B. When available, we may also provide an image of the signature proof of delivery online at fedex.com. We will, when available and when requested by the sender, recipient or third-party payer, provide an image of the recipient's signature along with other delivery information that is available in electronic form. The signature proof of delivery is available online at fedex.com or via FedEx Ship Manager software, FedEx DirectLink or electronic data interchange (EDI). If requested, we will send to the shipper, recipient or third party a copy of the signature proof of delivery via fax, or via FedEx Standard Overnight Envelope for a special handling fee (see Rates in the FedEx Service Guide for details).

C. For FedEx SameDay service, we will, if requested, phone the shipper to provide the time of delivery and name of the person who received the delivery. Two attempts are made to contact the shipper within two hours of delivery. If unsuccessful, FedEx has no further obligation to the customer with respect to proof of performance.

Rate Quotations

Rates and service quotations by our employees and agents are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us. Any conflict or inconsistency between the FedEx Service Guide or online FedEx Retail Counter Rates Book and other written or oral statements or quotes (except those found in a FedEx Sales or FedEx Express Customer Automation agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx Express service will be controlled by the FedEx Service Guide or online FedEx Retail Counter Rates Book, as modified, amended, changed or supplemented. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder, (2) the shipper has discounts applied to his or her account and (3) the shipment is being dropped off at a staffed FedEx location.

- Shippers will be quoted FedEx Standard List Rates if:
  - They are FedEx account holders and they do not have discounts applied to their account and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location; or
  - They are non-FedEx account holders and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location.
- Shippers will be quoted FedEx Retail Counter Rates if they ship at the counter in staffed FedEx locations in the U.S. and pay with cash, check, debit or credit card instead of shipping on their FedEx account.
- Shippers will be quoted Account-Specific Rates if they have a FedEx account, have discounts applied to their account and if they charge their shipping to their FedEx account.

Refusal or Rejection of Shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; or (5) when acceptance of the shipment may jeopardize our ability to

FEDEX EXPRESS TERMS AND CONDITIONS

U.S. Shipments

(Refusal or Rejection of Shipments, cont.)

provide service to other customers. We have no liability whatsoever for refusal or rejection of shipments.

Routing and Rerouting

FedEx may reroute shipments when authorized by the sender subject to the following conditions:

1. A special handling charge will be billed to the account number specified on the FedEx airbill for each rerouted package, and it will appear as an address correction on the invoice. This charge will not be applied when a package is changed to Hold at FedEx Location and the FedEx location is in the same city as the city on the airbill. Otherwise, the special handling charges will apply. See Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book for details.
2. To reroute a shipment, the sender must call 1.800.GoFedEx 1.800.463.3339 and provide us with a FedEx account number, the FedEx tracking number, the new destination and a valid contact telephone number for the recipient.
3. We may not honor a reroute request from the recipient other than to Hold at FedEx Location within the original destination city.
4. Our money-back guarantee policy does not apply to shipments that are rerouted. We have no liability for any remedy for service failure for these shipments.
5. Only one reroute will be allowed per package.
6. We may require photo identification of the person authorized to pick up the package.
7. FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option.
8. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper. (*Note:* Shipments may be made available as hold for pickup or be returned to the sender.)
9. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

We will determine the routing of all shipments, including the mode of transportation used, and may use air transportation, ground transportation or any combination thereof in providing our services. We reserve the right to divert any shipment (including use of other carriers) in order to facilitate its delivery.

Service Areas

Service areas are subject to change without notice. For current service area information on selected ZIP codes, please call 1.800.GoFedEx 1.800.463.3339.

Signature Releases

A. Shipments with a declared value of US$500 or less may be delivered and released without obtaining a signature when the sender has authorized a release by either signing the Release Signature section of the airbill or by completing the Release Delivery Authorization and Indemnification Agreement for Shippers (obtained through your local FedEx World Service Center or your FedEx account executive), or, at our sole option, upon oral or written instruction from the sender or recipient. A shipment may also be released without a signature if the recipient has provided authorization by signing the Release Delivery Authorization and Indemnification Agreement for Recipients (obtained through your local FedEx World Service Center or your FedEx account executive). We may authorize shipments released without signature to those with accounts in good credit standing and to those who otherwise have established a satisfactory payment history. We also reserve the right to release packages at residential delivery locations without obtaining a signature, provided that none of the restrictions below apply.

B. At our sole discretion, some shipments may not be released without a delivery signature even when release is authorized, including, but not limited to:

1. Bill-recipient shipments when the recipient's FedEx account is not in good credit standing or is not indicated on the airbill.
2. Damaged shipments.
3. Shipments containing dangerous goods.
4. Firearms.
5. C.O.D. shipments.
6. Indirect deliveries.
7. Shipments billed to an invalid or missing credit card number.
8. Alcohol or tobacco shipments.
9. One or more packages in a multiple-piece shipment if all packages cannot be safely released.
10. The delivery location or circumstances are unsuitable for release without signature as determined at our sole discretion.

C. At our sole discretion, shipments having a declared value greater than US$500 may not be released without a signature even where the release is otherwise authorized.

D. Choosing one of the FedEx Delivery Signature Options will override a signature release.

Tobacco Products

Tobacco products will be accepted only when shipped from a licensed dealer or distributor to another licensed dealer or distributor. The shipper is solely responsible for compliance with any applicable regulations, which may vary from state to state.

Undeliverable Shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient of a Hold at FedEx Location shipment cannot be located.
- The recipient refuses to accept the shipment.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

When practicable, we will contact the sender for instructions on returning or otherwise disposing of the shipment. If the sender requests return, it will travel by FedEx 2Day, FedEx Express Saver or FedEx Priority Overnight (shipping will be charged to the sender).

A. If a package shipment is undeliverable for any reason, we will attempt to notify the shipper to arrange for the shipment's return. The charges associated with the original shipment remain due and payable within 15 days from the invoice date. If a package is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

B. Package shipments will be returned via FedEx Express Saver service at the shipper's expense unless contrary instructions are received from the shipper after five business days from the initial delivery attempt. However, nonfreight package shipments will be returned via FedEx Priority Overnight service at no additional charge if the shipment is undeliverable because of a service failure or damage to the shipment caused by FedEx. If the shipment is undeliverable for any other reason, all return charges and fees will be assessed to the original shipper, along with the original transportation charges and fees.

C. If a FedEx Express Freight shipment is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

All FedEx Express Freight shipments will be returned via FedEx 3Day Freight. The freight shipment will be returned at no additional charge if the freight shipment is undeliverable because of a service failure. If the shipper requests return via another service, our regular rates will apply. If the freight shipment is undeliverable because of a non-service-failure reason, all return charges and fees will be assessed to the original shipper, along with the original transportation charges and fees.

Our money-back guarantee policy does not apply to undeliverable or returned shipments.

D. Dangerous goods shipments will only be returned via FedEx Dangerous Goods Service or other appropriate means. A dangerous goods special handling fee applies. The shipper must supply a completed return airbill and all other required documentation.

E. If a shipment cannot be delivered or returned or if the shipper or recipient cannot be contacted, the shipment may be transferred or disposed of by FedEx at its sole discretion, with or without notice, and the shipper, if known, agrees to pay any costs incurred in the disposal.

Warranties

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED.

If you have questions or concerns regarding FedEx services, please send your correspondence to: FedEx Customer Relations Department, 3875 Airways Blvd., Module H, Memphis, TN 38116.

FEDEX EXPRESS TERMS AND CONDITIONS

International Shipments (U.S. Edition)

International Shipments (U.S. Edition)

The following pages contain the FedEx Express Terms and Conditions applicable to FedEx Express international services and service options (including FedEx International Next Flight, FedEx International First, FedEx International Priority, FedEx International Priority Freight, FedEx International Broker Select, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Controlled Export, FedEx 10kg Box, FedEx 25kg Box, FedEx International MailService, FedEx International Economy and FedEx International Economy Freight) from the U.S. to selected international destinations and between Puerto Rico and the U.S., including, but not limited to, any such items tendered by customers utilizing FedEx electronic shipping systems, air waybills, labels and shipping software. These terms and conditions are published in printed form and electronically at fedex.com. The downloadable version (PDF) of the FedEx Service Guide at fedex.com is controlling. These FedEx Express Terms and Conditions also apply to the online FedEx Retail Counter Rates Book. For international shipments tendered for FedEx International Premium, FedEx International Express Freight (IXF) or FedEx International Airport-to-Airport (ATA), please see the applicable Service Guide, terms and conditions, and/or tariffs for these services. Refer to fedex.com/us/services/terms/ixf.html. (Note: fedex.com URLs are subject to change.) See the U.S. Shipments section when shipping to and from points within the U.S., including Alaska and Hawaii. Shipments originating outside the U.S. for U.S. or other international destinations are subject to local tariffs and the terms and conditions of the FedEx subsidiary, branch or the independent contractor that accepted the shipment. These terms and conditions include terms regarding the importation and customs clearance of shipments into the U.S. See the FedEx Ground Tariff when shipping by FedEx Ground.

If there is a conflict between these terms and conditions and the terms and conditions on any FedEx air waybill, shipping label or other transit documentation, the terms and conditions in the FedEx Service Guide, as amended, modified, changed or supplemented, will control to the extent they are not in conflict with the rules relating to liability for international carriage established by the Warsaw Convention, other applicable treaties or any applicable tariff.

Rates and service quotations by our employees and agents are based upon information you provide, but final rates and service may vary based upon the shipment actually tendered and the application of these terms and conditions. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder, (2) the shipper has discounts applied to his or her account and (3) the shipment is being dropped off at a staffed FedEx location.

- Shippers will be quoted FedEx Standard List Rates if:
  - They are FedEx account holders and they do not have discounts applied to their account and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location; or
  - They are non-FedEx account holders and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location.
- Shippers will be quoted FedEx Retail Counter Rates if they ship at the counter in staffed FedEx locations in the U.S. and pay with cash, check, debit or credit card instead of shipping on their FedEx account.
- Shippers will be quoted Account-Specific Rates if they have a FedEx account, have discounts applied to their account and if they charge their shipping to their FedEx account.

Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements concerning the rates, features of service, and terms and conditions applicable to FedEx Express international services from the U.S. to international locations and many terms regarding importation and inbound clearance of shipments into the U.S. will be controlled by the FedEx Service Guide, as modified, amended or supplemented.

For the most current information regarding areas served and delivery commitments, contact Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services" for international information).

The term "FedEx Express international services" means these services and service options: FedEx International Next Flight, FedEx International First, FedEx International Priority, FedEx International Priority Freight, FedEx International Broker Select, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Controlled Export, FedEx 10kg Box, FedEx 25kg Box, FedEx International Economy, FedEx International Economy Freight and FedEx International MailService.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and charge for their shipping to their FedEx account.

"Air waybill" means any shipping document, label, electronic entry or similar item used in the FedEx system for the services described in these terms and conditions.

"Ancillary clearance service" means value-added services that FedEx may provide to accommodate the requirements of regulatory agencies, or that customers may request FedEx (or our assigned broker) to perform on the customer's behalf. Such services are provided in addition to the normal customs-clearance process. Ancillary clearance services may incur a service fee that will be invoiced to the designated payer.

"Business day" means Monday through Friday except for the following U.S. holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three Kings Day (Puerto Rico only)
Christmas Day	

The business day may differ in some international locations due to local customs.

"Chargeable weight" means the greater of actual or dimensional weight. For all rating purposes, "length" is the longest side of any package or object.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"Customer," "sender" or **"shipper"** means the person whose name is listed on the air waybill as the sender.

"FedEx," "FedEx Express," "our," "us" and **"we"** refer to Federal Express Corporation and its officers, employees and agents (but does not include cartage agents).

"Freight" means any single piece or skid with a chargeable weight greater than 150 lbs. Any fraction of a pound takes the next-higher rate.

"Guide" or **"Service Guide"** means the FedEx Service Guide, as modified, amended or supplemented.

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any single parcel or piece with a chargeable weight of 150 lbs. or less. Any fraction of a pound takes the next-higher rate.

"Recipient" or **"consignee"** means the person whose name is listed on the air waybill as the recipient.

"Reroute" means to deliver a shipment to an address different from that specified on the air waybill, and includes a change: (1) from one street address to another in the same city and state, (2) from directions to Hold at FedEx Location to a request for delivery to another location, (3) from the delivery instructions on the air waybill to a request to Hold at FedEx Location, or (4) from one Hold at FedEx Location address to another in the same city and state. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

"Residential delivery" means a delivery to a home or private residence, including locations where a business is operated from the home.

"Residential pickup" means a pickup from a home or private residence, including locations where a business is operated from the home.

FEDEX EXPRESS TERMS AND CONDITIONS

International Shipments (U.S. Edition)

(Definitions, cont.)

"Retail Counter Rates" are the rates paid by shippers who ship at the counter in staffed FedEx locations in the U.S. and pay for their shipping with cash, check, debit or credit card instead of charging their shipping to a FedEx account.

"Service failure" means delivery of your package 60 seconds or more after our published delivery commitment for the FedEx service for that package, except as otherwise described in these terms and conditions.

"Shipment" means one or more pieces, either packages or freight, moving on a single air waybill.

"Standard List Rates" are the FedEx rates paid by shippers if (1) they are FedEx account holders and they do not have discounts applied to their account and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location or (2) they are non-FedEx account holders and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location.

"Transportation charges" mean amounts assessed for movement of a shipment and do not include any other fees or charges that may be assessed under the FedEx Service Guide or online FedEx Retail Counter Rates Book, such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-Waiver

Any failure by us to enforce or apply a term, condition or provision of the FedEx Service Guide does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account Numbers

For transactions other than "Bill Sender," "Bill Recipient" or "Bill Third Party," you must pay by cash (not accepted at all FedEx locations), check, money order or credit card. Payment is required when you give us your package. For "Bill Sender" and "Bill Third Party" transactions, packages will not be accepted unless you provide a valid FedEx account number.

For "Bill Recipient" transactions, packages can be tendered without payment, but in order for the package to be delivered, the recipient must provide a valid FedEx account number or pay with cash, check, money order or credit card (if accepted as a form of payment in the destination country) at time of delivery. If the recipient or third party refuses to pay any transportation charges and other fees, including, but not limited to, duties and taxes, the package will be treated as undeliverable and the sender will be responsible for all transportation charges and other fees, including all special handling fees and duties and taxes.

For customers utilizing our electronic shipping systems, a valid FedEx account number is required for "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions.

FedEx account holders who ship at the counter in staffed FedEx locations in the U.S. and pay for their shipping with cash, check, debit or credit card instead of charging their shipping to their FedEx account will pay FedEx Retail Counter Rates instead of FedEx Standard List Rates or Account-Specific Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, ordering supplies for any purpose other than shipping with FedEx, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any supplies, materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. Except for Canada- and Puerto Rico-based accounts, international account numbers may not be used for shipments between two points within the U.S. All charges will be billed and must be remitted in U.S. funds.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in your account being placed on a cash-only status. Use of an account on cash-only status may result in your package being delayed, rejected or returned until arrangements for payment are completed. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a package is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the Service Failure Money-Back Guarantee Policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages and freight shipped via FedEx Express international services shall be subject to these terms and conditions, as modified, amended or supplemented.

FedEx may provide trade credit information on its account holders to credit bureaus.

Alcoholic Beverages

Only licensed entities may ship alcohol of any type with FedEx. For more information, go to fedex.com/us/wine. Consumers may not ship alcohol. An ancillary clearance service fee may apply if your shipment requires special import clearance processing; see fedex.com for more information.

For U.S. Import: FedEx will not accept shipments of alcohol (beer, wine or spirits) to non-licensed parties located in the U.S. from an international location. FedEx will accept shipments of alcohol (beer, wine and spirits) inbound to the U.S. when both the shipper and recipient are licensed entities. For more information, go to fedex.com/us/wine. The shipper must hold a license from the country of origin issued in accordance with that country's law and regulations. The recipient, located in the U.S., is required to hold: (1) a basic permit for importer and/or wholesaler issued from the U.S. Department of Treasury, Alcohol and Tobacco Tax and Trade Bureau (TTB), and (2) if applicable, a wholesaler, dealer, distributor or manufacturer license issued from the state in which the recipient is located.

For U.S. Export: FedEx will accept alcohol shipments for export from the U.S. when both the shipper and recipient are licensed entities, and wine shipments from licensed entities directly to consumers in a limited number of countries, subject to additional requirements and all applicable laws and regulations. Shippers located in the U.S. must hold: (1) a basic permit for importer and/or wholesaler issued from the TTB, and (2) if applicable, a wholesaler, dealer, distributor or manufacturer license issued from the state in which the shipper is located.

Contact your FedEx account executive for complete details.

Billing

A. "Bill Sender" means the specified charges will be billed to the sender. The sender's FedEx account number must appear in the appropriate section of the air waybill, and the account should be current. FedEx International Next Flight and FedEx International MailService shipments may only be shipped "Bill Sender" and "Bill Third Party," but all charges must be verified (for U.S. accounts only). For duty-and-tax charges, "Bill Sender" means the sender will be invoiced for applicable duties and taxes and additional ancillary clearance fees incurred.

B. "Bill Recipient" means the specified charges will be billed to the recipient. In order to choose this billing option, the recipient's valid FedEx account number must appear on the air waybill before it is delivered and payment on the account must be current, or the recipient must pay for the package at time of delivery. If the recipient is billed initially and refuses to make payment for the shipment, the charges may be rebilled to a third party. If not paid by the third party, any additional rebilling must be to the sender's account. The sender is liable for, and will be billed for, all charges and fees in the event the recipient or any third party does not pay.

C. "Bill Third Party" means the specified charges will be billed to someone other than the sender or recipient. In order to choose this billing option, the third party's valid FedEx account number must be entered in the appropriate section of the air waybill and must be in good credit standing. The sender is liable for, and will be billed for, all charges and fees in the event the recipient or any third party does not pay. If the third party refuses to pay, the transportation charges will automatically be billed to the sender and duties and taxes to the recipient. If the third party does not have credit arrangements with FedEx, the sender will automatically be billed.

D. Invoices for transportation charges are payable within 15 days of the invoice date. Invoices for duties and taxes are payable upon receipt.

E. We reserve the right to verify the method of payment for any shipment and to refuse any shipment for which the method of payment cannot be verified.

F. Billing and Special Handling Fees:

1. A special handling fee will be charged where no account number appears on the air waybill or where an incomplete, inaccurate or invalid account number appears on the air waybill in "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions. If a "Bill Sender," "Bill Recipient" or "Bill Third Party" package is received without a FedEx account number, we will attempt to determine the correct account from our records and bill the account for all charges and fees, plus the special handling fee. Any applicable discount will apply. If, however, we cannot determine the correct account, the transportation charges plus the special handling fee will be billed directly to the sender and no discount will be allowed. See Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book for details.
2. A US$20 special handling fee will be charged to you for any check or electronic funds transfer that is dishonored for any reason.

G. Duties and taxes may be assessed on the contents of shipments destined for international locations. If we advance duties and taxes on behalf of the payer, the payer may be assessed a surcharge based on a flat rate or a percentage of the total amount advanced (whichever is greater). See the Duties and Taxes section for details.

H. Electronically captured data will be used for billing purposes in the event a billing copy of the air waybill is not available at the time of billing.

I. Charges in freely convertible currencies other than U.S. dollars are billed to the payer's account. Charges requiring conversion to a currency other than U.S. dollars will be calculated daily using the median bid price obtained from OANDA, an Internet exchange-rate service, except for those currencies where FedEx is required to use local bank rates to convert currency for payers in that country. The median bid price is the average price at which buyers offer to buy currencies from sellers during the given period. These currency conversion rates can be accessed at www.oanda.com.

The currency-conversion rate in effect one day prior to the ship date will be used for conversions to non-hyper-inflationary currencies. However, we reserve the right to use the exchange rate at invoice date, as opposed to shipment date, in countries where the currency is volatile.

There is an additional exchange fee of 1.75 percent for conversion from any non-U.S. currency to U.S. dollars, 2.3 percent for U.S. dollars to any currency, and 2.0 percent between all non-U.S. currency conversions. The currencies of participating European Union countries will have stationary conversion rates to the euro. There is no exchange fee between currencies related to the euro. Charges in currencies other than the U.S. dollars that are not freely convertible will be converted to U.S. dollars and billed to the payer's account either at the free-market rate or at the official rate at which FedEx was permitted to purchase U.S. dollars in the relevant currency, at our sole option.

J. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE SENDER IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE ADVANCED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE RECIPIENT OR THIRD PARTY FAILS OR REFUSES TO PAY.

K. You must furnish with your payment the invoice numbers to which your payment applies. Payment should be sent using your remittance advice to one of the following:

(By FedEx Envelope)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx
P.O. Box 94515
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx
P.O. Box 660481
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

Customers who receive their invoices via EDI should mail their payment to:

FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

L. Customers using an EDI format for invoicing are required to submit remittance data electronically. Some invoice adjustment requests may also be transmitted electronically.

M. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), or access our Internet application Manage My Account at fedex.com.

N. Invoice Adjustments/Overcharges:

1. We reserve the right to audit air waybills and shipments made via any means, including, but not limited to, an electronic shipping device, to verify service selection and shipment weight. If the service selected or weight entered is incorrect, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are solely responsible for accurately completing all sections of the air waybill and for the entry of accurate shipment information into any electronic shipping device. If you fail to provide or correctly enter this information, you will be billed and agree to pay based on our estimate of the number of packages transported and either the dimensional weight at the time of billing or a standard default weight-per-package estimate, both of which will be determined by us at our sole discretion. If no service is marked, we will send your shipment via FedEx International Priority, FedEx International Economy, FedEx International Priority Freight or FedEx International Economy Freight service as selected by us at our sole discretion.

   For FedEx International Priority and FedEx International Economy services, the recipient's postal code is critical to correct invoicing (to those countries that are in multiple rate scales). Any omission or incorrect entry will result in a billing based on a default postal code.
3. Our money-back guarantee policy governs and is the exclusive remedy for requests for refunds or credits related to service failures. (See the Money-Back Guarantee Policy section for applicable notice provisions and other conditions.)

FEDEX EXPRESS TERMS AND CONDITIONS

International Shipments (U.S. Edition)

(Billing, cont.)

If the money-back guarantee is suspended or revoked, there is no remedy.

4. Requests for invoice adjustments due to an overcharge must be received within 60 days after the original invoice date (or ship date if prepaid by cash, check, money order or credit card).
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
7. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
   a. Use our Internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request in writing using the invoice adjustment form on the back of your invoice. If your request exceeds the space available on the form, you may submit your request via e-mail using the formatted spreadsheet and e-mail address provided at fedex.com/us/account/invhome/other/eremit.html; or
   d. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason you believe an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment.

   A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.
8. If you choose to send your request for an invoice adjustment for non-service-related failure via FedEx or U.S. Postal Service, please send it to:

   FedEx
   Revenue Services
   3965 Airways Blvd.
   Module G
   Memphis, TN 38116

   You may also send your request via fax to the FedEx toll-free fax service: 1.800.548.3020.
9. We will not be liable for any invoice adjustment unless you comply with the notice requirements described above. The filing of a lawsuit against us does not constitute compliance with these notice provisions.

For additional information or assistance regarding billing issues, contact FedEx Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), 7 a.m. to 6 p.m. (CST), Monday through Friday.

O. **Additional Taxes**. If a value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable excise tax on the air transportation portion of our service.

P. The shipper and any other party who is liable for payment are responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

Q. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

Carriage Under Warsaw Convention

A. As used in the FedEx Express terms and conditions, "Warsaw Convention" or "Convention" means the Convention for the Unification of Certain Rules relating to International Carriage by Air, signed at Warsaw, Oct. 12, 1929, or that convention as amended, including the Montreal Protocol No. 4 and the Montreal Convention, whichever is applicable to the carriage or "carrier," including the air carrier issuing the air waybill and all air carriers that carry the goods or perform any other services related to the carriage.

B. When the carriage involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention may be applicable. The convention governs and, in most cases, limits our liability for loss of, damage to or delay of cargo.

C. The Warsaw Convention limits our liability for loss or delay of or damage to your shipment, unless you declare a higher value for carriage and pay the required fee as described below. The interpretation of the Warsaw Convention's liability limits may vary depending on the destination country. If the Warsaw Convention as amended by Montreal Protocol No. 4 or the Montreal Convention applies to your shipment, our liability is limited to 17 Special Drawing Rights (SDRs) per kilo, unless you declare a higher value for carriage and pay the required fee. Otherwise, our liability is limited to US$9.07 per pound (US$20.38 per kilo) unless you declare a higher value for carriage and pay the required fee.

D. To the extent not in conflict with the rules relating to liability for international carriage as established by the Warsaw Convention, carriage and other services performed by us are subject to the provisions of the FedEx Service Guide and applicable tariffs as amended from time to time, which are incorporated in the FedEx Service Guide by reference. The tariffs, if any, may be inspected at our corporate headquarters in Memphis, Tenn.

E. FedEx assumes no obligation to carry the goods by any specified aircraft or over any particular route or to make connections at any point according to any schedules. You agree FedEx may, without notice, substitute alternative carrier or aircraft, deviate from the route or routes, or cause the goods to be transported by motor vehicle.

THERE ARE NO STOPPING PLACES THAT ARE AGREED TO AT THE TIME OF TENDER OF THE SHIPMENT, AND WE RESERVE THE RIGHT TO ROUTE THE SHIPMENT IN ANY WAY WE DEEM APPROPRIATE.

Cartage Agents

We provide pickup and delivery to many international locations.

A. If you elect to make arrangements for pickup or delivery directly with a cartage agent, you are responsible for all charges and fees assessed by the cartage agent. The invoice you receive from us will reflect only our charges and fees.

B. Our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us. (See the Money-Back Guarantee Policy section.) The delivery commitment time begins when the cartage agent tenders the shipment to us and ends when a shipment is available for pickup by you or a cartage agent. Our tender of a shipment to a cartage agent constitutes delivery of the shipment by us for all purposes. We are not responsible for service failures as a result of cartage agent pickups or deliveries.

C. A special handling fee applies; see Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book.

D. Cartage agents are independent contractors. They are neither employees nor agents of FedEx Express, and we are not responsible for any of their acts or omissions.

Claims

A. We must receive notice of a claim due to damage (visible or concealed), delay (including spoilage claims) or shortage within 21 calendar days after delivery of the shipment. (See the Money-Back Guarantee Policy section for the time period to request a refund or credit of transportation charges due to a service failure.) We must receive notice of all other claims, including, but not limited to, claims for nondelivery or misdelivery, within nine months after the package was tendered to FedEx Express for shipment.

B. Notice of claims for which you are seeking more than US$100 must be in writing. All claims must be made within the time limits set forth above.

C. Your notice of claim must include complete shipper and recipient information, as well as the FedEx tracking number, date of shipment, number of pieces, and shipment weight. Failure to provide us with notice in the manner and within the time limits set forth in paragraphs (A) through (B) will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.

D. Written documentation supporting the amount of your claim must be delivered to us within nine months after the package was tendered to FedEx Express for shipment. Such documentation may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, final confirmation screen if online order with proof of purchase, or other records. These documents must be verifiable to our satisfaction.

E. We are not obligated to act on any claim until all transportation charges have been paid. The claim amount may not be deducted from these charges or from any outstanding balance owed to us.

F. FedEx reserves the right to inspect a damaged shipment on the recipient's premises as well as the right to retrieve the damaged package for inspection at a FedEx facility. The terms and conditions applicable to the original shipment (including any declared value) will govern the disposition of all claims in connection with the shipment, including any claim relative to the retrieval, inspection or return of the package. When a package is picked up for inspection, a receipt for the damaged package will be provided if requested by the recipient. All of the original shipping cartons, packing and contents must be made available for our inspection and retained until the claim is concluded.

G. Except in the case of concealed damage, receipt of the shipment by the recipient without written notice of damage on the air waybill is *prima facie* evidence that the shipment was delivered in good condition.

H. We do not accept claims from customers whose packages were sent through a package consolidator. (See the Package Consolidators section.)
I. Only one claim can be filed in connection with a shipment. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.
J. When we resolve a claim by paying full value for a shipment, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the package shall vest with us.
K. You can file a claim in the following ways:

1. Submit claims online at fedex.com/us/claimsonline for U.S. export shipments to all countries served by FedEx Express and U.S.-inbound shipments from Canada.
2. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:
   FedEx Cargo Claims Department
   P.O. Box 256
   Pittsburgh, PA 15230
   Fax: 1.877.229.4766
   If you fax your completed claim form and supporting documentation, FedEx will send you a confirmation letter by return fax.
3. Call customer service at 1.800.GoFedEx 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address or fax number listed above.

L. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.

Collect on Delivery (C.O.D.) Service

We do not offer C.O.D. service to international destinations. A shipment marked "C.O.D." will be returned and all related charges will be billed to the sender.

Credit Terms

A. We do not provide individual consumer credit privileges.
B. As a condition of extending credit privileges, FedEx reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.
C. The invoice date begins the credit term cycle, and payment for transportation charges is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments and may result in the loss of any applicable discounts.

Duties, taxes and other fees are payable immediately upon receipt of our invoice. If transportation charges and duties and taxes are on the same invoice, all charges are due upon receipt of invoice.

D. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE REFUSED, HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.
E. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.
F. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx in collecting or attempting to collect such balances. FedEx may require establishment of electronic funds transfer as a prerequisite to credit restoration. FedEx may decline to restore credit privileges even if all costs, fees and expenses are paid.
G. Customers requesting removal from cash-only status must contact the FedEx Recovery Collections department at 1.800.506.7580.
H. We may apply payments made on your account to any unpaid invoice issued on your account, at our sole discretion.
I. Requests for research or refunds of payment must be received within 60 days from the date of payment.

Customs Clearance

A. All shipments that cross international borders must be cleared through customs in the destination country prior to delivery to the recipient.
B. Except as provided under the FedEx International Broker Select section in the Services section of this FedEx Service Guide, we (or a broker selected by us) will submit shipments to customs and other regulatory agencies for clearance. Duties and taxes will be advanced on behalf of the sender and recipient provided appropriate credit arrangements have been made in advance. (See the Billing and Duties and Taxes sections.) Where FedEx (or the broker selected by FedEx) incurs additional time or expense clearing an import shipment due to the commodities being imported or special brokerage processing, FedEx reserves the right to impose a fee ("ancillary clearance service fee") in order to recover those costs to FedEx that may be caused by regulatory agency declarations and processing, or by the customs broker chosen to clear the shipment. (See fedex.com/ancillary/go/service for a list of ancillary clearance service fees.) These may include, without limitation, ancillary clearance service fees associated with the filing of entries within destination countries, such as with the U.S. Food and Drug Administration, the U.S. Fish and Wildlife Service, the U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives, live entries and entries pursuant to U.S. Department of Defense contracts (or comparable agencies in the destination country), and for other special brokerage processing.
C. In some instances, at our option, we accept instructions from recipients to use a designated customs broker other than FedEx (or the broker selected by FedEx) or the broker designated by the shipper. In any event, FedEx (or the broker selected by FedEx) reserves the right to clear the shipment if the broker cannot be determined or will not perform clearance or if complete broker information is not provided (including name, address, phone number and postal code).
D. When shipments are held by customs or other agencies due to incorrect or missing documentation, we may attempt first to notify the recipient. If local law requires the correct information or documentation to be submitted by the recipient and the recipient fails to do so within a reasonable time as we may determine, the shipment may be considered undeliverable. (See the Undeliverable Shipments section.) If the recipient fails to supply the required information or documentation, and local law allows the sender to provide the same, we may attempt to notify the sender. If the sender also fails to provide the information or documentation within a reasonable time as we may determine, the shipment will be considered undeliverable. We assume no responsibility for our inability to complete a delivery due to incorrect or missing documentation, whether or not we attempt to notify the recipient or sender. (See the Undeliverable Shipments section.)
E. Shipments requiring documentation in addition to the FedEx International Air Waybill, the FedEx International Next Flight Air Waybill or the FedEx International MailService Air Waybill (e.g., a Commercial Invoice) may require additional transit time. Proper completion of necessary documentation, with complete and accurate shipment information, including the appropriate Harmonized Tariff Schedule Code, is the shipper's responsibility.
F. Shipments that contain goods or products that are regulated by multiple government agencies within the destination country (such as the Department of Agriculture, the Food and Drug Administration, the Fish and Wildlife Service and the Federal Communications Commission in the U.S. and comparable agencies in the destination country) may require additional time for clearance.
G. The sender is responsible for making sure goods shipped internationally are acceptable for entry into the destination country. All charges for shipment to and return from countries where entry is not permitted are the sender's responsibility.
H. We assume no responsibility for shipments abandoned in customs, and such shipments may be considered undeliverable.
I. If acceptable wildlife products are shipped via the FedEx International Broker Select service option for U.S. import, they must be addressed to a broker at one of the 18 designated U.S. Fish and Wildlife ports.
J. U.S. import shipments that contain products that originate from wildlife or contain wildlife may require original permits/certificates (CITES) for U.S. Fish and Wildlife Service clearance. U.S. importers of wildlife products must obtain an import license from the U.S. Fish and Wildlife Service for commercial shipments.
K. The U.S. Food and Drug Administration (FDA) requires completion of FDA Prior Notice for certain shipments containing food or food articles for human or animal consumption prior to their arrival in the U.S. A copy of the FDA Prior Notice confirmation record must be included with the shipping documentation for all foods and food products that require Prior Notice.
L. For shipments that must be cleared through customs by the recipient, FedEx will deliver the customs paperwork to the recipient, and delivery of paperwork constitutes timely delivery.

FEDEX EXPRESS TERMS AND CONDITIONS

International Shipments (U.S. Edition)

Dangerous Goods

A. We accept most classes of dangerous goods as FedEx Express international shipments to and from dangerous-goods-designated cities in the following countries: the U.S.,[1] Europe, Japan, Canada, Barbados, St. Maarten, Aruba, Trinidad, Tobago, the U.S. Virgin Islands and South Korea. Dangerous goods can also be shipped to many locations via FedEx International Premium, FedEx International Express Freight and FedEx International Airport-to-Airport.

B. All packages containing dangerous goods must comply with the International Civil Aviation Organization (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air, the International Air Transport Association (IATA) Dangerous Goods Regulations and, where applicable, Title 49 of the Code of Federal Regulations. Shippers of dangerous goods, whether prepared under ICAO/IATA or 49CFR, must comply with all FedEx Express variations listed in the current edition of the International Air Transport Association (IATA) tariff. All packages containing dangerous goods must comply with the IATA dangerous-goods regulations. The only exception is for a U.S. territory or commonwealth such as Puerto Rico. Shippers may use 49CFR when prepared by air as limited by the commodities FedEx Express accepts prepared under these regulations. The shipper is responsible for complying with all packing requirements and appropriate marking and labeling of the package, documentation, as well as compliance with all applicable local, state and federal laws, regulations, ordinances and rules. The shipper is also responsible for ensuring the recipient complies with all applicable local, state and federal laws, regulations, ordinances and rules for applicable hazard classes.

Dangerous goods can only be shipped using the FedEx Expanded Service International Air Waybill when using a paper air waybill for express service.

C. Shippers must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, regardless of whether they are infectious.

D. FedEx packaging may not be used to ship dangerous goods (except for Biological Substance, Category B [UN 3373], which may be shipped in the FedEx Clinical Pak).

E. FedEx Express does not accept dangerous goods shipments prepared exclusively for ground shipment.

F. FedEx is not required to add dry ice to packages in its system or to provide re-icing services.

G. Each shipment must be accompanied by the 8-1/2" Shipper's Declaration for Dangerous Goods form when required.

Title 49CFR paperwork cannot be used for international dangerous goods shipments (except for a U.S. territory or commonwealth such as Puerto Rico), and such shipments will be refused or returned to the sender.

H. Lithium batteries (UN 3090) that are Primary Non-Rechargeable require pre-approval to ship. This applies both to those that are fully regulated and those that fall under IATA special provision A45. For details, go to fedex.com and enter keyword "lithium batteries." (Special requirements also apply for shipping lithium batteries [UN 3090] that are rechargeable; see fedex.com for details.)

I. If the recipient refuses a package or freight piece containing dangerous goods, or the package leaks or is damaged, it will be returned to the shipper if possible. If the shipper refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and agrees to reimburse and otherwise indemnify FedEx for all costs, fees, and expenses it incurs in connection with the cleanup and disposal of the package or freight piece. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx Dangerous Goods shipping requirements.

J. We have the right to refuse any package or freight piece with an odor or any package that is wet or leaking. If a dangerous goods shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees and expenses it incurs in connection with the cleanup of such damage or contamination.

K. Not all FedEx locations accept dangerous goods, and we reserve the right to refuse dangerous goods at any location where they cannot be accepted in accordance with applicable law. Dangerous goods shipments, including dry ice and Biological Substance, Category B (UN 3373) shipments, are not accepted at FedEx Express Drop Box locations, FedEx Kinko's Office and Print Center locations, FedEx Authorized ShipCenter locations, and unstaffed FedEx locations.

L. *Note:* We are required by law to report improperly declared or undeclared shipments of dangerous goods to the U.S. Department of Transportation (DOT). The shipper may be subject to fines and penalties under applicable law. The DOT/Federal Aviation Administration (FAA) requires every shipper to have job-specific dangerous goods training prior to tendering a dangerous goods shipment to FedEx or another air carrier. When individuals tender a shipment containing dangerous goods it must be properly classified, packaged, marked, labeled and identified as dangerous goods, and include the correct dangerous goods documentation.

M. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper. (*Note:* Shipments may be made available as hold for pickup or be returned to the sender.)

N. We are required to maintain proper segregation of incompatible dangerous goods on all vehicles and aircraft. This necessity may cause the shipment to move on the next available truck route or flight on which proper segregation can be maintained.

O. If you have questions regarding shipments of dangerous goods, you may call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for assistance.

[1] *Certain restrictions apply for Alaska and Hawaii shipments; see Dangerous Goods in the Services section of this Service Guide.*

Declared Value for Carriage and Limits of Liability (Not Insurance Coverage)

The declared value for carriage of any package represents our maximum liability in connection with a shipment of that package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment. It is the shipper's responsibility to prove actual damages. Exposure to and risk of any loss in excess of the declared value is assumed by the shipper. You may transfer this risk to an insurance carrier of your choice through the purchase of an insurance policy. Contact an insurance agent or broker if you desire insurance coverage. WE DO NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

A. If for any reason the Warsaw Convention (see the Carriage Under Warsaw Convention section) does not govern our liability, our maximum liability for loss, damage or delay, or any claim with regard to any shipment moving to or from the U.S. is limited to US$100, US$9.07 per pound or US$20.38 per kilo, whichever is greater, unless you declare a higher value for carriage and pay a greater charge. The interpretation of the Warsaw Convention's liability limits may vary depending on the destination country. If the Warsaw Convention as amended by Montreal Protocol No. 4 or the Montreal Convention applies to your shipment, our liability is limited to 17 Special Drawing Rights (SDRs) per kilo, unless you declare a higher value for carriage and pay the required fee. Otherwise, our liability is limited to US$9.07 per pound (US$20.38 per kilo) unless you declare a higher value for carriage and pay the required fee.

FedEx International Priority Freight and FedEx International Economy Freight have a maximum declared-value limit of US$100,000 to most destinations. FedEx International Broker Select shipments to many countries are allowed to exceed the country declared-value-for-carriage limit (but not the FedEx International Priority and FedEx International Economy maximum of US$50,000 per shipment).

Except as limited below, unless a higher value is declared and paid for, our liability for each package shipped between Puerto Rico and the U.S. is limited to US$100 or US$9.07 per pound (whichever is greater). A minimum charge will be assessed for each package exceeding US$100 in declared value. For each package exceeding US$500 in declared value, an additional amount will be charged for each US$100 (or fraction thereof) of declared value. See Rates in the FedEx Service Guide for details.

Except as limited below, the declared-value limit for shipments between Puerto Rico and the U.S. is US$50,000 per shipment, rather than US$50,000 per package.

For packages shipped between Puerto Rico and the U.S., or sent to any international location, the declared value for carriage cannot be greater than the declared value for customs. A FedEx Envelope and FedEx Pak to and from Puerto Rico is limited to a declared value for customs and carriage of US$100.

B. If you declare a higher value for carriage, an additional amount will be assessed for each US$100 (or fraction thereof) by which the declared value for carriage exceeds the US$100 or US$9.07 per-pound liability limitation, whichever is applicable. See Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book for details. EVEN IF A HIGHER VALUE IS DECLARED, OUR LIABILITY FOR LOSS, DAMAGE OR DELAY OF A SHIPMENT WILL NOT EXCEED ITS REPAIR COSTS, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

C. The maximum declared value for customs and carriage for the contents of a FedEx Envelope or a FedEx Pak, regardless of destination, is US$100 or US$9.07 per pound, whichever is greater. Goods with a value (actual or declared) exceeding US$100 should *not* be shipped in a FedEx Envelope or FedEx Pak.

D. The maximum declared value for customs and carriage for a FedEx international shipment, if other than a FedEx Envelope or FedEx Pak, can be found at fedex.com under the individual country listing.

Except as limited below, the maximum declared value per shipment for FedEx International Next Flight is US$50,000. If a FedEx International Next Flight shipment is tendered to FedEx palletized or shrinkwrapped as one single unit, the maximum declared value is US$50,000. If more than one FedEx International Next Flight package is shipped on one air waybill, the declared value for carriage of each package will be determined by dividing the total declared value for carriage by the number of packages in the shipment; the liability of FedEx for loss or damage will be limited to the actual value of the package(s) lost or damaged, not to exceed the per-package declared value.

E. Shipments (packages or freight) containing all or part of the following items are limited to a maximum declared value for carriage of US$500 per shipment or US$9.07 per pound, whichever is greater. Import of any of the following items may be prohibited by individual countries, and a lower declared-value limitation for a country will control this stated limitation for such items:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, and any other commodity with similarly fragile qualities.
6. Plasma screens.
7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates, or platinum (except as an integral part of electronic machinery).
10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
11. Liquor stamps and tax stamps.
12. Collector's items such as sports cards, souvenirs and memorabilia. (Collector's coins and stamps may not be shipped. See the Prohibited Items section.)
13. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.

F. The declared value for carriage cannot be greater than the declared value for customs.

G. When the sender has not specified the declared value for carriage of each package on an air waybill, but has specified a total declared value for all packages, the declared value for each package will be determined by dividing the total declared value by the number of packages on the air waybill unless you provide verifiable evidence supporting a different allocation. The declared value of any package in a shipment cannot exceed the declared value of the total shipment.

H. Notwithstanding anything else in the FedEx Service Guide, we are not liable for any loss of, damage to or delay, misdelivery or nondelivery of unacceptable shipments, including, but not limited to, cash or currency, nor misdelivery of information.

I. Notwithstanding anything else in the FedEx Service Guide, we are not liable for any loss, damage or delay to any package that is not adequately packaged by the shipper.

J. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

K. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED A SHIPMENT'S REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

L. The shipper is responsible for accurately completing the air waybill or other shipping documents, including completion of the declared-value section. We cannot honor requests to change the declared-value information on the air waybill after tender to FedEx.

M. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

N. Additional restrictions may apply to a shipment if sent pursuant to an airline interline agreement.

Dimensional Weight (Volumetric Weight)

Transportation charges may be assessed based on the International Air Transport Association (IATA) volumetric standard. Dimensional-weight pricing is applicable on a per-shipment basis to all shipments in customer packaging. FedEx packaging may also be subject to dimensional-weight pricing.

Dimensional weight is calculated by multiplying length by width by height of each package (all in inches) and dividing by 166 (divide by 194 for shipments to Puerto Rico). See the Dimensional Weight description in this Service Guide or the online FedEx Retail Counter Rates Book for additional details. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges by FedEx.

Duties and Taxes

A. In order to complete clearance of certain items through customs, we may be required to advance on your behalf certain duties and taxes as assessed by customs officials. For all shipments we may contact the payer before clearance is complete to confirm the arrangements for reimbursing us. At our sole discretion, we may require confirmation of reimbursement arrangements as a condition to completion of clearance and delivery including, but not limited to, cases of deliveries to recipients that we believe are not creditworthy and of shipments with high declared values.

B. Duties and taxes may generally be billed to the sender, the recipient or a third party. If the sender fails to designate a payer on the air waybill, duties and taxes will automatically be billed to the recipient where allowed. Bill Sender Duties and Taxes and Bill Third Party Duties and Taxes are options available only for deliveries to specified locations (call FedEx Express International Customer Service at 1.800.GoFedEx 1.800.463.3339 and say "international services"). REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, THE SENDER IS ULTIMATELY RESPONSIBLE FOR PAYMENT OF DUTIES AND TAXES IF PAYMENT IS NOT RECEIVED. If transportation charges for a shipment are billed to a credit card, FedEx reserves the right to also settle uncollected duties and taxes charges associated with that shipment to the credit card account.

C. In the event we advance duties, taxes or other fees, including the U.S. Merchandise Processing Fee, on behalf of the payer, the payer will be assessed a surcharge based on a flat rate or a percentage of the total amount advanced. This surcharge will vary depending upon the destination country. For U.S. import shipments, the surcharge is either 2 percent of the total amount advanced or US$5, whichever is greater.

D. Shipments marked Bill Recipient Duties and Taxes may be delayed if we are not able to reach the recipient to confirm that we will be reimbursed for any amounts advanced, and the money-back guarantee will not apply in these cases. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)

E. If a recipient refuses to pay the duties and taxes, we may contact the sender. If the sender refuses to make satisfactory arrangements to reimburse us, the shipment may be returned to the sender or placed into a general order warehouse or a customs-bonded warehouse. The sender must then pay both the original transportation charges and the return charges. If we advanced any amounts as duties and taxes at either the original destination or upon return, the sender shall also be liable for such amounts.

F. Payment for duties and taxes will be made by one of the following means at the sole discretion of FedEx: cash, check (personal or business, provided valid identification is offered), money order, traveler's check, or debit or deferment account. FedEx does not accept prepayment of duties and taxes at the time of shipment. Payment of duties and taxes may not be made by credit card.

G. In the event that we require confirmation of duties and taxes reimbursement

FEDEX EXPRESS TERMS AND CONDITIONS

International Shipments (U.S. Edition)

(Duties and Taxes, cont.)

arrangements from the recipient, we will attempt to contact the recipient no later than 12 p.m. on the day the shipment is available for customs clearance in the destination country and inform the recipient of the estimated duties and taxes amount. If an arrangement satisfactory to us is made, the shipment will then be cleared through customs and delivered. If the shipment clears customs by 5 p.m. on the day arrangements are confirmed, delivery will be scheduled for the next business day by 5 p.m. or the end of the local business day. In the event we have cleared packages on your behalf and you do not have credit arrangements with FedEx, payment may be required prior to the release of your shipment.

H. In the event the accuracy or propriety of duties and taxes assessed on a shipment is disputed, FedEx or its designated broker may review the shipping documents tendered with the shipment. If FedEx determines that the duties and taxes were properly assessed, the shipper agrees to pay the duties and taxes.

Export Control Laws

You are responsible for and warrant your compliance with all applicable laws, rules and regulations, including, but not limited to, the export laws and government regulations of any country to, from, through or over which your shipment may be carried. You agree to furnish such information and complete and attach to the air waybill such documents as necessary to comply with such laws, rules and regulations.

In addition, you specifically warrant that you will not tender any shipments to us if you are listed on the Denied Persons List maintained by the U.S. Department of Commerce. You also warrant that you will not attempt to ship to persons or entities listed as Specially Designated Nationals or Blocked Persons by the U.S. Treasury Department and that you will ship items requiring a State Department license using our FedEx International Premium, FedEx International Express Freight (IXF) or FedEx International Airport-to-Airport (ATA) services or FedEx International Priority using the FedEx International Controlled Export service option. FedEx will not carry shipments that violate any U.S. export laws. We assume no liability to you or any other person for any loss or expense — including, but not limited to, fines and penalties — if you fail to comply with any export laws, rules or regulations.

Extra-Large Packages

Extra-large packages are pieces weighing less than 151 lbs. (or destination country limit) that exceed 130 inches (or destination country limit) in length and girth combined. These pieces may be refused, or at our sole discretion may be considered as FedEx International Priority Freight or FedEx International Economy Freight shipments once accepted by us, and a minimum chargeable weight of 151 lbs. may be applied regardless of actual weight.

Fuel Surcharge

We reserve the right to assess fuel and other surcharges on shipments without notice. The duration and amount of any surcharge will be determined at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available on fedex.com.

Inspection of Shipments

We may, at our sole discretion, open and inspect any shipment without notice. Governmental authorities may also open and inspect any shipment at any time.

Liabilities Not Assumed

WE WILL NOT BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL, IN EXCESS OF THE DECLARED VALUE OR US$100 OR THE AMOUNT SET BY THE WARSAW CONVENTION (AS AMENDED), WHICHEVER IS GREATER, FOR CARRIAGE OF A SHIPMENT ARISING FROM TRANSPORTATION SUBJECT TO THE TERMS AND CONDITIONS CONTAINED IN THE FEDEX SERVICE GUIDE, WHETHER OR NOT WE KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED, INCLUDING, BUT NOT LIMITED TO, LOSS OF INCOME OR PROFITS.

If we inadvertently accept a shipment with a destination city or cities that we do not serve in a country to which FedEx Express international services are provided, we may attempt to complete the delivery. However, we will not be liable and we will not provide any proof of delivery. The delivery commitment listed for such country will not apply, and the applicable rate will be the highest for that country plus the maximum extended service area surcharge. In these cases, the money-back guarantee applies only to the portion of the transportation provided directly by us.

We will not be liable or responsible for loss, damage or delay caused by events we cannot control.

We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of any loss, damage, delay, misdelivery, nondelivery, misinformation or any failure to provide information, except such as may result from our sole negligence. We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

A. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.

B. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.

C. Your violation of any of the terms and conditions contained in the FedEx Express Terms and Conditions, as amended or supplemented, or on an air waybill, standard conditions of carriage, tariff or other terms and conditions applicable to your shipment, including, but not limited to, the improper or insufficient packing, securing, marking and addressing of shipments, or use of an account number not in good credit standing, or failure to give notices in the manner and time prescribed.

D. Perils of the air, public enemies, criminal acts of any person(s) or entities including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotion, hazards incident to a state of war, local, national or international weather conditions (as determined solely by us), local, national or international disruptions in air or ground transportation networks (as determined solely by us), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to our personnel, and disruption or failure of communication and information systems (including, but not limited to, our systems).

E. Our compliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient.

F. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.

G. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of customs or other regulatory agencies.

H. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.

I. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.

J. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.

K. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.

L. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.

M. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.

N. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens and glass containers such as those used in laboratory test environments.

O. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

P. Shipments released without obtaining a signature if a signature release is on file.

Q. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.

R. If a shipment is refused by the recipient, leaks or is damaged, the shipment will be returned to the sender if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage, or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment, and all costs and fees of any type connected with cleanup of any spill or leakage.

S. Loss or damage to any package for which we have no record of tender to FedEx.

T. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, Internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.
U. The shipment of scale models (including, but not limited to, architectural models, dollhouses, etc.) and prototypes.
V. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.
W. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases, or other items when not enclosed in outer packaging, or other general shipping containers whose outer finish might be damaged by adhesive labels, soiling or marking incedental to ordinary care in handling in an express transportation environment.
X. The shipment of perishables or commodities that could be damaged by exposure to heat or cold, including, but not limited to, the shipment of any alcoholic beverages, plants and plant materials, tobacco products, ostrich or emu eggs, or live aquaculture.
Y. The shipper's failure to provide accurate delivery address information.
Z. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/us/services/packageshipment/preparing.
3. FedEx laptop packaging, for shipments of laptop computers.
4. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.

AA. Any shipment containing a prohibited item. (See the Prohibited Items section.)
BB. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments does not constitute acceptance of liability by FedEx unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.
CC. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
DD. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
EE. Loss or damage to alcohol shipments unless FedEx Packaging Design and Development has preapproved your packaging prior to shipment.
FF. Dangerous goods shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Express will not pay a claim on undeclared or hidden dangerous goods and the FedEx Money-Back Guarantee does not apply.

Limitations on Legal Actions

In the event that the Warsaw Convention, as amended, does not prescribe limitations on legal actions, the following will apply.

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you file an action within one year from the date of delivery of the shipment or from the date on which the shipment should have been delivered.

Any right that you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in these terms and conditions including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and we understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against us. You and we agree that FedEx cannot be considered to have breached any obligation to you unless or until we wrongfully deny a claim submitted to us pursuant to the notice periods and requirements contained in these terms and conditions. Finally, you and we agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from us or if you lack knowledge regarding whether such compliance will result in relief from us.

You agree that you will not sue us as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against us. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to us.

The performance of any services does not make us an agent of the shipper or any third party for any purpose.

Live Animals

FedEx Express does not accept live-animal shipments as part of its regular-scheduled service and does not transport household pets such as dogs, cats, birds and hamsters. FedEx Express may accept certain shipments of live animals such as horses, livestock and zoo animals (to and from zoo locations only) on an exception basis if approved and coordinated by the FedEx Live Animal Desk (call 1.800.405.9052).

Money-Back Guarantee Policy[1]

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.
A. **Money-Back Guarantee.** For U.S.-based payers, we will, at our option, and upon request, either refund or credit to the applicable invoice only your transportation charges if we deliver a shipment 60 seconds or more after the applicable delivery commitment time. The money-back guarantee applies to shipments tendered using the following services: FedEx International First, FedEx International Next Flight, FedEx International Priority, FedEx International Priority Freight, FedEx International Economy, FedEx International Economy Freight, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Premium, FedEx International Broker Select, FedEx 10kg Box and FedEx 25kg Box. It does not apply to FedEx International MailService. This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.
B. **Limitations.** The following limitations apply:

1. Credits for transportation charges will be applied to the payer's account only, and refunds will be made payable to the payer only.
2. Only one refund or credit is permitted per package. In the case of multiple-piece shipments, this money-back guarantee applies to each package in the shipment. If a service failure occurs for any package within the shipment, a refund or credit will be given only for the portion of the transportation charges applicable to that package. For FedEx International Priority DirectDistribution and FedEx International Priority DirectDistribution Freight, the money-back guarantee for shipment delays is prorated based on the number and weight of packages within the shipment where delivery is not completed by the service commitment.
3. A credit or refund under our money-back guarantee policy will be applied only against charges for the shipment giving rise to the credit.
4. An exact delivery commitment time can be obtained only by telephoning International Customer Service and supplying us with all of the following:
    1. Commodity being shipped
    2. Date of the shipment
    3. Exact destination
    4. Weight of the shipment
    5. Value of the shipment

   Any transit time published in the FedEx Service Guide or elsewhere, or quoted by Customer Service without the above five required facts, is only an estimate and is not a stated delivery commitment time. You agree that our records regarding quoted delivery times will constitute conclusive proof of any such quotes.
5. This money-back guarantee does not apply to requests for invoice adjustment based on overcharges (see the Billing section) or shipments to P.O. box addresses acceptable for delivery (see the Post Office Box Addresses section).
6. The money-back guarantee for shipments destined for our extended service areas

FEDEX EXPRESS TERMS AND CONDITIONS

International Shipments (U.S. Edition)

(Money-Back Guarantee Policy, cont.)

applies only to the portion of the transportation provided directly by us.

7. This money-back guarantee applies only to transportation charges paid by U.S.-based payers and does not apply to duties, taxes or other charges, including ancillary clearance service fees.
8. Holidays in international locations will affect our transit times. Contact International Customer Service for information on delivery commitments that may be affected due to the observance of these holidays. Deliveries normally scheduled to be made on the day of holiday observance will be rescheduled for delivery on the next business day. The delivery commitment for application of the money-back guarantee policy will be extended for a period equal to the length of the holiday.
9. If the sender or recipient specifies a customs broker other than FedEx or the broker selected by FedEx (where this service is available), notification may be given to the broker by 12 p.m. on the first business day the shipment is available for customs clearance in the destination country, and such notification constitutes timely delivery.
10. For FedEx International Next Flight service, the quoted delivery time may be changed for many reasons, including, but not limited to, the following: flight delays or cancellations due to air traffic control, weather or mechanical problems. If the delivery commitment is changed, the money-back guarantee will only be applicable to the latest quoted delivery time.

C. **Exceptions.** FedEx will not be obligated to refund or credit your transportation charges if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The payer's FedEx account number was not in good credit standing, or payment instructions were invalid, and delivery was delayed until payment arrangements were secured.
4. The shipment was scheduled for delivery on the Wednesday immediately prior to Thanksgiving or during the seven calendar days before Christmas Day via any FedEx Express international or FedEx Express Freight international service, and was delivered within 90 minutes of the published delivery commitment time for the selected service and destination.
5. The shipment was undeliverable or returned.
6. The shipment contained dangerous goods or dry ice.
7. The shipment was delayed due to an incorrect address or to the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the package.
8. The shipment was delayed due to customs or regulatory delays, including, but not limited to, any delays resulting from compliance with advance notice or prior notice requirements.
9. The delay in delivery was caused by adherence to FedEx policies regarding the payment of duties and taxes prior to customs clearance or at delivery.
10. Incorrect FedEx tracking numbers were applied to the subject package or shipment by customers using FedEx electronic shipping devices.
11. Complete recipient information was not provided at the time of tender to FedEx. Complete recipient information must be provided on either the air waybill or through any FedEx electronic shipping device.
12. You did not book an international freight shipment as required.

D. **Refund or Credit Requests.** To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit of your transportation charges in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit of transportation charges due to a service failure in the following ways:
   a. Use our Internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing").
2. Your notification of a service failure must include your FedEx account number, if any; the FedEx tracking number; and the date of the shipment.
3. All requests for refund or credit of transportation charges must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

[1] *Offer void where prohibited by law.*

Package Consolidators

FedEx cannot accept a consolidation under FedEx Express international services or FedEx International Broker Select from a forwarder, unless the shipper:

a. Is a FedEx Authorized ShipCenter, or
b. Ships using FedEx International Airport-to-Airport, or
c. Ships using FedEx International Express Freight, or
d. Ships using FedEx International Premium.

In addition, consolidators are responsible for complying with all applicable requirements including, but not limited to, requirements for shipping dangerous goods and complying with customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a consolidator instead of to us directly, the following limitations apply:

A. Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Inquiries or claims regarding shipments tendered to a consolidator must be directed to the consolidator. We cannot assist the shipper, recipient or third party in these situations, nor do we have any liability for lost, damaged or delayed shipments. The consolidator is the shipper in such cases.

C. Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the customer who tendered the package to the consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

D. In order for a consolidator to receive packaging from FedEx, the consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

E. Consolidators set their own rates for FedEx shipping. They may charge FedEx Retail Counter Rates for FedEx shipping services.

F. Inquiries regarding shipments paid for at a FedEx Authorized ShipCenter (FASC) must be directed to the FASC.

G. FASCs are independently owned and operated businesses. See the FASC representative for information regarding rates and services and the terms and conditions of carriage. FASCs are not agents of FedEx.

Package Tracking/Tracing

Tracing of international packages is available upon request. Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") and a tracing specialist will assist you. To trace your package, you must have all of the following information when you call us:

A. Air waybill number.
B. Date of shipment.
C. Recipient's name and address.
D. Number of packages and total weight of shipment.
E. Contents and value of shipment.
F. Your name and phone number, so we can call you back.

Packaging and Marking

A. You must comply with all applicable laws (including, but not limited to, local, state, federal and international laws), including those governing packing, marking and labeling for all shipments.

B. It is the responsibility of the sender to properly complete the air waybill. The sender's address on an air waybill or electronic shipping device must show the country in which the shipment is tendered to FedEx.

C. All packages must be prepared and packed by the shipper for safe transportation with ordinary care in handling in an express-transportation environment. Any articles susceptible to damage as a result of conditions that may be encountered in transportation, such as changes in temperature or atmospheric pressure, must be adequately

protected by proper packaging. FedEx assumes no liability for perishables or commodities that could be damaged by exposure to heat or cold. Each shipment must be legibly and durably marked with the name, address and ZIP code/postal code of both the shipper and recipient. Packages cannot be wrapped in kraft paper. The FedEx Sleeve and FedEx Bag are overwraps only, and contents must also be packed in protective outer packaging and cushioning material as described in this section.

D. You must use FedEx packaging or new corrugated boxes in good, rigid condition of adequate size to allow a minimum of 2 to 3 inches of cushioning of contents on the top, bottom and sides. Items that cannot be packed into cartons (such as auto tail pipes, mufflers, tires and rims) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels and rollers must be removed or packaged.

E. Expanded polystyrene foam coolers must be shipped and will only be accepted if shipped inside a sturdy outer container. Expanded polystyrene foam coolers containing blood, urine and other noninfectious liquid diagnostic specimens must be shipped inside a sturdy outer packaging. No exceptions.

F. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. If you believe wet ice is necessary, please call the FedEx Packaging Design and Development Department at 1.800.633.7019 for specific packaging requirements. Use of wet ice without preauthorization is prohibited.

G. If a shipment is refused by the recipient, leaks or is damaged due to inadequate packaging, the shipment will be returned to the shipper, if possible. If the shipper refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type incurred in connection with the storage or disposal of the shipment or the cleanup of any spill or leakage from the shipment.

H. For information on how to submit your packaging for testing or evaluation, call 1.800.633.7019. Tips on packaging specific commodities (including automotive and mechanical parts, computers and perishables) are available at fedex.com/us/services/packageshipment/preparing.

I. For international freight shipments, freight must be on a skid, pallet or other fork-liftable base. Boxes should be stacked squarely on the skid without hanging over the edge, and the weight should be distributed evenly on the skid to avoid excess weight being placed on materials inside the cartons. Use 70-gauge stretchwrap and pass a minimum of two bands (tightly secured) through the skid voids and around all cartons.

J. FedEx account holders may order supplies via fedex.com or by calling 1.800.GoFedEx 1.800.463.3339 (say "order shipping supplies").

Pharmaceuticals

Shipments of pharmaceuticals will only be accepted when tendered in accordance with applicable local, state, federal and international laws. The shipper is responsible for compliance with all applicable laws. Controlled shipments moving under U.S. Drug Enforcement permits 36, 236 and 486 must be shipped using the FedEx International Controlled Export service option or FedEx air cargo services.

Pickup and Delivery

A. We provide delivery service at no additional charge to international destinations within primary service areas.

B. Agents are utilized for deliveries to points in extended service areas (ESAs). Depending on the final destination, an ESA surcharge per shipment may be applied for U.S. export shipments; see Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book for details. Please call FedEx International Customer Service to determine if your shipment will be subject to an ESA surcharge.

C. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the air waybill. Package addresses must include the complete street address and telephone or telex number of the recipient.

D. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.

E. Any person scheduling a pickup other than the sender must provide a FedEx account number in good credit standing, otherwise the pickup must be scheduled by the sender. We require a minimum of two hours from the time the shipment(s) will be ready to make the pickup. (Contact FedEx International Customer Service for the specific lead times required.) Repeated pickup attempts without packages being ready may result in the cancellation of pickup privileges.

F. If we inadvertently accept a shipment with a destination city not served in a country to which FedEx International Priority is provided, we may attempt to complete the delivery. However, certain limitations will apply. (See the Liabilities Not Assumed section.)

G. FedEx International Priority Freight or FedEx International Economy Freight shipments picked up or delivered to H3 areas will be picked up or delivered via cartage agents and a special handling fee will apply; see Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book. Freight pickup and delivery is not available on weekends (except in offshore locations where standard business days vary) for FedEx International Priority Freight and FedEx International Economy Freight.

H. Proof of pickup is available upon request. You must provide the pickup number or FedEx tracking number (also known as the air waybill number). We will not provide proof of pickup unless you provide this information.

I. At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state, federal or international laws.

J. Additional charges may apply for late-hours, weekend or holiday pickup and delivery.

K. The delivery commitment for FedEx International Next Flight service will be the delivery time quoted to each customer. The quoted delivery time will vary for each shipment and will depend on the availability of suitable commercial airline flights.

A quoted delivery time may be changed for a variety of reasons, including, but not limited to, flight delays or cancellations due to air traffic control, weather or mechanical problems. In the event of the occurrence of any of the foregoing, the FedEx International Next Flight Service Desk shall quote a new delivery time to the shipper and recipient (if requested by the shipper) by telephone or by customer-reasonably-requested method; this new delivery time shall then become the quoted delivery time. Two attempts will be made to reach the shipper and two attempts to reach the recipient (if requested by the shipper). Any such change in the quoted delivery time will be logged in to the tracking system.

Post Office Box Addresses

You may use post office box addresses for certain international locations, including shipments to Puerto Rico, but you must include a valid telephone, fax or telex number on the air waybill. FedEx cannot deliver to U.S. military post office box addresses such as APO and FPO.

Prohibited Items

The following items are not acceptable for carriage to any international destinations unless otherwise indicated. (Additional restrictions may apply depending on destination. Various regulatory clearances in addition to customs clearance may be required for certain commodities, thereby extending the transit time.)

1. APO/FPO addresses.
2. C.O.D. shipments.
3. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
4. Explosives (Class 1.4 explosives are acceptable for carriage to Canada, Germany, France, Japan, United Arab Emirates and United Kingdom. *Note:* United Arab Emirates only allows Class 1.4 explosives to be shipped hold-for-pickup to the FedEx Express facility in Dubai.)
5. Firearms, weaponry and their parts (acceptable between the U.S. and Puerto Rico).
6. Perishable foodstuffs and foods and beverages requiring refrigeration or other environmental control.
7. Live animals, except as provided in the Live Animals section.
8. Plants and plant material, including cut flowers (cut flowers are acceptable from the U.S. to selected points in Canada and from Colombia, Ecuador and the Netherlands to the U.S.).

FEDEX EXPRESS TERMS AND CONDITIONS

International Shipments (U.S. Edition)

(Prohibited Items, cont.)

9. Lottery tickets and gambling devices where prohibited by local, state, provincial or national law.
10. Money (coins, cash, currency, paper money and negotiable instruments equivalent to cash such as endorsed stocks, bonds and cash letters).
11. Collectable coins and stamps.
12. Pornographic and/or obscene material.
13. Shipments[1] being processed under:
    a. Duty drawback claims unless advance arrangements are made.
    b. Temporary Import Bonds — acceptable under the FedEx International Broker Select option, for initial import only.
    c. U.S. State Department licenses.
    d. Carnets.
    e. U.S. Drug Enforcement Administration export permit.
    f. Shipments destined to or being withdrawn from a Foreign Trade Zone.
    g. Letters of Credit (however, shipments covered by a Letter of Credit calling for a "Courier Receipt" as defined by Article 25 of UCP 600 may move via FedEx International Priority).
    h. Certificate of Registration shipments (CF4455).
    i. Shipments moving into or out of Foreign Trade Zones or bonded warehouses.

[1] You may be able to ship these items via FedEx International Premium, FedEx International Express Freight (IXF), FedEx International Airport-to-Airport (ATA) or FedEx International Controlled Export. For information on FedEx International Premium, IXF and ATA, call FedEx Express Freight Services at 1.800.332.0807. For information on FedEx International Controlled Export, call International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services").

14. Hazardous waste, including, but not limited to, used hypodermic needles or syringes or other medical waste.
15. Shipments that may cause damage to, or delay of, equipment, personnel or other shipments.
16. Shipments that require us to obtain any special license or permit for transportation, importation or exportation.
17. Shipments or commodities whose carriage, importation or exportation is prohibited by any law, statute or regulation.
18. Shipments with a declared value for customs in excess of that permitted for a specific destination. (See the Declared Value for Carriage and Limits of Liability section.)
19. Dangerous goods except as permitted under the Dangerous Goods section of these terms and conditions.
20. Processed or unprocessed dead animals, including insects and pets. Taxidermy-finished hunting trophies or completely processed (dried) specimens of whole animals or parts of animals are acceptable for shipment into the U.S.
21. Packages that are wet, leaking or emit an odor of any kind.
22. Wildlife products that require U.S. Fish and Wildlife Service export clearance by FedEx prior to exportation from the U.S.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment

Proof of Performance (Verbal)

When requested by the sender or recipient, verbal confirmation of delivery (date, time and name of person who signed for the shipment) is available. For shipments to many countries that we serve, this information is usually available by 12 a.m. local time in the country of delivery on the day of scheduled delivery.

For FedEx International Next Flight service, a proof-of-delivery phone call to the shipper stating the date and time of delivery, and the name of the person who signed for the shipment will be performed for every shipment. Two attempts will be made to reach the shipper by telephone. A faxed proof of delivery will also be provided upon request by the shipper or the recipient.

Proof of Performance (Written)

When requested by the sender or recipient within one year of the shipping date, we will, at our option, furnish a photostatic copy of the destination delivery record or electronically captured delivery information for deliveries made to most points served. We assume no liability for our inability to provide a copy of the delivery record.

Signature proof of delivery showing an image of the recipient's signature may be available online at fedex.com for express deliveries made within the U.S., Canada and Puerto Rico.

Rate Quotations

Rates and service quotations by our employees and agents are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Any conflict or inconsistency between the FedEx Service Guide or online FedEx Retail Counter Rates Book and other written or oral statements or quotes (except those found in a FedEx Sales or FedEx Express Customer Automation agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx Express service will be controlled by the FedEx Service Guide or online FedEx Retail Counter Rates Book, as modified, amended, changed or supplemented. FedEx only provides estimates of customs duties and taxes through the Estimate Duties and Taxes feature on FedEx Global Trade Manager at fedex.com.

Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder, (2) the shipper has discounts applied to his or her account and (3) the shipment is being dropped off at a staffed FedEx location.

- Shippers will be quoted FedEx Standard List Rates if:
  - They are FedEx account holders and they do not have discounts applied to their account and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location; or
  - They are non-FedEx account holders and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location.
- Shippers will be quoted FedEx Retail Counter Rates if they ship at the counter in staffed FedEx locations in the U.S. and pay with cash, check, debit or credit card instead of shipping on their FedEx account.
- Shippers will be quoted Account-Specific Rates if they have a FedEx account, have discounts applied to their account and if they charge their shipping to their FedEx account.

Refusal or Rejection of Shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; or (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers. We have no liability whatsoever for refusal or rejection of shipments.

Restrictions

A. Size restrictions vary by country.
B. Per-package weight limits may vary by country.
C. There is no limit on the aggregate weight of a multiple-piece shipment (except to Argentina), provided each individual package does not exceed the per-package weight limit for the destination country. Shipments exceeding 500 lbs. require advance arrangements with us. You must call us to arrange for pickup commitments and delivery commitments. The money-back guarantee will apply only once a delivery commitment has been established by FedEx after pickup of your shipment.
D. No more than one type of service may be indicated on a single air waybill and no more than one FedEx Envelope, FedEx 10kg Box or FedEx 25kg Box may be shipped on a single air waybill.
E. You may ship up to 10 different commodities on a single air waybill.
F. Blood, urine and other liquid diagnostic specimens containing infectious substances are considered dangerous goods. (See the Dangerous Goods section.) IATA regulations apply. *Note:* Regulated infectious substances must not be shipped in a FedEx Clinical Pak, except for Biological Substance, Category B (UN 3373). Noninfectious blood, urine and clinical samples must be packed to specific FedEx standards. For information on FedEx standards for diagnostic specimens, go to fedex.com or request our brochure for clinical samples, diagnostic specimens and environmental test samples. (Also see the Packaging and Marking section.)

G. Computers, or any components thereof, or any electronic equipment should not be shipped in any packaging other than:

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/us/services/packageshipment/preparing.
3. FedEx laptop packaging, for shipments of laptop computers.

H. The declared value for carriage cannot exceed the declared value for customs as indicated on the air waybill.

Routing and Rerouting

We will determine the routing of all shipments. Some shipments may be consolidated or forwarded by FedEx for transportation on foreign air carriers, or on either a charter or an interline basis as FedEx may determine. We reserve the right to divert any shipment (including use of other carriers) in order to facilitate its delivery.

FedEx assumes no obligation to reroute any shipment to a third country, to carry the goods by any specified aircraft or over any particular route or to make connection at any point according to any schedules. You agree that FedEx may, without notice, substitute alternative carrier or aircraft, deviate from the route or routes, or cause the goods to be transported by motor vehicle.

Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper. (*Note:* Shipments may be made available as hold for pickup or be returned to the sender.)

Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

THERE ARE NO STOPPING PLACES THAT ARE AGREED TO AT THE TIME OF THE TENDER OF THE SHIPMENT, AND WE RESERVE THE RIGHT TO ROUTE THE SHIPMENT IN ANY WAY WE DEEM APPROPRIATE.

Undeliverable Shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient refuses to accept the shipment.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment is unable to clear customs.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.
- The recipient of a Hold at FedEx Location shipment cannot be located.

Should a shipment be classified as undeliverable or unidentifiable, the following guidelines apply:

A. If a shipment is undeliverable for any reason, we may attempt to notify the sender to arrange for the return of the shipment if local customs regulations will allow. If the sender cannot be contacted within five business days, we may place the shipment in a general order warehouse or a customs-bonded warehouse or will dispose of the shipment. In any event, if a package cannot be delivered, cleared through customs or returned, the package may be transferred or disposed of by FedEx at its discretion and at any location. The shipper, if known, agrees to pay any costs incurred in returning, storing or disposing of an undeliverable shipment.

B. For shipments returned from international points to the U.S., return charges and fees will be assessed to the original shipper, along with the original charges and fees. Also included will be any other charges incurred by us, including, but not limited to, duties, taxes, ancillary clearance fees and storage fees, if applicable. For returned shipments containing dangerous goods, the shipper must supply a completed return air waybill and all other required documents.

C. Shipments that cannot be returned due to local regulatory constraints will either be placed in a general order warehouse or a customs-bonded warehouse or disposed of at our sole discretion and at any location. The shipper agrees to pay any costs incurred by FedEx in such placement or disposal.

Warranties

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED.

If you have questions or concerns regarding FedEx services, please send your correspondence to FedEx Customer Relations Department, 3875 Airways Blvd., Module H, Memphis, TN 38116.

These FedEx Express Terms and Conditions, which are a part of the FedEx Service Guide and online FedEx Retail Counter Rates Book, are published periodically by FedEx Corporate Services, Inc., on behalf of Federal Express Corporation and its subsidiaries and affiliates for the exclusive use of their customers and employees. The FedEx Service Guide and online FedEx Retail Counter Rates Book contain currently effective rates under which packages, documents, skids and containers are accepted for carriage. The most current FedEx Service Guide and online FedEx Retail Counter Rates Book, available on fedex.com, and any amendments, addendums or supplements supersede all previous FedEx Service Guides and other prior statements concerning the rates and conditions of FedEx service to which it applies.
FedEx reserves the right to unilaterally modify, amend or supplement the rates, features of service, services, tariff, and terms and conditions in the FedEx Service Guide and online FedEx Retail Counter Rates Book applicable to all customers without notice. All modifications, amendments or supplements may only be authorized by an officer in the Legal Department of FedEx Corporation or successor positions, but no other agent or employee of FedEx, nor any other person or party, is authorized to do so. This restriction in modification does not apply to a modification applicable to a single customer and included in a FedEx Sales or FedEx Customer Automation agreement. To the extent a conflict exists between a FedEx Sales or FedEx Customer Automation agreement and these FedEx Express Terms and Conditions or the FedEx Ground Tariff, the FedEx Sales or FedEx Customer Automation agreement controls. Any failure to enforce or apply a term, condition or provision of the FedEx Service Guide and online FedEx Retail Counter Rates Book shall not constitute a waiver of that term, condition or provision or otherwise impair our right to enforce or apply such a term, condition or provision in the future.

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FEDEX GROUND TARIFF

Tariff 200-U
(Cancels Tariff 200-T, effective January 1, 2007)
Updated July 11, 2008

Contents

Scope of Tariff	155
Definitions	155
Non-Waiver	155
Account Numbers	155
Alcoholic Beverages	156
Billing	156
Claims	158
Collect on Delivery (C.O.D.) Service	159
Credit Terms	159
Declared Value and Limits of Liability (Not Insurance Coverage)	160
Delivery Signature Options	160
Dimensional Weight (Volumetric Weight)	160
FedEx Home Delivery	161
Firearms	161
Fuel Surcharge	161
Hazardous Materials	161
Inspection of Shipments	161
Liabilities Not Assumed	162
Limitations on Legal Actions	162
Money-Back Guarantee Policy	163
Package Consolidators (Including FedEx Authorized ShipCenter Locations)	164
Package Restrictions (Size and Weight)	164
Packaging and Marking	164
Pharmaceuticals	164
Pickup and Delivery	165
Plants and Plant Materials	165
Prohibited Items	165
Proof of Delivery	165
Rate Quotations	165
Refusal or Rejection of Shipments	166
Return Options	166
Tobacco Products	166
Undeliverable Shipments	166
Warranties	166
International Service Conditions	166
Additional Information	168

For the most current updates to the FedEx Ground Tariff, please go to **fedex.com**.

FedEx reserves the right to unilaterally modify, amend or supplement the rates, features of service, services, terms and conditions, and tariff in the FedEx Service Guide applicable to all customers without notice. This FedEx Ground Tariff also applies to the online FedEx Retail Counter Rates Book. All modifications, amendments or supplements may be authorized only by an officer in the Legal Department of FedEx Corporation or successor positions, but no other agent or employee of FedEx nor any other agent or party is authorized to do so.

This FedEx Ground Tariff is published in printed form and electronically at fedex.com. To the extent that conflicts exist, if any, between the terms and conditions, other parts of the FedEx Service Guide or online FedEx Retail Counter Rates Book, and the current versions, if any, of the FedEx Ground Tariff 200, the FedEx Ground Pick-Up Record, and fedex.com, the downloadable version (PDF) of the FedEx Ground Tariff (including any amendments, supplements or both) as then in effect shall control. The FedEx Ground Pick-Up Record, other parts of the FedEx Service Guide and online FedEx Retail Counter Rates Book and the FedEx Ground information at fedex.com are incorporated by reference.

Note: Unless otherwise specified in this tariff, the rules listed in this tariff apply to packages originating in the U.S. for transportation via a FedEx Ground service.

Scope of Tariff

A. **Participating Carriers.** FedEx Ground Package System, Inc. (FedEx Ground) with packages originating in the U.S.

B. **Governing Publications.** Except as otherwise provided, this tariff is governed by the following publications, supplements thereto or succeeding publications thereof: FedEx Zone Locator (U.S.) and the rate information in the FedEx Service Guide and online FedEx Retail Counter Rates Book in effect at the time of shipment. These publications are available at fedex.com.

C. Scope of Operations

FedEx Ground Package System, Inc. (U.S.):

1. To operate as a CONTRACT CARRIER, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) between points in the U.S. under continuing contract(s) with commercial shippers, receivers or brokers of such commodities.
2. To operate as a COMMON CARRIER, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) in packages weighing 150 lbs. or less when transported in a motor vehicle in which no one package exceeds 150 lbs., between ground points in the U.S.
3. To operate as a common and contract carrier, by motor vehicle, in intrastate commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) between points in the U.S.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Business day" means Monday through Friday for FedEx Ground, and Tuesday through Saturday for FedEx Home Delivery, except for the following holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three King's Day (Puerto Rico only)
Christmas Day	

Observation of holidays is subject to change. Refer to the holiday list on fedex.com for details.

"Business delivery" means any delivery that is not a residential delivery.

"Commercial delivery" means any delivery that is not a residential delivery.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"FedEx," "FedEx Ground," "our," "us" and **"we"** refer to FedEx Ground Package System, Inc., and its officers, employees and agents (but does not include cartage agents).

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Overcharge" means a charge based on an incorrect rate or an incorrect special handling fee, billing for the wrong type of service, or billing based on incorrect package or shipment weight or account number.

"Package" means any container and its contents, and includes any non-containerized article.

"Proof of delivery" means electronically captured delivery information, which may include date, time, location and signature information.

"Residential delivery" means a delivery made to a home or private residence, including locations where a business is operated from the home. FedEx Ground also has FedEx Home Delivery service for residential packages.

"Retail Counter Rates" are the rates paid by shippers who ship at the counter in staffed FedEx locations in the U.S. and pay for their shipping with cash, check, debit or credit card instead of charging their shipping to a FedEx account.

"Return option" means FedEx Ground Package Returns Program (PRP), FedEx Ground Call Tag, FedEx Print Return Label and FedEx E-Mail Return Label.

"Service failure" means FedEx Ground did not deliver your standard ground and multi-weight ground package(s) by the end of the scheduled delivery day as published on fedex.com, except as otherwise described in this tariff.

"Shipment" means one or more packages shipped together to the same recipient.

"Standard List Rates" are the FedEx rates paid by shippers if (1) they are FedEx account holders and they do not have discounts applied to their account and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location or (2) they are non-FedEx account holders and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location.

"Transportation charges" mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide or online FedEx Retail Counter Rates Book, such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, collect on delivery (C.O.D.) charges, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-Waiver

Any failure by us to enforce or apply a term, condition or provision of this FedEx Ground Tariff does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account Numbers

FedEx account holders who ship at the counter in staffed FedEx locations in the U.S. and pay for their shipping with cash, check, debit or credit card instead of charging their shipping to their FedEx account will pay FedEx Retail Counter Rates instead of FedEx Standard List Rates or Account-Specific Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any materials, rights or privileges that you acquire by holding a FedEx account

FEDEX GROUND TARIFF

(Account Numbers, cont.)

number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. All charges will be billed and must be remitted in U.S. funds.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in "termination" of your FedEx Ground service. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a package is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the money-back guarantee policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages shipped by us shall be subject to this tariff, as modified, amended or supplemented.

Services and rates for packages dropped off at FedEx Kinko's Office and Print Centers, FedEx World Service Center locations and FedEx Authorized ShipCenter locations using the shipper's FedEx Ground account number or bar code shall be as stated in the shipper's FedEx Ground Service Agreement or FedEx Ground Pricing Addendum, if any, and the incorporated documents. Not all delivery services are available at FedEx Kinko's Office and Print Centers and FedEx World Service Center locations.

FedEx may provide trade credit information on its account holders to credit bureaus.

Alcoholic Beverages

Only licensed entities may ship alcohol of any type with FedEx. For more information, go to fedex.com/us/wine. Consumers may not ship alcohol.

A. **Licensee to Licensee.** FedEx will accept alcohol shipments (beer, wine and spirits) when both the shipper and recipient are either licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers or licensed importers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details.

B. **Licensee to Consumer.** FedEx will accept wine shipments from licensed entities directly to consumers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details. Shipments of beer or spirits to consumers are prohibited.

Billing

A. "Bill Sender" means charges will be billed to the sender. Payment on the account must be current. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender.

B. "Bill Recipient's FedEx Account Number" means charges will be billed to the recipient (except for certain additional charges that are billed to the sender, including, but not limited to, pickup fees, address correction fees, and invalid or missing account number fees). "Bill Recipient" should not be confused with C.O.D. service. In order to choose this billing option, the recipient's FedEx account number must be inputted into the sender's electronic shipping system at the time the package is processed and payment on the account must be current. If the recipient is billed initially and refuses to make payment for the shipment, the charges may be rebilled to a third party. If not paid by the third party, any additional rebilling will be to the sender's account. (See section M, Billing Special Handling Fees.) The sender is liable for, and will be billed for, all charges and fees, plus all special handling fees in the event recipient or any third party does not pay. If due to the charges the recipient account exceeds credit limits with FedEx Ground, the sender will automatically be billed.

C. "Bill Third Party's FedEx Account Number" means charges will be billed to someone other than the sender or recipient (except for certain additional charges that are billed to the sender, including, but not limited to, pickup fees, address correction fees, invalid or missing account number fees, and fees associated with C.O.D. or electronic C.O.D. [E.C.O.D.]). In order to choose this billing option, the FedEx account number of the third party must be inputted into the sender's electronic shipping system at the time the package is processed and payment on the account must be current. If the third party is billed initially and refuses to make payment for the shipment, the charges may be rebilled to another party, but subsequent requests will only be rebilled to the sender. (See section M, Billing Special Handling Fees.) If the party that is rebilled refuses to pay, the sender is liable for and will be billed for all charges and fees, plus all special handling fees. If due to the charges the third-party account exceeds credit limits with FedEx Ground, the sender will automatically be billed.

D. "Bill FedEx Ground COLLECT" means transportation charges will be billed to the recipient and certain additional charges will be billed to the sender. The transportation charges billed to the recipient include, but are not limited to, fuel surcharges and out-of-area surcharges. The certain additional charges billed to the sender include, but are not limited to, pickup fees and address correction fees. In order to choose "Bill FedEx Ground COLLECT," the sender is responsible for shipping to consignees who are authorized COLLECT recipients. If the consignee is not authorized, the sender is liable for, and will be billed for, all charges and fees, plus all special handling fees in the event the recipient or any third party does not pay. If not paid by the third party, any additional rebilling will be to the sender's account (see section M, Billing Special Handling Fees). "Bill FedEx Ground COLLECT" should not be confused with C.O.D. service.

When shipping packages using the FedEx Ground COLLECT service option, the sender agrees to pay all additional charges and surcharges related to the shipment other than those billed to the recipient, as described above. The sender agrees to ship packages collect only to recipients authorized by FedEx Ground to receive collect shipments. The sender further agrees to pay all applicable transportation charges if a package is shipped to an unauthorized recipient or if an authorized recipient refuses to accept delivery of a collect shipment. An additional charge will be assessed on any package that is shipped collect to a recipient not authorized by FedEx Ground to receive collect packages.

E. For "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" transactions, if the recipient or third party refuses to pay the charges, refuses delivery or cannot be contacted, the sender is responsible and will be billed for any and all charges. For "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" transactions, FedEx Ground may verify the method of payment and reserves the right to not accept any "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" shipment for which such verification cannot be established.

F. The sender's shipment may be delayed if FedEx Ground determines that it is billed to a FedEx account number that is not in good credit standing. The service failure money-back guarantee will not apply (see the Money-Back Guarantee Policy section for details and limitations).

G. C.O.D. shipments may not be shipped "Collect" or "Bill Recipient." Shipping charges for C.O.D. shipments must be billed to either a sender's or third party's FedEx account number; they may not be paid by cash, check or credit card.

H. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX GROUND, THE SENDER IS ULTIMATELY LIABLE FOR ALL CHARGES AND FEES.

I. A special handling fee will be applied for any check or electronic funds transfer (EFT) that is dishonored due to insufficient funds on deposit or incorrect or insufficient signature of the drawer.

J. You must furnish with your payment the invoice numbers to which your payment applies. Payment should be sent using your remittance advice to one of the following:

(By FedEx Envelope)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx
P.O. Box 94515
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx
P.O. Box 660481
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

Customers who receive their invoices via EDI should mail their payment to:

FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

K. Customers using an EDI format for invoicing are required to submit remittance data electronically. Some invoice adjustment requests may also be transmitted electronically.

L. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call FedEx Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), or access our Internet application Manage My Account at fedex.com.

M. **Billing Special Handling Fees.** A special handling fee will be applied in the following situations:

1. Invoicing where an incomplete, inaccurate, invalid or deleted account number appears in the EDI transmission of shipping information.
   a. For "Bill Sender" transactions, if the account number on the shipping bar code is incomplete, inaccurate, invalid or deleted, and FedEx Ground is able to determine the correct number from FedEx Ground records, all charges and fees, plus the special handling fee, will be billed to the sender, and any appropriate earned discount will apply. If the correct account number cannot be determined from FedEx Ground records, all charges and fees plus the special handling fee will be billed to the sender, and no discount will be allowed.
   b. For "Bill Third Party" or "Bill Recipient" transactions, if the third party or recipient account number in the electronic data interchange (EDI) transmission is incomplete, inaccurate, invalid or deleted, all charges and fees, plus the special handling fee, will be billed to the sender. If FedEx Ground can determine the sender's correct account number from FedEx Ground records, it will be used for billing, and any appropriate earned discount will apply. If billed to sender and sender's correct account number cannot be determined from FedEx Ground records, no discount will be allowed.
   c. The fee for an incomplete, inaccurate, invalid or deleted account number will be applied only once for each package with such an account number.
2. Payer Rebilling. A special handling fee will be charged to the sender for all requests to change a billing from the party billed or the bill-to party shown on the shipping transmission. If there are multiple requests, the fee may be applied for each invoice line item, which is rebilled. Requests for rebilling will be accepted up to 180 days from the invoice date, not counting the invoice date. Rebill requests will be accepted only for unpaid shipments. Requests should be sent to:

   FedEx
   Revenue Services
   3965 Airways Blvd., Module G
   Memphis, TN 38116

   For information regarding EDI and EFT, contact a FedEx account executive.

N. **Invoice Adjustments/Overcharges:**

1. FedEx Ground reserves the right to audit shipments made via an electronic shipping device to verify service selection and package or shipment weight. If the service selected or weight entered is incorrect, FedEx Ground may make appropriate adjustments to the invoice at any time.
2. Default Billing. Senders are responsible for entry of accurate shipment information in any electronic shipping device. Because the number of packages and weight per package are critical to our ability to correctly invoice, any omission or incorrect entry or unavailable information will result in a billing based on our estimate of the number of packages transported and either the standard dimensional factor at the time of billing or a standard "default" weight-per-package estimate determined at our sole discretion.
3. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
   a. Use our Internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request in writing using the invoice adjustment form on the back of your invoice. If your request exceeds the space available on the form, you may submit your request via e-mail using the formatted spreadsheet and e-mail address provided at fedex.com/us/account/invhome/other/eremit.html; or
   d. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason you believe an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment.

   A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.
4. Requests for invoice adjustment due to an overcharge must be received within 180 days after the date of shipment. For adjustments due to a service failure, see the Money-Back Guarantee Policy section.

   If you choose to send the invoice adjustment request separately from the remittance statement, please send to:

   FedEx
   Revenue Services
   3965 Airways Blvd., Module G
   Memphis, TN 38116

   For additional information or assistance regarding billing issues, please contact a FedEx account executive.
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.

O. **Additional Taxes.** If a federal value-added, consumption or similar tax is applicable to your shipment, FedEx Ground reserves the right to add that amount to your shipment charges.

P. The sender is responsible for all reasonable costs incurred by FedEx Ground in attempting to obtain payment on any transaction. Such costs include, but are not limited to, attorneys' fees, collection agency fees, and interest and court costs.

Q. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

R. **Missing or Invalid Account Number.** An account number is invalid if it is not the correct account number for the bill-to party, or it is the account number for a recipient or third party who fails to pay the shipping charges. An additional charge will be assessed for each missing or invalid account number.

Claims

A. Filing of Claims:

1. All claims in connection with request for FedEx Ground C.O.D. service and all claims for loss of or damage to property tendered to FedEx Ground for transportation in interstate or intrastate commerce (U.S.) must be filed in writing; must include or refer to the Pick-Up Record or Customer Shipping Record, if applicable, tracking ID, and date or other facts sufficient to identify the package involved; and must be accompanied by documents that prove the value of the property and/or extent of the loss or damage. Such documents may include original manufacturer or purchase invoices, estimates or invoices for repair (repairs are not authorized under this provision and should not be made until FedEx Ground has inspected the damaged package or expressly waived its right to inspect the damaged package), expense statements, appraisal, final confirmation screen if online order with proof of purchase, or other certified documents; must assert our liability for the alleged loss or damage; and must make claim for the payment of a specified or determinable amount of money. A request for proof of delivery does not constitute the filing of a claim.

   Notification. *In the case of a claim for concealed loss or damage that is not discovered at the time of delivery, the sender or recipient must notify FedEx Ground as promptly as possible after the discovery of the damage, and in any event no later than 21 days after the date of delivery. Notification should be made by calling 1.800.GoFedEx 1.800.463.3339 (say "claims") and the claimant shall be issued a Damaged Call Tag. At the time the Damaged Call Tag is issued, the call center agent will provide a confirmation number. This number should be recorded on the claim form along with the original tracking ID where indicated. Notification does not constitute filing of a claim as required in section C below.*

   Except as provided in the paragraph above, receipt of the shipment by the recipient without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. As a condition to FedEx Ground considering a claim, all the original shipping cartons, packing (inner and outer) and contents must be made available for FedEx Ground inspections. Package and contents must be retained by the claimant until the claim is resolved.
2. You can file a claim in the following ways:
   a. Submit claims online at fedex.com/us/claimsonline (excluding FedEx Ground C.O.D. claims) for U.S. shipments, U.S. export shipments to Canada and U.S.-inbound shipments from Canada.
   b. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:
      FedEx Cargo Claims Department
      P.O. Box 256
      Pittsburgh, PA 15230
      Fax: 1.877.229.4766
      If you fax your completed claim form and supporting documentation, FedEx will send you a confirmation letter by return fax.
   c. Call customer service at 1.800.GoFedEx 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address or fax number listed above.
3. FedEx Ground will not voluntarily pay a claim for an uncertain amount, such as "$100 more or less." FedEx Ground is not obligated to act on any claim until all transportation charges are paid. The claim amount may not be deducted from these charges or any outstanding balance.
4. Bad order reports, appraisal reports of damage, notations of exceptions on delivery records or other documents, inspection reports issued by FedEx Ground inspectors or inspection agencies, requests for proof of delivery, and tracer or inspection requests standing alone are not sufficient to comply with these claim filing requirements.
5. FedEx Ground shipment-status information is not intended or permitted to be used by the shipper to file claims. (See Shipment-Status Information in the Proof of Delivery section.)
6. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF A CLAIM.
7. FedEx Ground reserves the option to pick up salvage on damaged claims when the claim is paid in full.

B. Acknowledgment of Claims. FedEx Ground will, upon receipt in writing of a proper claim filed in the manner and form described in these regulations and accompanied by the documents described, acknowledge the receipt of such claim in writing within 30 days after the date of receipt by FedEx Ground unless FedEx Ground shall have paid or declined such claim in writing within 30 days of the receipt thereof. FedEx Ground will create either in writing or electronically a separate file for each claim received, assign each claim a successive claim file number, and note the claim number assigned on all documents filed in support of the claim and all records and correspondence relating to the claim, including the written acknowledgment of receipt and, if in its possession, the pickup and delivery records covering the package involved. FedEx Ground will record the date a claim is received on the face of the claim document. The date of receipt will also be noted on our written acknowledgment of receipt.

C. Time Limit for Filing Claims. Claims in connection with requests for FedEx Ground C.O.D. service and claims for loss, damage or delay must be filed in writing with FedEx Ground within nine months from the date of delivery, or, in the event that FedEx Ground failed to make delivery, within nine months after the package was tendered to FedEx Ground for shipment. Suits against FedEx Ground must be instituted within two years and one day from the date FedEx Ground gives written notice that FedEx Ground has disallowed any part of the claim specified in the notice. If claims are not filed or suits are not instituted in accordance with the foregoing provisions, FedEx Ground will not be liable and such claims will not be paid. A Claim Reporting Form can be requested from a FedEx account representative or by calling 1.800.GoFedEx 1.800.463.3339 (say "claims").

D. Investigation of Claims:

1. Each claim must be supported by the original Pick-Up Record or Customer Shipping Record (if applicable), evidence that applicable transportation charges have been paid, and documents that prove the value of the property, and/or extent of the loss or damage. Such documents may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, or other certified documents. The documents must be verifiable to our satisfaction. Where the property involved in a claim has not been invoiced to the recipient, or where an invoice does not show price or value, or where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, FedEx Ground will, before voluntarily paying a claim thereon, require the claimant to establish the destination value of the quantity shipped, transported or involved, and to certify the correctness of the valuations in writing.
2. When a claim for loss of an entire package or an entire shipment cannot otherwise be authenticated upon investigation, FedEx Ground will obtain from the recipient of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from any other source.
3. In the event that the shipper and the recipient have refused a package, the property shall thereupon pass to FedEx Ground. FedEx Ground will not honor a claim for an abandoned package.

E. Disposition of Claims. FedEx Ground will, after receiving a written claim for loss or damage to the property transported, either pay actual or declared value for the property, whichever is lower; or decline, or make a firm compromise settlement offer in writing to the sender (unless special arrangements have been made) within 120 days after receipt of claim by FedEx Ground. If a claim cannot be processed and disposed of within 120 days after the receipt thereof, FedEx Ground will advise in writing of the status of the claim and the reason for the delay in making final disposition.

F. Damaged Property:

1. FedEx Ground Discovered Damage. Whenever property is damaged by FedEx Ground in the course of transportation and discovered by FedEx Ground prior to delivery, FedEx Ground will either (1) return the damaged property to the shipper or (2) remove any damaged property and ship the balance of undamaged merchandise. If determined to be liable and if damaged property is returned to the shipper, FedEx Ground may, at the shipper's request, pay the full actual or declared value of the property, whichever is lower, and title of the property shall thereupon pass to FedEx Ground. If the shipper makes such a request, the shipper must hold the damaged property until FedEx Ground has completed the processing of the shipper's claim. FedEx Ground shall not be liable for any special, incidental or consequential damages.
2. Concealed Loss or Damage. Whenever property is delivered by FedEx Ground and damage or loss is subsequently discovered by the recipient, inspection may be made by FedEx Ground as promptly as practicable after receipt of request from the recipient or shipper. The shipper or recipient must notify FedEx Ground as promptly as possible after discovery of the damage, and in any event no later than 21 days after the date of delivery. FedEx Ground reserves the right to inspect a damaged shipment on customer premises as well as the right to retrieve the damaged shipment for inspection at a local FedEx facility. All of the original shipping cartons, packing and contents must be available for our inspection and retained until the claim is concluded. Inspection

will include examination of the damaged property, the shipping container and its packing, and any other action necessary to establish all the facts. If a shortage is involved, the inspector will compare the contents of package with the invoice, weigh the shipping container and contents, or conduct any other type of investigation necessary to establish that a loss has occurred. In either case, the inspection will be limited to a factual report. The shipper and recipient must cooperate with FedEx Ground to assist in the inspection. A written record of our findings will be made and a copy given to the shipper for claim support upon request. Any inspection report issued will be incorporated into the claim file.

The terms and conditions of the FedEx Ground Tariff applicable to the original shipment (including, but not limited to, any declared value or limitation of liability) will govern the disposition of all claims in connection with said shipment, including any claim relative to the retrieval, inspection, call tag or return of said shipment.

3. In the event FedEx Ground does not make an inspection, the recipient must make the inspection and record all information pertinent to the cause. The recipient's inspection, in such case, may be considered as the FedEx Ground inspection and will not jeopardize any recovery due the shipper based on the facts contained in the report.

G. Spotted Trailers. The shipper agrees to load any trailers spotted at its facilities within 48 hours after being spotted with 225 or more packages per trailer. The shipper agrees not to file claims on any package shortages for spotted trailers. Upon written request from the shipper, FedEx Ground agrees to notify the shipper of any package shortages within 120 hours after the shipper's packages are transmitted to FedEx Ground. Notification to the shipper shall include date of pickup and the number of packages short of the total entered by the shipper on the FedEx Ground Pick-Up Record or provided by the shipper on a computer-generated manifest. The shipper agrees not to file claims in connection with any package shortages reported by FedEx Ground to the shipper.

Collect on Delivery (C.O.D.) Service

A. FedEx Ground C.O.D. Service:

1. To request FedEx Ground C.O.D. service, the shipper must prepare and attach to each C.O.D. package a C.O.D. label showing the amount to be collected and a C.O.D. bar-code label to designate the type of collection. The shipper must also enter the amount to be collected on the FedEx Ground Pick-Up Record in the space provided for the purpose. The entry of a C.O.D. amount on the FedEx Ground Pick-Up Record is not a declaration of value for the package. If the shipper does not also declare the value of the package, our liability for loss of or damage to the package shall be limited to the loss or damage actually sustained by the shipper or $100, whichever is lower.
2. FedEx Ground will collect for each C.O.D. package the amount shown on the C.O.D. label attached to the package, not to exceed $25,000 per package, including freight charges. If collection cannot be made, FedEx Ground will return the C.O.D. package to the shipper. The shipper must attach a C.O.D. bar-code label to each C.O.D. package to designate the type of collection:

   A "Regular" C.O.D. bar-code label is used when the shipper does not designate the type of payment to be collected.

   A "Guaranteed Funds" C.O.D. bar-code label is used when the shipper designates a money order, cashier's check, official check or certified check to be collected.

   A "Currency" C.O.D. bar-code label is used when the shipper designates only currency to be collected. FedEx Ground will not accept currency in excess of $750 in payment for the C.O.D. amount associated with any one package delivered in the U.S. Additional per-package charges for "Currency" C.O.D.-labeled packages delivered in the U.S. will apply. The additional per-package charges for "Currency" C.O.D.-labeled packages do not apply to shipments from the U.S. to Canada.
3. All checks (including cashier's checks, official checks and certified checks) and money orders tendered in payment of C.O.D. packages will be accepted by FedEx Ground at the shipper's risk, including, but not limited to, the risk of nonpayment and forgery, and FedEx Ground shall not be liable upon any such instrument.
4. An additional charge will be assessed for each request for C.O.D. service to be performed, whether or not FedEx Ground is able to collect as requested. If the recipient cannot be located or fails or refuses to pay the C.O.D. amount via the requested instrument, the shipment will be returned to the shipper, and no refund or credit of either the transportation charges or the C.O.D. charges will be given.
5. Remittance of C.O.D. Collections. FedEx Ground will remit C.O.D. collection to the shipper within 10 days from date of collection. The C.O.D. amount will be collected and remitted in the currency of the destination country. Our sole obligation shall be to timely remit the C.O.D. collection through the U.S. Postal Service, and FedEx Ground shall not otherwise be liable for any loss or delay caused by the remittance of the C.O.D collection.
6. Performance of the C.O.D. service will not constitute FedEx Ground as the shipper's agent for any purpose, including, but not limited to, completion of the sale of the goods by the shipper to the recipient.

B. FedEx Ground Electronic C.O.D. Service (E.C.O.D). E.C.O.D. service requires the approval of FedEx Ground for enrollment. (This service is not available for U.S.-to-Canada shipments.) If the shipper is approved by FedEx Ground for enrollment, the following shall apply:

1. The shipper authorizes FedEx Ground to collect payments for the E.C.O.D. shipments provided that no such E.C.O.D. shipments shall be made except upon the collection of the full amount of all sums owed to the shipper, including the fees of FedEx Ground. FedEx Ground shall, in all instances, act in conformity with the instructions of the shipper as provided on the E.C.O.D. label for the amount to be collected and the E.C.O.D. bar-code label for the type of collection.
2. All checks received by FedEx Ground on behalf of the shipper shall be restrictively endorsed by FedEx Ground in substantially the following language and deposited into our terminal bank accounts ("FedEx Ground Bank"):

   FOR DEPOSIT ONLY
   FEDEX GROUND
   AS AGENT FOR THE WITHIN NAMED PAYEE
   LACK OF ENDORSEMENT GUARANTEED
3. All such checks shall be deposited into the FedEx Ground account before the close of books of our bank on the first business day following the date such check is daily accepted whenever FedEx Ground delivers an E.C.O.D. package and collects the C.O.D. amount.
4. If any check collected on behalf of the shipper is timely deposited by FedEx Ground but thereafter is dishonored and returned to our bank as non-negotiable, the risk of nonpayment shall lie with the shipper, and the shipper shall reimburse FedEx Ground for the face amount of such check and any bank charges associated with the return of the check by permitting FedEx Ground to reduce the next electronic funds transfer by a like amount, provided that such returned check is promptly forwarded to the shipper by FedEx Ground to the shipper's address.
5. All collections in the form of cash shall be deposited into the FedEx Ground account no later than the close of our bank's books on the first business day following FedEx Ground's receipt of such cash or currency.
6. Some banks will not allow a third-party endorsement of money orders or cashier's checks. If this occurs, the money order or cashier's check will be mailed back to the shipper, and the amount initially transferred electronically will be deducted from the shipper's next E.C.O.D. remittance.
7. In addition to the foregoing, on or before the end of each business day during participation in the E.C.O.D. program and thereafter so long as any funds belonging to the shipper remain in the possession or control of FedEx Ground, FedEx Ground shall transmit the details of all deposits at the shipper's designated bank and/or FedEx Ground's bank and/or checks returned for insufficient funds to the shipper.
8. An additional charge will be assessed for each E.C.O.D. package tendered to FedEx Ground by the shipper. An additional weekly service charge will be assessed for the E.C.O.D. service.
9. Performance of the C.O.D. service will not constitute FedEx Ground as the shipper's agent for any purpose, including, but not limited to, completion of the sale of goods by the shipper to the recipient.

Credit Terms

A. FedEx Ground does not provide individual consumer credit privileges.

B. FedEx Ground will extend credit to shippers who, in the sole judgment of FedEx Ground, are creditworthy.

C. As a condition of extending credit privileges, FedEx Ground reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

1. Deposit Plan. After depositing an amount equivalent to four weeks' transportation charges as estimated by FedEx Ground, payments are required within 15 days of invoice date. The deposit amount is subject to change to reflect revised estimates of the shipper's charges.

FEDEX GROUND TARIFF

(Credit Terms, cont.)

2. Under the deposit plan, no interest will be paid by FedEx Ground, nor will additional charges be rendered for their services. Net balances will be refunded at the request of the shipper.

D. The invoice date begins the credit term cycle, and payment is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in "termination" of your ground service.

E. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.

F. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx Ground in obtaining or attempting to obtain payment for services rendered by FedEx Ground. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

G. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx Ground in collecting or attempting to collect such balances. FedEx Ground may require establishment of electronic funds transfer as a prerequisite to credit restoration. FedEx Ground may decline to restore credit privileges even if all costs, fees and expenses are paid.

H. Customers requesting the reinstatement of their FedEx Ground service must contact the Recovery Collections department at 1.800.506.7580.

I. At our sole discretion, FedEx Ground may apply payments made on your account to any unpaid invoice issued on your account.

Declared Value and Limits of Liability (Not Insurance Coverage)

A. FedEx Ground liability with regard to any package is limited to the sum of $100 unless a higher value is declared at time of tender and a greater charge paid as provided in the FedEx Service Guide or online FedEx Retail Counter Rates Book.

B. The declared value of any package represents our maximum liability in connection with a package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information. Exposure to and risk of any loss in excess of the declared value is either assumed by the shipper or transferred by the shipper to an insurance carrier through the purchase of an insurance policy. The shipper should contact an insurance agent or broker if insurance coverage is desired. FEDEX GROUND DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

C. In cases where the shipper declares or agrees in writing that the property being shipped is released to a value exceeding $100 per package or article not enclosed in a package, an additional charge for each $100 or fraction thereof of total valuation will be assessed to which the base rate applies, up to a maximum declared value of $50,000 per package.

D. Packages containing all or part of the following items are limited to a maximum declared value of $100:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware, glassware, and collector's items such as sports cards, souvenirs and memorabilia. (Collector's coins and stamps may not be shipped. See the Prohibited Items section.)
5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass and any other commodity with similarly fragile qualities.
6. Plasma screens.
7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates or platinum (except as an integral part of electronic machinery).
10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
11. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.

E. Our liability for loss or damage to used electronic or computer equipment shall be limited to $100, unless a higher value is declared on the FedEx Ground Pick-Up Record and the applicable charges are paid. In those instances where the shipper declares a value in excess of $100, our liability shall be determined by the most recent edition of the Orion Blue Book series applicable to the specific item lost or damaged or the declared value, whichever is lower, but in no event will liability exceed the declared value.

F. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY PACKAGE BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH PACKAGE.

G. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED ITS REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

Delivery Signature Options

FedEx offers three Delivery Signature Options for shippers:

A. **Indirect Signature Required.** FedEx will obtain a signature in one of three ways:

1. From any person at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. The recipient can sign a FedEx door tag authorizing release of the package without anyone present.

B. **Direct Signature Required.** FedEx will obtain a signature from any person at the delivery address. If no one is at the address, FedEx will reattempt delivery.

C. **Adult Signature Required.** FedEx will obtain a signature from any person at least 21 years old (government-issued photo identification required) at the delivery address. If no eligible recipient is at the address, FedEx will reattempt delivery.

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.

E. **FedEx International Ground.** For FedEx International Ground shipments from the U.S. to residential addresses in Canada, FedEx may release the package without a signature. For FedEx International Ground shipments from the U.S. to nonresidential addresses in Canada, FedEx will attempt to obtain a signature.

F. Special handling fees apply. See Rates in the FedEx Service Guide or online FedEx Retail Counter Rates Book.

G. Indirect Signature Required is not available for shipments to nonresidential addresses.

H. Also see the Billing, Money-Back Guarantee, Liabilities Not Assumed, Pickup and Delivery, and Proof of Delivery sections.

Dimensional Weight (Volumetric Weight)

Transportation charges may be assessed based on dimensional weight, which is a volumetric standard. Dimensional-weight pricing is applicable on a per-package basis. Dimensional weight is calculated by multiplying length by width by height of each package (all in inches). If the total is 3 cubic feet (5,184 cubic inches) or larger, divide by 194 for shipments within the U.S. and to Puerto Rico or 166 for shipments to Canada. (If the total is less than 5,184 cubic inches, dimensional weight does not apply). See the Dimensional Weight description in the Rates section of this Service Guide for additional details. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed.

Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges from FedEx.

FedEx Home Delivery

A. A package is defined as a FedEx Home Delivery package if its bar code includes one of the designated FedEx Home Delivery service codes.

B. Service days for FedEx Home Delivery packages are defined as Tuesday through Saturday for normal deliveries. Saturday is not a service day for all areas. Contact a FedEx account executive for additional information.

C. FedEx Home Delivery shippers must transmit an electronic manifest that contains all package information directly to FedEx Ground in an approved electronic format. The electronic transmission must include package weight, destination ZIP code, and recipient name and address. The package label must meet FedEx Home Delivery specifications, including the "H" on the bar-code label.

D. FedEx Home Delivery packages may not weigh more than 70 lbs. FedEx Home Delivery packages may not contain hazardous materials, except for materials classified as "Other Restricted Materials — Domestic" (ORM-D), and may not be shipped under the FedEx Ground COLLECT service program.

E. FedEx Home Delivery packages may not be shipped in conjunction with FedEx Ground C.O.D. services (including C.O.D., Electronic C.O.D. and Currency C.O.D.).

F. All FedEx Home Delivery packages will be considered residential, even if the packages are addressed to a business, and will be subject to the FedEx Home Delivery residential surcharge as published in the FedEx Service Guide or online FedEx Retail Counter Rates Book in effect at the time of shipment.

G. Any FedEx Home Delivery package will be eligible for the FedEx Home Delivery Money-Back Guarantee and will not be eligible for the FedEx Ground Money-Back Guarantee. FedEx Home Delivery packages must meet all the terms and conditions of the FedEx Home Delivery service to qualify for the FedEx Money-Back Guarantee.

H. Any package shipped as a FedEx Home Delivery package that fails to comply with the terms and conditions of this service may be refused by FedEx Ground, or if initially accepted by FedEx Ground, may later be returned to the shipper. Noncompliance with the terms and conditions of FedEx Home Delivery may also result in additional charges upon written notice to the shipper.

Firearms

A. FedEx Ground will transport and deliver firearms (excluding handguns) as defined by the United States Gun Control Act of 1968, between areas served in the U.S., but only between:

1. Licensed importers; licensed manufacturers; licensed dealers; licensed collectors; law enforcement agencies of the U.S. or any department or agency thereof; and law enforcement agencies of any state or any department, agency or political subdivisions thereof; or
2. Where not prohibited by local, state and federal law, from individuals to licensed importers, licensed manufacturers or licensed dealers (and return of same).

B. If your shipment contains firearms, select the Direct Signature Required or Adult Signature Required Delivery Signature Option, depending on the requirements of your shipment. See the Delivery Signature Options section for details. Firearms shipments are not eligible for signature release, driver release or indirect delivery.

C. FedEx Ground cannot ship or deliver firearms C.O.D.

D. Upon presenting the package for shipment, the person tendering the shipment to FedEx Ground is required to notify FedEx Ground that the package contains a firearm. The outside of the package must not be marked, labeled or otherwise identify that the package contains a firearm.

E. The shipper and recipient must be of legal age as identified by applicable law.

F. The shipper and recipient are required to comply with all applicable government regulations and laws, including those pertaining to labeling. The Bureau of Alcohol, Tobacco, Firearms and Explosives can provide assistance.

G. FedEx Ground will transport small-arms ammunition when packed and labeled in compliance with local, state and federal law, and the Hazardous Materials section of this Service Guide. Ammunition is an explosive and must be shipped separately as hazardous materials. You agree not to ship loaded firearms or firearms with ammunition in the same package.

H. FedEx Ground will not accept for transport handguns, assembled or disassembled.

Fuel Surcharge

FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipment to FedEx, the shipper agrees to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available at fedex.com.

Hazardous Materials

Packages containing hazardous materials, including materials classified as "Other Regulated Materials – Domestic" (ORM-D), cannot be shipped via FedEx international services or to Hawaii, Puerto Rico or Alaska (consumer-commodity ORM-D can be shipped to Canada if properly labeled). Hazardous material shippers must be properly qualified through a FedEx sales representative before tendering hazardous material packages via FedEx Ground.

A. All packages containing hazardous materials must be properly classified, described, packaged, marked, labeled and in proper condition for transportation according to applicable regulations and FedEx Ground requirements. FedEx Ground accepts only certain hazardous materials as listed in the current copy of the FedEx Ground Shipping Hazardous Materials Guide, which is incorporated herein by reference. Contact a FedEx account executive, see fedex.com or call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials" for more information.

B. FedEx Ground does not accept for transportation hazardous waste, hazardous substances, inhalation hazards, and biohazards such as blood, urine, fluids and other noninfectious diagnostic specimens.

C. Hazardous materials, except ORM-D materials, cannot be banded, strapped or taped to form a bundle. Packaging restrictions and service restrictions apply. Unless other U.S. Department of Transportation (DOT) restrictions apply, FedEx Ground does not accept hazardous materials over 70 lbs. (32 kg). FedEx Ground does not accept pails or drums over 8 gallons (32 liters). All pails or drums must be in performance-oriented packaging (POP). FedEx Ground will accept authorized pails or drums as single packaging. Hazardous materials may not be shipped in any FedEx packaging.

D. Hazardous material shipments, including shipments containing ORM-D materials, are not accepted at FedEx Express Drop Box locations, FedEx Kinko's Office and Print Center locations, FedEx World Service Center locations, FedEx Express station or ramp locations, FedEx Authorized ShipCenter locations, and unstaffed FedEx locations.

E. Packages containing hazardous materials are not eligible for FedEx Ground return options.

F. All damaged or leaking hazardous material packages may be properly repackaged, prepared in accordance with applicable DOT regulations and returned to the shipper. The undamaged portion of a damaged hazardous materials shipment will be returned to the shipper for recycling, reprocessing or disposal. If the shipper refuses to accept the returned shipment, or if the shipment cannot be returned to the shipper, as determined at our sole discretion, the shipper is responsible for and will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.

G. No service guarantees (e.g., no FedEx Money-Back Guarantee) will apply to packages not properly prepared in accordance with DOT regulations and FedEx Ground requirements.

H. Hazardous material packages found in the FedEx Ground system not properly prepared in accordance with DOT regulations and FedEx Ground requirements will be held for customer pickup. If the shipper refuses to pick up or make other arrangements for delivery acceptable to FedEx Ground, the shipper will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment. The shipper agrees to indemnify FedEx Ground for any and all costs, fees and expenses FedEx Ground incurs as a result of the shipper's failure to comply with FedEx Hazardous Materials shipping requirements.

I. In the event the shipper loads any FedEx Ground vehicle, the shipper agrees to segregate hazardous materials in accordance with regulations.

J. The shipper may be held accountable for all costs associated with any damaged or leaking hazardous material package that is not properly prepared in accordance with all DOT regulations and FedEx Ground requirements. Cost may include response, cleanup and disposal.

K. Materials classified as ORM-D are the only hazardous materials that can be shipped via FedEx Home Delivery.

L. Packages containing hazardous materials are not eligible for signature release, driver release or indirect delivery.

M. **Charge for Handling Hazardous Materials.** In addition to the other rates and charges named in this tariff, a charge will be assessed on each package of hazardous materials.

Inspection of Shipments

FedEx Ground reserves the right, but is not required, to open and inspect any package tendered to it for transport.

FEDEX GROUND TARIFF

Liabilities Not Assumed

FEDEX GROUND WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OF A SHIPMENT, WHETHER OR NOT FEDEX GROUND KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Ground, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Ground had knowledge that such damages might be incurred.

FedEx Ground will not be liable for, nor shall any adjustment, refund or credit of any kind be made, as a result of any loss, damage, delay, misdelivery, nondelivery, misinformation or any failure to provide information, except such as may result from our sole negligence. FedEx Ground will not be liable for, nor shall any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

1. The act, default or omission of any person or entity, other than FedEx Ground.
2. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.
3. The shipper's violation of any of the terms and conditions contained in this tariff, as amended from time to time, including, but not limited to, the improper and insufficient packing, securing, marking and labeling of shipments, or use of an account number not in good credit standing.
4. Perils of the air, public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotions, hazards incident to a state of war, local, national or international weather conditions (as determined solely by FedEx Ground), local, national or international disruptions in ground transportation networks (as determined solely by FedEx Ground), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to FedEx Ground personnel, and disruption or failure of communication and information systems (including, but not limited to, FedEx Ground systems).
5. Acts or omissions of any person or entity other than FedEx Ground, including our compliance with verbal or written delivery instructions from the sender, recipient, or persons claiming to represent the shipper or recipient.
6. Loss of or damage to articles packed and sealed in packages by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts shipment without providing written notice of damage on the delivery record.
7. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.
8. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.
9. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.
10. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address.
11. Failing to meet our signature commitment for shipments sent using FedEx Delivery Signature Options.
12. Shipments released without obtaining a signature at residential addresses, and at nonresidential addresses if a signature release is on file.
13. Our failure to honor "package orientation" graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special instructions not explicitly provided for in the FedEx Service Guide on packaging, or damage to shipments not in packaging approved by FedEx Ground prior to shipment where such prior approval is recommended or required herein. Also, FedEx Ground is not liable for damages indicated by any shockwatch, tiltmeter or temperature gauge.
14. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens, and glass containers such as those used in laboratory test environments.
15. The shipment of scale models (including, but not limited to, architectural models, dollhouses, and so on) and prototypes.
16. The shipper's failure to provide a valid FedEx Ground account number in good credit standing in the billing instructions on shipping documentation.
17. Our failure to notify the shipper of any delay, loss or damage in connection with the shipper's shipment or any inaccuracy in such notice.
18. Performance of any services will not constitute FedEx Ground as the shipper's or anyone's agent for any purpose.
19. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases or other items when not enclosed in outer packaging, or other general shipping containers whose outer finish might be damaged by adhesive labels, soiling or marking incedental to ordinary care in handling in an express transportation environment.
20. Shipping of plants and plant materials is discouraged with FedEx Ground. FedEx Ground assumes no liability for damages in transit or damages resulting from delay of shipments.
21. If a shipment is refused by the recipient, leaks, or is damaged, the shipment will be returned to the sender, if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.
22. Any loss or damage to any package where FedEx Ground package scan records do not reflect acceptance of the package by FedEx Ground from the shipper. For shipments entered into a FedEx self-invoicing system, Internet shipping device or any other electronic shipping method used to ship a package, the shipper is responsible for deleting any shipments entered into such system but not tendered to FedEx Ground. If the shipper fails to do so and is billed for the shipment and seeks a refund, credit or invoice adjustment, the shipper must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section.
23. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish. The shipment of any alcoholic beverages or tobacco products if you fail to comply with the applicable terms and conditions.
24. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:
    a. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
    b. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/us/services/packageshipment/preparing.
    c. FedEx laptop packaging, for shipments of laptop computers.
    d. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
25. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.
26. FedEx Ground does not provide protective services for transportation of perishable commodities or of commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for loss of value or damage occasioned by exposure to heat or cold. The shipper agrees to not file damage claims for perishable items.
27. Automated Shipping Devices and Software-Based Shipping Systems. FedEx Ground will not be liable for any extra services where our records do not reflect that the package information was transmitted by the shipper.

Limitations on Legal Actions

Any civil claim for overcharges must be brought within 18 months after the claim accrues. Any civil claim for, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment, must be brought within two years and one day from the date FedEx Ground gives written notice that FedEx Ground has disallowed any part of the claim specified in the notice.

Any right you might have to damages, refunds, credits recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against FedEx Ground under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in this tariff including, but not limited to, the periods and requirements for providing notice under the

Billing, Claims and Money-Back Guarantee Policy sections. You and FedEx Ground understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against FedEx Ground. You and FedEx Ground agree that FedEx Ground cannot be considered to have breached any obligation to you unless or until FedEx Ground wrongfully denies a claim submitted to FedEx Ground pursuant to the notice periods and requirements contained in this tariff. Finally, you and FedEx Ground agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from FedEx Ground or if you lack knowledge regarding whether such compliance will result in relief from FedEx Ground.

You agree that you will not sue FedEx Ground as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against FedEx Ground. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to FedEx Ground.

The performance of any services does not make FedEx Ground an agent of the shipper or any third party for any purpose.

Money-Back Guarantee Policy

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. **Money-Back Guarantee.** The money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

1. **FedEx Ground Money-Back Guarantee.** At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means if FedEx does not deliver the shipper's standard ground and multi-weight ground package(s) by the end of the scheduled delivery day as published on fedex.com).
2. **FedEx Home Delivery Money-Back Guarantee.** At our option, we will, upon request, either refund or credit your transportation charges and residential surcharge in the event of a service failure (which means if FedEx does not deliver the shipper's residential package(s) by the end of the scheduled delivery day as published on fedex.com). For shipments designated as FedEx Date Certain Home Delivery, FedEx Evening Home Delivery or FedEx Appointment Home Delivery, see the FedEx Home Delivery Premium Services Money-Back Guarantee section below.
3. **FedEx Home Delivery Premium Services Money-Back Guarantee.** At our option, we will, upon request, either refund or credit your transportation charges, residential surcharge and the applicable premium service charge in the event of a service failure (which means if FedEx does not provide the FedEx Home Delivery premium service requested for the shipper's package(s), as described below).
   a. **FedEx Date Certain Home Delivery Money-Back Guarantee.** The FedEx Date Certain Home Delivery Money-Back Guarantee applies if the shipment is not delivered on the valid date requested. To be considered valid, the requested date must be no earlier than the scheduled delivery as published on fedex.com; cannot be a Sunday, a Monday or a FedEx holiday; and must be within 14 days from the pickup date. If the delivery date requested is invalid, the FedEx Date Certain Home Delivery Money-Back Guarantee will not apply.
   b. **FedEx Evening Home Delivery Money-Back Guarantee.** The FedEx Evening Home Delivery Money-Back Guarantee applies if the shipment is not delivered between 5 and 8 p.m. on or before the scheduled delivery date as published on fedex.com.
   c. **FedEx Appointment Home Delivery Money-Back Guarantee.** The FedEx Appointment Home Delivery Money-Back Guarantee applies if the shipment is not delivered within one hour before or after the time, and on the date, requested by the recipient and agreed to by FedEx.

B. **Limitations.** The following limitations apply:

1. A credit or refund under the money-back guarantee will be applied only against charges for the shipment giving rise to the credit.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the package is determined by, a third party other than the payer of the charges.
3. The FedEx Ground Money-Back Guarantee applies to deliveries within the U.S. For shipments destined to Puerto Rico, the FedEx Money-Back Guarantee only applies to the U.S. gateway. The FedEx Money-Back Guarantee does not apply to international shipments to Canada.
4. If FedEx Ground utilizes the U.S. Postal Service or an interline cartage agent for delivery to remote rural areas, the money-back guarantee only applies to the portion of transportation provided directly by FedEx Ground.
5. Packages tendered to FedEx Ground for delivery on the day after Thanksgiving will be scheduled for delivery on that day if the recipient business is open, but in any event, the delivery commitment will be extended to the next business day for application of the money-back guarantee.
6. Packages tendered for delivery on holidays that are business days for FedEx Ground (for example, Good Friday and Presidents Day) will be scheduled for delivery on that day if the recipient business is open. However, if the recipient business is known by FedEx Ground to be closed due to the holiday, the packages will be scheduled for delivery on the next business day the recipient is open, but the money-back guarantee will not apply.
7. To be eligible for the FedEx Home Delivery Premium Services Money-Back Guarantee, the shipper must have fulfilled the following conditions:
   a. Prepare and attach to each package a 128 bar-code label showing the premium service requested. The shipper must also provide FedEx Ground with the required electronic information for the service level selected.
   b. Premium services are offered at the shipment level. To qualify as a shipment, one or more packages must have the following:
      – The same shipper number
      – The same origin location
      – The same ship date
      – The same recipient address
      – The same premium service selected

C. **Exceptions.** FedEx will not be obligated to refund or credit your transportation charges, residential surcharge or premium service charge if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The shipper did not properly label the package in accordance with the FedEx Service Guide, including, without limitation, affixing the correct business name and contact name (for FedEx Ground packages) or recipient name (for FedEx Home Delivery packages) and deliverable address (number, street, city, state, and a five-digit ZIP code) and correctly placing the customer-specific FedEx Ground or FedEx Home Delivery bar-code label on the package. For FedEx Ground packages, the shipper must correctly address the package to a business address and not to a residence. For FedEx Home Delivery packages, the shipper must print the letter "H" (Home) on the address label in accordance with the FedEx Home Delivery label specifications.
4. The shipper did not timely and accurately transmit all electronic package-level data required, including, but not limited to, any electronic package-level data necessary for package sorting by FedEx Ground, to the extent required by the Shipper's Agreement with FedEx Ground. For FedEx Appointment Home Delivery shipments, a valid telephone number for the recipient must be included in the data-entry information when the shipment is processed.
5. The package was not picked up by a FedEx Ground driver at the shipper's location or an alternate address location, at a FedEx Kinko's Office and Print Center, at a FedEx World Service Center, or at a FedEx Authorized ShipCenter prior to that location's regular scheduled pickup time. If a package is accepted by FedEx Ground after a location's regular scheduled pickup time, an additional transit day may be added to the scheduled delivery date.
6. The package was tendered for transportation during the 14 calendar days before Christmas.
7. The shipment contained special instructions, including, but not limited to, FedEx Ground Call Tag service and FedEx Delivery Signature Options.
8. There was an unexpected large release of packages from your shipping location.
9. A charge for additional handling or address correction applied; see Rates in the FedEx Service Guide or FedEx Retail Counter Rates Book for details.

FEDEX GROUND TARIFF

(Money-Back Guarantee Policy, cont.)

10. The package was unauthorized (see the Package Restrictions [Size and Weight] section).
11. The shipment was undeliverable or returned.
12. Regulatory agency clearances were delayed due to errors or omissions in international documentation or agency inquiries (for shipments to Puerto Rico).

D. **Refund or Credit Requests.** To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit due to a service failure in the following ways:
   a. Use our Internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing").
2. Your notification of a service failure must include your FedEx tracking number and invoice number, if applicable.
3. All requests for a refund or credit must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

Package Consolidators (Including FedEx Authorized ShipCenter Locations)

Consolidators are responsible for complying with all applicable requirements including, but not limited to, requirements for shipping hazardous materials and complying with customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a consolidator instead of to us directly, the following limitations apply:

A. Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Inquiries or claims regarding shipments tendered to a consolidator must be directed to the consolidator. We cannot assist the shipper, recipient or third party in these situations, nor do we have any liability for lost, damaged or delayed shipments. The consolidator is the shipper in such cases.

C. Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the customer who tendered the package to the consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

D. In order for a consolidator to receive packaging from FedEx, the consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

E. Consolidators set their own rates for shipping. They may charge FedEx Retail Counter Rates for FedEx shipping services.

F. Inquiries regarding shipments paid for at a FedEx Authorized ShipCenter (FASC) must be directed to the FASC.

G. FedEx Ground assumes no liability, other than to the FASC, for lost, damaged or delayed shipments paid for at an FASC, as the FASC is the shipper of these packages. The FASC's bar code must appear as the shipper's bar code for all shipments paid for at an FASC. FASCs are independently owned and operated businesses. See the FASC representative for information regarding rates and services and the terms and conditions of carriage. FASCs are not agents of FedEx.

Package Restrictions (Size and Weight)

A. FedEx Ground will accept for transport packages that weigh up to the maximum package weight published in the FedEx Service Guide in effect at the time of shipment and that measure up to 165 inches in combined length and girth. FedEx reserves the right to assess additional handling, oversize package and unauthorized package surcharges on any package whose dimensions are altered during transit, causing it to meet the parameters for these charges.

MEASUREMENT OF LENGTH AND GIRTH:

a. Regular-Shaped Packages: The length and girth of a package is length plus (two times the height) plus (two times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.
b. Irregular-Shaped Packages and Regular-Shaped Articles With Hollow or Open Spaces: To measure combined length and girth, assume the package or article to be enclosed in a six-sided, rectangular container, and then determine the combined length and girth as for regular-shaped packages.

B. **Charge for Unauthorized Packages.** In addition to the other rates and charges named in this tariff, a charge of $50 per package will be assessed for the following conditions:

- Any package measuring more than 108 inches in length.[1]
- Any package measuring more than 165 inches in length and girth combined.[1]
- Any package weighing more than 150 lbs.[1]

[1] *Note: These packages are unauthorized, may be refused or returned to the shipper and will be delivered at the option of FedEx Ground.*

Packaging and Marking

A. All packages must be prepared and packed by the sender for safe transportation with ordinary care in handling. Recipient address labels should be placed on both sides of each package with an additional label enclosed inside. Any articles susceptible to damage as a result of conditions that may be encountered in air ground transportation, such as changes in temperature, must be adequately protected by proper packaging. Each shipment must be legibly and durably marked with the name, address and ZIP code of both the shipper and recipient. The ZIP code is crucial to the efficient movement of the package through the FedEx Ground system.

New corrugated boxes in good, rigid condition large enough to allow cushioning of contents on the top, bottom and sides should be used. Items that cannot be packed into cartons (auto tail pipes, mufflers, tires, rims, and so on) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels or rollers must be removed or packaged.

B. **Fragile Articles/Orientation.** Packaging for all fragile articles (including, but not limited to, electronic and electrical devices, scientific testing equipment, fragile glass, crystal, porcelain, or china) should be preapproved by FedEx Packaging Design and Development prior to shipping.

C. **Package Inspection and Testing.** FedEx Ground reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging or the sampling fails FedEx testing, FedEx Ground will not be liable for any damages due to improper packaging.

D. **Preshipment Inspection and Testing for Oversize Packages.** At the sole discretion of FedEx Ground, FedEx Ground may require a shipper of packages classified as Oversize, as defined in the Rates section of the FedEx Service Guide, to submit a representative sampling of the oversize packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test oversize packaging or the sampling fails FedEx testing, FedEx Ground will not be liable for any damage to shipper's oversize packages.

For general packaging assistance, contact FedEx Packaging Design and Development at 1.800.633.7019 or download packing, sealing and labeling tips at fedex.com/us/services/packageshipment/preparing. For information on how to submit your packaging for testing or evaluation, please call 1.800.633.7019.

Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the shipment of pharmaceuticals. Packages containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

Pickup and Delivery

A. Pickup Service:

1. FedEx Ground may provide pickup service for a weekly pickup fee. An additional charge will apply to shippers who are invoiced for less than $60 in weekly package charges. The weekly pickup fee applies to the shipping location associated with the FedEx Ground account number.
2. An alternate address pickup fee may apply to pickup service at shipping locations other than the location associated with the FedEx Ground account number.
3. Charges for pickup service shall apply in addition to the rates set forth in the FedEx Service Guide in effect at the time of shipment. Upon payment of the applicable pickup service charge, FedEx Ground will call at the shipper's premises once each business day, if required, to pick up packages for delivery to all points served by FedEx Ground.
4. The shipper agrees to declare all applicable additional charges on the Pick-Up Record or the Customer Shipping Record, if applicable. FedEx Ground reserves the right to assess additional charges on those packages that the shipper does not properly rate and to re-rate packages the shipper fails to rate properly.

B. Delivery. FedEx Ground does not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. FedEx Ground may release the package with no signature at a residential address if none of the FedEx Delivery Signature Options are selected. FedEx will attempt to obtain a signature for shipments to nonresidential addresses. Where a signature is required, FedEx will make up to three attempts at delivery. A notice that delivery has been attempted will be left at the recipient's address after the first and second attempts. (See the Delivery Signature Options section.)

At our sole discretion, shipments having a declared value greater than US$500 may not be released without a signature even where the release is otherwise authorized.

FedEx Ground may, at its sole discretion, utilize a postal service or an interline cartage agent for deliveries to remote rural areas. Packages tendered to a postal service or interline cartage agent may result in additional transit days. Contact a FedEx account executive for more information.

Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx Ground.

Plants and Plant Materials

Shipping of plants and plant materials is discouraged by FedEx Ground. FedEx Ground assumes no liabilities if such materials are damaged in transit or if damages result from delay of shipment.

Prohibited Items

You are prohibited from tendering the following items for shipment, and they will not be accepted:

1. Money, cash, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
2. Collectible coins and stamps.
3. All live animals. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state, and federal laws.)
4. Animal carcasses. (Animal heads and other parts for taxidermy may be accepted but must be properly packaged. This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
5. Human corpses, human body parts, human embryos, or cremated or disinterred human remains.
6. Shipments that require us to obtain a local, state or federal license for their transportation.
7. Shipments that may cause damage or delay to equipment, personnel or other shipments.
8. Lottery tickets and gambling devices where prohibited by local, state or federal law.
9. Hazardous waste, including, but not limited to, used hypodermic needles or syringes, or other medical waste.
10. Packages that are wet, leaking or emit an odor of any kind.
11. Live insects.
12. Shipments or commodities that are prohibited by applicable local, state or federal law.
13. Common fireworks.
14. Containers of liquids with a volume exceeding 8 gallons (32 liters) or 70 lbs. in weight.
15. Restriction for Service to Alaska and Hawaii. The following goods are prohibited: those of unusual value, hazardous materials (including ORM-D materials), household goods, commodities in bulk, commodities requiring special equipment or handling and those commodities injurious or contaminating to other lading, nondomesticated animal products, dangerous goods, firearms, foods, furs, hazardous substances or any materials regulated by the DOT or by the International Civil Aviation Organization (ICAO), jewelry, live animals, perishables, plants, seeds, and tobacco.
16. Handguns.

Notwithstanding any other provision of the FedEx Service Guide, FedEx Ground will not be liable for delay of, loss of, or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx Ground for any and all costs, fees and expenses FedEx Ground incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

Proof of Delivery

A. Verification of Delivery. Shippers may obtain proof of package delivery, including delivery date, online at fedex.com or by calling FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339. There is no additional charge for this service.

B. Shipment-Status Information. FedEx Ground may provide selected shippers a daily or weekly list generated from our shipment-status information. This list is provided so that shippers will have a quick, abbreviated record of packages shipped and received. Shipment-status files contain preliminary and incomplete delivery data. It is not intended or permitted to be used to file claims or to determine whether any individual shipment fails to meet FedEx Ground service commitments.

C. Automatic Proof of Delivery. With this option, FedEx Ground will send the shipper a signature obtained at time of delivery for those packages designated as Indirect Signature Required, Direct Signature Required or Adult Signature Required. Enrollment is required prior to participation in the Automatic Proof of Delivery program. If authorized by FedEx Ground to participate in this program, FedEx Ground will provide the shipper with their choice of letter of proofs of delivery, manifest proofs of delivery, or both, via any of the following media: fax, U.S. Postal Service, FTP (file transfer protocol) or CD-ROM. Contact a FedEx account executive for details.

D. P.O.D. Advantage. FedEx Ground may provide enrolled shippers weekly or monthly reports of delivery information. This data is provided so shippers will have easy accessibility to delivery information. P.O.D. Advantage reports contain preliminary and incomplete delivery data. It is not intended or permitted to be used to file claims or to determine whether any individual shipment fails to meet our service commitments. FedEx Ground will not be liable for its inability to provide P.O.D. information. An additional charge will be assessed.

Rate Quotations

Rates and service quotations by FedEx Ground employees and agents are estimates and will be based upon information the shipper provides, but final rates and service may vary based upon the shipment actually tendered and the application of this tariff. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder, (2) the shipper has discounts applied to his or her account and (3) the shipment is being dropped off at a staffed FedEx location.

- Shippers will be quoted FedEx Standard List Rates if:
  - They are FedEx account holders and they do not have discounts applied to their account and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location; or
  - They are non-FedEx account holders and they have a shipment picked up at their location or they drop off a shipment at a non-staffed FedEx drop-off location.
  - Shippers will be quoted FedEx Retail Counter Rates if they ship at the counter in staffed FedEx locations in the U.S. and pay with cash, check, debit or credit card instead of shipping on their FedEx account.
- Shippers will be quoted Account-Specific Rates if they have a FedEx account, have discounts applied to their account and if they charge their shipping to their FedEx account.

For the most current information regarding areas served and delivery commitments, check online at fedex.com or contact FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339.

FEDEX GROUND TARIFF

Refusal or Rejection of Shipments

FedEx Ground reserves the right to refuse to transport any package that it, at its sole discretion, determines to be dangerous, hazardous or likely to soil, taint or otherwise damage other shippers' property or FedEx Ground equipment, personnel or contractors, or is improperly or insecurely packaged or wrapped, or is economically or operationally impracticable to transport. Packages must be packaged and wrapped so as to pass the procedures described in the Packaging and Marking section covering testing of the packaged products weighing under 150 lbs. (68 kg).

Return Options

A. **FedEx Ground Return Options.** FedEx Ground return options include FedEx Ground Package Returns Program (PRP), FedEx Ground Call Tag, FedEx Print Return Label and FedEx E-Mail Return Label. The FedEx Ground return options are subject to all other terms and conditions provided in the FedEx Ground claims regulations, and as a whole, the tariff. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

B. **FedEx Ground Call Tag and Electronically Transmitted Call Tag Service:**

1. Shippers may request the recall of packages previously delivered either by:
   a. Preparing a Call Tag Pickup List provided by FedEx Ground, or
   b. Calling Customer Service at 1.800.GoFedEx 1.800.463.3339 and giving the locations of any packages to be recalled, or
   c. Via electronic data transmission using the transmission means and data format specified by FedEx Ground.
2. The additional charge for FedEx Ground Call Tag or Electronically Transmitted Call Tag service is in addition to applicable transportation charges.
3. Service is unavailable for FedEx International Ground shipments to Canada and Puerto Rico.
4. FedEx Ground Call Tag and Electronically Transmitted Call Tag service are available for U.S. domestic shipments, including shipments to, from and within Hawaii and Alaska.
5. FedEx Ground Call Tag and Electronically Transmitted Call Tag packages are not eligible for incentives of any kind.

C. Written authorization from FedEx Ground is required to participate in the Package Returns Program (PRP). The maximum liability assumed by FedEx Ground for packages returned through PRP, FedEx Print Return Label or FedEx E-Mail Return Label shall be $100. The shipper may declare a value up to $25,000 for packages returned through the FedEx Ground Call Tag. The declared value of the FedEx Ground Call Tag may not exceed the value of the declared value on the original shipment. The shipper may not declare a value for a package returned to FedEx Ground through a damage call tag. FedEx Ground shall not be liable for any damage to a shipment or claim arising out of the use of a return option unless the package was lost during shipment or there was visible damage noted by the driver at time of delivery. FedEx Ground shall not be liable for any concealed damage for items returned by using PRP, FedEx Print Return Label or FedEx E-Mail Return Label. Receipt of a shipment without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. The FedEx Ground liability for any loss or damage arising out of an authorized return shipment shall never exceed the actual amount of damage or the declared amount, whichever is lower. All other terms and conditions related to FedEx Ground claims regulations and, as a whole, the tariff, shall apply for packages shipped through the use of a FedEx Ground return option.

Tobacco Products

Tobacco products will be accepted only when shipped from a licensed dealer or distributor to another licensed dealer or distributor. The shipper is solely responsible for compliance with any applicable regulations, which may vary from state to state.

Undeliverable Shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient refuses to accept the shipment.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

A. Undeliverable shipments may be returned via FedEx Ground service at the payor's expense. Shipments will be returned via FedEx Ground service at no additional charge if the shipment is undeliverable because of damage to the shipment caused by FedEx. However, if the shipment is undeliverable for any other reason, FedEx Ground reserves the right to assess return transportation charges and fees to the original payor, along with the original transportation charges and fees.

B. Our money-back guarantee policy does not apply to undeliverable or returned shipments.

C. If a shipment cannot be delivered or returned or if the shipper or recipient cannot be contacted, the shipment may be transferred or disposed of by FedEx at its sole discretion, with or without notice, and the shipper, if known, agrees to pay any costs incurred in the disposal.

Warranties

FEDEX GROUND MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES.

International Service Conditions

In addition to the preceding terms and conditions, the additional terms and conditions below apply exclusively to international shipments to Canada and Puerto Rico.

A. Billing:

1. Invoicing. Duties, taxes and brokerage fees may be assessed on the contents of shipments destined for Canada. Duties, taxes and brokerage fees may be billed to the shipper, if the consignee does not pay them. Charges to the shipper's account in currencies other than U.S. dollars will be converted to U.S. dollars, using a weekly *Wall Street Journal* conversion rate corresponding to the pickup date of the shipment or, for FedEx International Ground Distribution, the date FedEx Ground takes possession of the shipment. A service fee may apply.

   Regardless of any payment instructions to the contrary, the shipper is ultimately liable for all charges and fees relating to a shipment, including, but not limited to, any duties or taxes that FedEx Ground has advanced. Shippers are responsible for accurately completing all sections of the required export documentation and for the entry of accurate shipment information (including, but not limited to, commodity descriptions and values for duty) on the Commercial Invoice and in any electronic device or software program.
2. Responsibility for Payment. The shipper is responsible for all charges, including transportation charges, duties and brokerage fees, governmental penalties and fines, taxes, and FedEx Ground attorney fees and legal costs related to this shipment. The shipper will also be responsible for any cost FedEx Ground may incur in returning shipments to the shipper or warehousing them, pending disposition.

B. **Customs Clearance. (FedEx Ground does not provide this service but may assist in brokerage selection.)**

1. U.S. Export Shipments. You are responsible for and warrant your compliance with all applicable laws, rules and regulations, including, but not limited to, the export laws and government regulations of any country to, from, through or over which your shipment may be carried. You agree to furnish such information and complete and attach to the shipment such documents as necessary to comply with such laws, rules and regulations.

   In addition, you specifically warrant that you will not tender any shipments to us if you are listed on the Denied Persons List maintained by the U.S. Department of Commerce. You also warrant that you will not attempt to ship to persons or entities listed as Specially Designated Nationals or Blocked Persons by the U.S. Treasury Department and that you will not ship items requiring a State Department license. FedEx Ground will not carry shipments that violate any U.S. export laws. We assume no liability to you or any other person for any loss or expense — including, but not limited to, fines and penalties — if you fail to comply with any export laws, rules or regulations.

   Shipments crossing international borders must be cleared through customs in the destination country before being delivered to the consignee. You are responsible for providing FedEx with the importer of record's customs broker. This can be done by

entering broker information on the Commercial Invoice or in the automation device. If the importer of record is self-clearing the shipment through customs, you must specifically indicate that on the shipment documentation or clearance fees may apply.

The shipper agrees to provide all required documentation for the customs clearance and certifies that all statements and information on said documentation, including documentation submitted electronically, are true and correct. The shipper authorizes FedEx Ground to forward all information of any nature regarding shipments to any and all governmental or regulatory agencies that request or require such information. The shipper understands that making false declarations or statements may result in civil and criminal penalties, including forfeiture and sale.

If the shipper does not complete all documents required for carriage, or if the documents submitted are not appropriate for the services or destinations specified, the shipper hereby authorizes FedEx Ground, where permitted by law, to complete, correct or replace the documents for the shipper at the shipper's expense. However, FedEx Ground is not obligated to do so.

If a substitute form of Commercial Invoice is needed to complete delivery of the shipment, and FedEx Ground completes such a document, the terms of this tariff will continue to govern.

When shipments are held by customs or other agencies because of incorrect or missing documentation, FedEx Ground may attempt to notify the consignee or shipper, as determined by local law. If the consignee or shipper fails to supply the required information or documentation, the shipment may be determined to be undeliverable. FedEx Ground assumes no responsibility for the inability to complete a delivery due to incorrect or missing documentation. Shipments held by customs or other agencies because of incorrect or missing documentation will require additional transit time.

2. U.S. Import Shipments. Shipments originating outside the U.S. for delivery in the U.S. are subject to local tariffs and the service conditions of FedEx Ground. These service conditions include terms regarding the importation and customs clearance of shipments into the U.S. from Canada.

   U.S. Customs regulations require the Social Security Number (SSN) of an individual and the Internal Revenue Service Employer Identification Number (EIN) of the U.S. consignee for certain shipments being imported into the U.S. This information must be included on the Commercial Invoice for all U.S. import shipments. The EIN or SSN must be on file with the U.S. Customs Service. Any changes to a company address, or the EIN or SSN, should be provided to FedEx Ground for system updating. Shipments that arrive in the U.S. that do not have the correct EIN or SSN may be detained until that information can be obtained from the consignee or determined otherwise. This requirement applies to shipments imported to the U.S. requiring a formal entry.

C. Duties and Taxes. In order to expedite customs clearance, FedEx Ground may elect to advance duties and taxes on the importer's behalf. A FedEx Ground agent or employee may contact the importer to confirm arrangements for reimbursement of amounts to be advanced. Duties and taxes may generally be billed to the shipper or consignee.

If a consignee from whom reimbursement is requested refuses to pay assessed duties and taxes, FedEx Ground may bill the shipper. If the shipper refuses to make satisfactory arrangements for reimbursement, the shipment may be placed into a general order or customs-bonded warehouse. The shipper remains liable for all amounts advanced by FedEx Ground.

D. Inspection of Shipments. FedEx Ground, or its agents or brokers, may open and inspect any or all packages in a shipment at any time. This action may be initiated by FedEx Ground or at the request of government authorities.

E. Postal Codes and Telephone Numbers. The consignee's postal code, telephone number and contact name are critical information and should be included on both the Commercial Invoice and address label.

F. Prohibited Items. Subject to the terms and conditions of the FedEx Ground Tariff, FedEx Ground will not ship the following prohibited goods to Canada and Puerto Rico. This list is not all-inclusive and is subject to modification without notice. FedEx Ground reserves the right to open and inspect any package tendered for delivery. FedEx Ground will refuse and may return any shipment that is considered unsafe, unlawful, or violates the terms and conditions of the FedEx Ground Tariff.

1. Alcoholic beverages.
2. Ammunition of any kind.
3. All live animals, dead animals and animals that have been mounted.
4. Money, cash, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
5. Collectible coins and stamps.
6. Dangerous goods.
7. Firearms, weaponry and their parts (and replicas thereof to Canada).
8. Explosives, fireworks, flares, matches.
9. Furs.
10. Hazardous materials and hazardous waste, including, but not limited to, used hypodermic needles, syringes or other medical waste (shipments to Canada classified as "Other Regulated Materials — Domestic" [ORM-D] are allowed if they contain consumer commodities only and are properly labeled).
11. Human or animal remains, corpses, organs, embryos, body parts, or cremated or disinterred human remains.
12. Perishables (including, but not limited to, perishable food/foodstuffs/beverages, perishable pharmaceuticals, and any other items requiring refrigeration or other environmental controls).
13. Plants, plant materials and seeds, including cut flowers.
14. Pornographic and/or obscene material.
15. Tobacco, cigarettes and tobacco products.
16. Unaccompanied baggage.
17. Lottery tickets and gambling devices where prohibited by national, provincial, state or local law.
18. Shipments being processed under:
    a. Duty drawback claims unless advance arrangements are made
    b. Temporary Import Bonds
    c. U.S. State Department licenses
    d. Carnets
    e. U.S. Drug Enforcement Administration export permit
    f. Letters of credit
    g. Certificate of Registration
    h. Shipments moving into or out of United States Foreign Trade Zones or bonded warehouses.
19. Shipments that may cause damage to, or delay of, equipment, personnel or other shipments.
20. Shipments that require FedEx Ground to obtain any special license or permit for transportation, importation or exportation.
21. Shipments whose carriage, importation or exportation is prohibited by any law, statute or regulation.
22. Packages that are wet, leaking or emit an odor of any kind.
23. Improperly packaged shipments.
24. For shipments to Puerto Rico, any commodity that requires an export license or permit or other prior written authorization from the U.S. government under the U.S. export control laws, any package moving under an A.T.A. carnet.
25. For shipments to Canada, any commodity that requires a Shipper's Export Declaration (SED).

G. Rural Surcharges. Canada packages destined to the Yukon, Northwest Territories and Labrador are restricted to a maximum 70-lb. weight limit and will incur an additional charge. The additional charge is in addition to applicable transportation charges. FedEx Ground will not accept shipments addressed to Puerto Rican highway contract route addresses or P.O. boxes.

H. Shipper Warranty. The shipper warrants that each article in each shipment will possess the required paperwork to export, will be properly described on the Commercial Invoice, will be acceptable for transport by FedEx Ground, and will be properly marked, addressed and packaged to ensure safe transportation with ordinary care in handling.

I. Undeliverable Shipments. The shipper may elect to have a shipment returned if the shipment is refused by the consignee or for any other reason cannot be delivered. If a shipment is returned to the shipper, the shipper is responsible for payment of both the original transportation charges and the return charges. All duties and taxes, assessed in the destination country as well as the origin country upon return, are also the responsibility of the shipper. All return charges are payable immediately upon request.

A shipper may elect to "abandon" the shipment in the destination country. If a shipment is abandoned, FedEx Ground, at its discretion, reserves the right to dispose of the merchandise. The shipper will be responsible for any charges associated with disposal.

FEDEX GROUND TARIFF

Additional Information

For additional information on shipping with FedEx, please consult the additional sections of the FedEx Service Guide or online FedEx Retail Counter Rates Book: Services and Rates and the FedEx Express Terms and Conditions. You can also call us at 1.800.GoFedEx 1.800.463.3339.

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INDEX

1Day Freight, FedEx 5, 13
2Day, FedEx 5, 9
2Day Freight, FedEx 5, 13
3Day Freight, FedEx 5, 13
10kg Box, FedEx 11, 33
25kg Box, FedEx 11, 33

A

Accessible Dangerous Goods. *See* Dangerous Goods (Express)
Account, Open an
  Online: **fedex.com/us/newcustomer**
  Call: 1.800.GoFedEx 1.800.463.3339 and say "new account setup"
Account Management Options 48
Additional Document Charge (FedEx International Next Flight) 106
Additional Shipping Fees 81, 106, 117–128
Additional Handling Surcharge 119
Additional Service Options 16–19
Additional Weight Charges (FedEx International Next Flight) 106
Address Confirmation. *See* FedEx Ship Manager at fedex.com
Address Correction Fee 119
Addressing and Labeling 30, 34
Adjustments, Filing 48
Adult Signature Required 16, 123
AES*Direct* 35, 40, 41
After Hours Pickup or Delivery Fee (FedEx SameDay) 81
Air Cargo Services 5, 14
Air Waybills
  FedEx Expanded Service International Air Waybill 38
  FedEx IATA (023) Air Waybill 14, 38
  FedEx International Air Waybill 38
  IATA Neutral Air Waybill 14, 38
Airbill, FedEx US 38
Aircraft, Chartering 19
Airport-to-Airport Services 5, 14
Alaska and Hawaii
  Pickup or Delivery Fee (FedEx SameDay) 81
  Rates, Inbound 71–73
  Rates, Outbound 74–76
  Rates, Within 77–79
  Rural Delivery Fee 128
Alcohol Shipments
  Online: **fedex.com/us/wine**
Alternate Address Pickup, FedEx Ground 124
Ancillary Clearance Service Fees for Special Import Clearance 120
Apply for an Account
  Online: **fedex.com/us/newcustomer**
  Call: 1.800.GoFedEx 1.800.463.3339 and say "new account setup"
Appointment Delivery (FedEx International Priority DirectDistribution Freight) 14
Appointment Home Delivery, FedEx 10, 124
Artwork, Packaging 31
At-a-Glance Chart, FedEx Services 5
At-a-Glance Chart, Fees and Other Shipping Information 117–118
Authorized ShipCenter, FedEx 46
  Online: **fedex.com/us/dropoff**
Automated Export System (AES) 35, 40, 41
Automated Shipping Solutions 35
Automatic Proof of Delivery, FedEx Ground 17
Automotive and Mechanical Parts, Packaging 31

B

Banding Shipments 34
Bar-Code Label, FedEx Ground (U.S. and International) 39
Billable Stamps, FedEx Express 20
Billing Online, FedEx 48
Billing Options 48
Biological Substance (Category B), Packaging 24
Blood, Urine and Clinical-Sample Shipments, Packaging 31
Booking Freight 13–14
Boxes, FedEx 32–33
Boxes, Tips for Preparing 30–31
Brochures, Mailing. *See* FedEx International MailService
Broker Select Option 19, 120
Bulk Shipments. *See* Consolidated Shipments
Business Resources 45

C

Call Tag, FedEx Ground 21, 124
Canada
  Express Rates 88–89
  Ground Rates 90
  NAFTA Trade Solutions 12
  Zones 85
  See also International Services
Catalogs, Mailing. *See* FedEx International MailService
CD Burning and Scanning Services 45
Certificate of Origin 40, 44
Change of Air Waybill Charge 120
Charges, Other 81, 106, 117–128
Charter an Aircraft 19
  E-Mail: chartersales@fedex.com
  Call: 1.800.238.0181
Checklist, Shipping 6–7
Choose a Service 5
Claims, Filing 37
Clinical Pak, FedEx 33
Clinical Samples, Packaging 31
C.O.D. (Collect on Delivery) Options. *See* FedEx Collect on Delivery (C.O.D.); FedEx Ground C.O.D. (Collect on Delivery); FedEx Ground Electronic C.O.D. (E.C.O.D.)
Combustible Materials. *See* Dangerous Goods (Express)
Commercial Invoice 40, 42, 43
Computer Services 45
Computer Shipments, Packaging 31
Confirmation of Delivery 16–17, 47
Consolidated Return Service. *See* FedEx Return System
Consolidated Shipments
  FedEx Ground Multiweight 5, 15
  FedEx International Ground Distribution 5, 12
  FedEx International MailService 5, 12
  FedEx International Priority DirectDistribution 5, 12
  FedEx International Priority DirectDistribution Freight 5, 14
  FedEx SmartPost 5, 10
Controlled Exports. *See* FedEx International Controlled Export
Copying Services 45
Corrosive Materials. *See* Dangerous Goods (Express); Hazardous Materials (Ground)
Courier Pickup Charge (FedEx Express) 120
Courier Service. *See* Package Pickup
Critical Shipments. *See* FedEx Custom Critical
Currency Conversion Fee 120
Custom Critical, FedEx 4, 5, 15
  Online: **customcritical.fedex.com**
  Call: 1.800.762.3787

C (cont.)

Customer Service, Express and Ground
Call: 1.800.GoFedEx 1.800.463.3339
Customer Service, Express Freight (International and U.S.)
Call: 1.800.332.0807
Customs Broker. *See* FedEx International Broker Select
Customs Clearance 12, 19, 39, 40, 42–43
Customs Documentation 40, 42–43

D

Damage. *See* Claims, Filing
Dangerous Goods (Express) 22–25
Fees 121
Training Seminars 24
See also Hazardous Materials (Ground)
Date Certain Home Delivery, FedEx 10, 124
Deaf, Telecommunications Device for the
Call: 1.800.238.4461
Declared-Value Charge 106, 121
Delivery and Pickup Charges 81, 106, 120, 121, 125–128
Delivery Area Surcharge 121
Delivery Charge for Additional Document Shipments 106
Delivery Confirmation 16–17, 47
Delivery Reattempt Charge 81, 121
Delivery Reattempts 122
Delivery Signature Options, FedEx 16, 123
Delivery Times 8–15
Online: **fedex.com**
Call: 1.800.GoFedEx 1.800.463.3339
Diagnostic Specimens, Packaging 31
Dimensional Weight 8, 122
Direct Signature Required 16, 123
DirectLink Software, FedEx 48
Distribution Services 12, 14
Documentation
Certificate of Origin 40, 44
Commercial Invoice 40, 42, 43
FedEx Expanded Service International Air Waybill 38
FedEx Ground Bar-Code Labels 39
FedEx Ground International Shipment Label 39
FedEx Ground Pick-Up Record (U.S. and International) 39
FedEx International Air Waybill 38
FedEx Ship Manager at fedex.com 35
FedEx US Airbill 38
Shipper's Export Declaration/Electronic Export Information 40, 41
Domestic Services 5, 8–10, 13, 15
Drop Boxes, FedEx Express 46
Online: **fedex.com/us/dropoff**
Drop-Off and Hold-at-Location Freight Rates 109
Drop-Off Freight Rates 109
Drop-Off Locations 45, 46
Online: **fedex.com/us/dropoff**
Drop-Ship Deliveries. *See* FedEx International Ground Distribution
Dry Ice. *See* Dangerous Goods (Express); Hazardous Materials (Ground)
Duties and Taxes 122
DVD Burning and Scanning Services 45

E

E-Mail Return Label, FedEx 20, 123
Early-Morning Services. *See* FedEx First Overnight; FedEx International First
EDI 48
Electronic C.O.D. (E.C.O.D.), FedEx Ground 18, 124
Electronic Data Interchange (EDI), FedEx 48
Electronic Export Information 40, 41
Electronic Funds Transfer (EFT) 48
Emergency Shipments. *See* FedEx Custom Critical; FedEx International Next Flight; FedEx SameDay; FedEx SameDay City; FedEx SameDay Freight
Engines and Transmissions, Packaging 31
Envelopes, FedEx 32
Evening Home Delivery, FedEx 10, 124
Excess Mileage Fee (FedEx SameDay) 81
Expanded Service International Air Waybill, FedEx 38
Explosives. *See* Dangerous Goods (Express); Hazardous Materials (Ground)
Export AgentFile, FedEx 35, 40, 41
Export Documentation, U.S.
Certificate of Origin 40, 44
Commercial Invoice 40, 42, 43
Shipper's Export Declaration/Electronic Export Information 40, 41
Export of Controlled Items 19
Export Shipments 11–12, 14–15
Express Freight, Loading and Stacking of 34
Express Freight Services, International 5, 14
Additional Fees and Shipping Information 117–128
Countries Served 108, 110
Packaging 34
Rates 109, 110, 116
Zones—Canada 85
Zones—Worldwide 108, 110
See also FedEx International Airport-to-Airport; FedEx International Economy Freight; FedEx International Express Freight (IXF); FedEx International Premium; FedEx International Priority DirectDistribution Freight; FedEx International Priority Freight
Express Freight Services, U.S. 5, 13
Additional Fees and Shipping Information 81, 117–128
Packaging 34
Rates 81, 107
See also FedEx 1Day Freight; FedEx 2Day Freight; FedEx 3Day Freight; FedEx SameDay Freight
Express Package Services, International 5, 11–12
Additional Fees and Shipping Information 117–128
Countries Served 82–84, 105–106
Packaging 30–33
Rates 86–89, 91–106, 111–115
Zones—Canada 85
Zones—Worldwide 82–84, 105–106
See also FedEx International Economy; FedEx International First; FedEx International MailService; FedEx International Next Flight; FedEx International Priority; FedEx International Priority DirectDistribution
Express Package Services, U.S. 5, 8–9
Additional Fees and Shipping Information 81, 117–128
Packaging 30–33
Rates 50–81
See also FedEx 2Day; FedEx Express Saver; FedEx First Overnight; FedEx Priority Overnight; FedEx SameDay; FedEx SameDay City; FedEx Standard Overnight
Express Saver, FedEx 5, 9
Express Services, FedEx 4, 5, 8–9, 11–14
Online: **fedex.com/us/express/main**
Call: 1.800.GoFedEx 1.800.463.3339
ExpressTag, FedEx 21, 123
Extended Service Area Delivery Fee 123
Extended Service Area Pickup Fee 123
Extra-Large Packages 123
Extra Services Charge 123

F

FedEx 1Day Freight 5, 13
Additional Fees and Shipping Information 117–128
Packaging 34
Rates 107
Service Information 13
See also Express Freight Services, U.S.
FedEx 2Day 5, 9
Additional Fees and Shipping Information 117–128
Packaging 30–33
Rates 50–76, 80
Service Information 9
See also Express Package Services, U.S.
FedEx 2Day Freight 5, 13
Additional Fees and Shipping Information 117–128
Packaging 34
Rates 107
Service Information 13
See also Express Freight Services, U.S.
FedEx 3Day Freight 5, 13
Additional Fees and Shipping Information 117–128
Packaging 34
Rates 107
Service Information 13
See also Express Freight Services, U.S.
FedEx 10kg Box 11, 33
FedEx 25kg Box 11, 33
FedEx Account, Open a
Online: **fedex.com/us/newcustomer**
Call: 1.800.GoFedEx 1.800.463.3339 and say "new account setup"
FedEx Appointment Home Delivery 10, 124
FedEx Authorized ShipCenter Locations 46
Online: **fedex.com/us/dropoff**
FedEx Billable Stamps 20
FedEx Billing Online 48
FedEx Boxes 32–33
FedEx Call Tags 21, 124
FedEx Charters 19
E-Mail: chartersales@fedex.com
Call: 1.800.238.0181
FedEx Clinical Pak 33
FedEx Collect on Delivery (C.O.D.) 18, 123
FedEx Consolidated Return Service. *See* FedEx Return System
FedEx Custom Critical 4, 5, 15
Online: **customcritical.fedex.com**
Call: 1.800.762.3787
FedEx Date Certain Home Delivery 10, 124
FedEx Delivery Signature Options 16, 123
FedEx DirectLink Software 48
FedEx E-Mail Return Label 20, 123
FedEx Electronic Data Interchange (EDI) 48
FedEx Envelopes 32
FedEx Evening Home Delivery 10, 124
FedEx Expanded Service International Air Waybill 38
FedEx Expedited Freight Services
Call: 1.800.398.0625
FedEx Export AgentFile 35, 40, 41
FedEx Express Airbills and Air Waybills 38
FedEx Express Billable Stamps 20
FedEx Express Drop Boxes 46
Online: **fedex.com/us/dropoff**
FedEx Express Multiweight 9, 80
FedEx Express Packaging Options 32–33
FedEx Express Prepaid Stamps 20
FedEx Express Saver 5, 9
Additional Fees and Shipping Information 117–128
Packaging 30–33
Rates 50–70, 80
Service Information 9
See also Express Package Services, U.S.
FedEx Express Services 4, 5, 8–9, 11–14
Online: **fedex.com/us/express/main**
Call: 1.800.GoFedEx 1.800.463.3339
See also Express Freight Services; Express Package Services, International; Express Package Services, U.S.
FedEx Express Terms and Conditions 129–153
FedEx ExpressTag 21, 123
FedEx First Overnight 4, 5, 8
Additional Fees and Shipping Information 117–128
Packaging 30–33
Rates 50–70, 74–76, 80
Service Information 8
See also Express Package Services, U.S.
FedEx Freight and FedEx National LTL 4, 5, 15
Online: **fedex.com/us/freight/main**
Call: 1.866.393.4585
FedEx Global Supply Chain Services 4
Online: **fedex.com/us/supplychain/main**
Call: 1.800.GoFedEx 1.800.463.3339
FedEx Global Trade Manager 7, 35, 40
Online: **fedex.com/us/international**
FedEx Ground 5, 10
Additional Fees and Shipping Information 117–128
Packaging 30–31
Rates 50–79
Service Information 10
See also Ground Services, U.S.
FedEx Ground Alternate Address Pickup Fee 124
FedEx Ground Automatic Proof of Delivery 17
FedEx Ground Bar-Code Labels (International and U.S.) 39
FedEx Ground Call Tag 21, 124
FedEx Ground C.O.D. (Collect on Delivery) 18, 124
FedEx Ground COLLECT 18
FedEx Ground Electronic C.O.D. (E.C.O.D.) 18, 124
FedEx Ground International Shipment Label 39
FedEx Ground Multiweight 5, 15
FedEx Ground Package Returns Program 20
FedEx Ground Pick-Up Record (U.S. and International) 39
FedEx Ground P.O.D. Advantage 17, 124
FedEx Ground Services 4, 5, 10, 12, 15
Online: **fedex.com/us/ground/main**
Call: 1.800.GoFedEx 1.800.463.3339
FedEx Ground Tariff 154–168
FedEx Home Delivery 5, 10
Additional Fees and Shipping Information 117–128
Packaging 30–31
Premium Service Upgrades 10, 124
Rates 50–78
Service Information 10
See also Ground Services, U.S.
FedEx IATA (023) Air Waybill 14, 38
FedEx InSight 47
FedEx International Air Waybill 38
FedEx International Airport-to-Airport 14
Call: 1.800.332.0807
See also Express Freight Services, International
FedEx International Broker Select 19, 120

F (cont.)

FedEx International Controlled Export 19, 124
FedEx International Economy 5, 11
Additional Fees and Shipping Information 117–128
Countries Served 82–84
Packaging 30–33
Rates (U.S. Export) 86–89, 91–104
Rates (U.S. Import) 115
Service Information 11
Zones—Canada 85
Zones—Worldwide 82–84
See also Express Package Services, International
FedEx International Economy Freight 5, 14
Additional Fees and Shipping Information 117–128
Countries Served 108
Packaging 34
Rates 109
Service Information 14
Zones 108
See also Express Freight Services, International
FedEx International Express Freight (IXF) 14
Call: 1.800.332.0807
See also Express Freight Services, International
FedEx International First 5, 11
Additional Fees and Shipping Information 117–128
Countries Served 82–84
Packaging 30–33
Rates (U.S. Export) 92–93, 96, 104
Rates (U.S. Import) 111–112
Service Information 11
Zones 82–84
See also Express Package Services, International
FedEx International Ground 5, 12
Additional Fees and Shipping Information 117–128
Packaging 30–31
Rates 86–87, 90
Service Information 12
Zones—Canada 85
See also Ground Services, International
FedEx International Ground Distribution 5, 12
FedEx International MailService 5, 12
FedEx International Next Flight 5, 11
Additional Fees and Shipping Information 106
Cities Served 105–106
Packaging 30–33
Rates 105–106
Service Information 11
Zones 105–106
See also Express Package Services, International
FedEx International Premium 5, 14
Additional Fees and Shipping Information 117–128
Countries Served 110
Packaging 34
Pickup Charge 127
Rates 110
Service Information 14
Zones 110
See also Express Freight Services, International
FedEx International Priority 5, 11
Additional Fees and Shipping Information 117–128
Countries Served 82–84
Packaging 30–33
Rates (U.S. Export) 86–89, 91–104
Rates (U.S. Import) 113–114
Service Information 11
Zones—Canada 85
Zones—Worldwide 82–84
See also Express Package Services, International
FedEx International Priority DirectDistribution 5, 12
FedEx International Priority DirectDistribution Freight 5, 14
FedEx International Priority Freight 5, 14
Additional Fees and Shipping Information 117–128
Countries Served 108
Packaging 34
Rates (U.S. Export) 109
Rates (U.S. Import) 116
Service Information 14
Zones—Canada 85
Zones—Worldwide 108
See also Express Freight Services, International
FedEx Kinko's 4, 45
Online: **fedexkinkos.com**
Call: 1.800.GoFedEx 1.800.463.3339 and say "office and print services"
FedEx Laptop Box 31
FedEx Money-Back Guarantee 8, 13
FedEx National LTL 4, 5, 15
Online: **fedex.com/us/freight/main**
Call: 1.866.393.4585
FedEx Packaging Design and Development
Call: 1.800.633.7019
FedEx Padded Pak 32
FedEx Pak 32
FedEx Prepaid Stamps 20
FedEx Print Return Label 20, 125
FedEx Priority Overnight 5, 8
Additional Fees and Shipping Information 117–128
Packaging 30–33
Rates 50–80
Service Information 8
See also Express Package Services, U.S.
FedEx Retail Counter Rates 46
FedEx Return System 21
FedEx SameDay 5, 8
Additional Fees and Shipping Information 81
Packaging 30–33
Rates 81
Service Information 8
See also Express Package Services, U.S.
FedEx SameDay City 5, 8
Additional Fees and Shipping Information 81
Packaging 30–34
Rates 81
Service Information 8
See also Express Package Services, U.S.
FedEx SameDay Freight 5, 13
Additional Fees and Shipping Information 81
Packaging 34
Rates 81
Service Information 13
See also Express Freight Services, U.S.
FedEx Services, Changes in 2008 2–3
FedEx Services At-a-Glance Chart 5
FedEx Ship Manager at fedex.com 35
Online: **fedex.com/us/ship**
FedEx Ship Manager Server 35
FedEx Ship Manager Software 35
FedEx Signature Proof of Delivery 17, 128

FedEx SmartPost 5, 10
Call: 1.800.GoFedEx 1.800.463.3339
FedEx Stamps 20
FedEx Standard Overnight 5, 9
Additional Fees and Shipping Information 117–128
Packaging 30–33
Rates 50–76, 80
Service Information 9
See also Express Package Services, U.S.
FedEx Sturdy Pak 32
FedEx Trade Networks 4, 5, 15
Online: **ftn.fedex.com**
Call: 1.800.249.2953
FedEx Tube 33
FedEx US Airbill 38
FedEx Web Services 35
FedEx World Service Center Locations 46
Online: **fedex.com/us/dropoff**
FedEx Zone Locator
Online: **fedex.com/us/rates/ratetools.html**
Call: 1.800.GoFedEx 1.800.463.3339
fedex.com 36–37
Fees 81, 106, 117–128
Fees, Changes in 2008 3
Film, Packaging Undeveloped 31
Finding FedEx Zones. *See* FedEx Zone Locator
First Overnight, FedEx 5, 8
Flammables. *See* Dangerous Goods (Express); Hazardous Materials (Ground)
Food, Packaging 31
Forms. *See* Documentation
Fragile Items, Packaging 30–31
Freight, FedEx 4, 5, 15
Online: **fedex.com/us/freight/main**
Call: 1.866.393.4585
Freight, Tips for Packaging 34
Freight Services, FedEx Expedited
Call: 1.800.398.0625
Freight Services (U.S. and International) 5, 13–15
See also Express Freight Services, International; Express Freight Services, U.S.; FedEx Custom Critical; FedEx Freight; FedEx Ground Multiweight; FedEx National LTL; FedEx Trade Networks
Fuel Surcharge 125

G

Girth and Length, Calculating 8
Global Shipping Services 11–12, 14–15
Global Supply Chain Services, FedEx 4
Online: **fedex.com/us/supplychain/main**
Call: 1.800.GoFedEx 1.800.463.3339
Global Trade Manager, FedEx 7, 35, 40
Online: **fedex.com/us/international**
Ground, FedEx 5, 10
Ground Alternate Address Pickup Fee, FedEx 124
Ground Automatic Proof of Delivery, FedEx 17
Ground Bar-Code Labels (International and U.S.), FedEx 39
Ground Call Tag, FedEx 21, 124
Ground C.O.D. (Collect on Delivery), FedEx 18, 124
Ground COLLECT, FedEx 18
Ground Electronic C.O.D. (E.C.O.D.), FedEx 18, 124
Ground International Shipment Label, FedEx ....39Ground Multiweight, FedEx 5, 15
Ground Package Returns Program, FedEx 20
Ground Pick-Up Record, FedEx 39
Ground P.O.D. Advantage, FedEx 17, 124
Ground Services 4, 5, 10, 12, 15
Online: **fedex.com/us/ground/main**
Call: 1.800.GoFedEx 1.800.463.3339
Ground Services, International 5, 12, 15
Additional Fees and Shipping Information 117–128
Packaging 30–31
Rates 86–87, 90
Zones—Canada 85
See also FedEx Ground Multiweight; FedEx International Ground; FedEx International Ground Distribution
Ground Services, U.S. 5, 10, 15
Additional Fees and Shipping Information 117–128
Packaging 30–31
Rates 50–79
See also FedEx Ground; FedEx Ground Multiweight; FedEx Home Delivery; FedEx SmartPost
Guarantee, FedEx Money-Back 8, 13

H

Hawaii and Alaska
Pickup or Delivery Fee (FedEx SameDay) 81
Rates, Inbound 71–73
Rates, Outbound 74–76
Rates, Within 77–79
Rural Delivery Fee (FedEx Ground) 128
Hazardous Materials (Ground) 26–29
Fees 125
Training Seminars 28
See also Dangerous Goods (Express)
High-Value Freight Shipments. *See* FedEx Custom Critical
Hold at FedEx Location Service 17
Hold-at-Location Freight Rates 109
Holiday Pickup or Delivery Fee 81, 106
Holiday Schedule
Online: **fedex.com**
Home Delivery, FedEx 5, 10
Home Delivery, FedEx Appointment 10, 124
Home Delivery, FedEx Date Certain 10, 124
Home Delivery, FedEx Evening 10, 124
Home Delivery Premium Service Upgrades, FedEx 10, 124
How to Pack 30–31, 34
Online: **fedex.com/us/services/packageshipment**
Hundredweight/Per-Pound Rates 87, 104
See also Multiweight Pricing

I

IATA (023) Air Waybill, FedEx 14, 38
IATA Neutral Air Waybill 14, 38
Import Ancillary Clearance Service Fees, U.S. 120
Import Rates 111–116
Inaccessible Dangerous Goods. *See* Dangerous Goods (Express)
Indirect Signature Required 16, 123
Infectious Substances. *See* Dangerous Goods (Express)
Inside Delivery Charge 125
Inside Pickup Charge 125
InSight, FedEx 47
International Air Cargo Services. *See* FedEx International Airport-to-Airport; FedEx International Express Freight (IXF); FedEx International Premium
International Air Waybill, FedEx 38
International Airport-to-Airport, FedEx 14
International Broker Select, FedEx 19, 120

I (cont.)

International Controlled Export, FedEx 19, 124
International Customer Service
Online: **fedex.com**
Call: 1.800.GoFedEx 1.800.463.3339 and say "international services"
International Documentation. *See* Documentation; FedEx Global Trade Manager
International Economy, FedEx 5, 11
International Economy Freight, FedEx 5, 14
International Express Freight (IXF), FedEx 14
International Extended Service Area Surcharge 125
International First, FedEx 5, 11
International Ground, FedEx 5, 12
International Ground Distribution, FedEx 5, 12
International MailService, FedEx 5, 12
International Next Flight, FedEx 5, 11
International Premium, FedEx 5, 14
International Priority, FedEx 5, 11
International Priority DirectDistribution, FedEx 5, 12
International Priority DirectDistribution Freight, FedEx 5, 14
International Priority Freight, FedEx 5, 14
International Regulatory Consulting
Call: 1.800.851.3336
International Services 5, 11–12, 14–15
International Shipping Tools. *See* FedEx Global Trade Manager
Internet 36–37
Online: **fedex.com**
Internet Access Services 45
Internet Resources ....Inside front cover
Invoicing and Payment Options 48
IXF. *See* FedEx International Express Freight (IXF)

K

Kinko's, FedEx 4, 45
Online: **fedexkinkos.com**
Call: 1.800.GoFedEx 1.800.463.3339 and say "office and print services"

L

Labeling and Addressing 30, 34, 38–29
Labels, Return 20–21
Laptops and Notebooks, Packaging 31
Late Delivery. *See* Claims, Filing
Legal Size Reusable FedEx Envelope 32
Length and Girth, Calculating 8
Less-Than-Truckload (LTL) Shipments 4, 5, 15
Online: **fedex.com/us/freight/main**
Call: 1.866.393.4585
Liquids, Packaging 30
Loading/Stacking Express Freight 34
Locating FedEx Zones. *See* FedEx Zone Locator
Locations, Shipping 45–46
Online: **fedex.com/us/dropoff**
Call: 1.800.GoFedEx 1.800.463.3339 and say "find FedEx locations"
LTL, FedEx National 4, 5, 15
Online: **fedex.com/us/freight/main**
Call: 1.866.393.4585

M

Magnetic Storage Devices, Packaging 31
MailService, FedEx International 5, 12
Mechanical and Automotive Parts, Packaging 31
Metro Service Area Delivery Fee 125
Metro Service Area Pickup Fee 126
Mexico
NAFTA Trade Solutions 12
Rates 91
See also International Services
Missing or Invalid Account Number Fee 126
Money-Back Guarantee, FedEx 8, 13
Monitors, Packaging 31
Morning Services. *See* FedEx First Overnight; FedEx International First; FedEx International Priority; FedEx Priority Overnight
Multiple-Piece Shipments 126
Multiweight Pricing 9, 15, 80
See also Hundredweight/Per-Pound Rates

N

NAFTA Trade Solutions 12
National LTL, FedEx 4, 5, 15
Online: **fedex.com/us/freight/main**
Call: 1.866.393.4585
Next-Day Delivery. *See* FedEx 1Day Freight; FedEx Custom Critical; FedEx First Overnight; FedEx International Next Flight; FedEx Priority Overnight; FedEx Standard Overnight
Northern Canada Surcharge 126
Notary Services 45
Notebooks and Laptops, Packaging 31

O

Ocean Freight Shipments 4, 5, 15
On-Call Pickups 7, 16, 28, 35
Online: **fedex.com**
Call: 1.800.GoFedEx 1.800.463.3339 and say "schedule a pickup"
Online Billing 48
Online Shipping Tools 35
Opening an Account
Online: **fedex.com/us/newcustomer**
Call: 1.800.GoFedEx 1.800.463.3339 and say "new account setup"
Optional-Service Fees 117–128
Overnight Delivery. *See* FedEx 1Day Freight; FedEx Custom Critical; FedEx First Overnight; FedEx International Next Flight; FedEx Priority Overnight; FedEx Standard Overnight
Overseas Delivery. *See* Express Freight Services, International; Express Package Services, International; FedEx Custom Critical; FedEx Freight; FedEx Trade Networks; Ground Services, International
Oversize Charge 81, 127

P

Package Consolidation
FedEx Ground Multiweight 5, 15
FedEx International Ground Distribution 5, 12
FedEx International MailService 5, 12
FedEx International Priority DirectDistribution 5, 12
FedEx International Priority DirectDistribution Freight 5, 14
FedEx SmartPost 5, 10
Package Drop-Off 45–46
Package Pickup 7, 16, 28, 35
Online: **fedex.com**
Call: 1.800.GoFedEx 1.800.463.3339 and say "schedule a pickup"
Package Services, International 5, 11–12
Package Services, U.S. 5, 8–10
Packaging
Dangerous Goods (Express) 24–25
Express and Ground Package Guidelines 30–31
Express Freight Guidelines 34
Express Packaging Options 32–33
Hazardous Materials (Ground) 28–29

Packaging Design and Development, FedEx
Call: 1.800.633.7019
Packaging Services, FedEx Kinko's 45
Packaging Tips 30–31, 34
Padded Pak, FedEx 32
Paks, FedEx 32
Palletized Freight 5, 13–15, 34
Paperwork. *See* Documentation
Passport Photo Services 45
Payer Rebilling Fee 127
Payment and Invoicing Options 48
Perishables, Packaging 31
Phone Numbers ....Inside front cover
Photocopying Services 45
Photos and Posterboards, Packaging 31
Pick-Up Record, FedEx Ground 39
Pickup and Delivery Charges 81, 106, 120, 121, 125–128
Pickup and Delivery Options 16–17
Pickup Services 7, 16, 28, 35
Online: **fedex.com**
Call: 1.800.GoFedEx 1.800.463.3339 and say "schedule a pickup"
Piece-Count Verification 14
P.O. Box Deliveries 30, 119
P.O.D. (Proof of Delivery) Options 16–17
See also FedEx Ship Manager at fedex.com
Poisonous Materials. *See* Dangerous Goods (Express); Hazardous Materials (Ground)
Posters and Posterboards, Packaging 31
Premium Service Upgrades (FedEx Home Delivery) 10, 124
Prepaid Stamps, FedEx 20
Preprinted Documentation 20, 38, 39
Print Return Label, FedEx 20, 125
Printing Services 45
Priority Overnight, FedEx 5, 8
Processing Shipments 35–44
Proof of Delivery Options 16–17, 47
See also FedEx Ship Manager at fedex.com
PRP, FedEx Ground Package Returns Program 20
Puerto Rico
NAFTA Trade Solutions 12
Rates 86–87
See also International Services

R

Radioactive Materials. *See* Dangerous Goods (Express); Hazardous Materials (Ground)
Rate Changes in 2008 3
Rates
Alaska and Hawaii 71–79
Canada 88–90
Express Freight Services, International 109, 110, 116
Express Freight Services, U.S. 81, 107
Express Package Services, International 86–89, 91–106, 111–115
Express Package Services, U.S. 50–81
FedEx 1Day Freight 107
FedEx 2Day 50–76, 80
FedEx 2Day Freight 107
FedEx 3Day Freight 107
FedEx Express Multiweight 80
FedEx Express Saver 50–70, 80
FedEx First Overnight 50–70, 74–76, 80
FedEx Ground, U.S. 50–79
FedEx Home Delivery, U.S. 50–78
FedEx International Economy 86–89, 91–104, 115
FedEx International Economy Freight 109
FedEx International First 92–93, 96, 104, 111–112
FedEx International Ground 86–87, 90
FedEx International Next Flight 105–106
FedEx International Premium 110
FedEx International Priority 86–89, 91–104, 113–114
FedEx International Priority Freight 109, 116
FedEx Priority Overnight 50–80
FedEx SameDay 81
FedEx SameDay City 81
FedEx SameDay Freight 81
FedEx Standard Overnight 50–76, 80
Ground Services, International 86–87, 90
Ground Services, U.S. 50–79
Hundredweight/Per-Pound 87, 104
Import 111–116
Mexico 91
Puerto Rico 86–87
See also Additional Fees and Shipping Information; Rates, How to Calculate
Rates, How to Calculate 49, 105
See also Additional Fees and Shipping Information; Rates
Regular Scheduled Pickup 16
Regulatory Consulting
Call: 1.800.851.3336
Reroute of Shipment Fee 127
Residential Delivery. *See* FedEx Home Delivery; FedEx SmartPost
Residential Delivery Charge 127
Residential Pickup Charge 127
Retail Counter Rates, FedEx 46
Retail Locations 45–46
Return Labels 20
Return Material Authorizations via FedEx Return System 21
Return On-Call Pickup Surcharge 127
Return Solutions 20–21
Revenue Services
Call: 1.800.GoFedEx 1.800.463.3339 and say "billing"
Rural Delivery Fees (Alaska and Hawaii) 128
Rush Delivery. *See* FedEx Custom Critical; FedEx International Next Flight; FedEx SameDay; FedEx SameDay City; FedEx SameDay Freight

S

Same-Day Delivery. *See* FedEx International Next Flight; FedEx SameDay; FedEx SameDay City; FedEx SameDay Freight
SameDay, FedEx 5, 8
SameDay City, FedEx 5, 8
SameDay Freight, FedEx 5, 13
Saturday Delivery Fee 81, 128
Saturday Pickup Fee 81, 128
Saturday Service 16
Scanning Services 45
Scheduling Pickups 7, 16, 35
Sealing Guidelines 30
Securing Express Freight Shipments 34
SED/EEI 40, 41
Select a Service 5
Seminars
Dangerous Goods (Express) 24
Hazardous Materials (Ground) 28
Service Center, FedEx World 46
Online: **fedex.com/us/dropoff**
Service Information 5, 8–15
Online: **fedex.com/us/services**
Service Options 16–19
Services At-a-Glance Chart 5

S (cont.)

Ship Manager at fedex.com, FedEx 35
Online: **fedex.com/us/ship**
Ship Manager Server, FedEx 35
Ship Manager Software, FedEx 35
Shipment Consolidation. *See* Package Consolidation
Shipment Preparation
Dangerous Goods (Express) 22–25
Export Documentation 40–44
Hazardous Materials (Ground) 26–29
Invoicing and Payment Options 48
Packaging Options (Express) 32–33
Packaging Tips 30–31, 34
Return Solutions 20–21
Shipment Preparation Services 45
Shipment-Status Tracking 47
Shipper's Export Declaration/Electronic Export Information 40, 41
Shipper's Export Declaration Filing Fee 106, 128
Shipping Checklist 6–7
Shipping Documentation. *See* Documentation; FedEx Ship Manager at fedex.com
Shipping Information and Additional Fees 81, 106, 117–128
Shipping Labels, Placement of 30
Shipping Locations 45–46
Online: **fedex.com/us/dropoff**
Call: 1.800.GoFedEx 1.800.463.3339 and say "find FedEx locations"
Shipping Services, FedEx Kinko's 45
Shipping Supplies 31–33, 45–46
Online: **fedex.com**
Call: 1.800.GoFedEx 1.800.463.3339 and say "order shipping supplies"
Shipping Tools, International
Online: **fedex.com/us/international**
Signature Options 16–17
Signature Proof of Delivery, FedEx 17, 128
Size Guidelines, Freight 34
SmartPost, FedEx 5, 10
Special Handling Fees 81, 106, 117–128
Specialty Shipments. *See* Dangerous Goods (Express); FedEx Charters; FedEx Custom Critical; Hazardous Materials (Ground)
Stamps, FedEx Prepaid 20
Standard Overnight, FedEx 5, 9
Sturdy Pak, FedEx 32
Sunday Pickup and Delivery Fee 81
Supplies 31–33, 45–46
Surcharge Changes in 2008 3
Surcharges 81, 106, 117–128

T

Tags, FedEx Call 21, 124
Taxes, Excise 49
Taxes and Duties 35, 122
Technology Services 45
Telecommunications Device for the Deaf
Call: 1.800.238.4461
Temperature Sensitive Freight Shipments. *See* FedEx Custom Critical
Tie-on Tags, Use of 30
Toll-Free Phone Numbers ....Inside front cover
Toxic Materials. *See* Dangerous Goods (Express); Hazardous Materials (Ground)
Tracking Shipments 47
Online: **fedex.com/insight**
Call: 1.800.GoFedEx 1.800.463.3339 and say "track a package"
Trade Manager, FedEx Global 7, 35, 40
Trade Networks, FedEx 4, 5, 15
Online: **ftn.fedex.com**
Call: 1.800.249.2953
Training Seminars
Dangerous Goods (Express) 24
Hazardous Materials (Ground) 28
Transit Time 8–15
Online: **fedex.com**
Call: 1.800.GoFedEx 1.800.463.3339
Transmissions and Engines, Packaging 31
Tube, FedEx 33

U

URLs ....Inside front cover
US Airbill, FedEx 38
U.S. Customer Service
Online: **fedex.com**
Call: 1.800.GoFedEx 1.800.463.3339
U.S. Documentation 38–39
U.S. Export Documentation 40–44
U.S. Services 5, 8–10, 13, 15
Urgent International Shipments. *See* FedEx Custom Critical; FedEx International Next Flight
Urgent U.S. Shipments. *See* FedEx Custom Critical; FedEx SameDay; FedEx SameDay City; FedEx SameDay Freight

V

Videoconferencing Services 45

W

Web Site, FedEx
Online: **fedex.com**
Weekend or Holiday Delivery Charge (FedEx International Next Flight) 106
Weekly Pickup Fee (FedEx Ground) 128
Weight Charges, Additional (FedEx International Next Flight) 106
Weight Guidelines, Freight 34
Wine Shipments
Online: **fedex.com/us/wine**
Wireless Internet Access 45
World Service Center, FedEx 46
Online: **fedex.com/us/dropoff**

Z

ZIP Codes Served
Online: **fedex.com**
Zone Charts
Canada 85
Express Freight Services 85, 108, 110
Express Package Services 82–84, 85, 105–106
Ground Services 85
Zone Locator, FedEx
Online: **fedex.com/us/rates/ratetools.html**
Call: 1.800.GoFedEx 1.800.463.3339

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Rev. 1/08 #2041733315