



# METHODS AND ASSISTANCE PROGRAM 2023 REPORT

## Glenn Hegar Texas Comptroller of Public Accounts 2022-23 Final Methods and Assistance Program Review Falls County Appraisal District Current MAP Cycle Chief Appraiser(s): Martha Davis Previous MAP Cycle Chief Appraiser(s): Andrew J. Hahn Jr.

This review is conducted in accordance with Tax Code Section 5.102(a) and related Comptroller Rule 9.301. The Comptroller is required by statute to review appraisal district governance, taxpayer assistance, operating procedures and appraisal standards.

| Mandatory Requirements   | PASS/FAIL |
|--|-----------|
| Does the appraisal district board of directors, through the chief  |           |
| appraiser, ensure administrative functions are followed in accordance  | PASS      |
| with Chapter 6 of the Texas Property Tax Code?   |           |
| Does the appraisal district have up-to-date appraisal maps?  | PASS      |
| Is the implementation of the appraisal district's most recent reappraisal plan current?  | PASS      |
| Are the appraisal district's appraisal records up-to-date and is the appraisal district following established procedures and practices in the valuation of property? | PASS      |
| Are values reproducible using the appraisal district's written procedures and appraisal records?   | PASS      |

| Appraisal District Activities                   | RATING    |
|---|-----------|
| Governance                                      | Meets All |
| Taxpayer Assistance                             | Meets All |
| Operating Procedures                            | Meets All |
| Appraisal Standards, Procedures and Methodology | Meets All |

#### **Appraisal District Ratings:**

Meets All – The total point score is 100

Meets - The total point score ranges from 90 to less than 100

Needs Some Improvement - The total point score ranges from 85 to less than 90

Needs Significant Improvement – The total point score ranges from 75 to less than 85

Unsatisfactory – The total point score is less than 75

| Review Areas                                    | Total Questions<br>in Review Area<br>(excluding N/A<br>Questions) | Review Area<br>excluding N/A<br>Points |     |
|---|---|--|-----|
| Governance                                      | 17  | 17                                     | 100 |
| Taxpayer Assistance                             | 16  | 16                                     | 100 |
| Operating Procedures                            | 22  | 22                                     | 100 |
| Appraisal Standards, Procedures and Methodology | 25  | 25                                     | 100 |

## Glenn Hegar Texas Comptroller of Public Accounts 2022-23 Final Methods and Assistance Program Tier 3 Review Falls County Appraisal District

This review is conducted in accordance with Tax Code Section 5.102(a) and related Comptroller Rule 9.301. The Comptroller is required to review appraisal districts' governance, taxpayer assistance, operating procedures and appraisal standards, procedures and methodology. Each appraisal district is reviewed every other year. This report details the results of the review for the appraisal district named above.

#### GOVERNANCE

|    | Review Question   | Answer | Recommendation    |
|----|---|--------|-------------------|
| 1. | Does the appraisal district board of<br>directors regularly evaluate the chief<br>appraiser?  | Yes    | No Recommendation |
| 2. | Has the chief appraiser completed a Chief<br>Appraiser Institute prescribed by<br>Occupations Code Section 1151.164 as<br>required by Tax Code Section 6.05(c)?   | Yes    | No Recommendation |
| 3. | Have the appraisal district board<br>members and appraisal review board<br>members completed Open Meetings<br>training pursuant to Government Code<br>Section 551.005?  | Yes    | No Recommendation |
| 4. | Do the current appraisal district board<br>members meet the criteria listed in Tax<br>Code Section 6.03(a), 6.035(a)(2), 6.035(a-<br>1) and 6.035(a-1)(4)?  | Yes    | No Recommendation |
| 5. | Has the chief appraiser calculated the<br>number of votes to which each taxing<br>unit is entitled and delivered written<br>notice of the voting entitlement before<br>Oct. 1 of the most recent odd-numbered<br>year as described in Tax Code Section<br>6.03(e) or if the appraisal district falls<br>under Tax Code Section 6.031, have they<br>received nominating resolutions by Dec.<br>31? | Yes    | No Recommendation |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 6.  | Before Oct. 30, did the chief appraiser<br>prepare a ballot, listing the candidates<br>whose names were timely submitted and<br>deliver a copy to each taxing unit that is<br>entitled to vote in accordance with Tax<br>Code Section 6.03(j)?                                  | Yes    | No Recommendation |
| 7.  | Did the appraisal district receive<br>nominating resolutions before Dec. 15<br>and did the chief appraiser submit the<br>results to the governing body of each<br>taxing unit entitled to vote and the<br>candidates before Dec. 31 as required by<br>Tax Code Section 6.03(k)? | Yes    | No Recommendation |
| 8.  | Did the board of directors meet at least<br>quarterly and with a quorum present at<br>every meeting in the previous year as<br>required by Tax Code Section 6.04(b)?  | Yes    | No Recommendation |
| 9.  | Was the most recent written reappraisal<br>plan adopted by the appraisal district's<br>board of directors by the Sept. 15<br>deadline as required by Tax Code Section<br>6.05(i)?   | Yes    | No Recommendation |
| 10. | Did the appraisal district board of<br>directors provide notice of and host a<br>public hearing for the 2021-22 reappraisal<br>plan by Sept. 15, 2020 or the 2023-24<br>reappraisal plan by Sept. 15, 2022<br>pursuant to Tax Code Section 6.05(i)?                             | Yes    | No Recommendation |
| 11. | Was the appraisal district's most recent<br>preliminary budget produced and<br>delivered to the taxing units according to<br>the requirements of Tax Code Section<br>6.06(a)?   | Yes    | No Recommendation |
| 12. | Did the appraisal district prepare and<br>post the most recent budget notice<br>according to the requirements of Tax<br>Code Section 6.062?   | Yes    | No Recommendation |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 13. | Did the appraisal district board of<br>directors provide notice of and host a<br>public hearing for the most recent budget<br>and approve a budget before Sept. 15<br>according to the requirements of Tax<br>Code Section 6.06(b)?   | Yes    | No Recommendation |
| 14. | Did the board of directors of the appraisal<br>district hold a public meeting to discuss<br>the receipt of notice under Government<br>Section 403.302(k)?   | Yes    | No Recommendation |
| 15. | Has the chief appraiser appointed a<br>qualified agricultural appraisal advisory<br>board and has that board met at least<br>once within the previous year, as<br>required by Tax Code Section 6.12?                                  | Yes    | No Recommendation |
| 16. | Did the appraisal district deliver a copy of<br>the most recent financial audit report to<br>each taxing unit eligible to vote on the<br>appointment of appraisal district<br>directors as described in Tax Code Section<br>6.063(b)? | Yes    | No Recommendation |
| 17. | Are allocation statements sent to each<br>taxing unit as described in Tax Code<br>Section 6.06(e)?  | Yes    | No Recommendation |

## TAXPAYER ASSISTANCE

|     | Review Question                           | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 18. | Is the information on the appraisal       | Yes    | No Recommendation |
|     | district's website up to date?            | res    | No Recommendation |
| 19. | Does the appraisal district maintain      |        |                   |
|     | contact with the public by providing      |        |                   |
|     | written publications and annual reports   | Yes    | No Recommendation |
|     | as described in IAAO's Standard on Public |        |                   |
|     | Relations?                                |        |                   |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 20. | Does the appraisal district report, and<br>make available to the public, the metered<br>amount of electricity, water or natural<br>gas consumed for which it is responsible<br>to pay and the aggregate costs for those<br>utility services as required by<br>Government Code Section 2265.001? | Yes    | No Recommendation |
| 21. | Does the chief appraiser include the<br>required information in the notice of<br>estimated taxes required under Tax Code<br>Sections 26.04(e-2) and (e-3) and<br>Comptroller Rule 9.3006?   | Yes    | No Recommendation |
| 22. | Does the appraisal district publicize the<br>notices required by Tax Code Sections<br>11.44(b), 22.21, 23.43(f), 23.54(g) and<br>23.75(g) in a manner designed to<br>reasonably notify all property owners?   | Yes    | No Recommendation |
| 23. | Does the appraisal district publish the<br>notice of protest and appeal procedures<br>as required by Tax Code Section 41.70?  | Yes    | No Recommendation |
| 24. | Does the appraisal district offer training<br>to employees for customer service/public<br>relations as described in IAAO's Standard<br>on Public Relations?   | Yes    | No Recommendation |
| 25. | Does the appraisal district have a<br>procedure for receiving and responding<br>to open records requests that complies<br>with Government Code Chapter 552 and<br>is the procedure being followed?  | Yes    | No Recommendation |
| 26. | Does the appraisal district have a process<br>for updating or maintaining homestead<br>exemptions?  | Yes    | No Recommendation |
| 27. | Does the homestead exemption form<br>used by the appraisal district comply with<br>Comptroller Rule 9.415?  | Yes    | No Recommendation |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 28. | Does the appraisal district notify property<br>owners when denying, modifying or<br>cancelling exemptions as described in Tax<br>Code Sections 11.43(h) and 11.45(d)?   | Yes    | No Recommendation |
| 29. | Does the appraisal district follow the<br>procedure described in Tax Code Section<br>11.43(q) when cancelling homestead<br>exemptions for individuals who are 65<br>years of age or older?  | Yes    | No Recommendation |
| 30. | Does the appraisal district follow their<br>procedures to address heir property<br>claimed as an individual's residence<br>homestead?   | N/A    | No Recommendation |
| 31. | Did the chief appraiser deliver notices of<br>denial of applications for open-space land<br>designation that include a brief<br>explanation of the procedures for<br>protesting the denials and full<br>explanations of the reasons for the<br>denials in the current or prior year, as<br>required by Tax Code Section 23.57(d)? | Yes    | No Recommendation |
| 32. | Did the chief appraiser deliver<br>appropriate exemption application forms<br>in the current year to persons who in the<br>preceding year were allowed exemptions<br>requiring annual applications, as required<br>by Tax Code Section 11.44(a)?  | N/A    | No Recommendation |
| 33. | Does the appraisal district comply with<br>the requirements for granting solar and<br>wind power energy devices exemptions<br>under Tax Code Section 11.27?   | N/A    | No Recommendation |
| 34. | Does the appraisal district maintain<br>documentation for deferrals as required<br>by Tax Code Section 33.06(b)?  | Yes    | No Recommendation |
| 35. | Does the appraisal district comply with<br>the requirements for granting charitable<br>organization exemptions under Tax Code<br>Section 11.18?   | Yes    | No Recommendation |

|     | Review Question  | Answer | Recommendation    |
|-----|--|--------|-------------------|
| 36. | Does the appraisal district maintain the<br>required information stated in Tax Code<br>Section 11.432 for manufactured homes<br>to qualify as a residence homestead?   | Yes    | No Recommendation |
| 37. | For properties that submitted a rendition<br>penalty waiver request that was denied,<br>does the chief appraiser deliver by first<br>class mail written notice of the denial of<br>the rendition penalty waiver request to<br>the property owner as described in Tax<br>Code Section 22.30(a-1)? | N/A    | No Recommendation |

### **OPERATING PROCEDURES**

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 38. | Is the appraisal district in compliance with<br>Tax Code Section 6.054, restriction on<br>employment by appraisal district?   | Yes    | No Recommendation |
| 39. | Did the appraisal district timely submit its response the Comptroller's most recent appraisal district operations survey?   | Yes    | No Recommendation |
| 40. | Does the appraisal district have<br>comprehensive and workable written<br>procedures concerning disaster recovery<br>and mitigation?  | Yes    | No Recommendation |
| 41. | Have appraisal district employees with<br>access to a local government computer<br>system or database completed a<br>cybersecurity training program certified<br>under Government Code 2054.519 or<br>offered under 2054.519(f) annually as<br>required by Government Code<br>2054.5191(a-1)? | Yes    | No Recommendation |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 42. | Did the appraisal district send copies of<br>the most recent reappraisal plan to the<br>presiding officers of the governing body<br>of each taxing unit participating in the<br>appraisal district and to the Comptroller's<br>office by the date described in Tax Code<br>Section 6.05(i)?   | Yes    | No Recommendation |
| 43. | Does the appraisal district receive and<br>process arbitration requests as described<br>in Tax Code Section 41A.05 and<br>Comptroller Rule 9.4254?  | N/A    | No Recommendation |
| 44. | Did the appraisal district correct the<br>appraisal roll and other appropriate<br>records as necessary to reflect the final<br>determination of the appeal and certify<br>the change to the assessor for each<br>affected taxing unit no later than the<br>45th day after the date an appeal is<br>finally determined as required by Tax<br>Code Section 42.41(a)(1) and 42.41(a)(2)? | N/A    | No Recommendation |
| 45. | Did the appraisal district compile a partial<br>exemption list as described in Tax Code<br>Section 11.46 and Comptroller Rule<br>9.3010 and was the most recent list made<br>available to the public?   | Yes    | No Recommendation |
| 46. | Not later than April 30 of the most recent<br>year, did the appraisal district prepare<br>and certify to the assessor for each<br>county, municipality and school district<br>participating in the appraisal district an<br>estimate of the taxable value of property<br>in that taxing unit as described by Tax<br>Code Section 26.01(e)?  | Yes    | No Recommendation |

|     | Review Question  | Answer | Recommendation    |
|-----|--|--------|-------------------|
| 47. | Did the chief appraiser prepare and<br>certify the two most recent appraisal rolls<br>or a certified estimate of the taxable<br>value in the taxing unit to the assessor for<br>each taxing unit participating in the<br>appraisal district as described in Tax Code<br>Section 26.01(a) and 26.01(a-1)? | Yes    | No Recommendation |
| 48. | Has the chief appraiser created and<br>maintained a property tax database as<br>required by Tax Code Section 26.17?  | Yes    | No Recommendation |
| 49. | Are changes made to the appraisal roll<br>under Tax Code Section 25.25, coded by<br>the appropriate subsection that<br>authorizes the change?  | Yes    | No Recommendation |
| 50. | Are corrections of the appraisal roll<br>presented to the appraisal district's board<br>of directors and appraisal review board as<br>described in Tax Code Section 25.25(b)?  | Yes    | No Recommendation |
| 51. | Are 25.25(c) changes to the appraisal roll<br>permissible changes in accordance with<br>Tax Code Section 25.25(c)?   | N/A    | No Recommendation |
| 52. | Does the chief appraiser submit the<br>completed appraisal records to the<br>appraisal review board for review and<br>determination of protests as described in<br>Tax Code Section 25.22?   | Yes    | No Recommendation |
| 53. | Do the appraisal review board's orders of<br>determination comply with the<br>requirements of Tax Code Sections<br>41.47(c)(1) and (2) and the Comptroller's<br>model hearing procedures as they relate<br>to Tax Code Section 5.103(b)(2)?  | Yes    | No Recommendation |
| 54. | Does the appraisal district provide<br>evidence during appraisal review board<br>hearings?   | Yes    | No Recommendation |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 55. | Does the chief appraiser deliver required<br>documentation to the property<br>owner/agent requested under Tax Code<br>Section 41.461 at least 14 days before the<br>hearing on the protest?   | Yes    | No Recommendation |
| 56. | Are agent authorization forms on file and complete in accordance with Tax Code Section 1.111(b)?  | Yes    | No Recommendation |
| 57. | Did the appraisal district submit<br>completed forms and required<br>documentation for designated re-<br>investment zones and abatement<br>agreements before July 1st of the year<br>following the year in which the zone is<br>designated or the agreement is executed<br>as required by Tax Code Section<br>312.005(a)? | N/A    | No Recommendation |
| 58. | Is the appraisal district compliant with<br>Tax Code Section 11.13(g) as it relates to<br>FMFC exemptions?  | Yes    | No Recommendation |
| 59. | Are category D and E properties correctly<br>categorized according to the<br>Comptroller's property classification<br>guidelines?   | Yes    | No Recommendation |
| 60. | Do the appraisal records include the<br>required descriptive information for<br>manufactured homes as stated in Tax<br>Code Section 25.03?  | Yes    | No Recommendation |
| 61. | Did the appraisal district submit the two<br>most recent electronic property<br>transaction submissions to the<br>Comptroller's office timely?  | Yes    | No Recommendation |
| 62. | Did the appraisal district submit the two<br>most recent electronic appraisal rolls to<br>the Comptroller's office timely?  | Yes    | No Recommendation |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 63. | Did the appraisal district report the total<br>tax rate imposed by each taxing unit<br>within its jurisdiction to the Comptroller's<br>office by Oct. 5 or Nov. 15 of the<br>previous year as required by Tax Code<br>Section 5.091 and prescribed by EARS<br>manual? | Yes    | No Recommendation |

## APPRAISAL STANDARDS, PROCEDURES AND METHODOLOGY

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 64. | Have the physical inspection dates in the<br>appraisal records been updated within<br>the previous six years as discussed in<br>IAAO's Standard on Mass Appraisal of<br>Real Property?  | Yes    | No Recommendation |
| 65. | Did the appraisal district complete and<br>produce written mass appraisal reports in<br>the previous two years as required by<br>USPAP Standard 6?  | Yes    | No Recommendation |
| 66. | Do the appraisal district's contracts<br>contain the items described in IAAO's<br>Standard on Contracting for Assessment<br>Services?   | Yes    | No Recommendation |
| 67. | Are deeds and other ownership<br>documents processed within 90 days of<br>recording?  | Yes    | No Recommendation |
| 68. | Does the appraisal district gather<br>available real estate transfer documents<br>and use available third-party sources in<br>gathering sales information, according to<br>IAAO's Standard on Verification and<br>Adjustment of Sales, Sections 3.1 through<br>3.4? | Yes    | No Recommendation |
| 69. | Do sold and unsold "like" properties<br>within the same market area have similar<br>noticed values?   | Yes    | No Recommendation |
| 70. | Does the appraisal district run ratio<br>studies by market area and<br>neighborhood, property class, or<br>stratum?   | Yes    | No Recommendation |

|     | Review Question                             | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 71. | Are the appraisal district's cost schedules |        |                   |
|     | and appraisal models used in such a way     |        |                   |
|     | that adjustments are made for               | Yes    | No Recommendation |
|     | neighborhood factors and property           |        |                   |
|     | specific factors?                           |        |                   |
| 72. | Has the appraisal district adjusted its     |        |                   |
|     | residential property cost schedules based   |        |                   |
|     | on sales data, ratio studies, local         | Yes    | No Recommendation |
|     | conditions or market factors within the     |        |                   |
|     | previous two years?                         |        |                   |
| 73. | Has the appraisal district adjusted its     |        |                   |
|     | commercial property cost schedules          |        |                   |
|     | based on sales data, ratio studies, local   | Yes    | No Recommendation |
|     | conditions or market factors within the     |        |                   |
|     | previous two years?                         |        |                   |
| 74. | Does the appraisal district follow its      |        |                   |
|     | written procedures for inspecting new       |        |                   |
|     | personal property accounts in the 12        | Yes    | No Recommendation |
|     | months after they are created, as           | 163    | No Recommendation |
|     | discussed in IAAO's Standard on             |        |                   |
|     | Valuation of Personal Property?             |        |                   |
| 75. | Does the appraisal district apply the       |        |                   |
|     | rendition penalty for taxpayers who do      |        |                   |
|     | not render timely according to Tax Code     | Yes    | No Recommendation |
|     | Section 22.28 and are penalties waived      | 163    | No Recommendation |
|     | when necessary, as described in Tax Code    |        |                   |
|     | Section 22.30?                              |        |                   |
| 76. | Has the chief appraiser established         |        |                   |
|     | procedures for the equitable and uniform    |        |                   |
|     | appraisal of residential inventory for      | N/A    | No Recommendation |
|     | taxation as required by Tax Code Section    |        |                   |
|     | 23.12?                                      |        |                   |
| 77. | Does the appraisal district comply with     |        |                   |
|     | appraisal requirements for heavy            | Yes    | No Recommendation |
|     | equipment inventory (Tax Code Section       | 103    | No Recommendation |
|     | 23.1241)?                                   |        |                   |
| 78. | Does the appraisal district comply with     |        |                   |
| 1   | appraisal requirements for motor vehicle    | Yes    | No Recommendation |
|     | inventory (Tax Code Section 23.121)?        | 105    |                   |
|     |   |        | L                 |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 79. | Does the appraisal district gather income<br>and expense data and calculate values<br>using the income approach for multi-<br>family property?  | Yes    | No Recommendation |
| 80. | Does the appraisal district gather income<br>and expense data and calculate values<br>using the income approach for office<br>property?   | N/A    | No Recommendation |
| 81. | Does the appraisal district gather income<br>and expense data and calculate values<br>using the income approach for retail<br>property?   | N/A    | No Recommendation |
| 82. | Does the appraisal district gather income<br>and expense data and calculate values<br>using the income approach for<br>warehouse /mini storage property?  | Yes    | No Recommendation |
| 83. | Are exempt and nonexempt multi-family<br>low-income properties appraised in<br>accordance with Tax Codes Section<br>23.215 and 11.1825(q)?  | Yes    | No Recommendation |
| 84. | Does the appraisal district post exempt<br>low-income capitalization rates on its<br>website by Jan. 31 and, if so, is the posted<br>capitalization rate the one that is used on<br>exempt multi-family low-income housing<br>as described in Tax Code Section<br>11.1825(r)? | Yes    | No Recommendation |
| 85. | Are net to land calculations for<br>agricultural use land designated as dry<br>and irrigated cropland reproducible from<br>the appraisal district's records and is the<br>appraisal district following its dry and/or<br>irrigated cropland schedule?                         | Yes    | No Recommendation |
| 86. | Are net to land calculations for<br>agricultural use land designated as native<br>pasture reproducible from the appraisal<br>district's appraisal records and is the<br>appraisal district following its native<br>pasture schedule?  | Yes    | No Recommendation |

|     | Review Question   | Answer | Recommendation    |
|-----|---|--------|-------------------|
| 87. | Does the appraisal district perform<br>property inspections as a result of<br>receiving wildlife management use<br>appraisal applications?  | Yes    | No Recommendation |
| 88. | Does the appraisal district perform<br>property inspections as a result of<br>receiving agricultural use appraisal<br>applications?   | Yes    | No Recommendation |
| 89. | Does the appraisal district have<br>completed applications and required<br>documentation on file for properties<br>granted agricultural use appraisal?  | Yes    | No Recommendation |
| 90. | Is the appraisal district following its<br>current guidelines for degree of intensity<br>standards when granting special valuation<br>appraisal for agricultural and/or<br>timberland use?  | Yes    | No Recommendation |
| 91. | Do the appraisal district's timber<br>guidelines include the qualification of<br>productivity appraisal under Tax Code<br>Sections 23.72(b) and 23.9802(d)?   | N/A    | No Recommendation |
| 92. | Does the appraisal district make an entry<br>on the appraisal records when<br>agricultural applications are received<br>after April 30 and deliver written notice<br>of imposition of the penalty as described<br>in Tax Code Sections 23.431 and 23.541? | Yes    | No Recommendation |